

Notes/Action List

Calne Area Board meeting held on 16 September 2008

(The meeting was held at Calne Town Hall starting at 7.45pm and concluding at 9.40pm)

District Council Members Present

Councillor Shauna Bodman – Chairman

Councillors Charles Boase, Allison Bucknell, Christine Crisp, Ross Henning, Alan Hill, Helen Plenty and Caroline Ramsey

Officers Present

Julia Densham (*Democratic Services Assistant*) and Jane Vaughan (*Calne Area Board Project Manager*)

Parish and Community Representatives

Richard Ayles (*Calne Without Parish Council*), Nancy Bryant (*Wiltshire County Council*), Mike Franklin (*Wiltshire Fire Service*), Mark Gale (*Wiltshire Police*), Anne Henshaw (*Calne Area Community Partnership*), Jo Howes (*Wiltshire Primary Care Trust*), Iain Hunter (*Wiltshire Fire Service*), Ed Jones (*Calne Without Parish Council*), Howard Marshall (*Calne Town Council*), Jill Martin (*Calne Community Area Partnership*), Kate Pain (*Wiltshire Police*) and Colin Pearson (*Bremhill Parish Council*)

Minute Ref. No.	Agenda Item/Subject Area	Issues Discussed	Agreement / Recommendation (if any)	Action(s) Required	Action by Whom
CAB1	Agenda Item 1 – Area Boards – Development Phase – Task Group Update	<ul style="list-style-type: none"> • The Task Group Chair, Nancy Bryant, welcomed everybody to the first Pilot Area Board meeting and opened the meeting with an overview of the two meetings held to date; • It had been decided that two representatives from each level would be chosen to keep the Task Group size manageable; • Should a parish issue arise, the terms of reference allow for co-opting to the Task Group; 		Assess representation on the Task Group as the development phase progresses, through liaison with all representatives	Jane Vaughan

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		<ul style="list-style-type: none"> The Task Group reports directly to the Area Board and as such is transparent in its operations; The Implementation Executive has responsibility for budget setting; however, the pilot boards can influence this decision; The Task Group is consulting with Highways officers regarding the Calne town centre traffic congestion issues. A meeting has been set up in November to discuss the various options using temporary traffic lights; and There is a need for a prioritising task group to move the big issues forward. 	<p>The Task Group to discuss taking this issue forward at its' October meeting.</p> <p>Highways Officers to attend the November Pilot Area Board meeting to discuss option.</p>	<p>on the Area Board.</p> <p>As recommendation</p> <p>As recommendation</p>	<p>Task Group</p> <p>Jane Vaughan / Highways (WCC)</p>
CAB2	Agenda Item 2 – Presentation - Wiltshire Fire and Rescue Service	<ul style="list-style-type: none"> The Fire Service gave an overview of their Road Safety presentation offered through all school and colleges in Wiltshire; The presentation is backed up through the schools' curriculum; The Fire unions do not prevent the services' work; Mobile phone use while driving is an observable problem and requires a multi-pronged approach of education and enforcement; it will be more successful if it is made unacceptable via community policing rather than the police; Road Traffic Collisions (RTC) are the 	<p>The Task Group to look at ways/projects to encourage a culture change around mobile phone use while driving.</p>	<p>As recommendation</p>	<p>Task Group</p>

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		<p>greatest cause of traffic deaths in Wiltshire and 65% of these are caused by Large Goods Vehicles (LGV); additionally, it is the area least able to be influenced by the Primary Care Trusts;</p> <ul style="list-style-type: none"> • A holistic approach is required that considers, vehicles, road design and anti-social behaviour; and • A partnership approach is welcomed by Wiltshire Police who can offer a variety of enforcement options. 			
CAB3	Agenda Item 3 – Ward / Parish / Town / County Update	<ul style="list-style-type: none"> • <u>Calne Abberd</u>: the resumed school runs are inhibiting the traffic flow. • <u>Calne Lickhill</u>: the resumed school runs are causing driveway blockages for residents and anxiety amongst both parents and commuters. • <u>Calne Priestly</u>: reported on a very successful drugs' bust. • <u>Calne Quemerford</u>: similar issues to those of Calne Lickhill on the A4 road. • <u>Calne Without</u>: The parish would like residents to respond on whether the Studley Crossroads are considered an improvement. • <u>Bremhill Parish Council</u>: A previous issue taken to the last Task Group meeting regarding the Wickhill flooding has been successfully resolved. There is concern regarding the Large Goods Vehicles travelling through the village. 	<p>Task Group to consider adding school run traffic congestion to its list of 'sticky' issues.</p> <p>Task Group to consider adding LGVs travelling though Bremhill to its list of 'sticky' issues.</p>	<p>As recommendation</p> <p>As recommendation</p>	<p>Task Group</p> <p>Task Group</p>

