



Ms L Pullin
Corporate Services
Monkton Park
CHIPPENHAM
SN15 1ER

15 AUG 2007

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Date 10th August 2007

Your ref

Our ref RW/SS

Reply contact name is **Chief Insp Richard Wright**

Dear Ms Pullin

In respect of your letter regarding the perceived lack of support for District Council parking attendants, and my e mail acknowledgement of the same I am now able to fully comment on the review and action that I have had completed.

All of the reported crimes/incidents have been reviewed and have established all were investigated correctly and in accordance with the Victims Charter. Victims of the crimes had been updated; however following a meeting with Chris Major, Senior Parking Officer and Steve Drewitt, H&S Technical Adviser of NWDC, it became clear that the victims had not informed the council.

In order to assist our partnership working arrangements the police have nominated, Constable 2222 Lauren Bishop-Bailey, as liaison with Chris Major to review incidents and resolve any issues that may come to notice.

If an incident of serious abuse, damage or violence occurs then the incident should still be reported in the normal manner, and although Pc Bishop-Bailey will be the liaison between our two agencies she will not be the single point of contact but will assist any officer in charge of any case reported to us.

All supervisors in North Wiltshire area have been briefed regarding your concerns and I can assure you that robust action will be taken in any incident of this nature which will not be tolerated, with the above safeguard in place to review any trends or issues that arise in the future.

I hope that this action will prevent any future concerns in our partner arrangements.

Yours sincerely

Richard Wright
Chief Inspector
Kennet & North Wiltshire

