

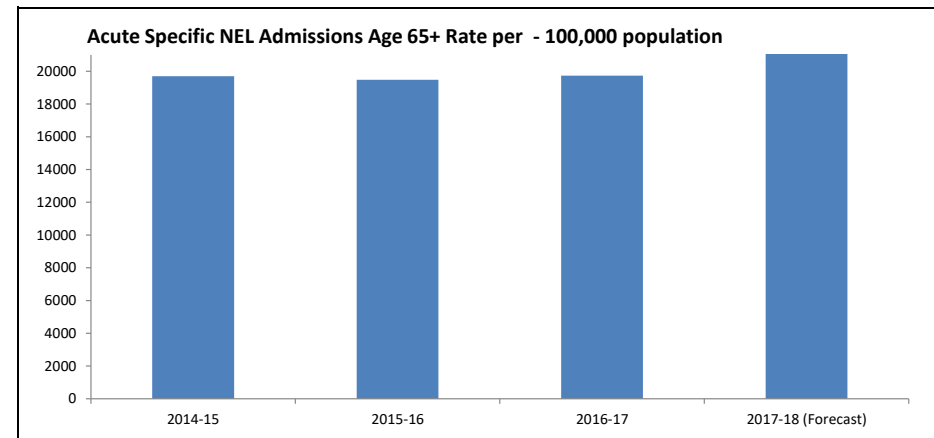
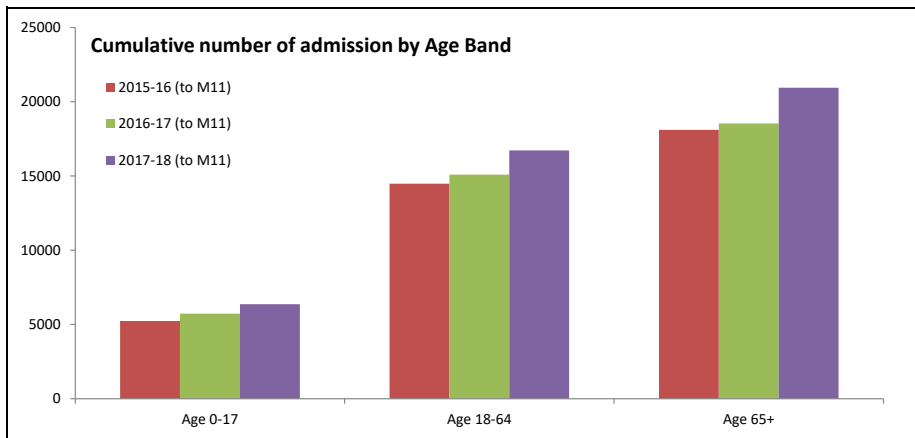
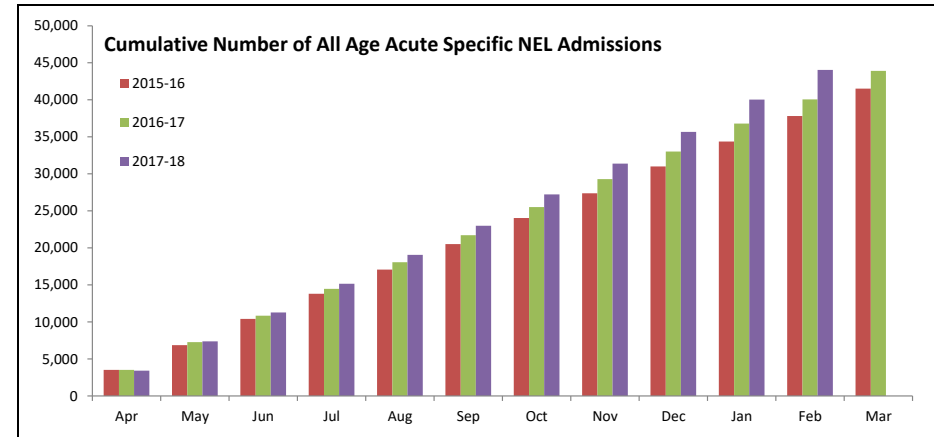
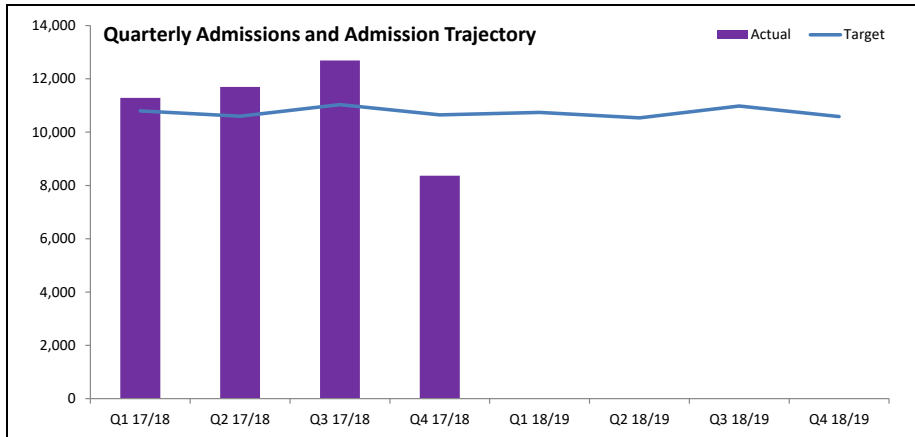
DTOC improved again in February in both NHS delays and ASC delays and we are seeing a slightly better position than last year. Non-elective admissions have increased when compared to last year but this is driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning. Permanent admissions to care homes reduced again in 2017-18 as Help to Live at Home has taken forward the person centered model to enable individuals to have care that enables resilience and self care. However looking forward into 2018/19 the new market model for Wiltshire that supports the transformational change of delivering care closer to home or at home will be strengthened by a domiciliary care market development, Home First and the in house reablement service that will provide a platform for performance to be sustained once embedded. Urgent Care at Home has continued to see more referrals.

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Red	Amber	Green
National Indicators															
Specific Acute Non Elective Admissions	3,416	3,973	3,900	3,866	3,909	3,932	4,233	4,123	4,300	4,339	4,009		<3250	3250 or <3750	>3750
Permanent Admissions to Care Homes	300	276	348	474	518	496	423	423	433	432	428	367	>525	525 or >500	<500
At Home 91 days post discharge with reablement		70.9			67.0								<80%	80% or <86%	>86%
Delayed transfers of Care	2,169	2,667	2,589	2,260	2,329	2,134	2,058	1,844	1,618	2,100	1,707		>1500	1500 or >1325	<1325
Wiltshire BCF Schemes															
IC Bed (Discharges) - Step Down	54	47	52	47	42	49	43	47	52	52	40	59	<45	>45 or <60	>60
IC Bed (Discharges) - Step Up	2	6	5	3	6	1	3	4	3	6	2	5	<7	>7 or <10	>10
Community Hospital Beds - Admissions	79	72	72	70	74	79	78	81	89	89	84		<60	>60 or <80	>80
High Intensity Care - Referrals	17	16	21	24	25	23	23	13	23	24	17		<12	>12 or <18	>18
Urgent Care at Home	49	60	64	64	68	62	77	75	69	72			<60	>60 or <80	>80
Rehab Support Workers	13	31	47	42	48	50	61	66	57	69	34		<60	>60 or <80	>80
Community Geriatrics															
Fracture Liaison															
CHS															
Wiltshire iBCF Activity															
20 Additional SD IC Beds															
Admissions									8	9	7				
Discharges										6	9				
3 Specialist MH IC Beds															
Additional RSW / UCAH Reablement															
Housing Adviser															

Acute Specific Non Elective Admissions



Activity has been increasing through the year and at M11 admissions are notionally 11.9% (4,690 admissions) higher than the same period last year. A large proportion of this increased activity is due to a change in coding practice at GWH and in addition some activity is now counted at CCG activity when previously it was NHS England specialised commissioning. As a result at this time the 2 years are not directly comparable.