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		<ul style="list-style-type: none"> • <u>Calne Without Parish Council</u>: There are similar issues relating to school run traffic and also the lorries coming from Sands Farm. • <u>Compton Bassett Parish Council</u>: a new clerk has been appointed. 			
CAB4	Agenda Item 4 – Community Partnership Update	<ul style="list-style-type: none"> • The update was circulated at the meeting and is attached to the minutes as Appendix 1; and • The date for the annual General Meeting has been set for 15 October 2008. 			
CAB5	Agenda Item 5 – Neighbourhood Policing Update	<ul style="list-style-type: none"> • The update was circulated at the meeting and is attached to the minutes as Appendix 2; • Beat Managers are assigned to Neighbourhood Policing Teams for a two year period and, while there is succession planning, if no replacements are available, contracts are being enforced; and • Beat officers have been unable to visit the villages due to staff shortages over the summer period – representatives are invited to comment on the areas affected so that it can be monitored by the police. 	Ed Jones of Calne Without Parish Council to speak with Inspector Pain on this issue.	As recommendation	Inspector Kate Pain
CAB6	Agenda Item 6 – Issues to take forward to the next Task Group meeting	<ul style="list-style-type: none"> • Issue sheets were circulated which had been designed to provide a means of feeding issues into the Pilot Area Board; and • It was highlighted that this work is designed to enhance the work of 			

Minute Ref. No.	Agenda Item/Subject Area	Issues Discussed	Agreement / Recommendation (if any)	Action(s) Required	Action by Whom
		Town and Parish Council attempts to address issues.			

Appendix 1



CALNE COMMUNITY
AREA PARTNERSHIP

Update – September 2008

Prepared by: Jill Martin Chair of Calne Community Area Partnership
Jane Vaughan Project Manager Area Board Development Phase.

Introduction

This update has been compiled to inform the Calne Pilot Area Board about the current activity of the Calne Community Area Partnership. It will be presented on 16th September 2008 by Jill Martin.

The Calne Community Area Partnership (CCAP) held its last steering group meeting on 3rd September 2008.

Theme Group Projects/Updates

CULTURE

CAIAC – Calne Area Initiative for an Active Community

- **Calne Christmas Lantern Parade** – An annual partnership project involving CAIAC and Calne Town Council's Events Working Group.

Progress:

CAIAC are planning the Lantern Workshops that will take place in the weeks leading up to this event. It is hoped that, once again, this project will reach out to even more members of the community and involve them in the event and the parade.

An issue had arisen around the refusal of the application to obtain the closure of the A4 in the Town Centre for this event. This was brought forward as an issue for the Pilot Area Board. A meeting that was arranged by the Deputy Town Clerk enabled a multi agency approach involving the Police, WCC, Partnership and Town Council to be taken and resulted in a solution being found. The closure of the A4 is, therefore, no longer an issue and the Parade is set to take place as usual.

TRANSPORT

CAT- Calne Area Transport - This theme group of CCAP is involved in researching, promoting and developing awareness and projects around sustainable transport issues.

Progress:

- **Go Between Project** – CAT has recently published the latest report of this project. The report recommends:
 1. A new green route to avoid congestion at A4/Curzon Street junction
 2. A transport hub in the town centre, including waiting area, travel information point, car/cycle/wheelchair hire etc.

Further information and an electronic version of this report are available at www.gocalne.org.uk.

Appendix 1

ENVIRONMENT

- **Plastic Bag Amnesty** – This project is being led by Partnerships in other Wiltshire Areas. It addresses a recurring topic for the Full Partnership and the Steering group as it links to Environmental issues in the Community Plan around litter, pollution and the reduction of waste.

While the Partnership had hoped to engage in this project, the Steering Group feels that current involvement in other work and a lack of volunteers interested in carrying this project forward in the Calne Area means that it will be unable to take part in the event this month. However it would hope to be able to look towards encouraging a similar kind of project in the Calne Community Area in the near future.

If any group or individual feels that they have the capacity to take on this project, please contact Jill Martin or any other member of the CCAP steering group.

- **CARP – Castle House Gardens Project.** - On November 26th 2007 the Castlefields Project was awarded a grant of £68,600 towards the restoration of part of the park, Castle House Gardens, by the National lottery 'Big Lottery Fund'.

