

DEVIZES AREA BOARD – 23RD NOVEMBER 2009

UPDATE ON ISSUES RECEIVED

The table below contains details of 53 issues submitted to the Area Board as at 13th November 2009.

An issue is marked as closed when: work has been carried out in line with the issue raised; a full technical answer has been provided; or a councillor takes responsibility for the issue as a piece of work within their division.

The action/outcome column within the table is a summary of often quite lengthy responses. The full responses can be viewed online at www.wiltshire.gov.uk/areaboards.

The numbers of issues coming into the system has fallen to a steady flow, after the initial rush when the Area Boards were launched. As such the time taken to respond to individual issues should continue to improve over the next cycle of meetings.

ID	Category	Division	Summary of Issue	Submitted	Action/Outcome	Status
311	Highways	Devizes	Inadequate signposting of public and visitor facilities	25/09/2009	Refer to DDP to link in with town centre refurbishment project	In Progress
577	Passenger Transport	Bromham, Rowde and Potterne	No direct bus service from Rowde to Bath and Swindon Hospitals	15/11/2009	Forwarded to Passenger Transport and Councillors for comment	In Progress
576	Passenger Transport	Bromham, Rowde and Potterne	No direct bus service from Rowde to Bath and Trowbridge	15/11/2009	Forwarded to Passenger Transport and Councillors for comment	In Progress
575	Highways	Bromham, Rowde and Potterne	Footpaths in and around Rowde village require improved maintenance	15/11/2009	Forwarded to Highways and Councillors for Comment	In progress

574	Tourism	Bromham, Rowde and Potterne	Lack of access to information on local walks and bridleways in and around Rowde village	15/11/2009	Forwarded to Tourism and Councillor for Comment	In Progress
573	Passenger Transport	Bromham, Rowde and Potterne	Infrequent bus service from Rowde to Devizes and Chippenham at weekends	15/11/2009	Forwarded to Passenger Transport and Councillors for comment	In Progress
572	Passenger Transport	Bromham, Rowde and Potterne	Infrequent bus service from Rowde to Devizes and Chippenham during the week	15/11/2009	Forwarded to Passenger Transport and Councillors for comment	In Progress
571	Highways	Bromham, Rowde and Potterne	Safety crossing main road in Rowde village	15/11/2009	Forwarded to Highways and Councillor for comment	In Progress
570	Highways	Bromham, Rowde and Potterne	Traffic speed through Rowde village - Extend 30mph limit along the complete section of Marsh Lane	15/11/2009	Held pending outcome of county wide speed limit review	In Progress
569	Highways	Bromham, Rowde and Potterne	Traffic speed through Rowde village - Introduce a 30mph speed limit between Rowde and Bromham	15/11/2009	Held pending outcome of county wide speed limit review	In Progress
568	Highways	Bromham, Rowde and Potterne	Traffic Speed through Rowde village - Introduce traffic calming measures	15/11/2009	Forwarded to Highways and Councillors for comment	In Progress
564	Highways	Bromham, Rowde and Potterne	Installation of a pedestrian crossing in Long Street between Morris Lane and The Ark	13/11/2009	Request made to Integrated Transport – they query whether anything has changed since last consultation when this was rejected	In Progress
501	Property	Devizes	Graffiti on the Assize Court in Devizes	27/10/2009	Referred to Environment & Amenities – property owner	In Progress

					will need to be contacted	
431	Environment	Devizes	Young people who congregate on the big and little greens in Devizes leave litter behind without any regard for the environment	19/10/2009	Forwarded to Town Council and Devizes School for comment.	In Progress
415	Environment	Devizes	Chewing gum residue within the main shopping area of Devizes, specifically The Brittox and Little Brittox	16/10/2009	Forwarded to Environmental Services for comment	In Progress
313	Highways	Devizes	Volume of traffic using Church Walk Devizes as a cut through route to avoid the main road. The speed at which this sometimes travels and the ensuing safety issue for small children either on the way to school or using the play area on The Green. It is also on many sat nav routes! This is ridiculous, especailly for large vehicles	25/09/2009	Traffic calming exists in Church Walk (priority passing scheme behind church). Referred to Highways for further comment.	In Progress
312	Leisure	Devizes	The Town Council firmly believes that there is a need for a skate park / BMX facility which serves the whole of the Devizes community area	25/09/2009	Area Board will present a report on this issue to the January meeting.	In Progress
310	Highways	Devizes	Zebra/Pedestrian crossing in Long Street required	25/09/2009	Request made to Integrated Transport – they query whether anything has changed since last consultation when this was rejected	In Progress

