

APPENDIX 2

Comments Received

<u>Ref</u>	<u>Comments Received</u>	<u>Support/ Objection</u>	<u>Officer Comment</u>
1	<p>I am writing to enquire if "Except cycles" signs will be erected with the "No entry" signs? I cycle along Silverless Street daily on my commute to work as it is safer than the roundabout on the A4. I understand the reasons for the No entry signs but I pose no threat to buildings on my bike. Also Silverless Street is part of Wiltshire Cycleway and the National Cycle Network.</p>	Objection	<p>'Except cycles' signs have been installed as it is recognised that it is not necessary to stop cycles entering Silverless Street from the Herd Street end.</p>
2	<p>The present signs have in effect made Silverless St a one way street with simple No Entry signs at the east end of the road. This arrangement unnecessarily increases the flow of traffic north on Herd Street and south on Kingsbury St.</p> <p>We were told that the scheme was to reduce the possibility of damage to the projecting roof on <i>Dormy</i> House on the south east corner of the intersection between Silverless St and Kingsbury St. As the last time this damage occurred it was by an HG vehicle turning left from Kingsbury St this scheme does nothing to prevent that happening again.</p> <p>As the Church Hall premises are used by a nursery and toddler group during the week and the present signs force cars to travel eastwards in Silverless St this in turn makes it more likely that young children will be put into them from the road side and not the pavement side of the car.</p> <p>It seems that the problem is the movement of HGV'S along Silverless St. Would it not be possible therefore to make the road 'No Entry' for HGV'S except for loading and unloading?</p>	Comments	<p>Generally the damage to buildings has been caused by HGV's turning from Silverless Street into Kingsbury Street. The eastern entrance into Silverless Street is wide and it is only when a driver of an HGV has committed to the turn that the road narrows and the problems occur with turning into Kingsbury Street.</p> <p>For the turning into Silverless Street from Kingsbury Street the problems facing the HGV driver are evident before making the turn.</p> <p>The Council has already tried installing unsuitable for HGV signs at both ends of Silverless Street but these were found to be ineffective.</p>

	<p>The position of the 'No Entry' signs at present make them difficult to see except from St Martins opposite Silverless St. Travelling northwards on Herd St the signs are not visible until the turning manoeuvre is started.</p>		<p>We have now installed a 'No Right Turn ahead' sign on the approach to the junction from Herd Street and 'No Left turn' sign on the approach from Barn Street to overcome this issue.</p>
<p>3</p>	<p>There have been instances of lorries turning into/ out of Silverless St into Kingsbury St and misjudging the tight turning, causing damage to buildings on the corner.</p> <p>It does NOT stop lorries attempting the tight turn into Kingsbury St (happened again recently, with a long trailer... had to reverse down Kingsbury St!)</p> <p>Cars who can only enter thus are now on the wrong side of the road for parking on Silverless St (which is only present on the righthand side of the road, as you enter from Kingsbury Street)... and so have to park facing the wrong way, or turn round completely at the end of the road where it joins Herd St.</p> <p>This also applies to funeral vehicles who frequently park there for funerals at St Mary's church.</p> <p>The junction at Silverless St into Kingsbury St is a simple T junction where it is clear to cars whose right of way it is.</p> <p>The junction at Silverless St joining Herd St is a complex junction where there are often accidents. There is often confusion as to which vehicle has right of way.</p> <p>Presently there are no signs as you go uphill on Herd St to tell you that it is presently 'No Left Turn' into Silverless St... you only see the 'No Entry' sign once you have turned into it.</p> <p>If it has to be a one way Street , it would be much more sensible to be the other direction. Better still, just bar lorries/HGV from it at both ends! They are the only problem.</p>	<p>Objection</p>	<p>For the turning into Silverless Street from Kingsbury Street, the problems facing the HGV driver are evident before making the turn.</p> <p>Parking facing either direction is permitted and is not considered to be a concern.</p> <p>We have now installed a 'No Right Turn ahead' sign on the approach to the junction from Herd Street and 'No Left turn' sign on the approach from Barn Street to overcome this issue.</p> <p>The eastern entrance into Silverless Street is wide and it is only when a driver of an HGV has committed to the turn that the road narrows and the problems occur with turning into</p>

