

IMPLEMENTATION EXECUTIVE
11 FEBRUARY 2009

WILTSHIRE COUNCIL – WHERE EVERYBODY MATTERS

REVISED DRAFT CORPORATE PLAN 2009/10

Executive Summary

It is vital that the new Council produces a Corporate Plan for its first year which clearly sets out the priorities and actions that it will commit to delivering. The plan will inform all our customers, communities and stakeholders what to expect from the new council in its first year.

The revised draft of the Corporate Plan is attached. It focuses on the first year only, recognising that longer term priorities and actions will be determined by the newly elected council.

The actions are centred on the new council's vision and goals and the commitment it will make to delivering positive and tangible outcomes for our communities.

Proposal

To advise of any further amendments prior to the revised draft Corporate Plan 2009/10 (Appendix 1 – text only) for the new Council being considered by County Council on 24 February.

Reasons For Proposals

The new council needs to set out its vision, goals and priorities and the actions it will take to deliver these goals and priorities. The first year Corporate Plan also reflects the targets set out in the Local Area Agreement (LAA) for Wiltshire, which have been agreed and monitored by the Government. The Corporate Plan will be assessed by the Audit Commission as part of Wiltshire Council's Direction of Travel and its Comprehensive Area Assessment (CAA).

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1. Introduction

- 1.1. It is proposed that the Corporate Plan for the new council, particularly in its first year (2009/10) is focused on the vision and goals for new council and the associated actions needed to deliver both successfully
- 1.2. The Plan sets out clear tangible actions under each of the three key goals;
 - High quality, low cost, customer focused services
 - Local, open, honest decision making and,
 - Work together to support Wiltshire's communitiesand the overarching vision to ***create stronger and more resilient communities***
- 1.3. The actions are focused on making a positive impact and difference to our customers, communities and stakeholders. The Plan will be effectively communicated so that there is clarity of what the new council is setting out to achieve and deliver in its first year.
- 1.4. The Plan also provides further clarity on how the Area Boards will work and how they will focus on community issues, encourage greater local engagement and involvement in decision making.

2. Process and Timetable

- 2.1 A working group of senior officers representing all departments of the new council including performance, community engagement and communications has worked on drafting the plan.
- 2.2 The Plan has also been circulated and discussed at CLT and ELT and incorporates context regarding what the new council services will be, the actions we will deliver and case studies to highlight examples of how we work.
- 2.3 The draft Plan has also been reviewed by the Overview and Scrutiny Task Group – Communications and Day 1 – their comments and suggestions have been incorporated in the revised draft (Appendix 1).
- 2.4 Whilst the Corporate Plan will be externally focused it will be underpinned by service plans for each area which will incorporate the national Performance Indicators and Local Area Agreement targets.
- 2.5 The Corporate Plan has been drafted and produced in parallel with the budget setting process for the new council for 2009/10. It takes account both of the priorities raised during the budget consultation process, and feedback from local people on the quality of service performance.
- 2.6 It is proposed that the final published Plan will be distributed to all Wiltshire Council staff, newly elected members, partner organisations, local people and the media.
- 2.7 The actions in the Plan will underpin the council's communication strategy in its first year to ensure that awareness of what the council is delivering in its communities is raised.
- 2.8 The revised Plan will be considered by County Council on 24 February.