

# Local Area Coordination

## Data Overview

# Summary



158

accepted  
introductions to  
LAC since  
October 2018

125

active clients

24



closed clients

1,639

community  
connections



21

declined  
introductions



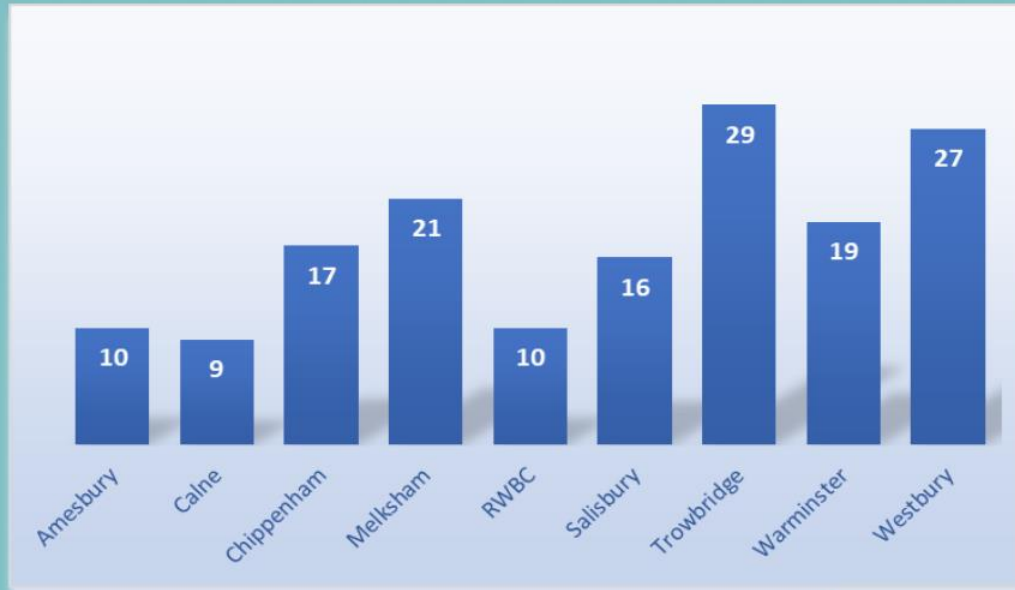
6hrs 21  
mins

on average  
spent with  
each client

