

**Wiltshire Council**

**Health and Wellbeing Board**

**25 January 2018**

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**Subject:** Wiltshire's Pharmaceutical Needs Assessment 2018

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**Executive Summary**

1. Wiltshire's Health and Wellbeing Board (HWB) Pharmaceutical Needs Assessment (PNA) has been written to meet the requirements set out in the Health and Social Care Act 2012. The legislative basis for developing and updating PNAs is set out by the National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.
2. The PNA maps current provision, assesses local need and identifies any gaps in provision. The PNA is a key tool for identifying what is needed at a local level to support the commissioning intentions for pharmaceutical services and other services delivered by community pharmacies and other providers.
3. The public consultation on the draft PNA has been completed and the PNA revised accordingly for final sign-off by the HWB.

**Proposal(s)**

That the Health and Wellbeing Board:

- Notes the public consultation feedback on the draft PNA document.
- Approves the final PNA 2018 document to come into effect as of 01 April 2018.

**Reason for Proposal**

In line with NHS regulations, the HWBs PNA must go out to public consultation for a minimum of 60 days prior to final sign-off by the Health and Wellbeing Board.

**Tracy Daszkiewicz**  
**Director of Public Health**

**Subject: Wiltshire's Pharmaceutical Needs Assessment 2018**

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### **Purpose of Report**

1. The purpose of this report is to present the final Wiltshire Pharmaceutical Needs Assessment for approval by the HWB (Appendix 1).

### **Background**

2. Wiltshire's Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA) 2018, has been written to meet the requirements set out in the Health and Social Care Act 2012, which transferred responsibility for the developing and updating of PNAs to health and wellbeing boards (HWBs) from Primary Care Trusts (PCTs). The legislative basis for developing and updating PNAs is set out by the National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.
3. The PNA maps current provision, assesses local need and identifies any gaps in provision and is a key tool for identifying what is needed at a local level to support the commissioning intentions for pharmaceutical services and other services delivered by community pharmacies and other providers.
4. The development of the PNA in Wiltshire has been led by a PNA Steering Group. A variety of methods were used to develop the document, including drawing on a range of information sources, public and contractor questionnaires and consultation with a range of partners and included data from the Joint Strategic Needs Assessments for Wiltshire.
5. The information gathered from the various sources has been synthesized to provide a comprehensive picture of the population of Wiltshire, their current and future needs and how pharmaceutical services can meet these needs and support future improvements in the health and wellbeing of our population.
6. Wiltshire has a total of 73 community pharmacies and a population of approximately 488, 409. This represents 14.5 pharmacies per 100,000 population. In addition, there are 25 Dispensing General Practices, which serve the more rural parts of the County. There is a range of local provision of Advanced and Enhanced Pharmacy Services in Wiltshire, much more detail of which is provided within the Wiltshire PNA.
7. Pharmacy opening hours in Wiltshire vary, with a range of daytime, evening and weekend opening provided. Seven community pharmacies provide a 100 hour service, eight are open at least one late evening per week and ten open on Sundays. The range of pharmacy provision in Wiltshire extends to meet the needs of various specific diseases, different populations and also lifestyle choices.

## Main Considerations

### Engagement and Consultation

8. In September 2017, the HWB approved the draft PNA 2018 document for 60-day public consultation which took place between September and December 2017. The draft document was uploaded onto the Wiltshire Council website with an accompanying online survey to determine if the document was fit for purpose.
9. The consultation generated 10 responses using the online survey format. An addition 3 responses were received via email. Six respondents identified themselves as health or social care professionals, three as members of the public and three were responding on behalf of neighbouring health and wellbeing boards. One response was received from the Local Pharmaceutical Committee.
10. 8/13 respondents felt that the that the information contained within the draft PNA accurately reflected the current pharmacy and prescription dispensing services available in Wiltshire; 2/13 felt they did not know (both members of the public) one (a health care professional) said that it did not and two respondents provided additional information to support the redrafting.
11. 6/13 felt that the population needs had been adequately in the PNA document, two did not know (both members of the public) and two said that the PNA did not reflect the needs – they both provided additional information as to why the document did not reflect need and their views were considered as part of the redrafting.
12. 5/13 believed that the future pharmaceutical needs of Wiltshire will be met in the next 3 years; three did not know (members of the public); 3/13 felt that the future needs of Wiltshire would not be met by the PNA and provided additional information which was considered as part of the redraft. 7/13 respondents agreed with the final conclusions of the draft PNA.
13. Certain responses flagged up typing-errors and queries over data. Member of the public responses were very specific to personal needs around the need for providing help to older people, having medicines in-stock, having pharmacies open at lunch time, the need for medicines to be delivered. Typing-errors and data queries have been rectified in the final PNA document. The issues raised by the members of the public were addressed in the original draft document so no additional changes have been made. The members of the public did make comments suggesting the need for pharmacies to better promote the services they do offer (such as delivery, dosette boxes etc).
14. Two responses highlighted that there was lack of effectively consultation with younger people. The focus of the 2018 survey was to highlight the potential pharmaceutical needs of carers (including young carers), as the current (2015) PNA focussed on engaging with young people the steering group wished to change focus for the 2018 PNA.
15. From the responses on behalf of three other HWB, one HWB felt that we had sufficiently highlighted cross-border services and one HWB felt that there was no significant 'cross-border traffic' with Wiltshire and thus resulted in no service gaps. The final HWB felt that the Wiltshire PNA did not clearly identify which of their

