



## DORSET & WILTSHIRE FIRE & RESCUE SERVICE

### WILTSHIRE AREA BOARD REPORT

#### Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;  
<http://www.dwfire.org.uk/community-safety-plan/>

#### Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



## Protection

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

### **General Enquiries**

If you have a general fire safety enquiry regarding commercial property, please email [fire.safety@dwfire.org.uk](mailto:fire.safety@dwfire.org.uk) and the Fire Safety Team will respond in office hours.

### **Fire Safety Complaint**

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at [enforcement@dwfire.org.uk](mailto:enforcement@dwfire.org.uk)
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

## On Call Recruitment

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at [www.dwfire.org.uk/working-for-us/on-call-firefighters/](http://www.dwfire.org.uk/working-for-us/on-call-firefighters/) or should you have any questions, you can call **01722 691444**.



## Recent News & Events

### Student accommodation



#WelcomeToLifeAtUni

There are things you can do to improve your safety and security as a student, especially if you're moving into new accommodation.

Every year, around 350 18-24 year olds are injured in accidental house fires started by cigarettes, smoking materials and cooking. Therefore, you need to make sure that you're familiar with the basics of fire and gas safety, as well as home and personal security.

By taking a few sensible precautions, you can help protect yourself from injury – or worse:

For more information please visit:-

<https://www.dwfire.org.uk/safer-housing/student-accomodation/>

## Get sweeping for Chimney Fire Safety Week

Dorset & Wiltshire Fire and Rescue Service (DWFRS) is again supporting the national Chimney Fire Safety Week, which runs this year from 30 August until 5 September.

Organised by HETAS – the Heating Equipment Testing and Approvals Scheme – as part of the Government's Fire Kills campaign, the awareness week calls for homeowners to act responsibly and get their chimneys swept by an approved sweep. This prevents chimney damage, and, in worst cases, household fires.

For more top tips for staying fire safe at home, please visit [www.dwfire.org.uk/safety-at-home](http://www.dwfire.org.uk/safety-at-home).



## Be one of us



Dorset & Wiltshire Fire and Rescue Service exists to make life safer for people. To do this, we need a dedicated, professional team of Operational and Corporate staff with a diverse range of skills, knowledge and expertise.

We rely on our staff to help us achieve our priorities and objectives, and we aim to develop and maintain a healthy, safe, well-trained workforce which is representative of our community.

We acknowledge that our workforce does not yet represent the communities we serve. In order to broaden our representation, we need to ensure that members of our community have an opportunity to understand our Service, what we do, our values and our culture. We use positive action approaches to help better inform our communities on how we operate and the careers available within the fire Service.

For further explanation on positive action and other aspects of what we do, please visit:-

<https://www.dwfire.org.uk/working-for-us/be-one-of-us/>

## Safety outdoors



Fire safety doesn't stop when you leave the house. We want you to keep safe when spending time outside. With more people taking to camping, caravanning, barbecuing and general outdoor leisure, always consider the fire risks.

Why not check out the Fire Kills campaign leaflet on [Fire Safety Outdoors](#) – lots of handy advice!



## Demand

Total Fire Calls for Trowbridge Fire Station for period 1<sup>st</sup> July – 1<sup>st</sup> September 2021

Category	Total Incidents
No. of False Alarms	27
No. of Fires	Car – 1 Caravan – 1 Cooking – 1 Domestic – 1 Fire in open (small) – 5 Electrical installation - 1
No. of Road Traffic Collisions and other Emergencies	RTC – 4 Assist other agency – 3 Lock in/out – 3 Flooding – 5 Gain entry/access – 6 Release of person – 5 Co- responder – 2 Rescue small animal – 1 Rescue large animal – 3 Bariatric – 1 Petrol/diesel spill – 2
<b>Total</b>	<b>72</b>

### Local Incidents of Note

There have been no incidents of note within the reporting period and no trends within the false alarms received by the Service.

Higher than usual responses for gain entry/access have been due to support for partner agencies as part of agreed joint working arrangements.

‘Release of person’ is primarily ring removals to assist with medical procedures or to prevent further injury, the increased commonality of hardened metals requires specialist removal tools.

We are still actively recruiting for on-call firefighters at Trowbridge Station to fill identified gaps.



Let's keep life moving.

FRESH AIR TESTING FACE COVERINGS APP HANDWASHING

[gov.uk/coronavirus](https://www.gov.uk/coronavirus)



**DORSET & WILTSHIRE  
FIRE AND RESCUE**

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