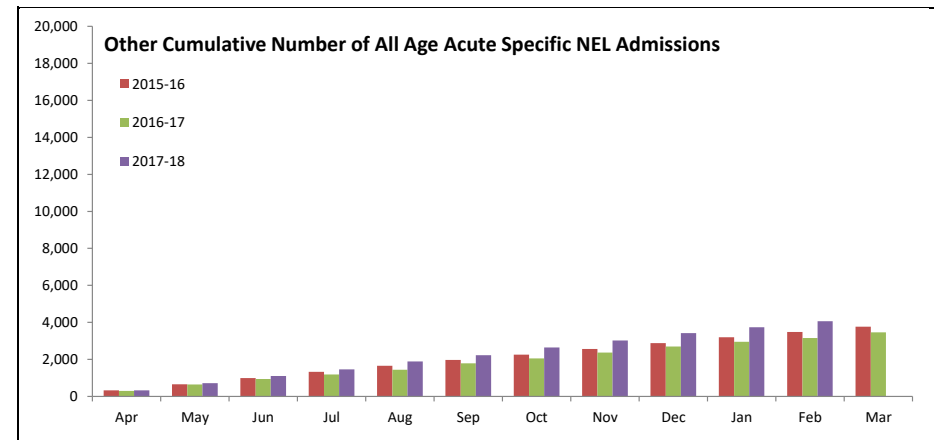
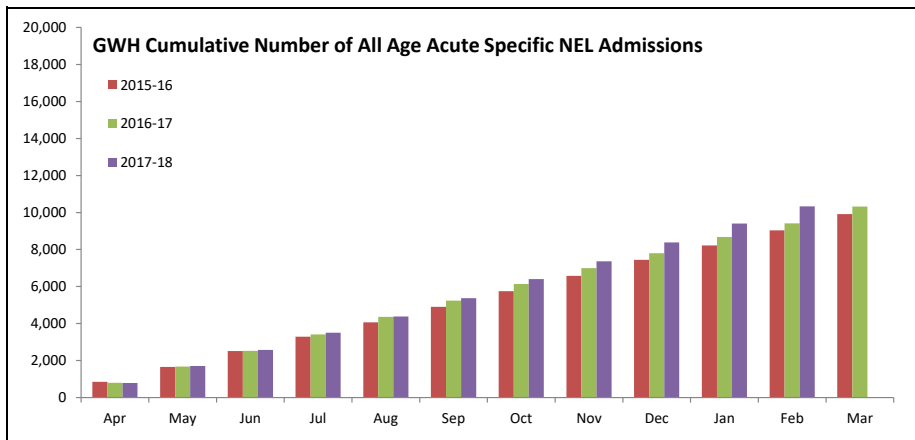
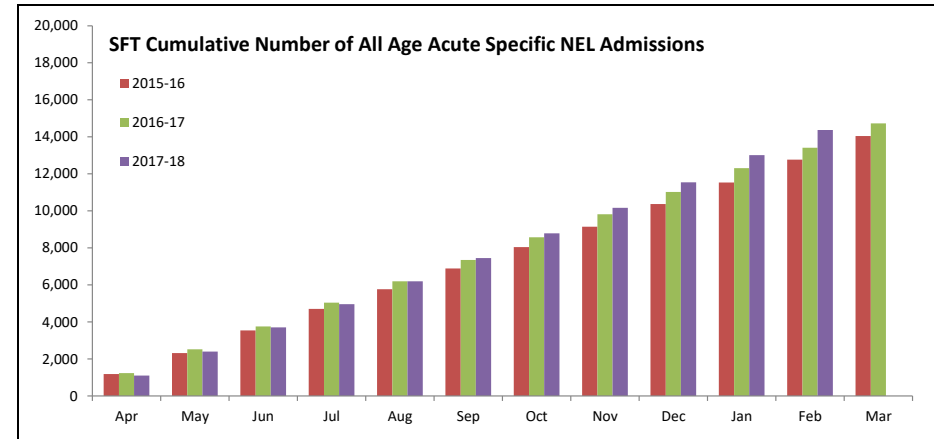
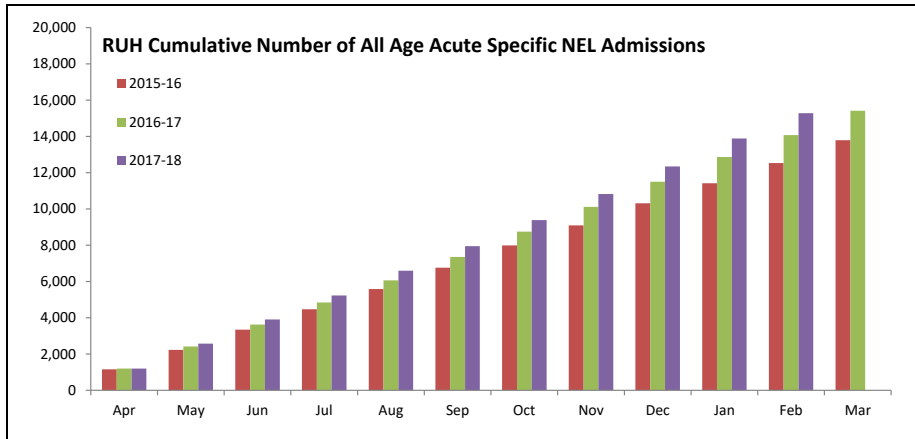


Source: CCG SUS Data

Acute Specific Non Elective Admissions



GWH has seen an increase of 12.6% (1,156 admissions) part of this is a change in coding practice, RUH & SFT have seen increases of 10.8% (1,487 adms) and 6.8% (909 adms) respectively this is believed to be driven by a transfer in responsibility from NHS E to CCG funding. Admissions out of area to other providers are also up on last year, partly explained by changes from WH&C and AWP.