Progress: Ongoing – Much of the work has been completed. This includes tree surgery and removal of scrub. Drainage has been laid and new paths constructed. An art feature paid for by the Calne Artist festival has also been incorporated into the path. Some seats have been positioned in the park. Railings are being installed over the next two weeks also picnic tables. Funding has come from The Big Lottery (Peoples Millions), Aggregate Fund. Land Fill tax credits and S106 agreement.

CARP held a 'Party in the Park' on 13th September to say thank you to everyone who voted for the project in the lottery competition last year

OTHER PROJECTS

- **Community Database** – The full Partnership has identified the need to update the current database.

Progress: Ongoing – The new administrator has now started this piece of work in the near future

- **Website**– The steering group aims to develop its own website presence on the internet.

Progress: Ongoing – The District Council Officer has set up a basic information page on the Wiltshire Community Website. However this needs to be added to and updated regularly. It is envisaged that this will be a future role for the new administrator.

UNITARY ISSUES

- **WCC – Community Area Survey**

The Steering group has received a copy of the WCC assessment of the results of this survey and will feed these findings into the consultation phase of their review of the Community Area Plan.

- **Community Area Plan Review**

The Steering Group has started work on a Community Plan Review and is urging all members of the Community to get involved in making sure that the plan covers the issues that are

Appendix 1

important to all of the people who live, work and go to school in Calne and the Parishes of Bremhill, Calne Without, Cherhill, Compton Bassett, Heddington & Hilmarton.

The Community Plan was first published in 2004 and this work will form its second review. It is hoped that the new, revised plan will be ready for publication in the New Year and that it will provide the Partnership with a real understanding of what really matters in the Calne Community Area. In addition, an updated plan will feed into the Area Board and will help to inform the new Unitary Authority when it thinks about its priorities for the future.

The Partnership's display stand will be out and about at as many local events as possible and members of the Partnership will be on hand to ask people to say whether things in the old Community Plan are still important and whether there are new issues that the Community Plan needs to cover.

The Partnership is also looking to local employers, schools, youth groups, daycentres etc. to help in providing opportunities for the community to engage with the Partnership so that as many groups of people as possible have had a chance to have their say.

NWDC has enabled the Partnership to tap into some support from Community First and Wiltshire County Council's Equalities and Diversity Team has offered assistance in identifying hard to reach groups in the Area. The Partnership shall be looking to both of these organisations to help ensure that the consultation behind the revised plan is as inclusive as is possible.

In addition to carrying out its own research the Partnership plans to tap into work that has already been carried out by other groups and agencies. The Wiltshire Fire and Rescue Service has already provided details of a programme of consultation that it has recently completed. In addition Published and Draft Village and Parish Plans, the ongoing work that Calne Area Transport has been involved in and the W.C.C Community Area Survey and State of the Community Area will also be fed into the analysis of Community Issues in the Calne Community Area. The Partnership will be grateful to receive information from any other groups, organisations and agencies that have undertaken public consultation exercises recently.

- **Community Consent for the Area Plan Review**

The Partnership hopes to engage with as many people as possible from across the Calne Community Area between now and the end of November this year.

In December a community event is planned, which will be designed to publicise the findings of the consultation period and to find out whether the issues that have arisen reflect what people in the community really feel. It is hoped that this event will attract a broad range of people by adopting a less formal and more fun approach. Ideas about the format of this event have not yet been formalised but so far have included a winter community fair, competitions, firework displays etc.

- **Publication of Revised Community Area Plan**

It is hoped that a revised Community Area Plan will be published in February 2009. This plan will replace the 2006 update and will see outdated/completed or redundant issues being removed and new issues being added to form an up to date and realistic view of things that are important to people across the Calne Community Area.

Appendix 1

Other Issues:

- **Partnership Structure** – The Steering Group has been looking to review the structure of the Partnership. It is hope that this will help it to reach out to as broad a range of Community Groups and Organisations as is possible. This work is ongoing.
- **Calne Town Council and the Parish Councils** – The steering group hopes that opportunities for engaging with the Town and Parish Councils through the Area Boards Project will help to strengthen links across the Community Area and that together they will be able to provide a joined up approach to addressing the real needs and aspirations of everyone who lives, works and visits the Calne Community Area.

Future meetings:

- The next meeting of the Partnership is the AGM which will be held in October.

Appendix 2

Police report to Calne Pilot Board 16th September 2008.

Crime Report for Year to date April 2008 – June 2008.

Crime statistics

07/08 total crime = 471 07/08 detection rate = 24.2% (114 offences detected)

08/09 total crime = 437 08/09 detection rate = 27.2% (119 offences detected)

I am as pleased by the drop in reported crime as the increased detection rate. A drop in crime is evidence that my officers are out on patrol at key times in the right place and at the right time to deter would be offenders. This can only be achieved by good community intelligence and information.