262	Highways	Devizes	New Pedestrian crossing provision for Bath Road Devizes	17/09/2009	Referred to Integrated Transport and Town Council. Broad support for provision of a crossing but will have to go through local consultation.	In Progress
545	Transport	Devizes/Roundway	We are concerned about the safety of pedestrians crossing the road at the junction of Brickley Lane and Windsor Drive. Cars come down Windsor Lane very quickly and hardly look as they turn into Brickley Lane. Children use this route to get to Nursteed Primary School across the road.	06/11/2009	Met with Parish Councillor who raised the query at site. Will forward to police and Highways re speeding. School looking at revising school travel plan.	In Progress
260	Customer Services	General	Communication Relating to telephone access to both Devizes (Browfort) Office and County Hall, Trowbridge	17/09/2009	Followed up by Councillor Mayes	In Progress
308	Transport	Lavingtons	Heavy traffic going through villages - lorries going through Cheverells and Market Lavington to avoid low railway bridge. Also affects town in streets like long street	25/09/2009	Highways have provided a technical re: reclassification of Roads. Councillor Gamble is leading.	In Progress
257	Highways	Lavingtons	Drainage problems caused by a lack of regular highway maintenance in Market Lavington.	17/09/2009	Referred to Highways.	In Progress
256	Highways	Lavingtons	Weed growth along kerb lines, and at the back of footpaths in Market Lavington.	17/09/2009	Referred to Highways	In Progress

259	Highways	Roundway	The Nursteed Housing estate, off Windsor Drive, has not been completed to a high enough standard for WC to be able to adopt it. Roads and pavements are in a poor state, and many houses have problems with surface water drainage.	17/09/2009	Referred to officers for comment	In Progress
258	Highways	Roundway	The housing estate Heritage Park, Devizes has not been adopted because the developer has not completed the work to a high enough standard. This means that many of the essential signs have not been erected, the road and pavement is not in a good condition, and many of the play areas are already falling to bits. The sewers have not been adopted by Wessex Water because the developer has not brought them up to standard.	17/09/2009	Referred to officers for comment	In Progress
197	Transport	Roundway	Increased traffic using Conscience Lane/Folly Road through the village of Roundway has made the route extremely dangerous for both drivers and pedestrians. The road is extremely narrow in places and cannot accommodate the volume of traffic that now uses it. The surface of the road has is in a very poor state. There have been numerous accidents in the	15/09/2009	With Councillor Mayes as division member	In Progress

			last few years and the residents are increasingly concerned that things could get worse unless a solution is found for the problem.			
292	Highways	Urchfont & the Cannings	Speed Limit and junction safety issues on the A342 between Lydeaway and Chirton.	23/09/2009	Insufficient evidence of accidents for this stretch to require any further work on junctions. Speed limit query deferred awaiting outcome of county-wide speed limit review.	In Progress
307	Highways	Urchfont & the Cannings	Surface water flooding	25/09/2009	Joint meeting between Parish Council, flooding officers and Environment Agency held – awaiting notification of agreed actions.	In Progress
306	Transport	Urchfont & the Cannings	Placing of 30mph signs in villages - locals should be consulted about dangerous approach roads	25/09/2009	Defer pending outcome of Speed Limit review.	In Progress
551	Highways	Urchfont and the Cannings	Speeding and use of Bishops Cannings as rat run	10/11/2009	Forwarded to Highways, Police and Councillors for Comment – refer to Community Speedwatch	In Progress
289	Youth	Devizes	Skateboarding in Alan Cobham Road	23/09/2009	Neighbourhood Police Team to visit the resident who raised the issue to assess levels of use and whether	Closed.

