

AGENDA

Meeting: Health Select Committee

Place: Kennet Room - County Hall, Bythesea Road, Trowbridge, BA14 8JN

Date: Wednesday 17 January 2024

Time: 10.30 am

Please direct any enquiries on this Agenda to Cameron Osborn of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718224 or email cameron.osborn@wiltshire.gov.uk

Press enquiries to Communications on direct lines 01225 713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

Membership:

Cllr Johnny Kidney (Chairman)
Cllr Gordon King (Vice-Chairman)
Cllr David Bowler
Cllr Clare Cape
Cllr Mary Champion
Cllr Dr Monica Devendran
Cllr Howard Greenman
Cllr Tony Pickernell

Cllr Horace Prickett
Cllr Pip Ridout
Cllr Tom Rounds
Cllr Mike Sankey
Cllr David Vigar
Diane Gooch
Irene Kohler
Caroline Finch

Substitutes:

Cllr Liz Alstrom
Cllr Trevor Carbin
Cllr Mel Jacob

Cllr Kelvin Nash
Cllr Jack Oatley
Cllr Ian Thorn

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Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

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AGENDA

1 **Apologies**

To receive any apologies or substitutions for the meeting.

2 **Minutes of the Previous Meeting** (*Pages 5 - 10*)

To approve and sign the minutes of the meeting held on 2 November 2023.

3 **Declarations of Interest**

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

4 **Chairman's Announcements**

To note any announcements through the Chairman.

5 **Public Participation**

The Council welcomes contributions from members of the public.

Statements

If you would like to make a statement at this meeting on any item on this agenda, please register to do so at least 10 minutes prior to the meeting. Up to 3 speakers are permitted to speak for up to 3 minutes each on any agenda item. Please contact the officer named on the front of the agenda for any further clarification.

Questions

To receive any questions from members of the public or members of the Council received in accordance with the constitution.

Those wishing to ask questions are required to give notice of any such questions in writing to the officer named on the front of this agenda no later than 5pm on 10 January 2024 in order to be guaranteed of a written response. In order to receive a verbal response, questions must be submitted no later than 5pm on 12 January 2024. Please contact the officer named on the front of this agenda for further advice. Questions may be asked without notice if the Chairman decides that the matter is urgent.

Details of any questions received will be circulated to Committee members prior to the meeting and made available at the meeting and on the Council's website.

6 **Local Government Association (LGA) Peer Review of Wiltshire Council Adult Social Care** (*Pages 11 - 16*)

To receive a presentation on the findings of the LGA Peer Review of Wiltshire Adult Social Care.

7 **Maternity Transformation** (*Pages 17 - 42*)

To receive an update following the report to HSC in January 2023, including progress on the key

aims of transformation and the involvement of service users in the development of maternity services.

8 **Neighbourhood Collaboratives** (*Pages 43 - 52*)

To receive an update on the role and impact of Neighbourhood Collaboratives in Wiltshire. These initiatives aim to bring people together to reduce health and wellbeing inequalities and are aligned to the Joint Local Health and Wellbeing strategy.

9 **General Ophthalmic Services** (*Pages 53 - 60*)

To receive a presentation on the provision of Ophthalmic Services in Wiltshire to include eligibility for NHS services and examples of local initiatives.

10 **Forward Work Programme** (*Pages 61 - 66*)

To review the Committee's forward work programme in light of the decisions it has made throughout the meeting.

11 **Urgent Items**

To consider any other items of business that the Chairman agrees to consider as a matter of urgency.

12 **Date of Next Meeting**

To confirm the date of the next meeting as 27 February 2024.

Health Select Committee

MINUTES OF THE HEALTH SELECT COMMITTEE MEETING HELD ON 2 NOVEMBER 2023 AT KENNET ROOM - COUNTY HALL, BYTHESEA ROAD, TROWBRIDGE, BA14 8JN.

Present:

Cllr Johnny Kidney (Chairman), Cllr Gordon King (Vice-Chairman), Cllr David Bowler, Cllr Clare Cape, Cllr Dr Monica Devendran, Cllr Howard Greenman, Cllr Tony Pickernell, Cllr Horace Prickett, Cllr Pip Ridout, Cllr Tom Rounds, Cllr David Vigar, Diane Gooch, Irene Kohler, Caroline Finch and Cllr Kelvin Nash (Substitute)

Also Present:

Cllr Ian Blair-Pilling, Cllr Jane Davies, Cllr Elizabeth Threlfall

69 **Apologies**

Apologies for absence were received from Councillor Mary Champion, and from Councillor Mike Sankey, who was substituted by Councillor Kelvin Nash.

70 **Minutes of the Previous Meeting**

Resolved:

To approve and sign the minutes of the meeting held on 5 September 2023 as a true and correct record.

71 **Declarations of Interest**

There were no declarations of interest.

72 **Chairman's Announcements**

The Chairman made announcements pertaining to a recent briefing from Hampshire Together, a meeting with representatives from BANES and Swindon Scrutiny, briefings on changes to the Prescriptions Ordering Direct service, plans for Primary Community Care and the development of the Community JSNA for next year. He also announced plans for a joint rapid scrutiny session on the Emotional Wellbeing and Mental Health Strategy alongside the Children's Select Committee for early December. Finally, he noted that the agreed actions from the Committee's 13 October meeting on the Inquiry session into urgent care had been incorporated into the Forward Work Programme.