# **Introductions**

# Introductions - volume

158 accepted introductions since October 2018



by LAC area

by month



# Introductions - sources

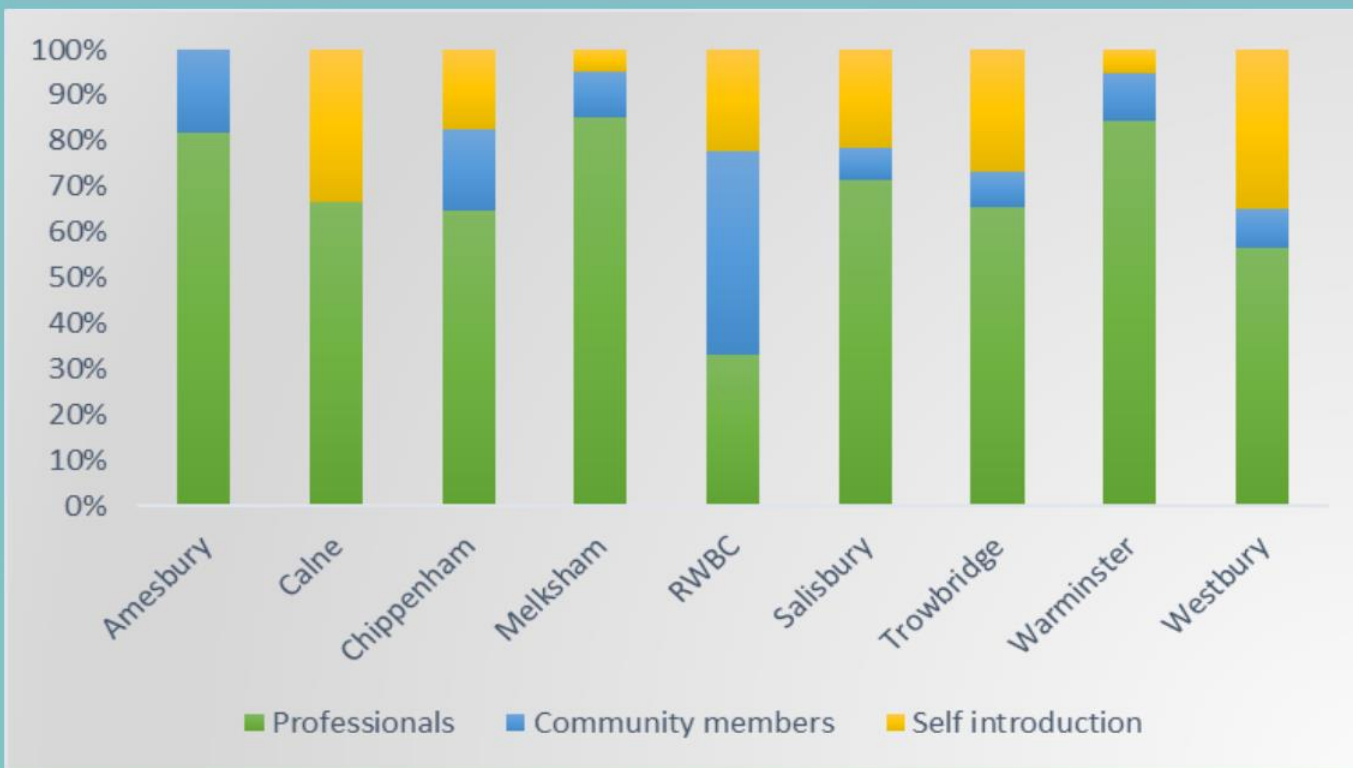


69% of accepted introductions came from professional sources

19% were self-introductions



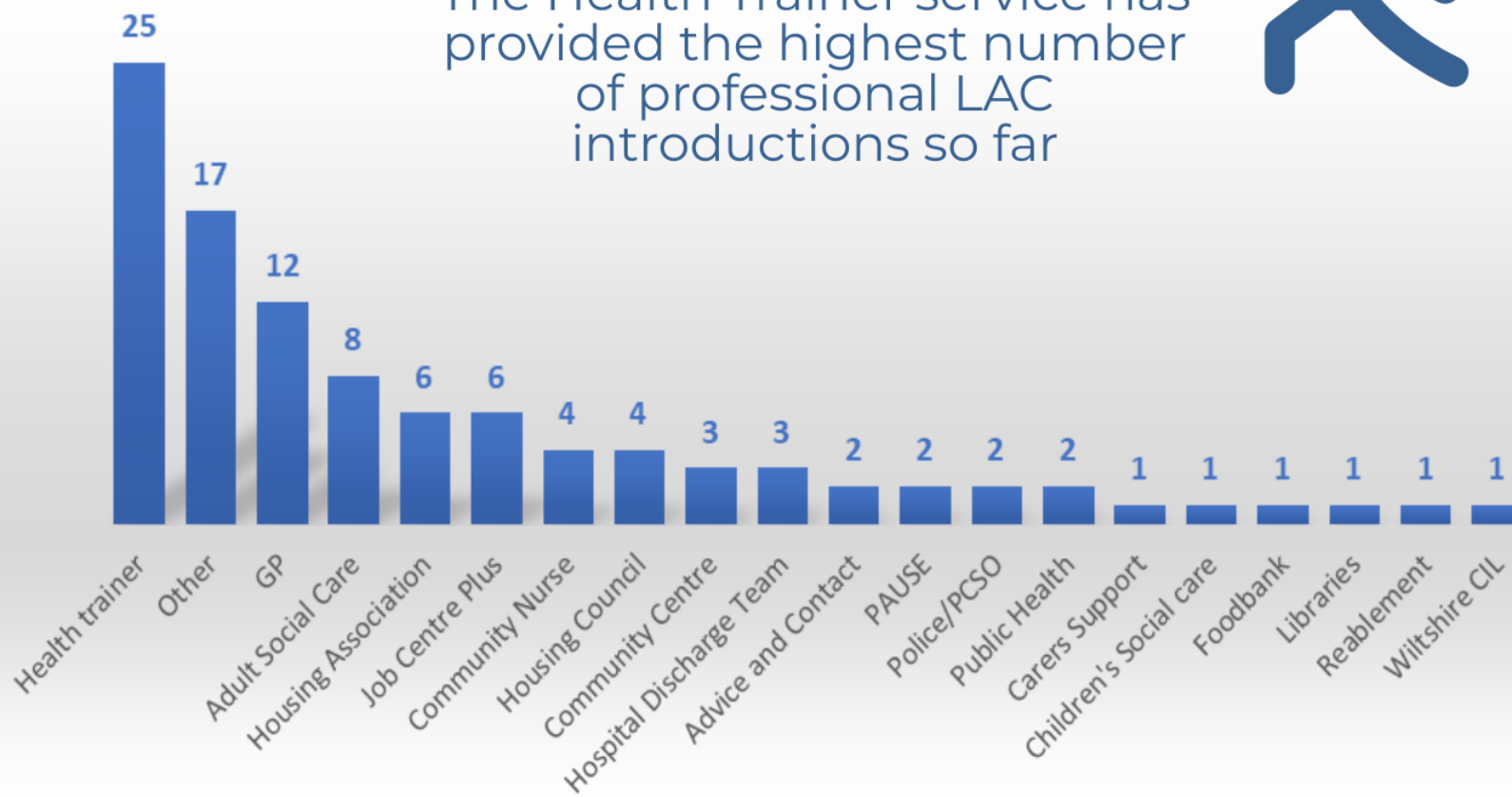
and 12% came from community members