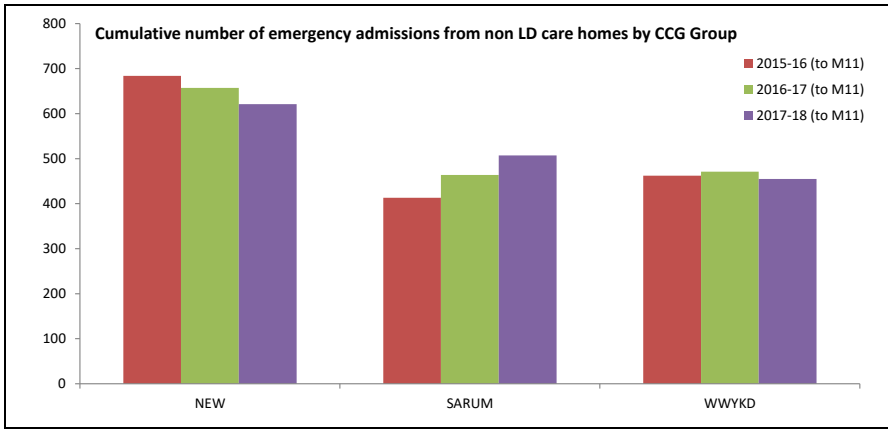
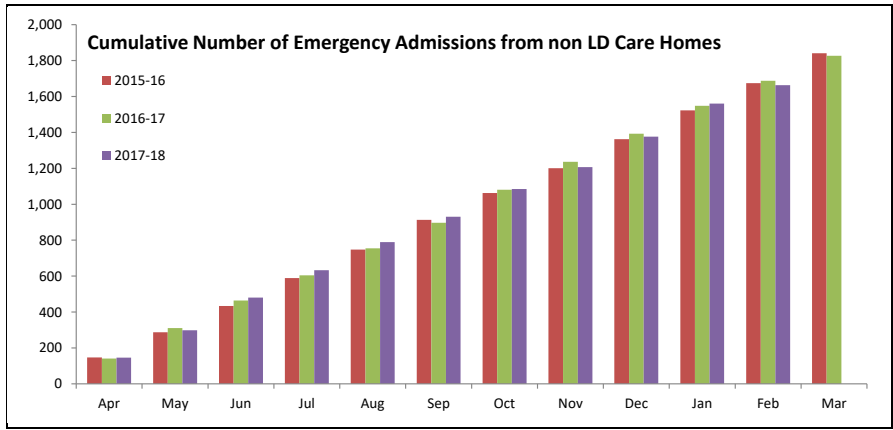
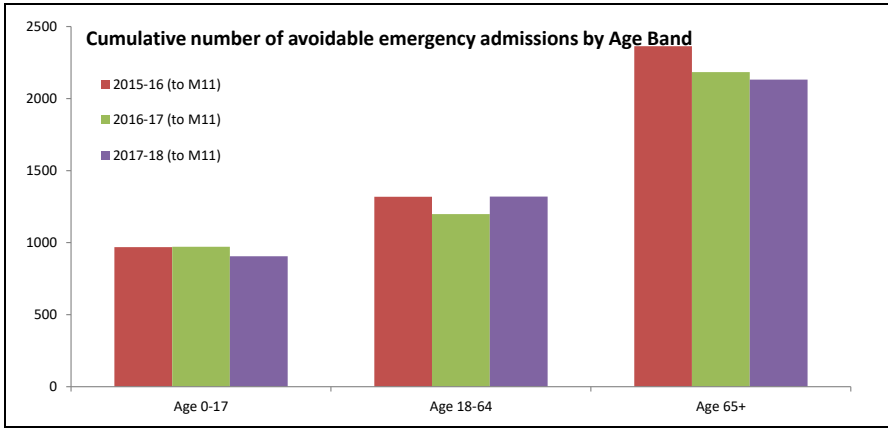
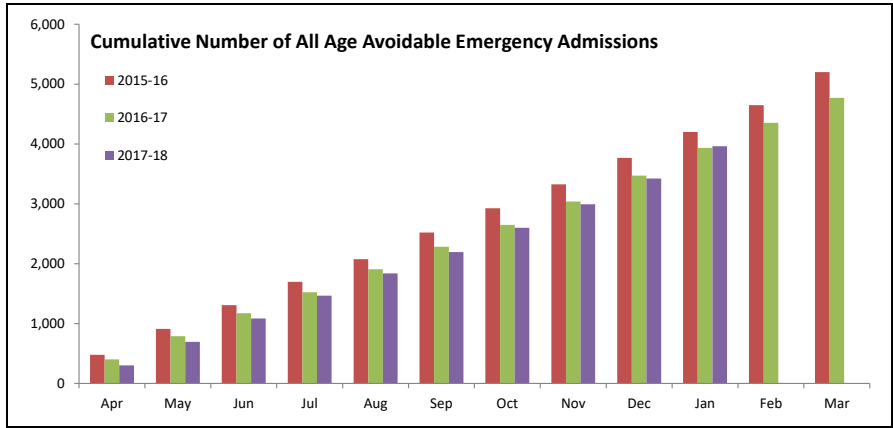


Source: CCG SUS Data

Avoidable Emergency Admissions & Admissions from Care Homes



Avoidable emergency admissions are 0.1% higher (5 admissions) lower than for the same period last year, although the cost of these admissions is around 9% higher. These admissions are lower in both young people and older people but slightly higher in those of working age. Admissions from non LD care homes are also down on the same period last year by 1.7% (28 admissions). When split by CCG group area we see a slight increase in the South, with a decrease in the West and North.

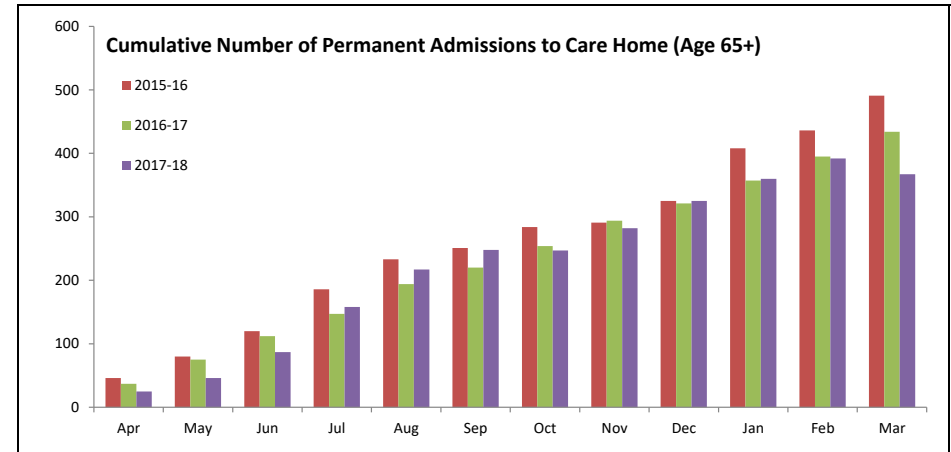
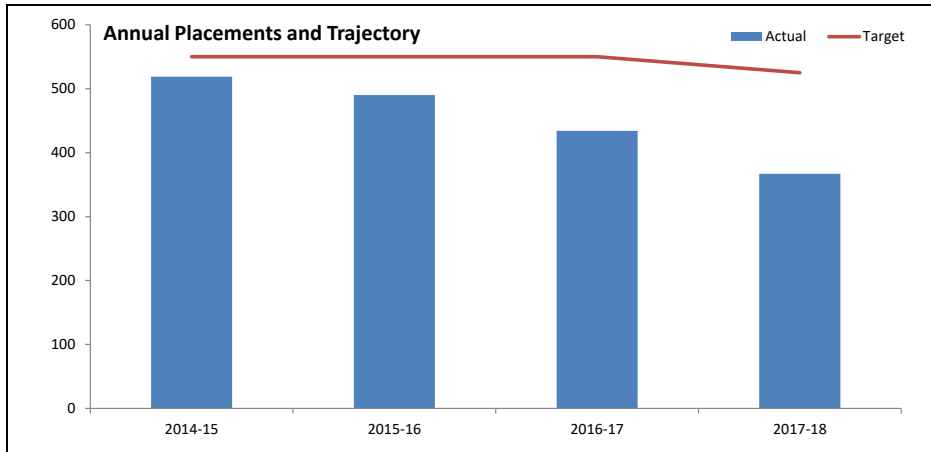


