

Wiltshire Council

Health Select Committee

12 January 2021

**Executive Response to the Final Report of the
CAMHS Task Group – Part B**

Purpose of the report

1. To present the response of the Cabinet Member for Children, Education and Skills and the Bath, Swindon and Wiltshire Clinical Commissioning Group to the Final Report of the CAMHS Task Group – Part B.

Background

2. Due to the streamlined overview and scrutiny arrangements under COVID-19, the Health Select Committee is, exceptionally, considering the Final Report of the Task Group at the same meeting as it is receiving the Executive Response. It is also considering the report on behalf of the task group's joint parent committee, the Children's Select Committee, members of which will be invited to participate in this meeting.
3. The task group submitted their Part A final report to Health Select Committee on [18 December 2018](#) and Children's Select Committee on [8 January 2019](#). The Executive Response to Part A's final report was received by Health Select Committee on [5 March 2019](#) and Children's Select Committee on [8 January 2019](#). For full details of the task group's activity, this report should be read in conjunction with its Part A final report and executive response (accessed through the links above).

Executive response to the Task Group's recommendations

Recommendation 1 was made to the Children's and Health Select Committees:

To welcome the positive and proactive engagement from the Executive and the Wiltshire CCG throughout this important review.

Recommendation No.2	That the Cabinet Member for Children, Education and Skills and the Bath, Swindon and Wiltshire CCG consider implementing the following: i) a screening tool to be made available to those using the online self-referral form ii) the online self-referral screening tool to indicate the criteria for a CAMHS referral to be accepted
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	<p>iii) the online self-referral screening tool to clearly identify the agencies and services that would offer support, if the threshold is not met for CAMHS treatment a clear mental health pathway to be developed, which is robustly marketed and promoted via the www.onyourmind.org.uk website and targeted at children and young people, parents, carers and professionals.</p>		
Reason for recommendation	To help better manage demand for the CAMH service and to ensure that the self-referral process is used most effectively by GPs, parents/carers and children/young people.		
Cabinet member	Cllr Laura Mayes	Lead Officer	Judy Edwards
Executive response	30/11/2020	select one option	Recommendation No.2 Accepted
Action		Success criteria	
<p>Design a screening tool which better helps parents, carers and young people to decide whether CAMHS is the most appropriate service or whether the right support could be accessed elsewhere, and which signposts to alternative and additional resources. This tool to be clinically robust and trialled to ensure that parents/carers and young people are not denied support as a consequence.</p> <p>Update Dec 2020: introduction delayed due to pandemic. Online referral and screening tool to be in place by 1st April. However, the Wiltshire Single Point of Access (SPA) to CAMHS is now considered to be a more robust and responsive referral mechanism as it can reduce delays in triage and assessment time and reduces the need for additional information gathering to take place – this can now all happen at one time.</p> <p>In addition, the new Barnardo’s Healthy Minds Wiltshire early intervention service offers advice, information, counselling, group work and positive activities to young people who do not need a specialist mental health intervention (i.e. CAMHS). Practitioners from the Barnardo’s service are embedded in the CAMHS SPA to ensure that referrals are not ‘bounced around’.</p>		<p>Screening tool in place</p> <p>Children/young people, parents/carers report getting the right help at the right time using “I Want Great Care” patient feedback tool and feedback tools used by Healthy Minds Wiltshire</p>	
Target date		Implementation date	
April 2021		TBA	

Recommendation No.3	Wiltshire Council's Commissioners to work closely with their colleagues in BANES and Swindon to resolve issues with unreliable statistics.		
Reason for recommendation	So that data reporting for accessibility to CAMHS can become accurate and consistent across the BANES, Swindon and Wiltshire footprint.		
Cabinet member	Cllr Laura Mayes	Lead Officer	Judy Edwards
Executive response	30/11/2020	select one option	Recommendation 3: Accepted
Action:		Success criteria	
<p>Wiltshire commissioner to work with BaNES and Swindon commissioners to ensure consistent data flows across the three localities into the Mental Health Services Data Set (MHSDS).The MHSDS online platform receives data from providers about patients who have received at least two clinical contacts and gives an indication of access to service rates.</p> <p>Oxford Health NHS Foundation Trust engage in a national pilot to measure and track access in meaningful ways.</p> <p>Update Dec 2020: Commissioner understood that BaNES showed a higher access rate than Wiltshire explained by counselling and MH support offered to students at Bath University; this was permitted activity data, although not funded via CAMHS transformation funding.</p>		Data across BSW is accurate for all three locality areas.	
Target date:			
Completed National pilot progress to be reported in 6 months.			

Recommendation No.4	To investigate whether an individual's interaction with specialist mental health services can be tracked via their NHS number and if so, this system to become integrated into future service enhancements.		
Reason for recommendation	In order to further target mental health interventions and strengthen the links between children's and adult mental health services.		
Cabinet member	Cllr Laura Mayes	Lead Officer	Judy Edwards

Executive response	30/11/20	select one option	Recommendation 4: Accepted
Action			Success criteria
<p>Lead officer investigate CAMHS and Adult MH services performance tools and how they interface.</p> <p>Update Dec 2020: Unfortunately, the systems cannot be integrated but this action will be kept open to identify future opportunities. Note: transition planning (whether this is to Adult MH services or to the GP) is started 6 months before the patient's 18th birthday and joint working will be in place if appropriate to meet the needs of the person.</p>			Patient pathways are tracked from child to adult MH services.
Target date:			
Completed but to review again in 12 months			

Recommendation No.5	For the Wiltshire CCG to clearly outline how continuous scrutiny of Wiltshire's mental health services would be met in the long-term.		
Reason for recommendation	To ensure the continuous scrutiny of Wiltshire's mental health services.		
Cabinet member	Cllr Laura Mayes	Lead Officer	Judy Edwards
Executive response	30/11/20	select one option	Recommendation 5: Accepted (although Wiltshire CCG is replaced by BSW CCG)
Action:			Success criteria
<p>Lead officer to clarify with BSW CCG the role of locality commissioners in the new BSW governance structure for contract management.</p> <p>Lead officer gain direct access to a new performance management platform to access live performance data.</p> <p>Update Dec 2020: during the pandemic CCG contracts held with NHS Trusts were suspended (NHS E/I mandate). Providers have been directly managed by NHS England and Improvement. Performance reporting was also suspended at</p>			Wiltshire commissioners can effectively scrutinise performance and outcomes data

the directive of NHS England and Improvement. This has made scrutiny of performance challenging for local commissioners. Light touch reported commenced Nov 2020. Lead officer can now access live performance data.	
Target date:	
Completed	

Recommendation No.6	A structure chart to be drafted, outlining the management structure of the CAMHS contract.		
Reason for recommendation	To ensure that the roles, responsibilities and accountability of each agency involved in the delivery of CAMHS is clear.		
Cabinet member	Cllr Laura Mayes	Lead Officer	Judy Edwards
Executive response	30/11/20	select one option	Recommendation 6: Accepted
Action:			Success criteria
Lead officer to source structure chart from BSW CCG CAMHS commissioning leads. Update Dec 2020: the governance framework is included within the BSW Thrive Mental Health Transformation Plan.			Structure chart to be circulated
Target date:			
Completed but to be reviewed in April 2021 to reflect the developments with the Integrated Care System			

Proposal

- To note the executive response to the Final Report of the **CAMHS Task Group – Part B**.

Cllr Laura Mayes, Cabinet Member for Children, Education and Skills

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