In relation to the detection rate, this is evidence that we have a good community liaison whereby members of the public are happy to assist the police with investigations; it is evidence of good partnership working and finally shows that we are catching criminals and bringing them to justice.

I am particularly pleased to report a drop in violent crime from 100 in 07/08 to 91 offences this year. This reduction in the number of victims has been accompanied by a detection rate of 40%.

However, the Chief Constable, Brian MOORE, has set us a target of 60% detection of violent crime, so this will remain a priority.

Anti-social behaviour & Police priorities

I arrived in post in the middle of June, just before the start of school and college holidays and the approach of long, light, summer (!) evenings.

I am aware that reports of ASB traditionally increase in the summer months. To combat this I put in place a Summer Patrol Strategy with aims of reducing irresponsible sale & consumption of alcohol, positive youth engagement and maintaining good quality of life for residents.

Sgt Connor and his staff have issued 7 Penalty Notices for Disorder, i.e. early intervention that prevents escalation and a further 2 for selling alcohol to under 18's.

Very few further problems occurred.

Appendix 2

Finally on the subject of ASB – Two large and sophisticated cannabis factories located and made subject of the most intrusive Police action!

Town NPT

Beat Manager PC 893 Monahan

1. ASB / Summer Patrol Strategy
2. Colemans Farm Estate – Promote NHW. Letters, newspapers and meetings. Inspector update at meeting

Calne East

Beat Manager PC 1215 Blake

1. Speeding – Stockley & Hedington. Some enforcement activity by use of Speedar and increased awareness by Camera Safety Partnership use of speed notice boards display actual speed of vehicles.
2. Speeding – Hilmartin & Goatacre
3. Parking & Obstruction – Holy Trinity School

Calne West

Beat Manager PC 324 Boardman

1. Youth Issues – Castlefield / Skate Park
This priority centres on alcohol – littering – damage – intimidation
The NPT response has included high visibility patrols to deter offences and enforcement where appropriate. On one occasion in August this resulted in youths being made to clear up rubbish, alcohol being seized and one youth being arrested for drunkenness. (Taken home to parents)
2. Duncan St /St Edmund School parking / obstruction
3. ASB in Foxglove Way, ASB music, vehicles, children.

Police Contact Management

The method for contacting the police particularly via the 0845 number has improved greatly. In January 2007 data showed that we were answering on average 32% of calls within 30 sec.

Appendix 2

Current data now shows that 95% of all calls placed to central call handling (CCH) are answered within 30 sec. Of all calls forwarded to the crime recording bureau (CriB) 72% are answered within 30 sec. Of all 999 calls to the emergency call centre (ECC) 93% are answered within 10 sec.

These are average figures and can vary at times of greater demand. The force is still actively recruiting and therefore senior managers are confident that these figures will improve.

Mr Peter COOPER, head of contact management has stated that he is more than willing for councillors to visit the contact centre. Should any members wish to take up this offer please arrange through your local Sergeant/Inspector.

Closure of Enquiry Offices

Following a force survey it was concluded that the majority of enquiry offices, particularly those in smaller towns, were not cost effective. The main public concern at that time was the difficulty in contacting the police via the 0845 number and therefore a decision was made that enquiry offices would close and the staff redeployed into the contact centre.

As is well documented the closure of enquiry offices with the exception of Gablecross (Swindon), Melksham and Salisbury met with complaints from the public. It has since been accepted that 3 enquiry office centres was insufficient for a county the size of Wiltshire; in response to public concerns Marlborough, Chippenham and Trowbridge have now been re-established. There are no future plans to reinstate the enquiry offices elsewhere.

I am however looking at the option of opening the stations front door at set times (possibly advertised using local media) to hold NPT surgeries.

Recent moves

Arrivals

As I am sure you are aware Inspector WILLIAMS has moved on, he is now Chief Inspector, North Wilts. I have been appointed as his replacement.

Sgt Phil CONNOR has taken over as the supervisor responsible for Calne. Phil Policed in Swindon for many years and more recently in Chippenham. Having worked with Phil as PC's, I have no doubt he will lead the NPT very effectively.

Appendix 2

PC Hans MONAHAN has moved from Chippenham to Calne. Hans is a hugely experienced Officer and will be a real asset to the Calne NPT.

Departures

PS Mark REES has moved on to the Volume Crime Team at Melksham.

PC Steve DIXON has moved on to the Intelligence Unit at Melksham.

I wish them both well and thank them for their contribution to Policing Calne.

Support

Again, in line with the CC's wishes I am looking to support the existing Police family with volunteers and the more structured use of the Special Constabulary