			<p>Kingsbury Street.</p> <p>The Council has already tried installing unsuitable for HGV signs at both ends of Silverless Street but these were found to be ineffective.</p>
4	<p>Given the problems of HGVs negotiating the junction with Kingsbury Street, I am puzzled as to why the decision was not simply that HGVs should not use Silverless Street in either direction. Cars present no problem, and I cannot see why cars should not use Silverless Street in either direction.</p> <p>Also, may I suggest that some thought should be given to cyclists. If cyclists are not to be allowed to cycle westwards down Silverless Street, what should they do? The alternatives are either to cycle on the busy main road, or to walk – neither which is entirely satisfactory; so I think that Silverless Street should be open in both directions for cyclists (and cars). Marlborough already suffers from busy traffic in the town centre, so I think that anything that encourages bicycle use is a good thing.</p>	Objection	<p>The Council has already tried installing unsuitable for HGV signs at both ends of Silverless Street but these were found to be ineffective. There is no other option of allowing cars to enter Silverless Street but not HGV's.</p> <p>The 'No Entry' signs have now been amended to include 'Except for cyclists'</p>
5	<p>The objection is that you are being detrimental to the safety of non-motorised traffic (i.e. cyclists) by imposing the requirement on riders coming from the East (i.e. Mildenhall) that to travel in a Westbound direction onto Free's Lane (via Kingsbury Street), you are imposing that they need to either:-</p> <p>(i) <i>additionally</i> negotiate (a) a busy roundabout and (b) an obscured r/h turn (having no filter lane) from the Eastern end of the market square, to (re)join Kingsbury Street adjacent to the Town Hall, or</p> <p>(ii) interrupt their normal progress, by dismounting and walking through the restriction, to rejoin Kingsbury Street at the</p>	Objection	<p>The 'No Entry' signs have now been amended to include 'Except for cyclists'</p>

	<p>western end of Silverless Street.</p> <p>It is requested that the TRO be amended to permit contra-flow cycling East --> West along Silverless Street, to continue the safer passage of non-motorised traffic.</p>		
6	<p>There has been a long standing problem of large lorries that fail to negotiate the exit to or entrance from Kingsbury St, thus causing serious damage to properties on the corner.</p> <p>The residents of Silverless St and Kingsbury St can no longer access their houses along Silverless St from Herd St. This forces people approaching from the south to either do three sides of a square via The Common or gain access from the High St where the turn in front of the Town Hall is very dangerous being blind due to parked cars or stalls in the middle of the High St.</p> <p>In addition there is now confusion on the east end of Silverless St which has nearly caused accidents. There is still signing and lining that indicate an exit to Kingsbury Street despite the No Entry at the other end. People who have parked on Silverless St therefore seem permitted to use the Kingsbury exit but others knowing of the No Entry often cut the Kingsbury corner thinking it to be one way and then meet vehicles exiting head on.</p>	Objection	<p>The Priority as far as the Town Council is concerned is to prevent further damage to the buildings on Kingsbury Street from HGV's entering or exiting Silverless Street. It is inevitable that there will be some inconvenience to motorists.</p> <p>Silverless Street is still two way but there is a no entry from Herd Street, Barn Street and St Martins. Vehicles are still permitted to exit Silverless Street from this location. They are also permitted to exit into Kingsbury Street.</p>
7	<p>The inadequate signage has meant that this has simply not worked. There really needs to be signs that you can see as you come down Herd St, no turn right, up Barn St no left turn and from St Martins, no access straight across.</p>	Objection	<p>Visibility of the 'No Entry' signs are clear from St Martin's.</p> <p>There is a 'No right turn ahead' sign on approach to Silverless Street from the north. There is now also a 'No left turn' sign on approach from the south.</p>
8	<p>I think this is a good scheme. Traffic density and speed have both noticeably fallen, so as well as reducing the risk to buildings at the west end of the street by removing large</p>	Comments	<p>Comments are noted.</p> <p>It may be necessary to involve Police enforcement for a period of time which will reduce the number of motorists</p>

