

Report to	Pewsey Area Board
Date of Meeting	21 September 2009
Title of Report	Pewsey Issues Log & Update (Agenda Item 6)

Purpose of Report

To inform the Area Board of the issues received to date and the current status of those issues.

Caroline Brailey
Pewsey Community Area Manager
7 September 2009

PEWSEY AREA BOARD ISSUES LOG

*** Excluding Highways & Rights of Way****

Ref	Date Received	Issue	Division	Progress/Outcome
5	16/7	Employment for Young People – Lack of Transport	All	This was raised at the first meeting –there is a Wiltshire “Wheels to Work Scheme” which is administered by Community First (01380) 722475 www.communityfirst.org.uk/Wheels-to-work.htm
7	24/6	Cars Parking on double yellows in Wilcot Road	Pewsey	Extra patrols carried out – tickets issued. Parking attendants will patrol twice a week. Complainant informed and is happy with what is happening –will contact us again if these activities do not improve the situation.
8	24/6	Flyposting in and around village of Pewsey	Pewsey	Under the Highways Act 1980 it is an offence to put up any advertisements on any structure, tree or item of street furniture on highways land therefore Highways have the right to prosecute people who have committed or repeatedly committed this offence. There are planning guidelines about flyposting (available on request). If there are breaches of planning control then contact planning on: ruaridh.o'donoghue@kennet.gov.uk , and if they are on highway land contact Clarence - Email: clarence@wiltshire.gov.uk or call freephone 0800 23 23 23 - this service operates 24 hours a day, 7 days a week. someone will come out and take the signs down. If it is felt to be the same repeat offender please make this clear and request that enforcement action is carried out, as both departments have the powers to do this. Unfortunately highways have limited resources to contact individuals, but if it is prolific and you know who they are to inform them of this it might help.
9	09/7	Street Lamp not working at Arch near Co-op	Pewsey	Referred to Parish Council
10	09/7	Skatepark – suggested location Easterton Lane	Pewsey	Referred to Youth Council
12	16/7	Litter Bins not being emptied Rawlings Road, Scotchel and Methodist Church – suggestion that Clarence be used to report bins that are full. One complainant suggested a system of telephoning Clarence could be used to report full bins to trigger somebody to visit and empty all of the ones in the area.	Pewsey	Parish Council aware, The Wiltshire Council Officer has responded that Litter bins in Pewsey are emptied on a fortnightly cycle by the refuse crew as is the Council's policy. In addition, the road sweeper also empties bins and the Council responds to complaints. Apparently there are gaps in the service – this is what is intended to happen but for various reasons it isn't working. CAM has suggested a locality meeting. The litter bin problems at the shop are being dealt with – there was a misunderstanding which has now been corrected and solutions to this problem being put into place. The suggestion of officers phoning Clarence is an option that would need to be

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				discussed with Highways and amenities & Leisure. The Officer has confirmed that this idea will be raised at the next management team meeting. Community Area Manager has suggested a locality meeting to be held with relevant parties to try and resolve this issue.
14	16/7	Delegation to Parish Councils	All	Caroline making further enquiries about work Richard Munro carried out. Pewsey and Chirton Parish Councils have asked for delegation of some services.
17	16/7	Liaison with British Waterways (K&A Canal, Wilcot)	Pewsey & Vale	There are a number of issues that the parish council are liaising with BWB about (BWB have provided a list) and meetings have been attended. BWB have responded to say that they are managing the issues within their control to the best of their ability and to an appropriate level. Roadside parking is not an issue that they are able to address. Caroline has been asked by the Parish Council to give the officer who was going to look at the parking situation (to remove the ability for people to park and obstruct the road) more time to respond before contacting him.
18	16/7	A list of 10 items from a group during the 16 th July Area Board meeting 1. Old Garage Site, Milton 2. One way in Pewsey 3. Bouverie Hall ASB graffiti 4. Half hour Parking in Pewsey 5. Housing prices and employment 6. MIU – need it in Pewsey 7. Drugs in Schools 8. Who are voting members 9. Need to know highway maintenance backlog and budget 10. Increase funding of learning difficulties service	All	Caroline has tried to find out who completed this issues sheet to no avail. For Item 2 see issue ref number 6 (page 2). For item 8 the answer is the three Wiltshire Councillors, but it is envisaged that any decisions made will be reached by consensus - the Chairman would seek views from everyone present, and there would only need to be a formal vote amongst councillors if a decision could not be reached this way. Item 9 is included in the list of highway issues
19	16/7	Glass and Paper Recycling point at village hall being abused – plastic bottles and cardboard being left – want skips for plastic and cardboard, Marlborough have it or doorstep collections	B&B	The Council is currently reviewing the services that it provides across the county with a view to harmonisation in the future. Plastics and cardboard collections are one such service that is being considered. Whilst this can not be done immediately, the decisions will be made at the earliest opportunity. The Council Officer contacted has confirmed that this request will be passed on to aid decision making, but states that it is worth noting that introduction of any scheme for plastic and cardboard will incur a cost, which will have to be considered carefully. However, the Council is committed to harmonising

