



## Community Policing Report Chippenham Area Board – 4<sup>th</sup> June 2018

Hello and welcome to this Community Policing Team report.

There is an ongoing improvement programme in place which relates to 101 and the Contact Centre and it is being headed up by Superintendent Minty of Wiltshire Police. The graphical information below relates to this improvement plan.

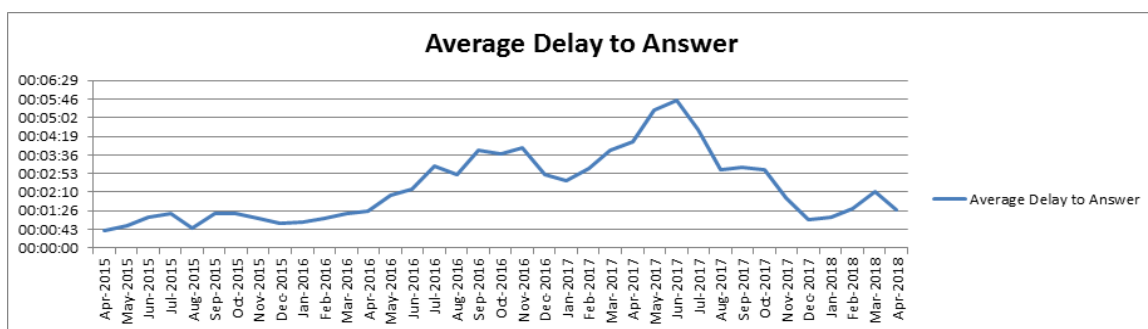
We are continually recruiting, so far in 2018 we have recruited

- 16 people in Feb
- 16 people in April
- 15/17 due to start in July

We have carried out an indepth review of demand in 2017 to understand changes, this has led to

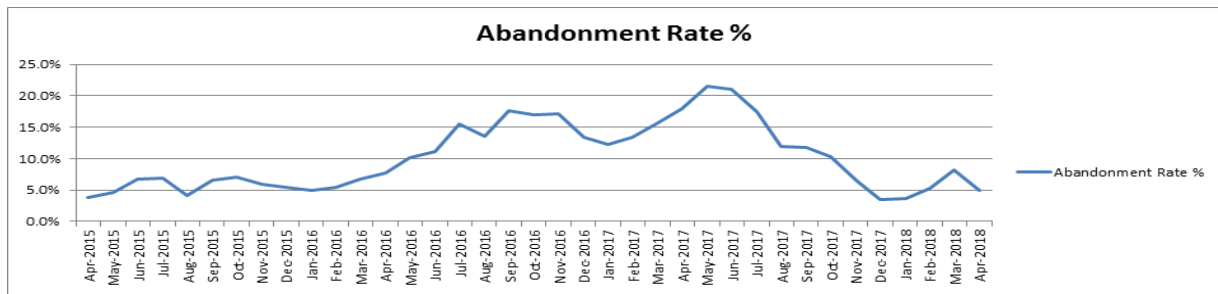
- A new shift pattern for full time and part time staff
- These patterns came into operation in April 2018
- An large investment of money by the PCC and Chief to recruit additional staff

The graphs below relates to all the Crime Recording Incident Bureau (CRIB) stages, so that is after the initial 101 being answered. It has been identified that it is always at the CRIB stage is where the problems lie.



As you can see we are answering the phone more swiftly.

The below graph shows the percentage of calls that are abandoned (ie – they put the phone down before the Police answer it)



Again there is an improvement to the data last summer.

Demand will increase from the end of May to the beginning of September and it is highly likely that it will take us slightly longer to answer the call, that is why it is important that people understand what the police can and should deal with and not to call us for those issues that should be directed to places for example the Council or if it isn't a police matter.

Whilst the report below gives a summary of Key Impact Crimes in your area such as Burglaries, the interactive element will allow you to see the statistics of the reports for your area and your local Police contacts. The website address remains unchanged and the interactive map can be found by following the below link.

<http://www.wiltshire.police.uk/article/832/Your-Area>

We hope you find these updates useful, for the latest news, crime prevention advice and appeals please follow us on:

Twitter <https://twitter.com/wiltshirepolice>

Facebook <https://www.facebook.com/wiltshirepolice/>

Or sign up to Community Messaging <https://www.wiltsmessaging.co.uk/>

Thank you for your continued support to Wiltshire Police.