	<p>vehicles exiting there, the scheme has improved the quality of the environment. It also seems to me that parking on the street is a little easier, but that may not be genuinely significant? it is still difficult. Things would be even better if the signing and street arrangements at the eastern end were clearer, perhaps making it harder to enter from Herd St/Barn St without flagrantly breaking the restriction. Some people who come through from that direction seem confused by the change, but there are undoubtedly some local drivers (none living on the street that I've seen) fully aware of what's happening who continue to enter from the east. There are young children who live on the street, and a playschool. It's not one-way, but you can get caught out by a car suddenly entering from the east, often at some speed (cars driving east from the street start from a stationary position, and are slower).</p>		<p>ignoring the restriction.</p>
<p>9</p>	<p>The experimental order is a nuisance. It does not stop traffic turning left into Silverless St from Herd St because the no entry sign is too far back from the junction. It makes traffic have to go up Barn St, which is already congested and come down The Common and Kingsbury St which are already overused.</p> <p>It does not stop lorries turning into Silverless St from Kingsbury St and that could cause damage to buildings.</p> <p>It makes drivers think that Silverless St is a one direction road.</p> <p>I cannot believe that a lorry coming up Herd St would want to turn left so you could consider a 'no right turn' at the junction to stop traffic turning into Silverless St when coming down Herd St hill.</p> <p>It encourages cars to use the High St and then turn into Kingsbury St at the Town Hall which is not an inherently safe manoeuvre</p>	<p>Objection</p>	<p>There is a 'No right turn ahead' sign on approach to Silverless Street from the north. There is now also a 'No left turn' sign on approach from the south.</p> <p>The eastern entrance into Silverless Street is wide and it is only when a driver of an HGV has committed to the turn that the road narrows and the problems occur with turning into Kingsbury Street.</p> <p>For the turning into Silverless Street from Kingsbury Street the problems facing the HGV driver are evident before making the turn.</p> <p>The Priority as far as the Town Council is concerned is to prevent further damage to the buildings on Kingsbury Street from HGV's entering or exiting Silverless Street. It is inevitable that there will be some inconvenience to motorists.</p>