# Introductions - professional sources

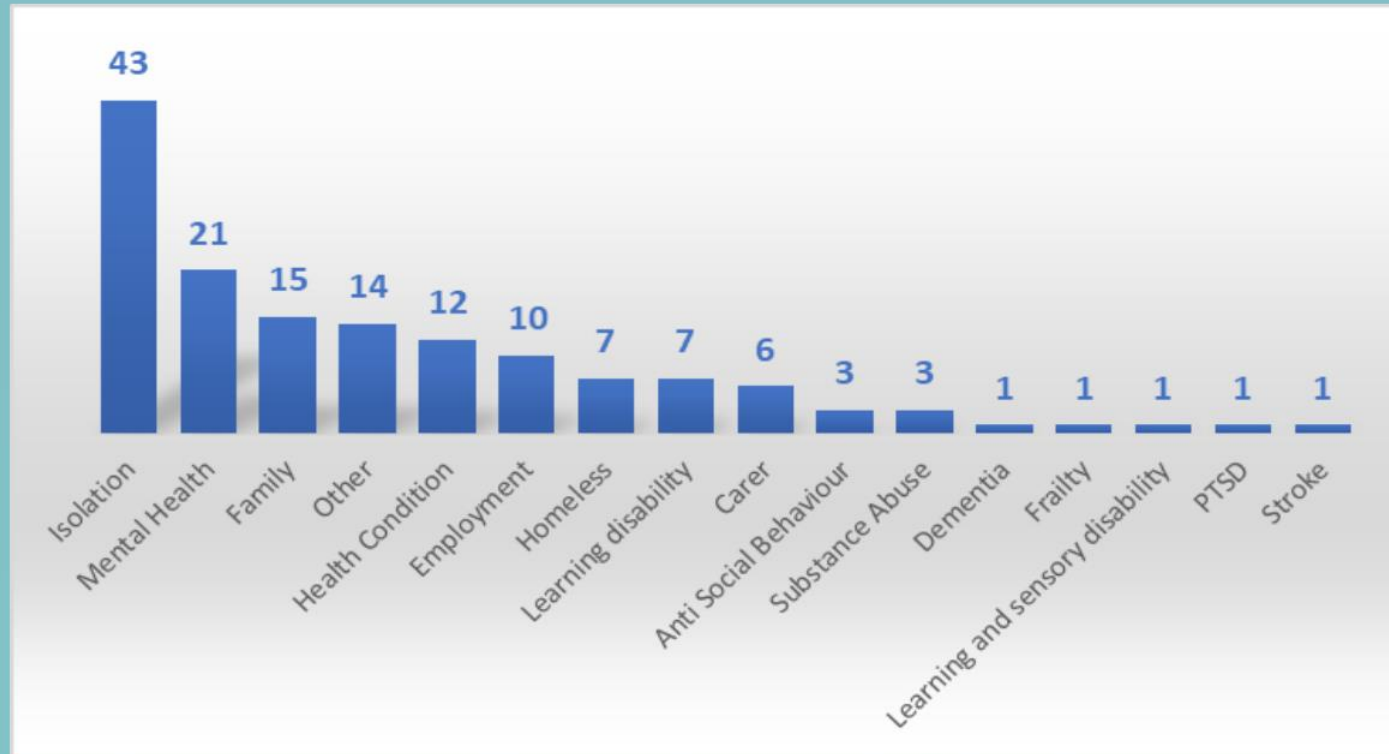


The Health Trainer service has provided the highest number of professional LAC introductions so far



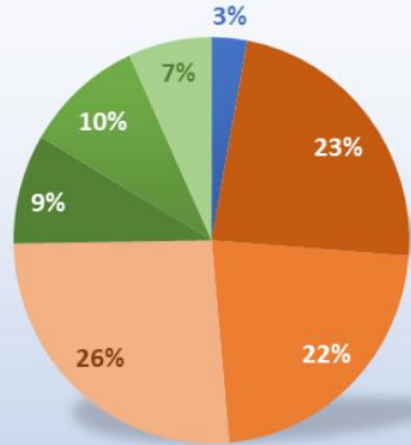
# Introductions - reasons

Nearly a third of introductions were for isolation





# Introductions - age & employment

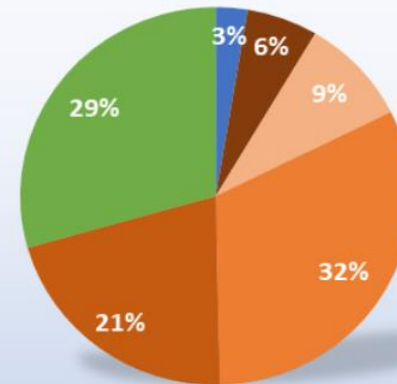


