

APPENDIX 2

Comments Received and Officer Comments:

Ref.	Comment	Officer Comment
1	<p>I write to voice my support for the continuation of the provision with proposed replacement.</p> <p>On several occasions the current system has failed and not been repaired sometime for weeks. Word quickly gets around and more and more drivers begin to use our road as a route out of Devizes. Few if any kept within the 20 mph limit and the road became hugely dangerous. It is designed to be a slow speed estate road only. The bollards or their replacement need to remain in place to preserve the safety of the estate.</p>	Support for these proposals is noted.
2	<p>I am writing to register my total support for the new proposed system of traffic management in Newman Road Devizes.</p> <p>For many years the present system has been defective and costing the Council lots of expense in terms of repairs and administration. More importantly during the many times that it has been defective it has proven to be a real safety hazard to the many young children attending the adjacent school and those living in the area.</p> <p>This new method will be a huge improvement.</p>	Support for this proposal is noted.
3	<p>Fully agree with bus gate being implemented at this location.</p> <p>Can I suggest some rigorous anti climb measures for the proposed camera mounts. The kids already 'ride' the rising bollards and perch on the control box currently in place and they will see the cameras as 'fair game' Also I suspect the unscrupulous adults that race through the tight gap at present when the barriers are down will look for the opportunity to sabotage the system.</p>	<p>Support for this proposal is noted.</p> <p>Anti-tamper fixings for the camera equipment will be used as a matter of course.</p>
4	I fully support this proposal.	Support for this proposal is noted.
5	<p>I am very interested in the notice displayed on a post near the barrier which has been non-functional for about two weeks.</p> <p>The notice states that the consultation period ends on 9th September 2019. This means that by the time the new system is in operation it will be probably October. While I was writing down the</p>	We are committed to continue the maintenance of the existing rising bollards system until we can proceed with the installation of the new system, which this consultation is part of.

	<p>details six cars went through the gap despite a notice saying 'buses and taxis only'! Yesterday a large lorry did too because sat navs bring vehicles which do not know the area to the barrier. The gap is not wide enough for two vehicles to pass so I envisage an accident happening. Safety is therefore a very important factor.</p> <p>As there is a barrier already why should residents have to wait such a long time - I can understand that a consultation period is needed if there was not a barrier there.</p> <p>This work needs doing asap so I would be pleased to hear your views.</p>	<p>There is a statutory legal process to follow to amend a Traffic Regulation Order, which takes time. This amendment will enable the implementation of the camera enforcement system.</p>
6	<p>As a resident of Newman Road I find the sporadic failure of the current bollards and the associated increase (and speed it seems) of traffic to be both unpleasant and dangerous and so I understand why the change is needed.</p> <p>I would like to understand a little more about the proposal replacement though. The way I read the documentation is that there may no longer be any physical barrier and instead enforcement will rely on a camera system. However I could see no clear explanation of how this would be effective. Is there for example to be a fine based system using number plate recognition?</p> <p>My concern is that should the new system effectively rely on signage it won't be long before "local knowledge" informs drivers that it is safe to drive through, permitted or not, which will then turn an area that is safe for pedestrians, including local children, into a rat run.</p> <p>Certainly little notice is taken currently of the current signage, which makes it clear that the area of the bollards is not open to all, when the bollards are down.</p> <p>Hopefully though the details of the scheme take account of this and so if you could confirm how the new proposal will be effective in restricting unauthorised traffic it would put my mind at rest.</p>	<p>The proposed system utilises ANPR (Automatic Number Plate Recognition) technology. This will be linked direct into our existing Parking Services system where Penalty Charge Notices will be sent to the owner of the vehicle. This is done via a tried and tested automated system that requires very minimal officer input.</p> <p>Whilst there will be no physical barrier, all signing and road markings will be updated to alert drivers to the new enforcement system. The fines will then act as a deterrent.</p> <p>Regardless, the new system will be monitored.</p>
7	<p>The plan for a camera controlled bus barrier is flawed. Without a physical barrier that requires transponder activation every vehicle in the neighbourhood would attempt this short cut resulting in hours of Admin work to read the camera, trace the vehicle owners, prosecute and collect a fine. The cost of this in addition to the outlay for the camera and it's maintenance would</p>	<p>The sole purpose of this bus gate system is to allow buses only through, not residents and others that see it as a convenient route. Therefore, local residents will not be permitted through.</p>

	<p>be prohibitive.</p> <p>A simpler control procedure would be to install a road side above ground ARM RAISING BARRIER, the type seen at all airports, activated by the bus driver.</p> <p>Should the Council want to make money from this new installation then sell annual barrier passes to local residents for £50 each (100 passes times £50 = £5,000) and over 5 years = £25,000.</p>	<p>Like the existing rising bollard system, rising arm barriers are also costly to maintain and repair in the long term and have also been a target for vandalism.</p> <p>The proposed system utilises ANPR (Automatic Number Plate Recognition) technology. This will be linked direct into our existing Parking Services system where Penalty Charge Notices will be sent to the owner of the vehicle. This is done via a tried and tested automated system that requires very minimal officer input.</p>
8	<p>As can be seen from my address the current raising bollards are immediately at the rear of my address.</p> <p>Whilst I appreciate that there are times when the bollards are inoperable and understand there is an ongoing maintenance cost I believe that the current system is highly efficient and reduces traffic flow through the estate.</p> <p>With local residents aware of the access policy and unlikely to use the route even when the bollards are down due to failure for risk of using the route and finding the bollards repaired.</p> <p>Non locals are either faced with a physical barrier and are forced to find an alternative route or there may be occasional 'fortunate' motorists who find the bollards lowered.</p> <p>However in the main, even with the bollards in the broken, down position there is little traffic use through the current gate.</p> <p>Camera monitored Bus gates have proved to be controversial in that poor signage leads to numerous 'accidental' infringements and penalties for motorists who are responsible enough to insure and register their vehicle, it does not stop them from driving through the estate, simply penalises them after the event for doing so.</p> <p>Whilst unregistered vehicles will soon learn of the 'rat run' and free movement across Devizes,</p>	<p>Objection to this proposal is noted.</p> <p>The proposed system utilises ANPR (Automatic Number Plate Recognition) technology. This will be linked direct into our existing Parking Services system where Penalty Charge Notices will be sent to the owner of the vehicle. This is done via a tried and tested automated system that requires very minimal officer input.</p> <p>Whilst there will be no physical barrier, all signing and road markings will be updated to alert drivers to the new enforcement system. The fines will then act as a deterrent.</p>

	<p>avoiding main roads where police activity is more likely. I would suggest this would lead to more use of the route by the type of vehicle and driver that the current speed reduction works are designed to deter.</p> <p>Whilst I understand there is a cost implication in maintaining the current system I would suggest there would also be a cost in installing new signage and equipment and this would also need maintenance and the new system would also involve costs in 'policing' the cameras and tracing offenders.</p> <p>Whilst some funding may be raised through fines is there a certainty these would cover the ongoing costs and would this increased revenue mitigate concerns as to increased traffic flow by unregistered and uninsured vehicles.</p> <p>Would the costs involved in installing a camera operated system not be better spent on renewing the current system which, when working, is very effective.</p>	
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