Source: CCG SUS Data

Permanent Admissions to Care Homes



Following final data checks the total number of permanent admissions to care homes in 2017-18 was 367, which is substantially under the 525 target. This maintains the downward trajectory seen over the last few years, in 2016-17 there were 434. We are achieving our ambition of providing more care closer to home.

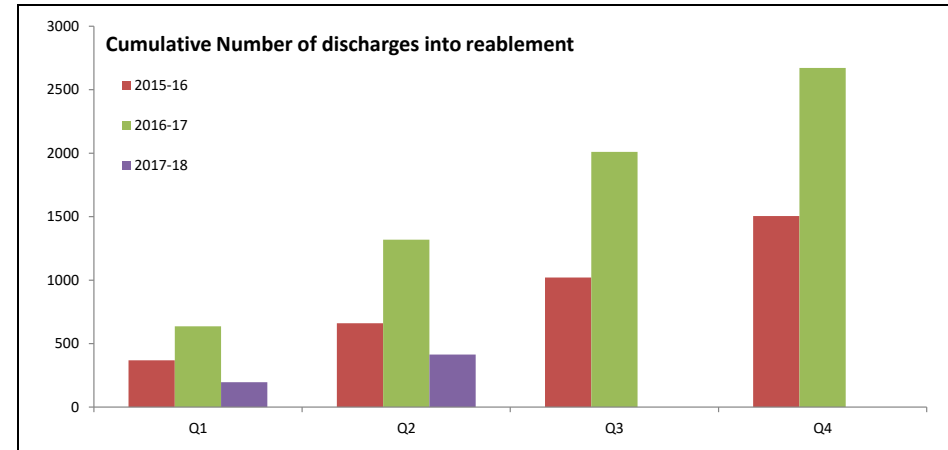
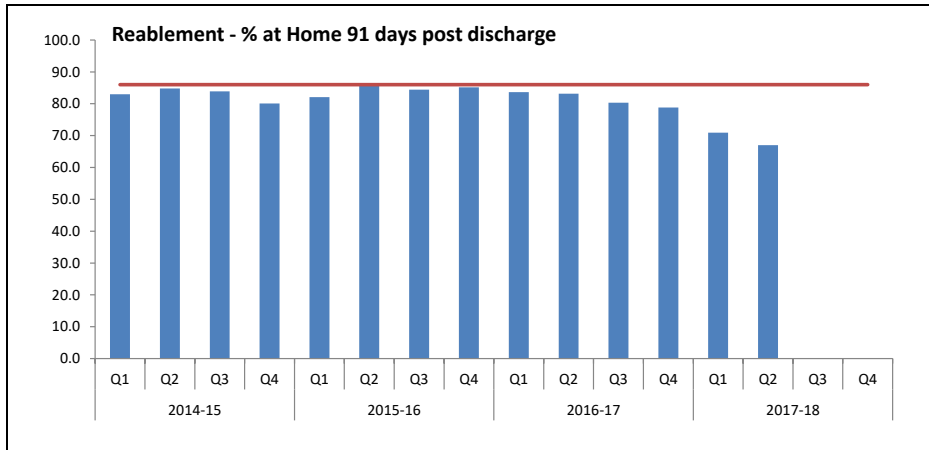


Source: ASC Performance Team

Patients at home 91 days post discharge from hospital



The number of patients entering reablement has reduced due to changes in the discharge pathway following the introduction Home First. Discussions with WH&C confirm this is likely to be more accurate than the 2016-17 position and numbers will return to expected levels in the coming months. Performance has also dropped slightly but should improve in the coming months.