73 **Public Participation**

There was no public participation.

74 **Community Pharmacy Services**

The Committee received an overview of Community Pharmacy Services and their role in primary care from Victoria Stanley, Sammer Tang and Helen Wilkinson. The Committee heard an update on the functions now delegated to the Integrated Care Board (ICB), and how it was largely the same colleagues working with prior expertise retained. Helen Wilkinson updated the Committee on service provision, highlighting the essential, advanced and locally commissioned enhanced services on offer.

On the topic of quality assurance, a number of indicators were identified, with anti-coagulants being looked at as well as respiratory indicators, safeguarding and core competencies. Similarly, the presenters noted the Dispensing Services Quality Scheme that which rewards practises for high quality dispensing services.

It was explained that the Pharmaceutical Services Regulations Committee were responsible for overseeing current and future levels of need, and that a Pharmacy Integration Fund (PhIF) had been established, with significant pilot schemes being launched across South-West England.

The presenters noted that it was important to acknowledge that pharmacies are autonomous businesses making decisions based on profitability in a challenging environment. The ICB were in support of community pharmacy much like they are with general practise and want to maintain a high street presence but were faced by challenge of large corporate bodies making decisions independently of ICB guidance. Community pharmacies are grouped heavily around Swindon, Trowbridge and Salisbury, and support is provided when notified of a market exit, including a liaison with the outgoing provider to ensure safe closedown processes were in place.

The presenters remarked on serious workforce challenges in Bath & North-East Somerset, Swindon and Wiltshire (BSW), with the region experiencing the second-highest pharmacist vacancy rate in England, with similar problems in other positions. While the workforce split aligns with regional and national trends, BSW has the lowest pharmacist per 10,000 GP patients in England, and the presenters expressed that they wanted to promote pharmacists as a career.

Councillors raised issues regarding the closure of a third pharmacist in Warminster and the capacity issues facing the Amesbury pharmacist, asked questions regarding the distinguishing features of community pharmacies, the balance of face-to-face and online interaction, and the potential to recruit from the University of Bath.

Resolved:

- **To note the content of the presentation.**
- **To request an update on community pharmacy provision in Wiltshire in 2024.**

75 **Primary and Community Care Delivery Plan**

Fiona Slevin-Brown and Caroline Holmes presented the Primary and Community Care Delivery Plan, a strategic document to support broader integrated care strategy and implementation planning. Market engagement events and stakeholder oversight groups were all important parts of creating the document. Its objectives focus on prevention and early intervention, fairer health and wellbeing outcomes and excellent health and care services.

Caroline Holmes explained that they used feedback from a range of clinical and non-clinical stakeholders and sources to develop and iterate the delivery plan. Feedback came from market engagement sessions, 1-2-1 interviews, oversight group sessions, feedback forms and an autumn engagement phase currently ongoing, focusing on health and wellbeing boards, overview and scrutiny committees etc., with a public engagement plan in development.

Members sought clarity on population health data, specific examples of transformation priorities and interventions and the importance of public engagement going forward.

Resolved:

- **To note the progress being made in developing the Primary and Community Care Delivery Plan.**
- **To request the opportunity to consider the ‘Roadmap for Delivery’ and, if available, findings from engagement with the public around the plan and examples of specific actions or initiatives.**

76 **Wiltshire Health and Inequalities Group**

The Committee then heard from the Wiltshire Health and Inequalities Group. It was noted that health inequalities were both unfair and unavoidable, but can be measured in many different ways, ranging from life expectancy to the ability of individuals to make healthy choices. It was explained that the Group found itself in a unique situation regarding the aftermath of the Covid-19 pandemic and the ongoing cost-of-living crisis. The presenters shared the NHS Strategy for reducing healthcare inequalities, the CORE20 PLUS 5 approach, designed to support Integrated Care Strategies (ICSs) to drive targeted action in healthcare inequalities improvement. They recognised that children and young people were a unique demographic, with a different five areas of focus. Looking at the Wiltshire context, local plus groups included routine and manual workers and Gypsy, Traveller, Roma, Showmen and Boater (GTRSB) community members.

Future plans following the group’s launch event in April 2023 included an annual conference, and a link to system activities, assurance and governance. A strategy refresh was due in 2024, anticipating an upcoming shift in how community services are provided.

Councillors asked questions of the validity of the 2019 deprivation data and the constraints of national data sets, the impact of the CORE20PLUS5 approach, the striking omission of obesity and the importance of addressing other issues like housing for long-term success.

Resolved:

- **To note the work being carried out by the Wiltshire Health Inequality Group.**
- **To request an impact report if available.**

Councillor Kelvin Nash left the meeting at 12:20.

77 **Wiltshire Council Adult Social Care Performance**

The Committee received a presentation from Emma Legg, Tamsin Stone and Councillor Jane Davies on Wiltshire Council's Adult Social Care Key Performance Indicators (KPIs), including the last 6 months from April to September 2023. The presentation provided an outline of Wiltshire's returns for the national Adult Social Care Outcomes Framework (ASCOF).

Tamsin Stone described the main metrics for adult social care, noting growth rate had continued, work completion rates were improving and speeding up whilst adult social care demand continued to rise.