					any anti-social behaviour occurring.	
275	Highways	Bromham, Rowde and Potterne	Badly kept footpaths on the A342 at Bromham between the junction with A3102 Calne road and the whole distance of the A324 through to Rowde. On the A3102 thro\' Westbrook the stretch of footpath from Westbrook Green towards Melksham.	21/09/2009	Condition of pavement with Councillor Brown as division councillor. County wide issue with treatment of weeds as most effective weed-killers can no longer be used.	Closed
555	Highways	Devizes	Height of kerb on pavement outside Marks and Spencer store Maryport Street Devizes	10/11/2009	Safe crossings provided with a matter of yards on either side – visibility at this point not considered good enough for crossing	Closed
554	Highways	Devizes	Uneven pavements, loose paving stones and uneven surfaces on footpaths in Devizes	10/11/2009	Details of footpath safety inspections provided	Closed
403	Environment	Devizes	The large Pond on the crammer by the green is always full of rubbish. Since the water level went down over the past month it can be seen that the pond is full of plastic bottles, bags and general rubbish. The wildlife living in this pond is in danger of digesting and choking on this hazard. It is not very nice for local residents and isn't a good attraction for Devizes if the town is meant to be a tourist destination.	14/10/2009	Crammer is the responsibility of the Town Council who clean it regularly. Rubbish floats from Estcourt Street side towards play area where it drains.	Closed

309	NHS	Devizes	Minor Injuries unit needed in Devizes	25/09/2009	Wiltshire NHS have provided lengthy answer and their statistics do not bear out the need for a MIU.	Closed
304	Culture	Devizes	Will the Unitary Council support the Devizes & District Twinning Association - if so would the Board wish to nominate a representative	24/09/2009	Two Councillors appointed.	Closed
300	Devizes	Devizes	Pot Holes in Waiblingen way, Devizes	23/09/2009		Closed
299	Devizes	Devizes	Drop kerbs in Waiblingen Way, Devizes	23/09/2009		Closed
298	Devizes	Devizes	Weeds in Waiblingen Way, Devizes	23/09/2009		Closed
297	Planning	Devizes	Development Creep	23/09/2009	Refer to LDF consultations	Closed
290	Public Protection	Devizes	Droppings left in the road by the Wadworth dray horses. This occurs throughout the town and is unsightly, gives a poor impression to visitors and may represent a health hazard. It is particularly annoying to see this happen in purely residential areas where there is no pub and therefore no reason for the horses to be there.	23/09/2009	Tourism feel the drays are a visitor attraction and tourists accept the by-product. Wadworths pick up what they safely can without holding up traffic. Public Protection confirm negligible health hazard.	Closed
263	Property	Devizes	Refurbishment of Shambles indoor market in Devizes	17/09/2009		Closed
226	Car Parking	Devizes	Car parking charges in Somerfield car park	15/09/2009		Closed

303	Highways	Lavingtons	Highway drainage (blocked gully covers) Peartree lane U/C 7084 and severe potholes on the top section of this road (to Salisbury Plain)	24/09/2009	Highways have inspected and confirmed remedial action taken	Closed
296	Highways	Roundway	The issue is that the road to the allotments off Windsor Drive was surfaced by the County Council a	23/09/2009		Closed
295	Highways	Roundway	The appalling state of repair of the footpaths in Roundway Park, Devizes. The houses on this estate date back to 1958. Some residents who have lived there for all that time tell me that the paths never had any attention, apart from numerous excavations by utility companies. The result of 51 years of neglect is that the paths have become not only eyesores, but also potholes have caused children to trip up; others complain that the weeds growing in the potholes are coming through to their gardens.	23/09/2009	Footpath has been assessed and fed into the work programme, but must wait its turn against greater priorities. Issue with no longer being able to use effective weedkillers.	Closed
294	Transport	Roundway	Provision of a bus shelter at new Treatment Centre on Marshall Road	23/09/2009	Additional bus shelter should be delivered as part of the construction of Primary Care Centre.	Closed
293	Transport	Roundway	Marshall Road bus stop - tarmac required between bus-stop and road	23/09/2009	Parish Council invited to fund half of new stop/shelter which they would then own	Closed

					and maintain.	
512	Highways	Roundway/Bromham, Rowde and Potterne	Item 342 Ongoing. Dangerous pedestrian footpath along A360, Potterne to Devizes. Crossing point in Roundway Parish, but affecting mainly Potterne residents.	28/10/2009	Existing footpaths adequately maintained – cost of purchasing additional land for lengthening footpaths would be prohibitive.	Closed
342	Highways	Roundway/Bromham, Rowde and Potterne	The footpath from Potterne to Devizes has a dangerous crossing on the A360 about 1/4 mile outside Devizes. The path is on one side of the road and ends near a blind bend in the road, forcing walkers from Potterne to cross the road at that point. This is a safety issue.	06/10/2009	Existing footpaths adequately maintained – cost of purchasing additional land for lengthening footpaths would be prohibitive.	Closed