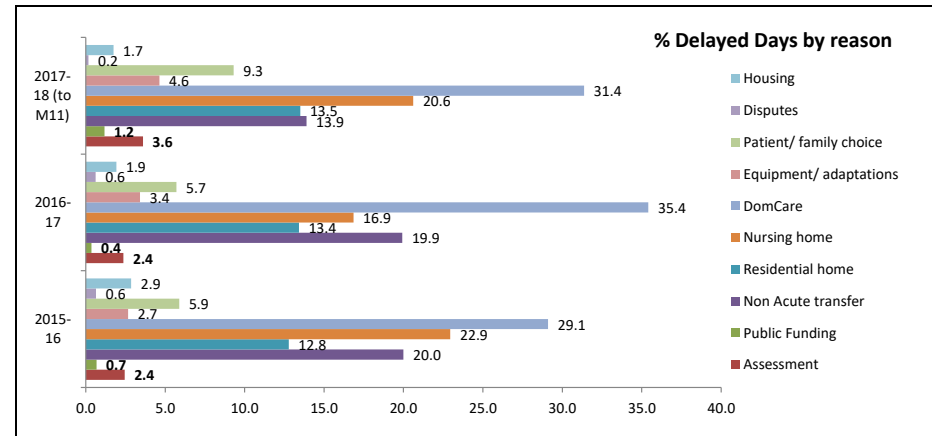
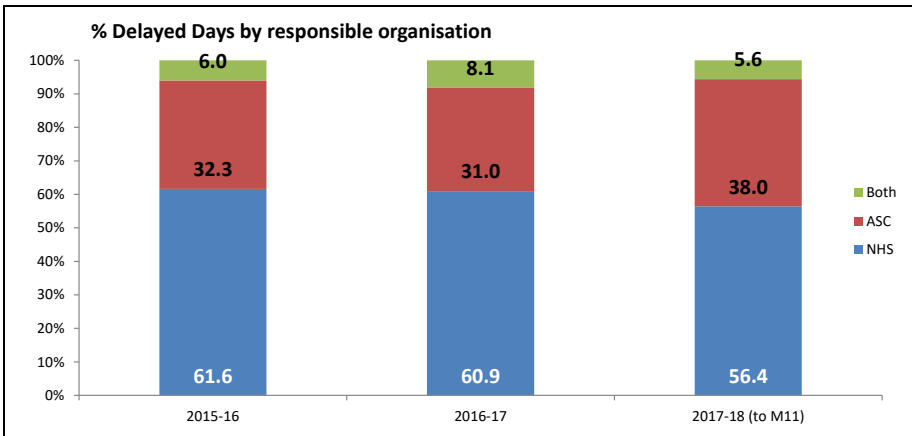
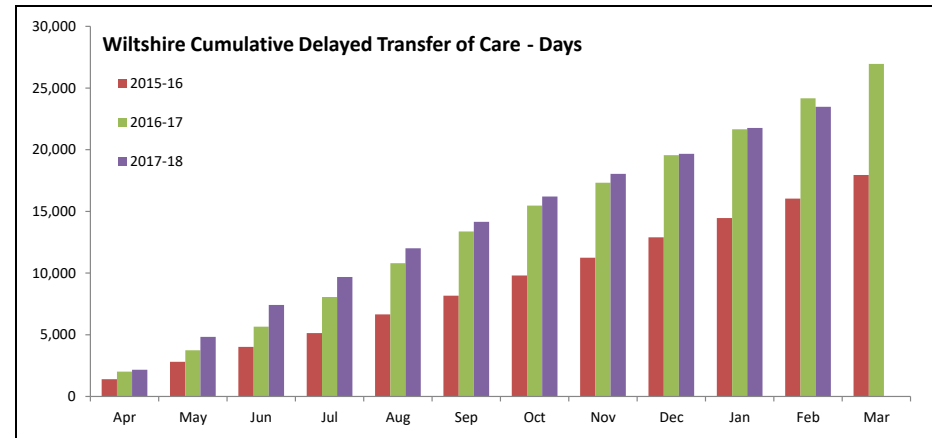
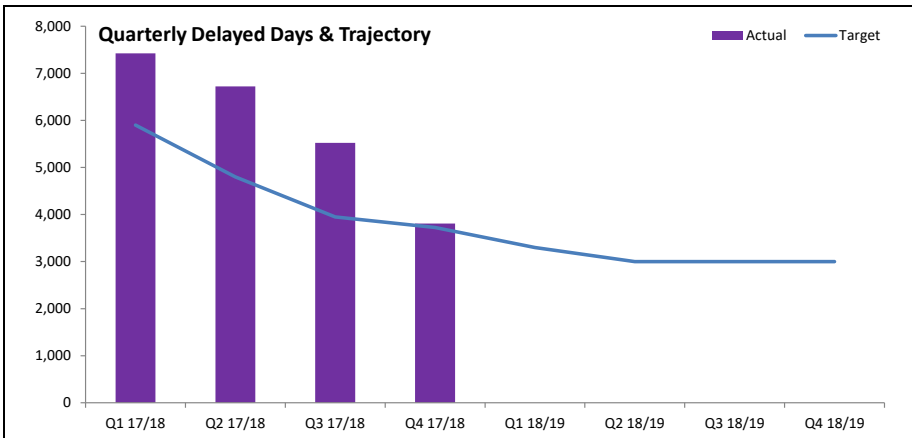


Source: ASC Performance Team & WH&C

Delayed Transfers of Care - Delayed days



The number of delayed days decreased by 18.7% (393 days) in February to 1,707 but remains well above the trajectory target of 1,200. NHS attributable delays decreased in February while ASC attributable delays were broadly similar. Waiting for Packages of Care and Placements accounted for around 60% of the delayed days in February.

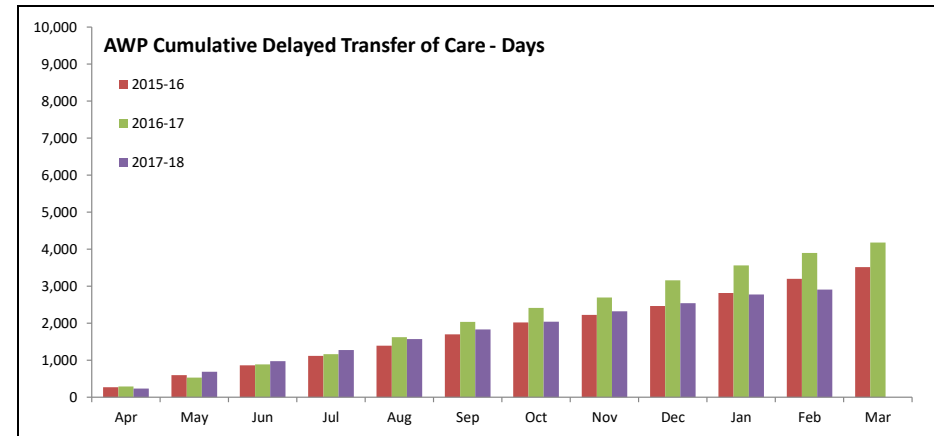
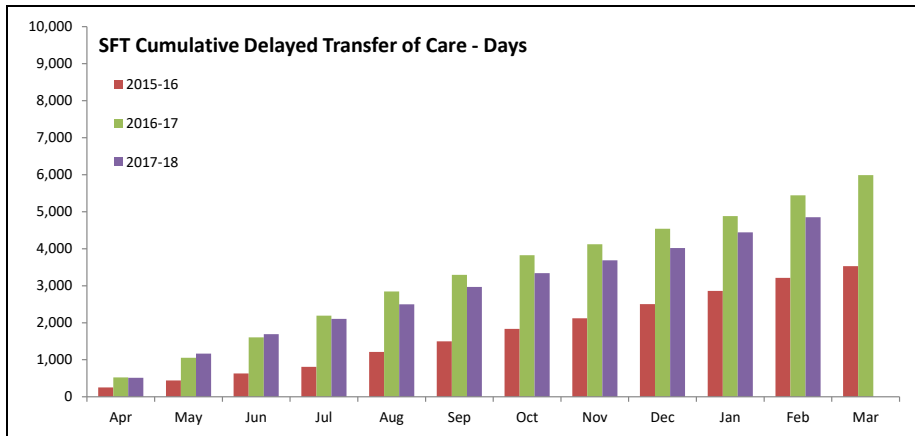
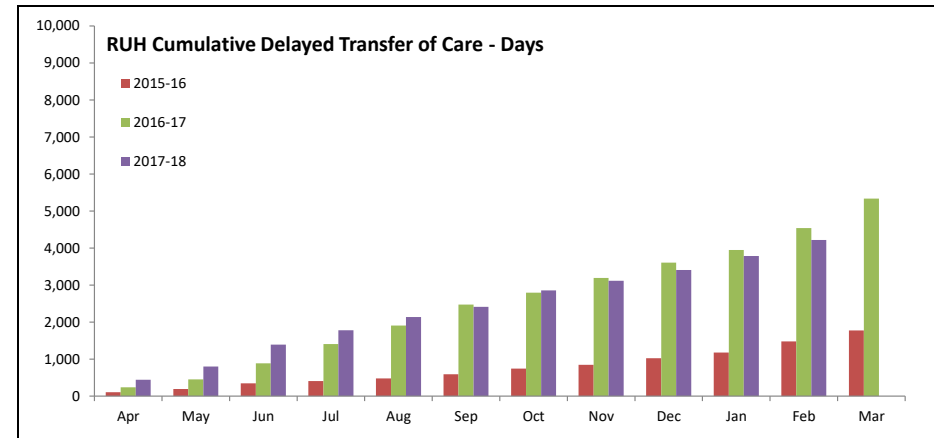
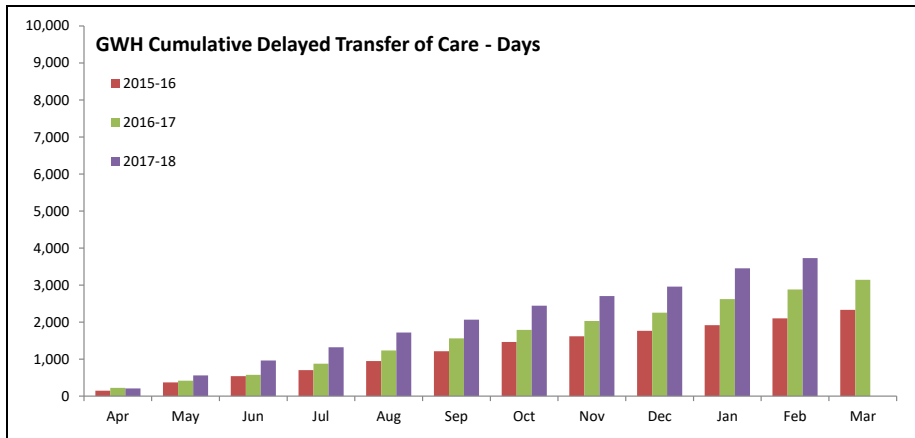