■ 1 to 19 ■ 20 to 34 ■ 35 to 49 ■ 50 to 64 ■ 65 to 74 ■ 75 to 84 ■ 85 to 94

Most introductions were for people of working age



But only 15% were in paid employment

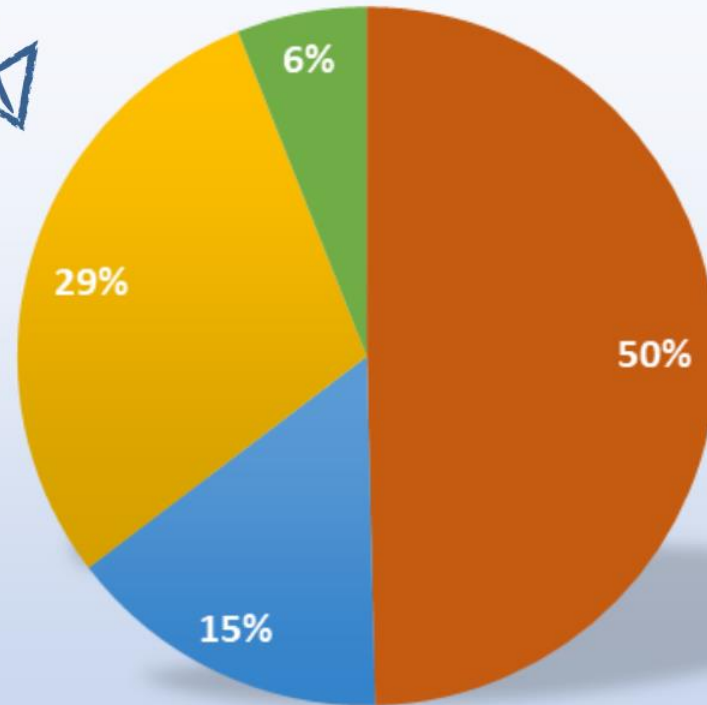


■ Education / training ■ Employed FT / self-employed  
■ Employed PT / Casual employment ■ Unemployed / volunteering / FT carer  
■ Long-term sick / disabled ■ Retired