The presenters highlighted that the Adult Social Care Outcomes Framework (ASCOF) had recently been deemed not fit for purpose, as it was not providing the right information, with different metrics in the midst of being reviewed. The Committee were advised that an investment in voice and participation activity was being pushed to get a more current and useful data set, with some provisional 2022/23 results likely very dated.

Councillors noted that some of the statistics being used were only relevant and useful if the sample size was included, and that steps were being taken to improve the punctuality of data collection. Questions were also asked of Wiltshire Council's progress with community conversation work and micro-provider provisioning.

Resolved:

- **To note the content of the report.**
- **To request an update of performance figures in six months and the final figures for the Adult Social Care Outcomes Framework (ASCOF) when available.**

78 **NHS Health Check**

Introducing the next item on NHS Health Checks, Councillor Ian Blair-Pilling noted that cardiovascular disease remained the leading cause of mortality, with a national programme commissioned in Wiltshire to address the risks

associated with it and recognising early signs of potential cardiovascular problems.

Gemma Brinn noted that the Health and Social Care Act 2012 made it mandatory for local authorities to make arrangements for provision of NHS Health Checks to their eligible population (residents aged 40-74 without certain pre-existing conditions) once every five years. She also added that the standard of quality assurance was very important. She said that there was an encouragingly quick pick-up in health check numbers post-Covid, and that the number of completed health checks has continued to rise, albeit with some fluctuation.

Describing the model from April 2024 onwards, Gemma Brinn explained that there would be no change in delivery, but that it would address the universal population, with a 5+5 years contract model. A new outreach provider was intended to reduce health inequalities and take checks into the community and use a contract for 3+2 years. Outreach provision would aim to reach and engage with population groups unlikely to otherwise engage with primary care and would also include out of hours checks and covering areas where GPs do not deliver.

Market engagement began in September 2023 with good attendance and interest from providers, with a contract awarded in January 2024, where a mobilisation plan was required from the successful bidder upon awarding of the contract. Councillor Blair-Pilling noted that the system allowed for financial wiggle room to ensure the best effect is achieved across the two contracts for primary care and outreach provision.

Councillors enquired about whether the model incorporated remote work and the potentially beneficial lack of specificity in the contracts, with Councillor Blair-Pilling also advocating the use of the heart rate monitors available on loan from Wiltshire Libraries.

Kate Blackburn, the Director of Public Health, took this opportunity to note the recent national government initiative on a smoke-free generation, in which the legal age of smoking would annually increase by one year. She explained that this would have a massively positive impact on the disease profile in which tobacco and obesity and the main drivers. She noted that additional funding amounting to approximately £500,000 had been ringfenced for smoking cessation services and that the government initiative presented an important opportunity for capitalisation regarding protecting children and young people from the harms of smoking. She added that consultation was live until 6 December 2023 and that the government was encouraging responses.

The Committee responded with unanimous positivity towards the initiative, also commenting on the future risks posed by vaping and the potential for further engagement in the community to go alongside it.

Resolved:

- **To note the presentation on NHS Health Checks.**
- **To request an update of provision in 2024.**
- **To provide a response to the Smoke-Free Generation consultation.**

79 **Forward Work Programme**

The Committee reviewed the Forward Work Programme. The Chair stated that it would be updated based on today's meeting.

Councillor King suggested including the allocation of continuing care money from the NHS, noticed a number of errors, including regarding to dementia and mental health, money not readily available enough.

Resolved:

- **To approve the Forward Work Programme.**
- **For the Chair and Vice-Chair to consider how the Committee will respond to a concern, raised by a local support group on behalf of carers, around delays in dementia diagnoses.**

80 **Urgent Items**

There were no urgent items.

81 **Date of Next Meeting**

The date of the next meeting was confirmed as 17 January 2024.

(Duration of meeting: 10.30 am - 1.40 pm)

The Officer who has produced these minutes is Cameron Osborn of Democratic Services, direct line 01225 718224, e-mail cameron.osborn@wiltshire.gov.uk

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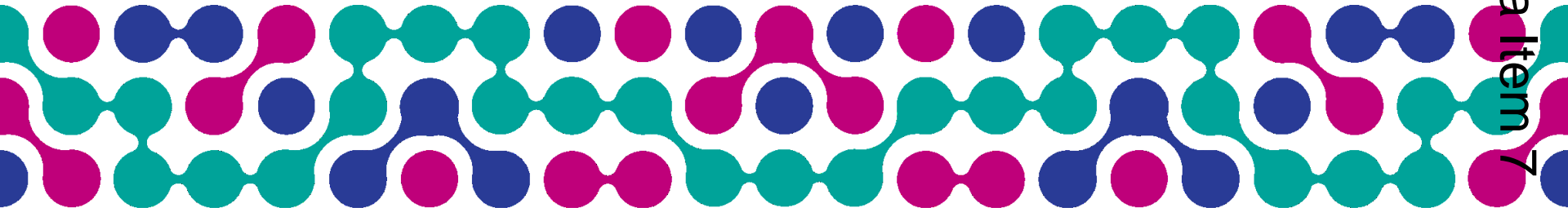


Bath & North East Somerset, Swindon and Wiltshire

LMNS
Local Maternity &
Neonatal System (LMNS)