<p>10</p>	<p>Re- Signs are NO help. Mrs Daisy Barford is incorrect as the signs for Herd Street and Silverless Street were put up on a Friday night. It would have been much more helpful if the sign had 'FOR HGV,s' added beneath it. The height is fine as it is on eye level with the driver.(but could have been placed on the telephone post above that one) You can actually see the one in Silverless Street from Herd Street. BUT many of us, including myself, refused to comply as we are fed up with the length of time we have to spend in traffic as Herd Street is a MAIN road and not only has to cope with TWO crossings but the stupidity of the public using them. Many a time have had to stay in my drive for up to 10 minutes before can either turn into the traf fic or cross over to go up the hill.(relying on the goodwill of other motorists) When turn into Silverless Street, going west, there has often been NO traffic in Kingsbury Street or very little in the High Street. Coming on to the very heavy bollard in Kingsbury Street, Nigel is correct that it has been knocked down but that happened twice and the replacement plastic one lasted about a few months. You have to remember that removal lorries are getting bigger and they would have to turn into Silverless Street from Kingsbury Street. However people still need to move house. I personally think that VERY L TTLE or NO thought let alone OBSERVATION of the traffic conditions in HERD STREET over a few weeks has been carried out.(they vary considerably from hour to hour and if any roadworks are being carried out) If there was the NO HGV'S sign in Herd Street and the Green we could still get out of the traffic in Herd street into Silverless Street. Having said all of this, while I have been typing this the traffic has been a lot calmer!!</p>	<p>Objection</p>	<p>Comments are noted.</p>
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<p>11</p>	<p>I write to express my concern at your decision to close/make one way the above mentioned street on a temporary basis and possibly even permanently.</p> <p>I believe this decision has come about because large lorries using this route have damaged the Dormy House roof. Silverless Street is totally inappropriate for large lorries (as is Kingsbury Street) but extremely useful for cars and small vehicles for access to homes and the church hall day nursery.</p> <p>Cutting off the flow of traffic on certain roads in Marlborough will mean more traffic using fewer roads thus causing delays and pollution elsewhere in the town. Your solution would appear to be a sledgehammer to crack a nut.</p> <p>What is required for this street (and even Kingsbury Street) is the banning of large lorries – either at each end, or even by advanced signage at the Town Hall. Small side streets like Silverless Street help relieve the pressure on the town's roadways and should be retained for cars at all times, and especially in icy weather. I have known Kingsbury Street to be unpassable in snowy or icy conditions and Silverless Street has helped enormously relieve the situation.</p> <p>Mis-information from Satnavs needs to be addressed as well as long distance information on the unsuitability of Marlborough for large continental lorries. +HGV's should be directed to use the A350 or A34 – the A346 is unsuitable</p>	<p>Objection</p>	<p>Silverless Street is not one way. Motorists can drive in both directions. The restriction is on access into Silverless Street from the A346.</p> <p>The Council has already tried installing unsuitable for HGV signs at both ends of Silverless Street but these were found to be ineffective.</p> <p>The Priority as far as the Town Council are concerned is to prevent further damage to the buildings on Kingsbury Street from HGVs entering or exiting Silverless Street. It is inevitable that there will be some inconvenience to motorists.</p>
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	for HGV's. What lorry drivers may think they will save by the shorter distance will be expended in sitting in long traffic jams in towns!		
12	<p>In respect of making Silverless Street one way with no entry from Herd street in view of the problems cause by HGV's surely the answer is to prohibit entry to HGV's only which would prevent considerable inconvenience to non HGV traffic especially those who are now forced to make a detour when entering from St Martins.</p> <p>No HGV signs could be placed at both entrances to Silverless street and a no entry to HGV's on the southern approach in Herd street as I doubt any lorries would try and turn in from Herd Street heading north up Barn street/ Herd Street , or from the Kingsbury entrance.</p>	Comments	<p>It is not possible to prohibit entry for HGV's only.</p> <p>The Council has already tried installing unsuitable for HGV signs at both ends of Silverless Street but these were found to be ineffective.</p>
13	<p>Current Temporary Signage.</p> <p>The location of one of the No Entry Sign's on the Green is located too far from the junction with the A346 making it ineffective from the A346.</p> <p>No information sign has been provided confirming No Left Turn into Silverless Street from the A346 towards the junction with Silverless Street.</p> <p>Marlborough Town & Country March 2016 addition booklet quotes Marlborough Town Council stating an "Unsuitable for HGVs" sign is to be put up near the Town Hall in Kingsbury Street. This has not been provided. No similar signage has been provided on the down hill slope in Kingsbury Street informing HGVs not to turn into Silverless Street. Please see Marlborough News Online article dated the 8th April, 2016 which records an HGV travelling down Kingsbury Street turning into Silverless Street blocking the traffic and jamming into the Listed Buildings at the junction.</p>	Objection	<p>A 'no left turn' into Silverless Street from Barn Street has now been installed to assist.</p> <p>An 'unsuitable for HGV's sign has now been installed on Kingsbury Street near the Town Hall.</p> <p>No signs are considered necessary on approach to Silverless Street from the north via Kingsbury Street as this turning movement is infrequent.</p>

	<p>Observations.</p> <p>Since the order has been in place there has been no effect on the amount of 2 way traffic in Silverless Street. The Marlborough Town & Country booklet quotes "this will not make Silverless Street one way and although drivers won't be able to turn into Silverless Street from the A346, they will still be able to exit the road at either end".</p> <p>Surely the above statement from the Town Council needs your clarification.</p> <p>Consultation Process.</p> <p>The Temporary Experimental Traffic Order has been undertaken without any consultation of the owners in Silverless Street, some of whom have suffered extensive damage to their Listed Buildings and not always by HGVs. Surely again a due process has not taken place.</p> <p>Prior to the December 2015 Community Area Transport Group Meeting we forwarded the attached letter to Councillors Fogg, Dobson and Allen to assist them and yourselves recording recent events and opinions of some of the long term property owners.</p> <p>Therefore before moving forward with any proposals please:-</p> <p>Undertake a full and proper traffic study and publish this as part of a consultation document to all owners of properties in Silverless Street.</p>		<p>The statement from Marlborough Town Council is true. The purpose of the 'no entry' into Silverless Street is to prevent HGV's from turning into the wide end of Silverless Street from the A346 and then getting trapped at the narrow section by the junction with Kingsbury Street. Silverless Street remains in two way operation.</p> <p>An experimental order allows the Highway Authority to undertake works and monitor their impact. The consultation period takes place during the monitoring period.</p> <p>This report is the result of the monitoring period.</p>
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