Wiltshire Council — Where everybody matters

Highways Performance Management Framework

Network Safety Condition and Resilience

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
To reduce road casualties, improve road safety and the condition and resilience of the highway network.	To support and help improve the vitality, viability and resilience of Wiltshire's economy and market towns. (LTP SO1) To make the best use of the existing infrastructure through effective design, management and maintenance (LTP SO6). To improve the resilience of the transport system to impacts such as adverse weather, climate change and peak oil (LTP SO16). To improve safety for all road users and to reduce the number of casualties on Wiltshire's roads (LTP SO8)	NSCR01 - Accidents - People Killed and seriously Injured	STATS 19 data Police accident data	Green	Red
		NSCR02 - Accidents - People Slight Injury	STATS 19 data Police accident data	Green	Green
		NSCR03 - Road Surface Skidding Resistance	SCRIM data. % below investigatory level	Amber	Amber
		NSCR04 - Structural Condition of Carriageway	Scanner results for surveyed roads	Green	Amber
		NSCR05 - Winter Maintenance	Call outs completed in required timescale	Green	Green
		NSCR06 - Bridges and Structures Condition	Bridge Condition Indices information	Green	Green

Network Availability

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
Minimise the impact of road works by ensuring works are planned and carried out at an optimal time.	To minimise traffic delays and disruption and improve journey time reliability on key routes(LTP SO4). To enhance the journey experience of transport users (LTP SO18)	NA01 - Planned Works versus Reactive Works	Low proportion of reactive maintenance	Green	Green
		NA02 - Forward Visibility of Surfacing Programme	Extent of forward surfacing programme	Green	Green
		NA03 - Forward Visibility of Structures Programme	Extent of forward structures programme	Green	Green
		NA04 - Planned Routine maintenance	Work completed on programme on programme	Amber	Amber
		NA05 - Reducing number of Potholes recorded	Number of intervebntion level potholes reducing	Grey	Amber
		NA06 - Reducing Priority Safety Defects	Number of P1 defects reducing	Grey	Amber

Maintenance for Sustainable Transport

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
To provide a highway network that supports public transport and enables sustainable transport alternatives	To provide, support and/or promote a choice of sustainable transport alternatives including walking, cycling, buses and rail. (LTP SO2) To improve sustainable access to a full range of opportunities particularly for those people without access to a car. (LTP SO5) To reduce the need to travel, particularly by private car. (LTP SO13) To reduce barriers to transport and access for people with disabilities and mobility impairment. (LTP SO15) To improve sustainable access to Wiltshire's countryside and provide a more useable public rights of way network. (LTP SO17)	MST01 - Footway Condition	FNS Data	Red	Amber
		MST02 - Dropped kerbs for pedestrians	Number installed per year	Green	Green
		MST03 - Pedestrian Improvements	Number of schemes per year	Green	Amber
		MST04 - CATG Schemes	Number of sites delivered per year	Green	Green
		MST05 - Traffic Signals	Number of units over 20 years old	Amber	Green
		MST06 - Rights of Way	Number of RoW improvement schemes	Green	Red

Infrastructure to Support Economic Growth

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
To effectively plan for the management of new infrastructure required to support growth.	To support planned growth in Wiltshire and ensure that new developments adequately provide for their sustainable transport (LTP SO12) To enhance Wiltshire's public realm and streetscene. (LTP SO7)	ISEG01 - Delivery of A350 Chippenham Phase 3	Scheme delivery on programme	Green	Green
		ISEG02 - Delivery of M4 Junction 17 Improvement	Scheme delivery on programme	Green	Green
		ISEG03 - Development A350 Yarnbrook/West Ashton Scheme	Development of scheme on programme	Green	Amber
		ISEG04 - Development of future major schemes	Development of future schemes and bids	Green	Green
		ISEG05 - Network improvements from development	Opportunities to deliver improvements	Green	Green
		ISEG06 - Access improvements for development	Infrastructure created to improve access	Green	Green

Environmental Sustainability

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
To minimise the environmental impact of maintaining and operating the highway network.	To reduce the impact of traffic on people's quality of life and Wiltshire's built and natural environment. (LTP SO3) To encourage the efficient and sustainable distribution of freight in Wiltshire. (LTP SO10) To reduce the level of air pollutant and climate change emissions from transport. (LTP SO11) To reduce the impact of traffic speeds in towns and villages. (LTP SO9)	ES01 - Energy Consumption for street lighting	Reduction in street lighting energy used per unit	Green	Green
		ES02 - Low carbon surfacing materials	Use of low carbon material in surfacing	Green	Green
		ES03 - Recycling of road construction materials	Recycled plainings and road materials	Green	Green
		ES04 - Flood Prevention Schemes	Number of drainage and flood schemes	Green	Green
		ES05 - Highway Trees and Verges	Programme of tree works and protected verges	Green	Green
		ES06 - Treating Noxious Weeds	Number of sites being treated	Amber	Green

Customer

Asset Management Objective	Strategic Objective	Key Performance Indicator	Measure	Status 2015/16	Status 2016/17
To manage the highway network in a manner that supports our vision of placing customers first.	Trust and Respect, Simplicity, Responsibility, Leadership, Working Together, Excellence (Behaviours Framework) Communicating effectively with the public (Communications Strategy) Place Customers First (Business Plan) Strengthen our communities (Business Plan)	C01 - Satisfaction with Road Safety	NHT result compared to average 'Road Safety Theme'	Amber	Amber
		C02 - Satisfaction with Road Maintenance	NHT result compared to average 'Highways Mantenance Theme'	Amber	Amber
		C03 - Deals with Potholes & Damaged Roads	NHT result compared to average HMBI 13 County Council	Red	Amber
		C04 - Satisfaction with Walking and Cycling	NHT result compared to average 'Walking and cycling Theme'	Amber	Amber
		C05 - Tackling congestion	NHT result compared to average 'Tackling congestion theme' report	Amber	Amber
		C06 - Satisfaction with Managing Roadworks	NHT result compared to average Q12 Roadworks management questions	Green	Green

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