**Bath and North East Somerset,
Swindon and Wiltshire**
Integrated Care Board





Bath & North East Somerset, Swindon and Wiltshire
Maternity & Neonatal Voices
Working in partnership to improve maternity services



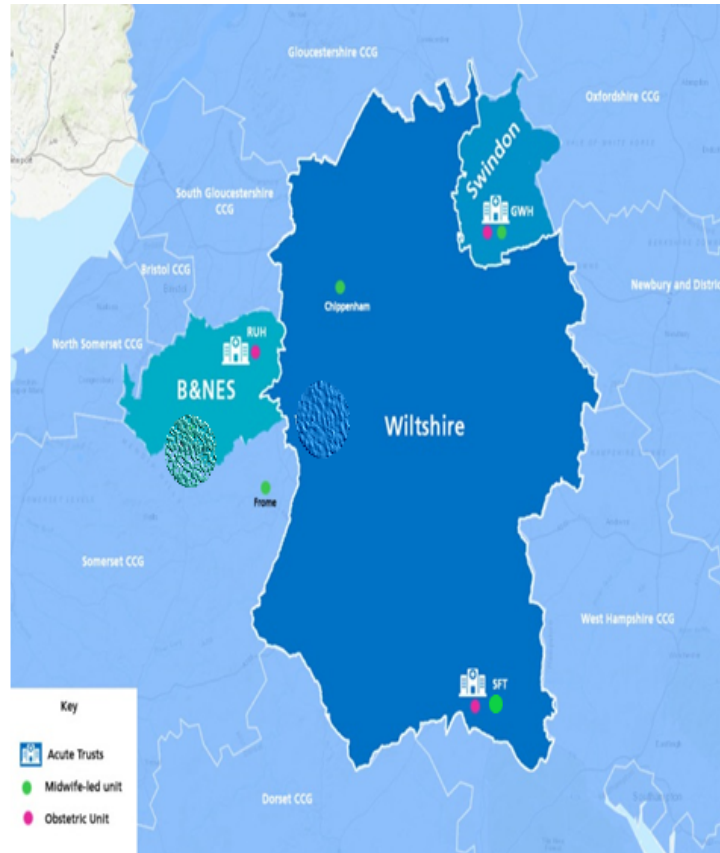
NATIONAL
MATERNITY
REVIEW

BETTER BIRTHS

Improving outcomes of
maternity services in England

A 7 Year Forward
View for maternity care

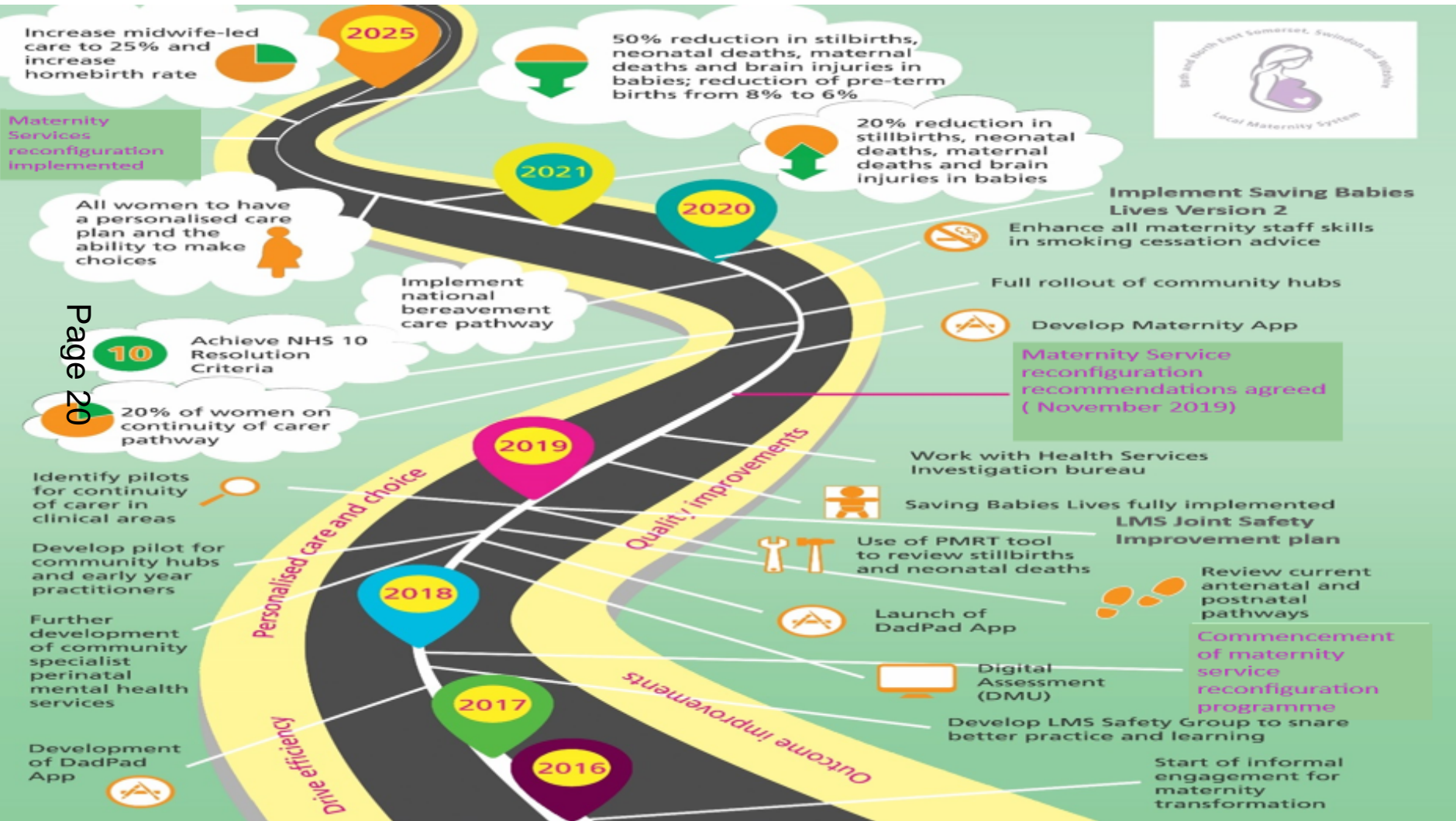
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Three year delivery plan for maternity and neonatal services