pharmacies Wiltshire residents were using. As 97% of prescription dispensing occurs within the county, and the remaining 3% between Swindon and Hampshire, it was felt that cross-border pharmacy access was too minimal to identify specific pharmacies accessed.

16. Another response highlighted the additional role that pharmacies have to play in antimicrobial resistance and the use of pharmacists in care homes. Pharmacists have a very clear role to play in antimicrobial resistance but this is cross cutting and does not require specific mention in the PNA. The provision of services to care homes across Wiltshire is currently a non-commissioned service, but this does not mean that pharmacies do not provide care home services. Although a service is not commissioned this leaves future scope to be and several pharmacies in response to the PNA said they would be willing to provide the service if commissioned and in receipt of sufficient training. A member of the public highlighted the need for better integrated working between community pharmacies, NHS commissioners and local health and social care organisations.
17. Comprehensive feedback was provided from the Local Pharmaceutical Committee most of which has been incorporated into the final draft. The public survey also prompted feedback from a primary care practice over concerns that the PNA does not support changes to local healthcare provision as the result of practice mergers. The feedback has been considered and where appropriate has been incorporated into the final PNA document. Although practices merge and practice populations increase, local community area populations may not increase as a result meaning there is not a justified need for additional pharmacy services. That said, should there be changes to the populations size or health and wellbeing needs of the population, then this can be considered when approving pharmacy premises. The PNA recognises no current gaps in provision but additional an updated / supplementary PNA document can be issued as appropriate.
18. Of the 13 responses received, 11 provided additional information in support of their views. These views were taken into consideration as part of the redrafting and as a result around 50 amendments have been made to the original document to reflect these views, as appropriate. A summary of the changes to the document can be found in Appendix 2: Summary of Changes.

### **Consultation on Neighbouring Authority PNAs**

19. HWBs must also consult with other HWBs areas with which they border, for which Wiltshire borders with B&NES, West Berkshire, Hampshire, Gloucestershire, South Gloucestershire, Somerset, Dorset, Swindon and Oxford and similarly each HWB may consult with ours. The responsibility for responding to these consultations was delegated to the PNA lead, public health consultant, Steve Maddern to respond on behalf of the HWB.
20. As of 04 January 2018, 6 neighbouring local authority areas had released their PNA documents for consultation to which we have responded. These authorities are: Gloucestershire, BANES, Swindon, West Berkshire, Hampshire and South Gloucestershire. All PNA recognise Wiltshire and other cross-border neighbours as part of their PNAs with limited issues arising. A summary of the consultation responses is provided in appendix 3.

## **Implementation and Delivery**

21. The PNA 2018 document is required to be in place on or before 01 April 2018. The document will then be used by HWB and stakeholders to understand the pharmaceutical needs of the local population; gain a clear picture of community pharmacy services currently provided; make appropriate recommendations regarding applications for NHS pharmacy contracts; commission appropriate and accessible services from community pharmacy; clearly identify and address any local gaps in pharmaceutical services and consider the potential of community pharmacy in contributing to the redesign of health services
22. In addition to the above, the PNA will be used by NHS England to inform decision making on applications for new pharmacies; applications to change the premises from which a listed pharmacy business is allowed to provide pharmaceutical services and to change the pharmaceutical services that a listed pharmacy business provides.

## **Overview & Scrutiny Engagement**

23. The established PNA Steering Group provided the initial overview and scrutiny of the PNA development process and had oversight of the initial PNA draft prior to the initial and final submissions to the Health and Wellbeing Board.

## **Governance**

24. The completed PNA remains the responsibility of the Health and Wellbeing Board to be published on a 3-year basis under the health and social care act 2012, and in line with the NHS regulations for pharmaceutical services.

## **Next Steps**

25. HWB to approve final document for publication. PNA 2018 document will replace current (2015) document as of 01 April 2018.

**Tracy Daszkiewicz**  
**Director of Public Health**

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## **Background Papers**

The following document have been relied on in the preparation of this report:

Final Wiltshire Pharmaceutical Needs Assessment 2018

## **Appendices**

Appendix 1: Final Wiltshire Pharmaceutical Needs Assessment 2018

Appendix 2: Summary of Changes

Appendix 3: Cross-border consultation responses