Source: NHS England Monthly Data

Delayed Transfers of Care - Delayed Days



RUH, SFT and AWP have seen a reduction in delayed days compared to the same period last year, while GWH has seen a rise.

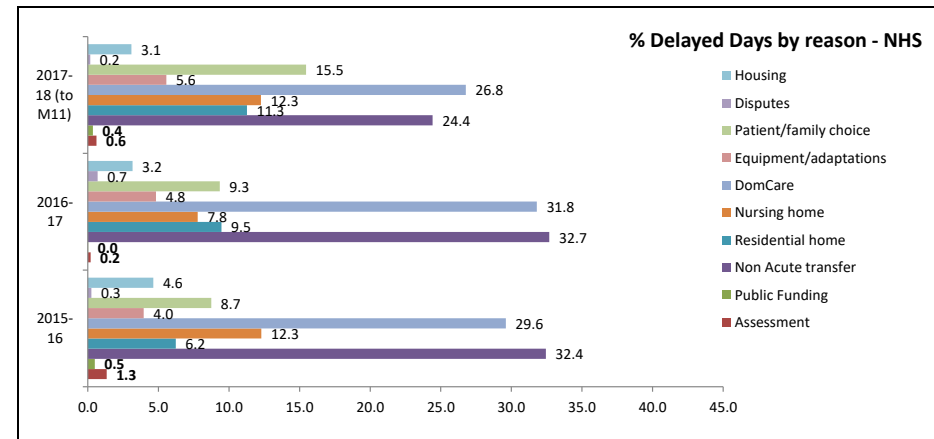
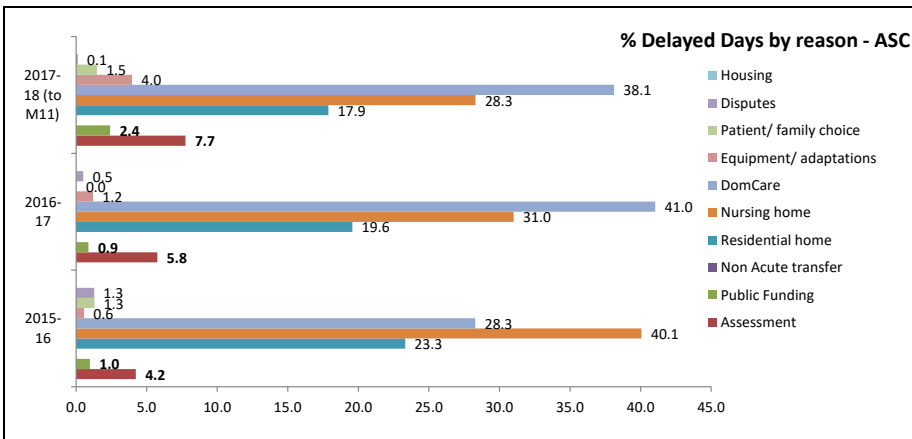
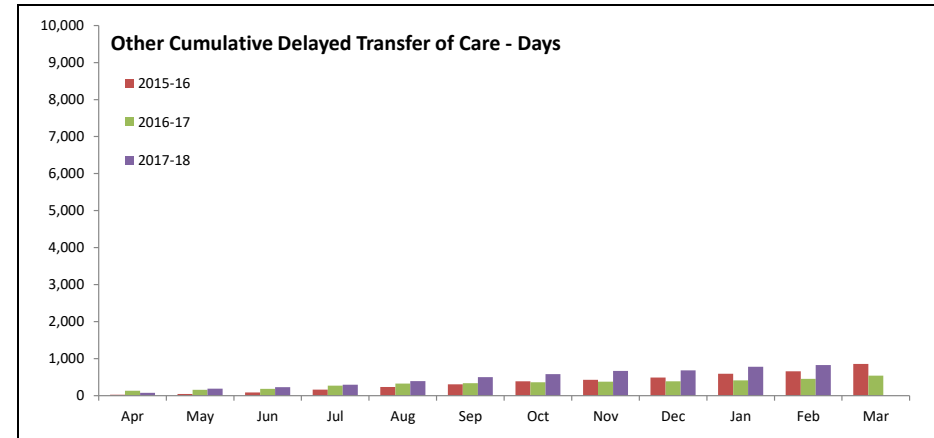
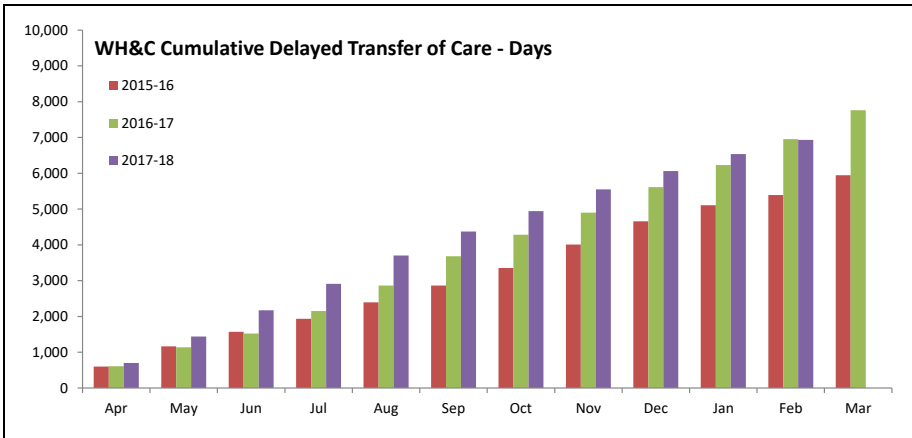


Source: NHS England Monthly Data

Delayed Transfers of Care - Delayed Days



Delays in Community Hospital are broadly similar to last year while delays in Out of Area Hospitals have increased compared to the same period last year. For NHS delays there has been an increase in the percentage of delays due to choice and waiting for a residential home. For ASC delays the percentage of delays associated with assessment and public funding have increased.