March 2023







**Bath and North East Somerset,
Swindon and Wiltshire**
Integrated Care Board



**Three year delivery plan for
maternity and neonatal services**
March 2023



**Three year delivery plan for
maternity and neonatal services**
March 2023





**Bath and North East Somerset,
Swindon and Wiltshire**
Integrated Care Board



England

**Three year delivery plan for
maternity and neonatal services**

March 2023







Bath & North East Somerset, Swindon and Wiltshire

Maternity & Neonatal Voices Partnership

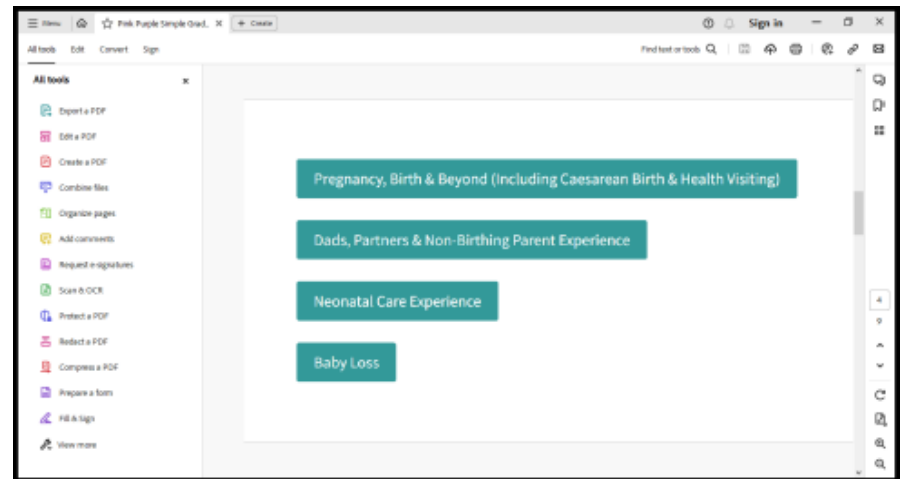
Working in partnership to improve maternity services











Bath & North East Somerset, Swindon and Wiltshire
Maternity & Neonatal Voices Partnership
Working in partnership to improve maternity services

CONVERSATION 15

Let's talk about:
**Neonatal
Care**

Thursday
15 June
8pm

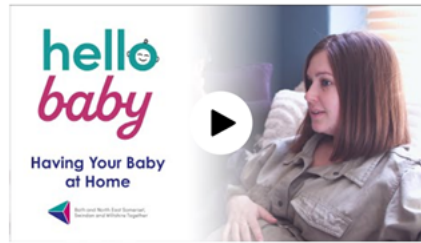
With Bryony
Skipworth and Angie
Walker from Dyson
Centre at RUH



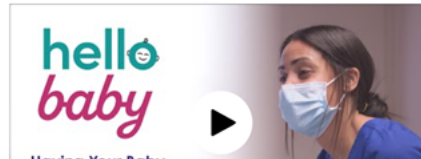
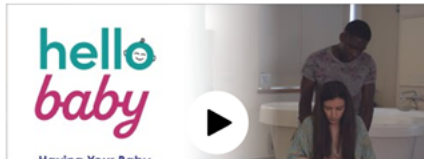




