

**CALNE COMMUNITY SAFETY FORUM**  
**10am, Thursday 18<sup>th</sup> January 2018**  
**The Harris room, Calne Library and Community Hub**  
**DRAFT MINUTES**

**Apologies**

Ross Henning	Wiltshire Council
Peter Grant	John Bentley School
Jaki Russell	Resident
Richard Jones	Resident
Stan Woods	Church Partnership
Matthew Perrott	Highways
Kevin O'Daly	Royal British Legion
Mark Luffman	Wiltshire Police
Don Pocock	Wiltshire Police
Mark Cook	Wiltshire Police

**1. Present**

Glenis Ansell	Chair
Karen Boswell	Admin & CARP
Roger Appleby	Resident
Abbie Osbourne	Wiltshire Police
Diane Gooch	Dementia Alliance, Wilts Users Group
Shirley Harper-O'Neill	Resident
Jordan Butler	CTC
Jane Vaughan	Community Engagement Manager
Mike Davidson	WNHWA Chair
Paul Sunners	WNHWA

<p><b><u>2. Minutes of the last meeting held 23<sup>rd</sup> November 2017</u></b>  <b>Correction:</b> Money for the dropped kerbs needs to be applied for via the Area Board. Jane Vaughan asked to defer the scheme until a full plan could be worked out with the CCSF leading a campaign once everything is in place.</p>	<p><b>Ross Henning</b> is asked to approach PCC legal team via the Police and Crime Panel, to see if they have a copy of the original agreement pertaining to the land gifted for the police station on Silver Street by Lord Lansdowne.     **See Notes**</p>
<p><b><u>3. Matters arising/updates</u></b>  <b>Spring lane Barrier;</b> Money has been released and the work is now to be scheduled to go ahead.  <b>High Street Gates:</b> Banking arrangements have been confirmed with John Skinner, 'Calne Our Place' Project. Planning have agreed the designs and arrangements in principle. Contributors have now been asked to send their monies so that official permissions can be sought with the subsequent costs. This should be straight</p>	<p>Re-surfacing of the lane has still not been actioned.     <b>Monitor</b></p>

forward and it is hoped that the actual installation of the gates is in finally in sight.

**Safe Places:** Still have no volunteer to run Scheme, Glenis will approach a couple of contacts to see if any takers. Jane will meet with Glenis, Trudy King to try to find a way forward. There is a need to maintain email contact at the very least or the scheme will fold.

**Castlefields Park:** Trustees of the Park have written to CTC Town Clerk and Councillors asking for an official response to the on-going problems with the wall. Conservation has refused the request to bund the remaining wall and with no more money available for rebuild, the wall remains covered by safety fencing. With better weather approaching, the chance of an 'incident' increases. Apart from the unsightly nature of the area, and the detrimental effect it has on the volunteers who maintain the area, the safety implications should make this a priority.

**Lorry Watch:** Still need to see if CCTV can identify a need for the Scheme. It is believed that the scheme can only be run in a weight restricted area and as such is only appropriate in the town centre. Anecdotes of lorries mounting the kerbs elsewhere in town, ie, Silver Street, need to be raise as a separate issue.

**Hedges/Verges and Mobility access:** Jordan Butler produced the first article publicising resident's responsibilities on keeping hedges and verges maintained to allow access along pathways etc. these will be run again using local websites in the hope that it will negate more formal action from WC.

**Karen Boswell**

**Jane Vaughan  
Glenis Ansell**

**Jeanette Young  
Calne Town Council**

**Glenis Ansell  
Gerry Mooney**

**Jordan Butler**

**4. Wiltshire Neighbourhood Watch Association:** Mike Davidson (Chair) and Paul Sunner (Vice Chair) attended today and gave a short presentation about the Neighbourhood Watch Scheme. The WNHWA has a committee of 6 members who oversee the scheme for Wiltshire. The new look NHW uses Community Messaging System as its main point of communication. It has close links to the Police, Councils and would like to link in with the Safety Forums to act as Local Hubs for the association. New Schemes will be encouraged, and older ones supported. Leaflets and signage are available including vinyl overlays to update existing blue metal signs, showing the new and more obvious Yellow design. Signage has proven to be very successful. Interested parties can register on the Community Messaging system to get notifications on Crime updates, NHW advice, Action Fraud reports etc. An