### **COMMUNITY MESSAGING**



We are constantly reviewing our visibility and how we can develop this and work with our communities. We cannot physically be everywhere all of the time and we want to ensure consistent information with our communities and to be able to provide the information that matters to you when you need it. There has been some good feedback from our new way of working using Community Messaging so please sign up and use it.

<https://www.wiltsmessaging.co.uk/>

Our CPT priorities can be accessed online, also persistent offenders and ongoing issues affecting the Community in line with our Force Control Strategy. Priority Offenders are established at a weekly Sector meeting, as a result priorities and taskings are raised as a way to effectively manage live intelligence and priorities that are developing in the northern hub.

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

**CONTROL STRATEGY** - Every year, the Force assesses its operational priorities for the year. Through a combination of research and consultation, the Intelligence team identify the areas of criminality that present the biggest threat, harm and risk to our communities as well as the areas where we most need to fill gaps in terms of our understanding, intelligence or capability.

The resulting document is known as the Control Strategy and this week we signed off the 2018/19 edition which I wanted to share with you all. This year our Control Strategy outlines the following operational priorities:

- Modern Slavery & Human Exploitation (including Criminal Exploitation of the Vulnerable)
- Child Sexual Abuse (including Child Sexual Exploitation)
- Organised Criminality (including County Lines)
- Domestic Abuse
- Youth Offending and Emerging Gang Culture

As has been the case in previous iterations of the Control Strategy, there are clear themes running through all the priority areas – ‘Cyber Capabilities’ and ‘Vulnerability and Exploitation’. Digital technology is used to carry out offending in all the above areas. And, at the heart of all the above there are vulnerable victims, witnesses or offenders that are often being exploited.

Below is our control strategy for your reference. This focuses on where how we conduct our operational Policing based on the Police & Crime Plan. We will continue to align our resources with the threat/harm/risks presented in line with the control strategy.



### **LOCAL ISSUES/CRIMES**

**Burglaries** - Chippenham remains a very safe place to live even though we have had a small number of dwelling burglaries. Do please ensure that you secure property, leave lights on if you are not at home in the evening, keep valuables eg jewellery and electronic devices out of sight. Ask your neighbours to keep ‘an eye’ on your home and report anything suspicious immediately.

If you have an elderly family member/relative/neighbour, do please advise them not to allow themselves to be distracted at their front door, to place the safety chain on before opening and if those involved do not have identification, do not let them into our home and call the Police.

**Community Tasking Team (Proactive Team)** – Officers from our Community Tasking Team attended Bath Police station and joined up with A&S Police who was also dealing with a burglary series. Wiltshire Police arrested and interviewed two males on suspicion of a number of shop burglaries, after a very long day, they admitted involvement in a number of shop burglaries within Corsham and neighbouring towns, which we believe are all connected, however the investigation is still ongoing involving a shop in Chippenham.

**Vehicle Crime** – Chippenham and other neighbouring areas have experienced some theft of tools from vans, a large quantity of tools were recovered and seized by Police and officers have been trying to identify the owners of the property. The Community Tasking Team along with the Community Policing Teams carried out pro-active patrols of those areas targeted and the number of reports has reduced significantly. Crime Prevention advice was circulated using social media.

**Warrants/Drugs** – A Section 23 Misuse of Drugs warrant was executed in Charter Road. Officers are also liaising with the Housing Association. We continue to develop intelligence by adopting a joint multiagency approach to assist with the preparation of further warrants in the future, so they may be executed in line with the Force Control Strategy.

A number of Cannabis Street Warnings have been issued by officers as a result of Section 23 Misuse of Drugs Act stop searches.

**Theft** – Two women from Chippenham were jailed for shoplifting one was sentenced to 40 weeks and the other was sentenced to 32 weeks in Prison.

A number of thefts of mobile phones from stores in town have increased. In addition a number of reports of purse thefts from bags have been reported whilst shoppers have been in town. We have images of potential suspects and we are liaising with Bath Police and British Transport Police to try and identify those responsible, as we suspect they caught the train to Bath shortly afterwards. This has been raised at our Sector Priority meeting and the number of foot patrols within the town has increased.

**Fraudulent notes** – We continue to receive a small amount of fraudulent £20 and £50 notes in circulation, please check your money and if concerned do speak to your Bank and or Police. An adult male was arrested on 23<sup>rd</sup> May in Trowbridge and he was in possession of fraudulent Scottish £20 notes.