Where to have your baby



Having your baby at home

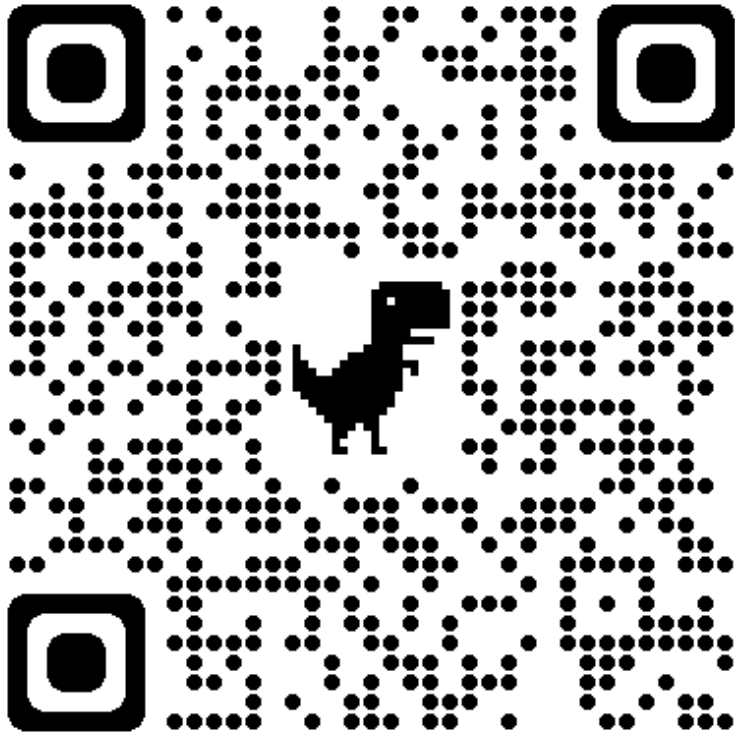






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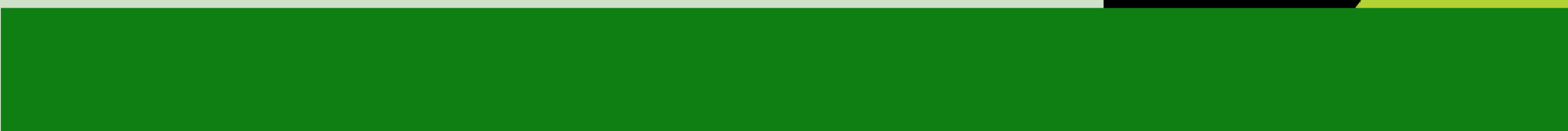
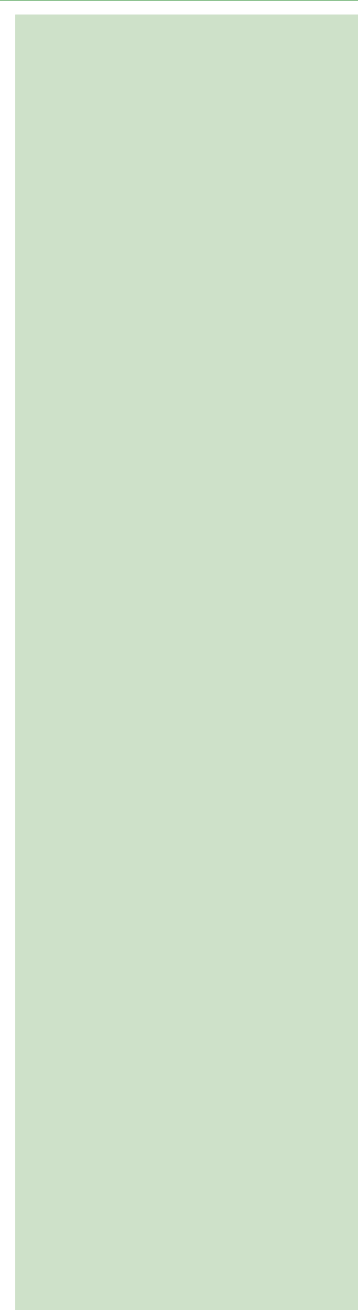


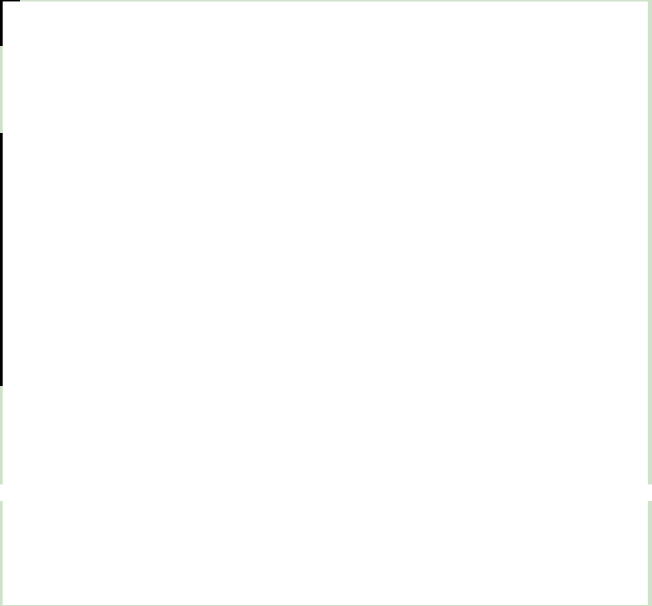
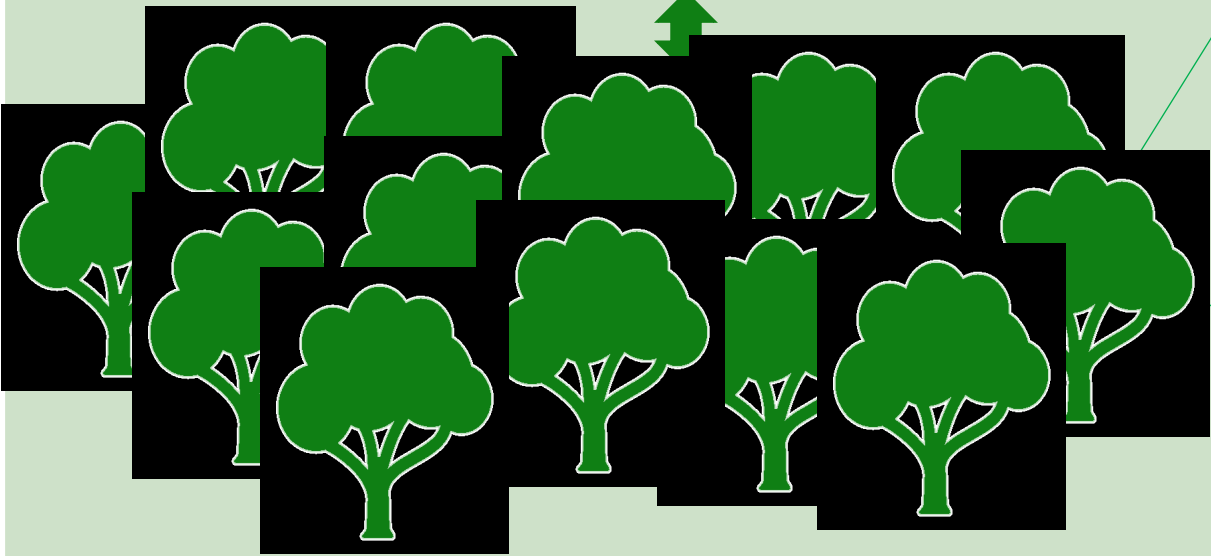
**Bath and North East Somerset,
Swindon and Wiltshire**
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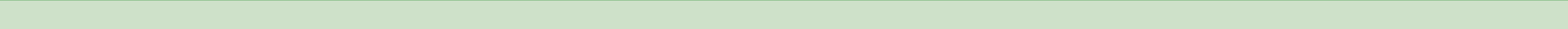


