

WILTSHIRE CONSTABULARY



Data Protection and Freedom of Information Unit

Chippenham Police Station
Wood Lane
CHIPPENHAM
Wiltshire SN15 3DH
Telephone: 0845 408 7000
Direct Dial: 01380-733446
Facsimile: 01225-794690



Linda Henstridge
LHenstridge@salisbury.gov.uk

Date 19 May 2010

Your ref

Our ref RFI 2008-354

Reply contact name is **Freedom of Information Decision Maker**

Dear Linda,

I write in connection with your request for information dated 18 Nov 08 concerning crime statistics in relation to underpasses in Salisbury.

Your request for information has now been considered and it is not possible to meet your requirements in full.

You wrote:

We are introducing some new waiting restrictions in Manor Road, Salisbury and we have had some objections to this. The objections are that the underpasses leading into the city centre are a hot spot for crime and are unsafe. Would you have any statistics on the crime in the following areas?

Winchester Street	Underpass
Greencroft	Underpass
Rampart Road	Underpass
St Marks roundabout	Underpass

Response:

This type of information is not stored in an easily retrievable way. All complaints, charges, and convictions relating to underpasses in Salisbury cannot be extracted purely as incidents involving the underpass. If any such incidents have been recorded we are at the mercy of the inputting officer to annotate underpass in the address. Therefore to extract this information would have to involve a manual search of all records to try and identify the information you require.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore the request falls under the exemption of section 12 of the Freedom of Information Act 2000.



INVESTOR IN PEOPLE

However in accordance with S16 of the Act, which obliges a public authority to assist where possible, I have provided a link to the local neighbourhood police team who may have further information:

http://www.wiltshire.police.uk/index.php?option=com_content&view=article&id=58&Itemid=62

Section 17 of the Freedom of Information Act 2000 requires the Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Section 12: Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Yours sincerely

pp Andy Holyoake
Data Protection &
Freedom of Information Officer

The Wiltshire Constabulary offers a re-examination of your case under its review procedure.



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Chippenham Police Station, Wood Lane, Chippenham, Wiltshire SN15 3DH
Telephone 01249-654455 ext 335 Fax 01249-449690

Freedom of Information Request Appeals Procedure

If, upon receipt of a response to a request for information, you as the applicant are unhappy with the outcome, you are entitled to appeal against the decision reached in the following way:

In the first instance, you should write to the Data Protection and Freedom of Information Officer at the address given above. You will need to include the reference number and date of your request, plus details of why you are appealing.

Receipt of your appeal will be acknowledged including confirmation of the issue/s raised, a target date for response (***as soon as practicable and in any case within three months***) and the point of contact dealing with the appeal (***who will be independent from the original decision maker***).

A review of the appeal will then be conducted and you will be subsequently informed of the outcome, which could be one of three possibilities:

1. All the information will be provided.
2. Some additional information will be provided.
3. The original decision will be upheld and no additional disclosure made.

If after the appeals procedure has concluded, you are still dissatisfied, you have the right to direct your comments to the Information Commissioner (www.informationcommissioner.gov.uk) who will give it due consideration.