

**January 2019**

## **The right healthcare, for you, with you, near you**

NHS Wiltshire Clinical Commissioning Group (CCG) is responsible for commissioning a broad range of healthcare for the population of Wiltshire. We are led by experienced local GPs drawn from across the county, who provide clear clinical leadership to the big decisions affecting the future of healthcare provision in Wiltshire, carefully tailored to meet the differing needs of people locally.

Our vision is to ensure the provision of a health service which is high quality, effective, clinically-led and local. We are committed to delivering healthcare that meets the needs of Wiltshire people, to consult and engage with our population to enable them to be involved in decisions made about health services and to deliver those services to people in their own homes or as close to home as possible.

### **News**

#### **New non-emergency patient transport service across BaNES, Swindon, Wiltshire and Gloucestershire**

From 1 June 2019, the non-emergency patient transport service in Bath and North East Somerset, Swindon, Wiltshire and Gloucestershire will be provided by E-zec Medical Transport Services – a family run company focused on delivering high quality, safe, effective transportation for patients to and from a healthcare setting.

Andy Wickenden, Commercial Director, E-zec Medical Transport Services said: “We are proud to have been selected as the preferred provider for non-emergency patient transport services across BaNES, Swindon, Wiltshire and Gloucestershire. We are working closely together with the Clinical Commissioning Groups as we begin our preparations for a seamless handover and countdown to our service starting on 1 June 2019.”

Mark Harris, Chief Operating Officer, Wiltshire CCG said: “We are delighted to be working with E-zec to deliver a non-emergency patient transport service for patients across BaNES, Swindon, Wiltshire and Gloucestershire. Ensuring patients have a great experience when using the service is our priority, and we have carefully designed the contract with E-zec to provide this.”

E-zec delivers services across the UK and currently provides non-emergency patient transport services across Bristol, North Somerset and South Gloucestershire.

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#### **New Lay Member on our Governing Body**

Julian Kirby was recently appointed as the third Lay Member on our Governing Body, effective from 1 December 2018. Julian is the Chief Executive of Age UK Wiltshire, a position he took up following a 30 year career in the Police – 25 years in Wiltshire and five years as Assistant Chief Constable in South Wales. Over his career in Policing and in the voluntary and community sector, Julian has

worked alongside health professionals and partners in Wiltshire to tackle the different challenges facing communities and will bring this valuable experience to the Governing Body.

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## Transforming maternity services together

Consultation on a proposal to transform maternity services across Bath and North East Somerset (BANES), Swindon and Wiltshire is well underway with activity to publicise the consultation and engage with the public across Wiltshire and the wider region.

As of 7 January 2019 we have received just over 900 formal responses to the proposal document.

We attended a number of Area Board and Town Council meetings in November and December with a presentation on the proposed changes, and will continue to attend meetings in January and February.

We have public meetings organised for people to talk to the clinicians and professionals about the proposed changes in:

- Chippenham Town Hall, Wednesday 9 January 2019 12.00 – 2.00pm
- Melksham Town Hall, Monday 14 January 2019 11.00am – 1.00pm
- Paxcroft Mead Community Centre, Trowbridge, Tuesday 15 January 2019 11.30am – 1.30pm
- Corn Exchange Devizes, Monday 21 January 2019 11.00am – 1.00pm.

And we will continue to be available at market days around the county, providing information and answering questions on the proposals.

The consultation document, link to the online survey and further information on engagement opportunities is available on the Transforming Maternity Services Together website [www.transformingmaternity.org.uk](http://www.transformingmaternity.org.uk).



Bath and North East Somerset, Swindon & Wiltshire  
Local Maternity System  
[www.transformingmaternity.org.uk](http://www.transformingmaternity.org.uk)

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## Governing Body meeting

Our next Governing Body meeting is on 22 January 2019 at 10.00am at Southgate House, Pans Lane, Devizes SN10 5EQ. You can read the papers from previous meetings on our website [www.wiltshireccg.nhs.uk/governance/governing-body-meetings-in-public](http://www.wiltshireccg.nhs.uk/governance/governing-body-meetings-in-public)

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## News archive

Read more news from Wiltshire CCG in our [news archive](http://www.wiltshireccg.nhs.uk/news/news-archive) – [www.wiltshireccg.nhs.uk/news/news-archive](http://www.wiltshireccg.nhs.uk/news/news-archive)

## Campaigns

### Help the NHS help you this winter by taking simple steps

We are urging people to do their bit to help the NHS cope with an increase in demand for services this winter.

As the season gets underway, health and care leaders from across the region are asking people to do as much as they can to stay healthy to avoid any unnecessary hospital stays at such a busy time.

We can all help ourselves by following some simple advice:

- If you're eligible, get your flu vaccination from your general practice or pharmacy to protect yourself against catching flu this winter. There's still time.
- If you start to feel unwell, even just from a cough or cold, don't wait until it gets more serious – get help from your pharmacist straight away. The sooner you get advice the better – pharmacists are here to help you stay well this winter.
- If you do need help over the holiday period when your GP surgery or pharmacy is closed, call NHS 111 to get the right medical attention urgently or visit [www.nhs.uk](http://www.nhs.uk) which can direct you to a local service that is open
- Finally, older neighbours, relatives, friends and other elderly members of the community are more vulnerable in the winter months and may need a bit of extra help. You can help them by keeping in touch, checking if they are feeling under the weather, helping them stock up on food supplies and making sure they have the necessary medication before the Christmas holidays start.

HELP US  
HELP YOU

STAY WELL THIS WINTER

To find out more about the campaigns we are supporting visit  
[www.wiltshireccg.nhs.uk/campaigns](http://www.wiltshireccg.nhs.uk/campaigns)

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