

Wiltshire Council

Environment Select Committee

13 September 2022

Subject: Streetscene and Grounds Maintenance Contract Procurement Update

Cabinet Member: Councillor Dr Mark McClelland - Transport, Waste, Streetscene and Flooding

Key Decision: No

Executive summary

Wiltshire Council's new Streetscene contract will commence on 1 December 2022. Idverde, the incumbent contractor, was the successful tenderer.

The scope of the contract covers a wide range of services including grounds maintenance, grass cutting, street cleansing, election material deliveries and play area provision.

The contract has an annual value of circa £5 million and runs for five years with a possible extension of an additional five years taking the potential full term up to ten years subject to performance against key outcomes.

The new contract will deliver a number of improvements, efficiencies, and environmental benefits, including:

- An annual financial saving of £0.4 million
- Year on year carbon reductions with carbon neutrality by 2030
- A 5% increase in environmentally managed land areas
- A range of social value outcomes

There is a requirement for the contractor to use the Council's IT systems and provide real time updates to ensure transparency to Wiltshire communities.

The contractor will operate their services from the Council's depots to retain the benefits of colocation, deliver carbon savings, waste reductions and cost sharing.

Proposal

That the committee notes the award of the Streetscene and Grounds Maintenance Tender to Idverde and the outcomes detailed.

Reason for proposal

To update and brief the Environment Select Committee.

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Wiltshire Council

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Key Decision: **No**

Purpose of report

1. This report summarises the outcome from the successful tender of the Council's Streetscene and Grounds Maintenance contract which commences on 1 December 2022.

Background

2. On 6 June 2022, following a successful tender process, the Council awarded its Streetscene Service (street cleansing and grounds maintenance) to Idverde. The contract will commence on 1 December 2022.

Main considerations for the Committee

3. The scope of the contract covers a wide range of services including grounds maintenance, grass cutting, street cleansing, election material deliveries and play area provision.
4. The contract has an annual value of circa £5 million and runs for five years with a possible extension of an additional five years taking the potential full term up to ten years subject to performance against key outcomes.
5. The new contract will deliver a number of improvements, efficiencies and environmental benefits, including:
 - (i) A financial savings of £0.4 million annually. These savings have been achieved through the implementation of a more outcome-based contract. This is where the Council advises the contractor of the expected delivery requirements and standards, with the contractor being responsible for delivering efficiencies. There is, however, a small resource and reactive element which remains in the contract. The reactive elements cover activities such as litter reports, with the resource provision covering vital services such as the burial service. The contractor will operate their services from the Council's depots to retain the cost benefits achieved from sharing yard space, office space and waste recycling facilities whilst collaboratively working towards carbon savings.

- (ii) Year on year carbon reductions with carbon neutrality by 2030. The carbon outcomes are being delivered by the electrification of fleet and moving to alternative fuels such as sustainable Hydrotreated Vegetable Oil (HVO).
 - (iii) A 5% increase in environmentally managed land areas. The move to more sustainable land management is incorporated into the contract with a target to move to increase areas which will support fauna and flora, such as wildflower and Meadow areas.
 - (iv) A range of social value outcomes. Supporting Communities is a major element of the new contract with the provision of streetscene activity days, equipment provision and specialised training.
 - (v) Greater transparency with a contractual requirement to provide monthly reports with photos, on the performance of the services to allow publishing on the Council's website. A three-monthly schedule of services for the Council to share via its social media forums to illustrate the good work completed. Weekly draft press releases on different subjects in this contract to promote the good work and public engagement. The provision of handheld devices to all appropriate operatives capable of running the Council's internal highway and streetscene IT systems, with all works being completed electronically and updated real time.
6. It did, however, become evident during the tendering process that providing street scene services to other partners, such as, Police, town and parish councils, NHS etc. carried significant challenges over the requirement to meet the Council's commitments such as reducing carbon and waste. All additional activities through the contract would increase the cost of infrastructure, resources, and management to meet the Council's pledges.

Equality and diversity impact of the proposal

7. There are no equality and diversity impacts resulting from the update report.

Risk assessment

8. There are no risk assessment requirements resulting from this update report.

Financial implications

9. The Cabinet report set out an annual contract saving of £400k.

Legal implications

10. Wiltshire Council carried out the procurement in accordance with Section B of Part 10 of its Constitution and in accordance with the Public Contracts Regulations 2015.

Conclusion

11. Wiltshire Council's new Streetscene contract will commence on 1 December 2022. Idverde, the incumbent contractor was the successful tenderer.
 12. The scope of works covers a wide range of services including grounds maintenance, grass cutting, street cleansing, election material deliveries and play area provision.
 13. The contract has an annual value of circa £5 million and runs for five years with a possible extension of an additional five years, taking a potential full term up to ten years subject to performance against key outcomes.
 14. The new contract will deliver a number of improvements, efficiencies, and environmental benefits, including: an annual financial saving of £0.4 million, year on year carbon reductions with carbon neutrality by 2030, a 5% increase in environmentally managed land areas and a range of social value outcomes.
 15. There is a requirement for the contractor to use the Council's IT systems and provide real time updates to ensure transparency to Wiltshire communities.
 16. The contractor will operate their services from the Council's depots to retain the benefits of colocation and deliver carbon savings, waste reductions and cost sharing.
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Background papers

The following documents have been relied on in the preparation of this report:

None

Appendices

None