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				<p>its services and all will be considered at the appropriate time.</p> <p>The Council cleans the site at Burbage at least once a fortnight and responds to all reports of fly tipping on a regular basis (this is undertaken by Peter Whites Enforcement Team). It may be worth the Parish Council continuing to advertise this in their newsletter for information until a decision is taken.</p> <p>Relevant Officer is attending the next Burbage Parish Council meeting.</p>
21	20/7	Shalbourne Footpath flooding	B&B	<p>The Rights of Way officer has responded to say that she has a list of high priority issues which always receive attention more quickly and at this time of year this includes keeping paths clear which people use on a daily basis especially those used by schoolchildren, and anything which is a safety issue eg, broken bridges.</p> <p>The Parish Council have been informed that this matter is still on the Rights of way Officers schedule and they are satisfied with this response. They thought that all outstanding issues now had to be logged with the area board, so were happy to be advised that existing relationships should continue.</p>
24	16/7	NHS at Savernake – Services need to be reinstated	All	The NHS is involved in a special Marlborough Area Board meeting on 23 rd September 2009. Pewsey residents are encouraged to attend (Town Hall, Marlborough 7pm)
26	21/7	<p>Letter from Roger Pope to JK identifying a number of concerns:-</p> <ul style="list-style-type: none"> • Everleigh Tip – useable items are being put in landfill – could be sold in Carnival Shop but staff do not allow it. • Affordable Housing – need to retain it for local people • Stop allowing planning permission for two small houses to be made into one • There is a need for live.work units • Village Shops – could Housing Associations convert one room in a house in each village that has lost a shop? • Carnival – is there a council officer? <p>Increasing amounts of bureaucracy for</p>	All	Mr Kunkler to draft a response. Affordable housing to be discussed at March meeting (to be confirmed) but there is a consultation from Oct-Dec on future housing allocation within the area (Local Development Framework Core Strategy)

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		<p>volunteers and it would be useful to have somebody who can help with insurance – H&S and Policing issues</p> <ul style="list-style-type: none"> • Policing – ever decreasing numbers of Police in the area – could the Chief Constable come to an Area Board meeting. 		
27	06/08	Flooding at Nursery Barns, Woodborough	Vale	<p>10/8 Copied issues sheet to Peter Hanson and Daniel Everett – response from Peter- The outfall drain, although obstructed, is running freely and at this stage does not justify major works to retrieve the rodding device. The last Clarence report for this location was in September 2008 where Highways were called out for a flooding situation. On investigation they found that the outfall pipe was obstructed by the rodding device which had been placed by outside parties and not Wiltshire Highways. The pipe was unblocked although the rods could not be removed.</p> <p>There have been no further reports to Clarence and Peter is not aware of any ongoing problems. The complainant has been advised of this and requested to raise a call through Clarence if the pipe blocks again and causes flooding.</p>
28	10/08	State of pavements in Pewsey – uneven, with holes and cracks – steep slopes	Pewsey	Complainant has said that the worst parts are upon the Council estate Stratton Road, the Crescent Hill and the rest of the Crescent in and out of the estate. Broadfields the worse part being from the end of the road, at the Pewsey Hill end along the inside pavement. Informed Pewsey Parish Council and referred to CLARENCE.
36	19/8	50p charge for collection of parcels from Post Office (when negotiating closure of delivery office Royal Mail promised they could be collected from PO)	All	Parish Council have written to Royal Mail and not received any response. They have requested that the Area Board write to the Royal Mail to request they cancel the charges. Caroline has sent an email to a contact in their Communications Dept.
37	12/8	Lack of Police in Pewsey when paying 100% more in Council tax over last 10 yrs with reduced police service	Pewsey	Letter written in response and Caroline will discuss with the local Police the possibility of them giving a presentation at a future AB meeting to explain how the crime reporting system works and what level of service people can expect in this Community Area.
51	04/09	Inconsistent decisions on planning applications that go against Parish Council comments	All	Forwarded issues sheet to Head of Planning (East) for comment