

Area Board Update

July 2018

New Provider

Following a recent tender process, a new provider has been awarded the Healthwatch Wiltshire contract. Help and Care, a charity based in Bournemouth, works across south central England and support 8 local healthwatch contracts.

The new contract began on the 1st June and two of the staff team transferred over to Help and Care. We are now in the process of locating a new local office, setting up governance and writing the workplan based on what local people have told us.

New report!

Our Impact Report for 2017/18 has just been published. This highlights some of the work carried out over the last year by our previous provider, Evolving Communities and sets out our priorities for 2018/19. These are:

1. Mental health, including dementia - engaging with people with mental health issues to find out what issues they face.
2. Children and Young People - engaging children and young people to ensure their views are listened to and heard
3. Social Care - engaging with patients, their carers and staff to find out their experiences of receiving and delivering care and to monitor the impact of changes to Wiltshire Council's Charging policy
4. Primary Care - ensuring that local people are involved with and informed on plans for the development of primary care services.



The full report can be viewed here: <https://www.healthwatchwiltshire.co.uk/reports.html>

We are recruiting!

Are you passionate about making a difference, through good writing and social media campaigning?

Then join our small team as Healthwatch Officer-Communications lead.

Full details and application pack can be found here:

<https://www.helpandcare.org.uk/work-with-us/vacancies/>



01225 434218



info@healthwatchwiltshire.co.uk



healthwatchwiltshire.co.uk