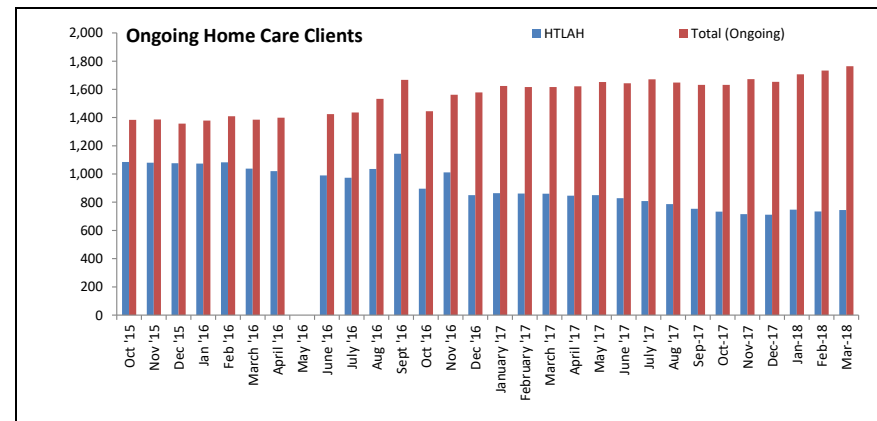
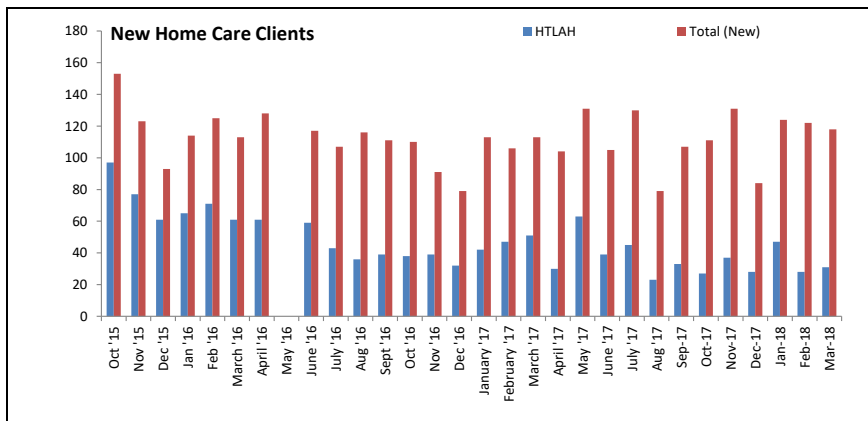
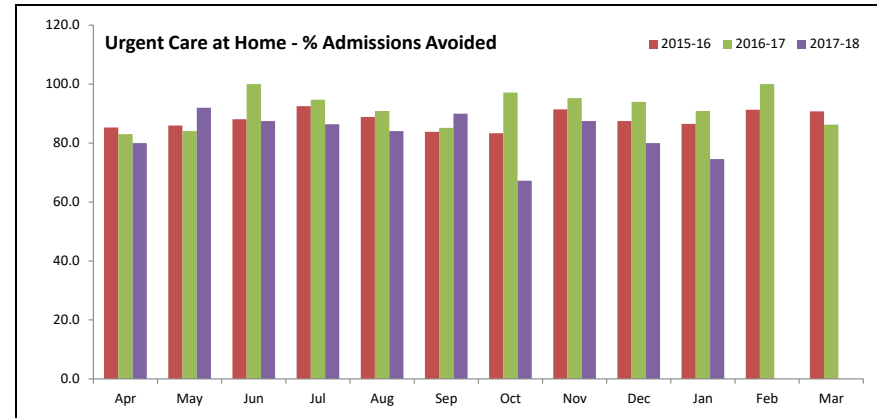
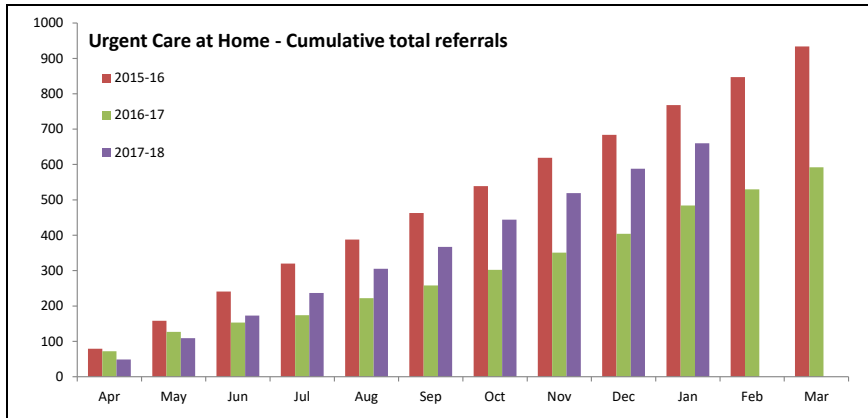


Source: NHS England Monthly Data

Home Care and Urgent Care at Home Activity



Urgent Care at Home referrals were 72 in January, which is close to the 80 target, however the % of admissions avoided was lower at around 75%. The average number of referrals to M10 is now around 66 per month which is higher than the 2016-17 of 50. The average percentage of admissions avoided is around 82%. The average number of referrals to support discharge is now around 15, this is higher than 2016-17 (9) and 2015-16 (12). New Help to live at Home activity increased in March for new cases the total was 31 compared to 28 in February for ongoing cases it was 745 clients in March compared to 735 in February. Overall total clients (including SPOT purchase) increased from 1,734 in February to 1,764 in March.