<p>advice sheet is included at the end of the minutes with details on how to set up a NHW Scheme in your locale. CCSf will work with Area Board to promote scheme in the area.</p>	
<p><b>5. Skatepark:</b> several meetings have been held with the residents who live near the Bowl and members of CTC etc. Noise remains the main complaint. But Drugs and ASB are also an issue. Many of the solutions have been suggested before as this has been a long-term problem. Glenis Ansell will liaise with Jane Vaughan to be updated on previous meetings and actions, but Glenis and Ian Thorne are keen to continue to try to find a solution that works for everyone without driving the users away from the park. Residents could be encouraged to take more ownership of the problem and be more proactive by taking on the role of locking and unlocking the park, parental patrols etc. Police patrols will be prioritised in the area to address the drug and ASB element</p>	<p><b>Glenis Ansell Ian Thorne Jane Vaughan</b></p> <p><b>Community Policing Teams</b></p>
<p><b>6. Parking on and around Junctions:</b> It was noted that thoughtless parking is becoming an issue especially around the estates and schools, Oxford Road, Victoria Terrace and North Street were also highlighted. Plus blocking of dropped kerbs and alleyways creating mobility problems. It was suggested that this could be reported to the local councillor for the problem areas and be raised as an enforcement issue. Yellow lines should be a last option. Perhaps an internet campaign reminding drivers of the highway code and safe parking practice.</p>	<p><b>Monitor with view to raise at Area Board as a 'theme'</b></p>
<p><b>7. CCTV:</b> As CCTV Manager and Town Mayor are not present, item deferred until next meeting</p>	
<p><b>8. Police Priorities:</b></p> <ul style="list-style-type: none"> <li>• More patrols around skatepark and Castlefields following reports of drug use. To include Marden river and Co-op car park following reports of trolleys being thrown in to the river and items being thrown at the wildlife.</li> <li>• Pro active work around increased reports of thefts from shops</li> <li>• Targeted patrols with regards to the Drink/Drive Campaign</li> </ul>	<p>Residents are asked to ensure that homes/outhouses and vehicles are properly secured following a number of attempted thefts/break-ins in the area, over the last few months</p>

<p><b>9. Issues from 106/CCAB Meetings:</b> Committees have not meet during this period.</p>	
<p><b>10. AOB:</b>  <b>Redrow Footpath between JBS and Marden Farm Development.</b> Item was chased with Chris Marsh, Planning as there was no sign of anything being built yet. The developer must now be approaching the trigger point in the legal agreement. Chris has agreed to chase this with the developer and rights of way warden.  <b>TV Licensing Scam:</b> a woman claiming to a TV Licence inspector called on a Calne resident claiming to be there to collect unpaid direct debits for the licence. She was challenged by the resident and left. If these kind of Cold calling scams become an issue in Calne, there is an option to approach the Area Board applying for a Cold Calling toolkit to assist in the setting up of a deterrent scheme. It has also been reported that travellers/gypsies have been offering re -tarmacking deals in the area. Forum members are asked to pass the information to their staff/neighbours to ensure they do not enter into an arrangement that may not be value for money.  <b>Police response to challenging individuals:</b> concerns have been raised about the apparent lack of follow up on incidents concerning challenging individuals who have experienced injury as a result of a dispute. Glenis Ansell has written to the Senior Police Officers requesting a response to the specific incidents. Details and names will remain closed for forum members as this is a sensitive issue. There has been no response to date.</p>	<p><a href="mailto:Chris.marsh@wiltshire.gov.uk">Chris.marsh@wiltshire.gov.uk</a></p> <p><b>Monitor</b></p> <p><b>Monitor</b></p> <p><b>Glenis Ansell</b></p>
<p><b>11. Date of next meeting: Thursday 22 March 2018</b></p>	

**Update:**

Ross Henning has received an email from Sean Cooper, Office of the Police and Crime Commissioner for Wiltshire and Swindon,

“The freehold title to the Calne Police Station Site is owned by the Commissioner and it is registered at the Land Registry. The Office of the PCC is in correspondence with the Bowood Estate over whether certain matters apply to the Police Station Site.”

**Ross will continue to chase available documentation.**

**Forum members are again requested to send a representative if they themselves cannot attend meetings. If no-one is available, please would you remember to send apologies so that the agendas/topics can be adjusted accordingly.**

# WILTSHIRE NEIGHBOURHOOD WATCH ASSOCIATION

## SETTING UP A NEW NHW SCHEME

### WEBSITES

1. There are 3 key websites to help you:
  - a. [www.ourwatch.org.uk](http://www.ourwatch.org.uk) – the website of the National NW Network. Here you can use the Postcode search facility to find out about registered NHW schemes in your immediate area. There is also a contact list for all NHW Force Associations across the Country, AND, A KNOWLEDGE BASE to provide you with straightforward guidance on setting up schemes.
  - b. [www.wiltshirenhw.org.uk](http://www.wiltshirenhw.org.uk) – the Wiltshire NHW Association website. This also has a postcode search facility the same as the National one as it taps into the national database. You can also find out about obtaining NHW Area road signs for your village, local town scheme or for a group of adjacent schemes to avoid duplication and keep costs down. The website enables members and potential members of Wiltshire NHW to contact the Association committee members and get help or guidance.
  - c. [www.wiltsmessaging.co.uk](http://www.wiltsmessaging.co.uk) – the secure 2-way Community Messaging system for Wiltshire. This system allows you to receive emails from Wiltshire Police, both locally and corporately, Fire & Rescue and, of importance to your on-line safety, Action Fraud – the National Police database on the latest scams and fraud on-line as well as on the phone and on the doorstep. Also NHW messages.

### KNOWLEDGE BASE

2. From the menu on the Home page of the Our Watch website you will see all the information available based on what part of the NHW partnering family you belong to. You will also see “Knowledge Base” listed. Here you will find **general guidance on setting up a new scheme** or joining an existing one and a lot more.

### THE NHW DATABASE

3. There is a .pdf file available to read and download at the bottom of the Knowledge Base list of documents. It gives an informative explanation of the data held and its security and that the database also holds other users of the Community Messaging system who have not registered as NHW members. If they have ticked to receive messages from NHW they are considered members of NHW.