

Excerpt from the Homelessness Service Review

The key findings of this report in respect of North Wiltshire District Council's current position are as follows:

- Most Local Authorities do not contract out their service due to reasons of
- lack of control, difficulty in monitoring the service and lack of flexibility in
- responding to an evolving prevention agenda.
- Most Local Authorities have divided their service into Prevention Officers
- and Homelessness Officers with the former outnumbering the latter by
- roughly two thirds.
- The biggest impact on prevention has been the development of private
- sector placements via a variety of rent deposit schemes.
- The most common kind of recruitment has been for posts to develop links
- with landlords and act as a contact for both landlords and tenants in the
- event of any problems.
- Those Local Authorities with successful prevention services have
- developed a change in the culture of the department to one which
- embraces the different way of working which prevention entails. This
- change has required the commitment and support of all from Council
- Members to front line staff.