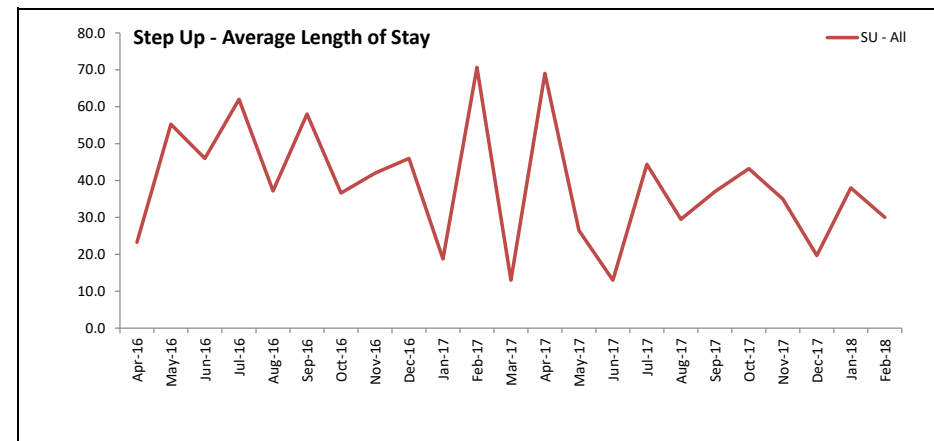
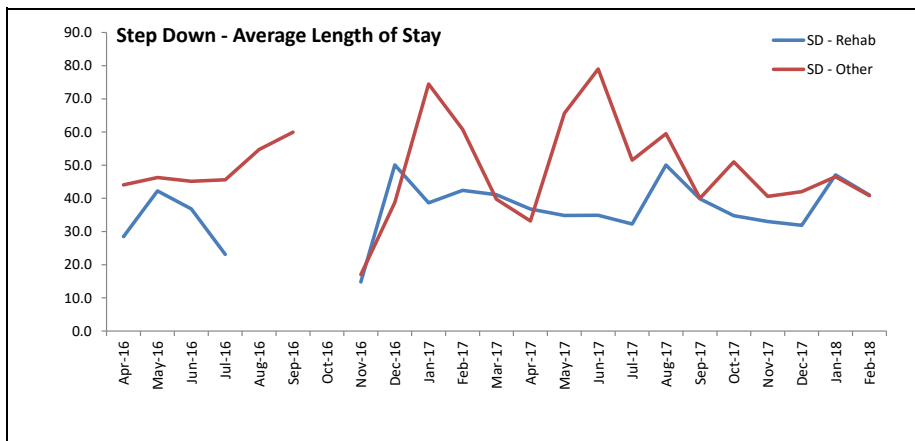
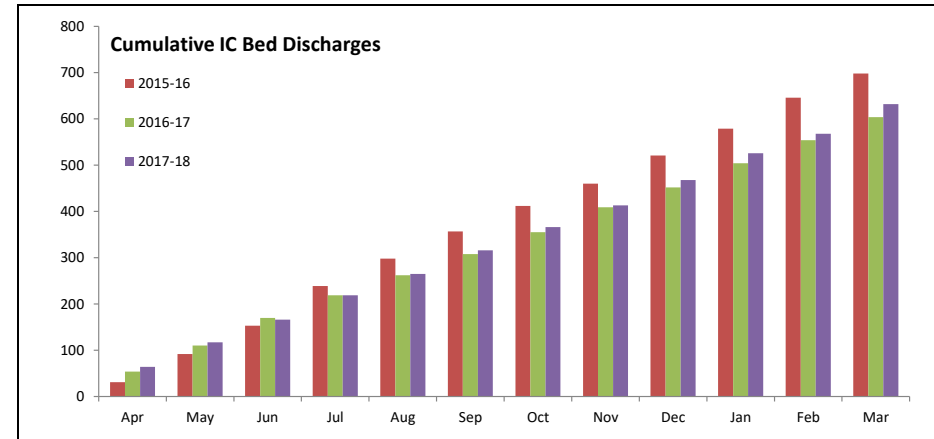
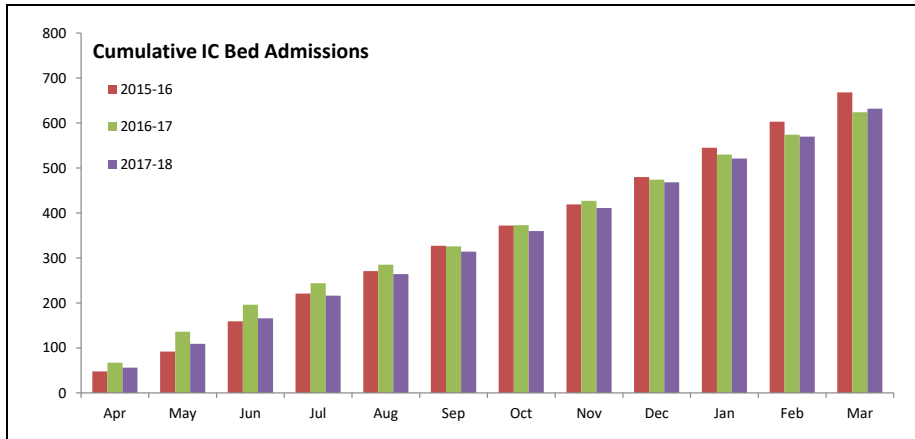


Source: Home Care Data, Wiltshire Council ASC Performance Team. UC@H Data, MEDVIVO

Intermediate Care Beds



Length of stay for rehab reduced in March to 33.5 days, for non rehab patients the length of stay is around the same at 41.5 days. Admissions have increased as a result of greater SPOT purchase to help maintain flow in the wider system. Step up bed admissions were lower in March. We have seen greater activity through the IC beds which has been achieved by a reduction in length of stay.



Source: ASC Performance Team

BCF Scheme Activity & Outcomes



This is the proof of concept of this new format for the dashboard, work is ongoing to develop this sheet to include the main KPI information for the schemes managed under the Better Care Fund. It is hoped over the coming months we will be able to update this to include more information on the schemes.

Scheme	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Acute Trust Liaison												
GWH												
RUH												
SFT												
Access to Care (including Single Point of Access)												
Carers Emergency Card												
Telecare Call Centre												
Telecare Equipment												
Urgent Care and Response at Home	49	60	64	64	68	62	77	75	69	72		
Hospital at Home												
SFT												
Integrated Discharge												
GWH												
RUH												
SFT												
Enhanced Discharge Service for EOL Pathway												
IC Beds - SD												
Admissions	54	47	52	47	42	49	43	47	52	46	44	61
LoS	37.5	40.8	35.0	36.7	46.4	38.8	37.3	34.4	33.2	47.0	41.0	34.9
IC Beds - SU (South)												
Admissions	2	6	5	3	6	1	3	4	5	7	5	1
LoS	40.3	26.5	13.0	44.4	29.5	37.0	43.2	35.0	19.7	38.0	30.0	31.6
Therapy provision for Intermediate Care Beds												
Step Up Beds (WHC)												
High Intensity Care (WHC)												
Admissions	17	16	21	24	25	23	23	13	23	24	17	
LoS	28.6	30.7	22.2	43.7	23.3	34.7	26.8	48.5	20.6	25.5	22.3	
Care Home Liaison												
East Kennet SHARP												
Community Geriatricians												
Home First (Rehab Support Workers Initiative)	13	31	47	42	48	50	61	66	57	69	34	
Carers												
Integrated Community Equipment												
Community Services												
EOL												
The Leg Club Model												
iBCF Schemes												
SFT Dom Care												
20 addition SD Beds												
3 MH CH Beds												
Housing Adviser												