**Rough Sleepers** – We have received a small number of reports concerning homeless people and street drinkers in the town centre. The complaints mostly concern public urination, littering, anti-social behavior and public order offences. We continue working in partnership with Wiltshire Council ASB Team, Chippenham Town council, Housing Options, the Outreach worker and Turning Point to target those responsible by offering support and putting measures in place to assist us in dealing with them. We continue to have a good relationship with Unity House and they provide a 'Hub Stop' on various days of the week providing hot drinks, meals, showers and laundry facilities also BID. Officers are encouraged to use their powers outlined in the PSPO (Public Space Protection Order) and signs are due to be erected.

**Anti-social Behaviour (ASB)** - This has been discussed at our weekly Sector Priorities meetings and the CPT officers have been carrying out targeted 'pulse patrols' in a number of locations eg, Emery Gate car park, Monkton Park, Olympiad, John Coles Park and the old Wiltshire College building. Pulse patrols were introduced to offer reassurance to the community and to deliver a clear message that ASB will not be tolerated.

We have adopted a joint problem solving approach and held multi agency meetings to discuss a way forward and put strategies in place with regard to youths congregating outside the Olympiad and in the Emery Gate car park. Community Projects are being planned involving the Youth Offending Team and potential funding from Tesco. Warning letters have been hand delivered to parents of those in the locality and I am pleased to report that this has had a positive impact. We are liaising with the Town Council and banning letters have already been hand delivered to those involved and parents spoken to. The CPT will continue to monitor and liaise with agencies.

**Other** – The second IAG (Independent Advisory Group) meeting took place on the 10<sup>th</sup> April followed by another meeting on the 25<sup>th</sup> April at Monkton Park Council offices, Chippenham. During this meeting a Chairperson was appointed and further direction was given to those who attended on how they can support the Police (CPT) and how this is a great opportunity for some really constructive critical feedback to be given about how we police in Wiltshire and what really matters within your communities.

We have engaged in a significant recruitment phase for many roles within CPT. Police Officers, PCSOs, Local Crime Investigators and Prisoner Transport Team members have all been recruited.

**Pubwatch** –PCSO Barbara Young is the CPT point of contact.

**Events** - The Community Policing Team have been busy attending local events the most recent being the Chippenham Folk Festival which was well attended.

**Police Cadets** who are aged 13-16 years of age can attend local events and assist with community engagement, they are very keen to get involved in future events, please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk)



If you are planning any event and require assistance from the Police to assist, please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk) in advance as you may be required to complete an 'Events Form' and there may also be a cost incurred to ensure that you have dedicated officers throughout. If you would like the Cadets to assist with community engagement at events please e-mail the address above, there is no charge for this.

**EVENTS...** Don't forget that a toolkit is available from Wiltshire Council which gives fantastic guidance and advice for organising most types of events, including topics ranging from traffic management to toilets, and gives contact details for which agencies and departments need to be contacted when applying for various licences or road closures. It can be found at <http://www.wiltshire.gov.uk/public-events-toolkit.pdf>, In essence, all organisers must be responsible for identifying any risks and putting in measures to remove or reduce them.

The Force now has a dedicated cybercrime Facebook page. If there are any local businesses who would value having this information do please e-mail [CPTNorthWiltshire@wiltshire.pnn.police.uk](mailto:CPTNorthWiltshire@wiltshire.pnn.police.uk).

[feedback@wiltshire.police.uk](mailto:feedback@wiltshire.police.uk)

In addition to the Wiltshire Police website, Chippenham CPT has 5469 followers on Facebook, please join us either on Facebook or Community Messaging.

For a detailed breakdown of the crime in your area visit...

**<https://www.police.uk/wiltshire/>**

The e-mail address for the Wiltshire North Community Policing Team is

**[cptnorthwiltshire@wiltshire.pnn.police.uk](mailto:cptnorthwiltshire@wiltshire.pnn.police.uk)**

Please phone 101 (non emergency) or 999 (emergency) to report any incidents or crimes, reports cannot be taken via the above e-mail address.

Prepared by PC 1552 Hazel Anderson  
Community Co-ordinator Corsham and Chippenham

Sector Head Insp 364 Mark Luffman : [mark.luffman@wiltshire.pnn.police.uk](mailto:mark.luffman@wiltshire.pnn.police.uk)

Deputy Sector Head Ps 1577 Donald Pocock : [donald.pocock@wiltshire.pnn.police.uk](mailto:donald.pocock@wiltshire.pnn.police.uk)

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