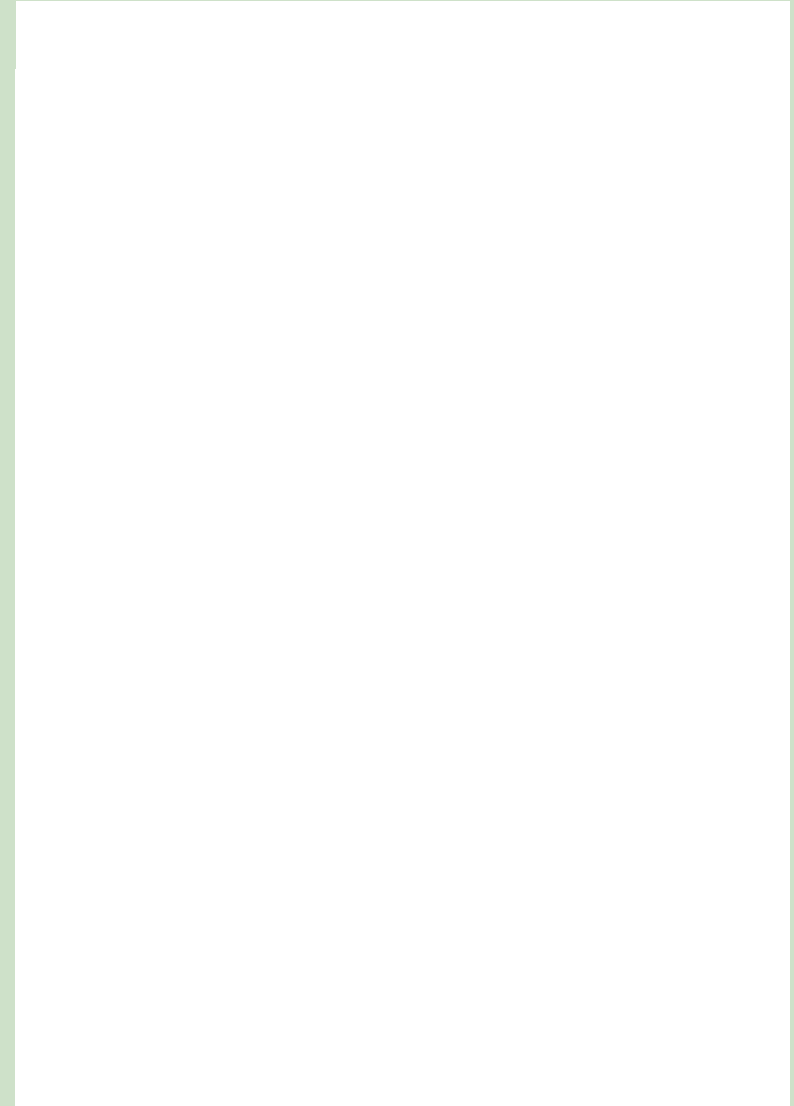
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Health Select Committee

Forward Work Plan

Updated 8th January 2024

Health Select Committee – Current Task Groups/Rapid Scrutiny			
Task Group/Rapid Scrutiny	Details of Rapid Scrutiny	Start Date	Final Report Expected
Emotional Wellbeing and Mental Health Strategy	A joint rapid scrutiny with Children Select Committee members to review the development of the strategy (subject to agreement of CSC)	Feb/March 2024	12 June 2024
Integrated Care Strategy	Rapid scrutiny of implementation plan (agreed Feb HSC 2023)	April/May 2024	12 June 2024
Voluntary Sector provision of health and social care in Wiltshire	Inquiry session with representatives from the voluntary sector to understand their perspective	TBC	TBC

