



Trowbridge Area board Report

Hello and welcome to this Community Policing report.

Over the last few months Wiltshire Police has rolled out its Community Policing Team (CPT) model across Wiltshire and Swindon.

Any large scale restructuring is naturally likely to have its teething problems but I am delighted to say that so far the response has been positive. I extend my thanks to everybody within the community for their assistance and valuable feedback, which helps us to continuously improve the way we work and ultimately helps us provide the high quality of service you all deserve and expect.

Partnership work has been incredibly important in this process and we are keen to continue, where possible, working in a joined up approach to deliver that high standard of service.

As we head in to the New Year we can look forward to seeing the results of ongoing innovation and investment within Wiltshire Police. Senior leaders within the organisation have made a clear commitment to ensuring the workforce is fit and well for work and have outlined their dedication to embracing innovation and technology so that officers and staff are able to do their jobs serving and protecting the people of Wiltshire and Swindon confidently, effectively and efficiently.

I would like to reassure you that we are working to improve our 101 system. We have made efforts to ensure the service you can expect to receive when calling for non-emergencies is high quality and we are continuing to work to reduce the time it takes to get through to us.

Going forward, as ever, we welcome and encourage your feedback. Wiltshire Police is here to serve you and we always want to know where you think we can improve and of course where you think we have done well. I wish you all a safe and happy 2017.

COMMUNITY MESSAGING

We are constantly reviewing our visibility and how we can develop this and work with our communities.

We cannot physically be everywhere all of the time and we want to ensure consistent information with our communities and to be able to provide the information that matters to you when you need it.

feedback@wiltshire.police.uk

There has been some good feedback from our new way of working using Community Messaging so please sign up and use it.

<https://www.wiltsmessaging.co.uk/>

CONTROL STRATEGY

Below is our control strategy for your reference. This focuses on where how we conduct our operational Policing based on the Police & Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.

- Domestic abuse / Cyber Crime / High risk offenders / High risk victims



CURRENT SECTOR SERIES, PRIORITIES & EXCEPTIONS

Crime Exceptions are where the volume of crime exceeds the level that we would expect over a specified period. This is based on evaluation of data, over like to like periods historically.

There are no current exceptions in the Trowbridge area. This is of course good news as for the previous couple of months we had seen increases in dwelling and non-dwelling burglaries. This issue had been prioritised and a specific operation, OP Saffron had been initiated. Patrols were increased in key areas and suspects were identified. As a result four local youths were arrested and charged with a number of offences. Some of these have already been dealt with in court with referral orders having been made. We will of course continue to monitor the issue and the individuals concerned, but things for now appear to have been addressed.

There has also been an increase in complaints with regard to Anti-social driving in the Leap gate area of Castlemead. OP Speedway was instigated and a number of action evenings were put in place. The

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results of this operation were varied due to inclement weather on some of the days but nevertheless a number of (mostly local) drivers were stopped and educated. We will continue to patrol the area proactively and deal with any offences appropriately. We are still awaiting the results of the requested metrocount in the 30mph zone.

There are no other current priorities in the area and there are no current series.

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

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