Health Select Committee – Forward Work Plan			Report Author/Lead Officer		
Meeting Date	Item	Details/Purpose of Report	Corp. Director and/or Director	Responsible Cabinet Member and/or Director	Report Author/Lead Officer
27 Feb 2024	Community JSNA	Presentation of the Community JSNA	Kate Blackburn		Michael Rose

Meeting Date	Item	Details/Purpose of Report	Corp. Director and/or Director	Responsible Cabinet Member and/or Director	Report Author/Lead Officer
27 Feb 2024	Admission Avoidance (Urgent Community Response, NHS@Home, Virtual Wards)	An outcome from the Inquiry session was for the committee to follow the impact of preventative measures at home and in the community to avoid admission to urgent care.	Emma Legg/Claire O'Farrell (ICB)	Cllr Jane Davies	
27 Feb 2024	Substance Use grants	Update agreed at HSC in 2022. An overview of the grant spend so far and an update on the future grant arrangements	Kate Blackburn	Cllr Ian Blair-Pilling	Kelly Fry
27 Feb 2024	Safe Accommodation (domestic abuse)	An update on how the grant is being implemented in Wiltshire.	Kate Blackburn	Cllr Ian Blair-Pilling	Hayley Morgan
27 Feb 2024	Elective Recovery	A presentation on the Recovery Plan for elective care treatments.	Fiona Slevin-Brown	Cllr Jane Davies	Rachael Backler ICB Exec lead for Elective Recovery
27 Feb 2024/12 June 2024 (TBC)	NHS Dentistry	Performance update to include areas of deprivation, following report of Rapid Scrutiny, June 2024	Fiona Slevin-Brown	Cllr Ian Blair-Pilling	

Items for Meetings 2024/25

Meeting date	Item	Details/Purpose of Report	Corp. Director/ Director	Cabinet Member	Report Author/Lead Officer
12 June 2024	Joint Health and Wellbeing Strategy	Progress Report 12 months after publication. Draft Strategy received by Committee Feb 2023. (outcome of inquiry session 19.07.23 was to receive updates on the Joint Health and Wellbeing Strategy action plan)	Kate Blackburn		David Bowater

Meeting date	Item	Details/Purpose of Report	Corp. Director/ Director	Cabinet Member	Report Author/Lead Officer
12 June 2024	Wiltshire Health Coach Service	To provide an update on the work of the health coaches.	Kate Blackburn	Cllr Ian Blair-Pilling	Gemma Brinn
12 June 2024	Integrated Care Strategy	Report of rapid scrutiny of, Integrated Care Strategy Implementation Plan. -A review of provision across the county also requested following item on Integrated Care Centres (5 Sept 2023) -Monitoring access to integrated care was an action coming out of the Urgent Care Inquiry Session (19 July 2023).	Fiona Slevin-Brown	Cllr Jane Davies	
12 June 2024	Wiltshire Health & Care Service	Update following report received by Committee June 2023	Fiona Slevin-Brown	Cllr Jane Davies	CEO/Chair WHC
12 June 2024	Primary and Community Care Delivery Plan	Following item on primary and community care delivery plan, 2 Nov 2023, Committee requested details on how plan will be delivered. This will be outlined in the 'Roadmap to Delivery'.	Fiona Slevin-Brown		
17 July 2024	Avon & Wiltshire Mental Health Partnership	Update following report received by Committee June 2023	Fiona Slevin-Brown	Cllr Jane Davies	CEO/Deputy CEO AWP

Meeting date	Item	Details/Purpose of Report	Corp. Director/ Director	Cabinet Member	Report Author/Lead Officer
17 July 2024	Community-based care programme	To follow progress on the integrated community-based care programme following an overview of plans to committee, July 2023. To include update on progress and impact of new care commissioning model (action following inquiry session).	Fiona Slevin-Brown	Cllr Jane Davies	
17 July 2024	User Involvement	An update on the user involvement contract. Prioritising user involvement in service review and development was an action coming out of the urgent care inquiry session, July 2023			
July/Sept (TBC)	Wiltshire Health Inequalities Group	Update to health select committee on the delivery and impact of the work of the WHIG and the health inequality funding. Committee received introduction to WHIG 2 November 2023 and requested the opportunity to view the annual / impact report when available.	Kate Blackburn		Gemma Brinn
17 July 2024	Carers Strategy	Update to review impact of the strategy following a presentation to committee, July 2023	Lucy Townsend/ Emma Legg	Cllr Jane Davies	

Meeting date	Item	Details/Purpose of Report	Corp. Director/ Director	Cabinet Member	Report Author/Lead Officer
17 July 2024	Better Care Fund	Receive an update on the progress being made in delivering the plan, July 2023	Lucy Townsend/ Emma Legg	Cllr Jane Davies	
10 Sept 2024	Technology Enabled Care	Report on how the priorities of the TEC strategy are being delivered to meet the needs of Wiltshire residents.	Emma Legg/Lucy Townsend	Cllr Jane Davies	
20 Nov 2024	Community Pharmacies	Update on provision, following presentation to committee, 2 November 2023.			

Other work

- Delays in Diagnosis – Chair/Vice Chair to consider follow up to concerns raised about delays in dementia diagnoses.

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