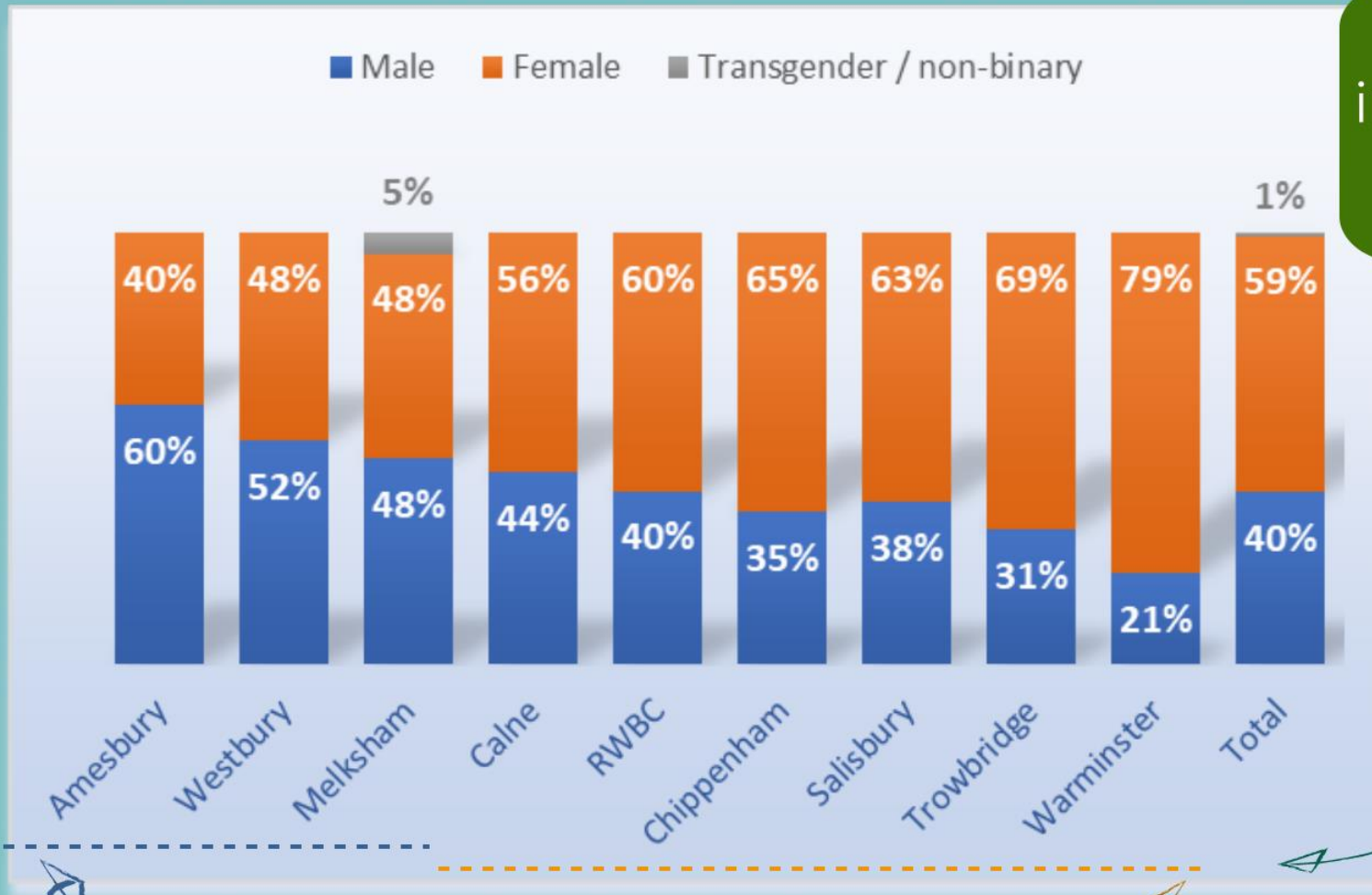
# Introductions - disabilities

35% had physical disabilities, and  
19% had learning disabilities



■ None ■ Learning ■ Physical ■ Learning and Physical

# Introductions - gender



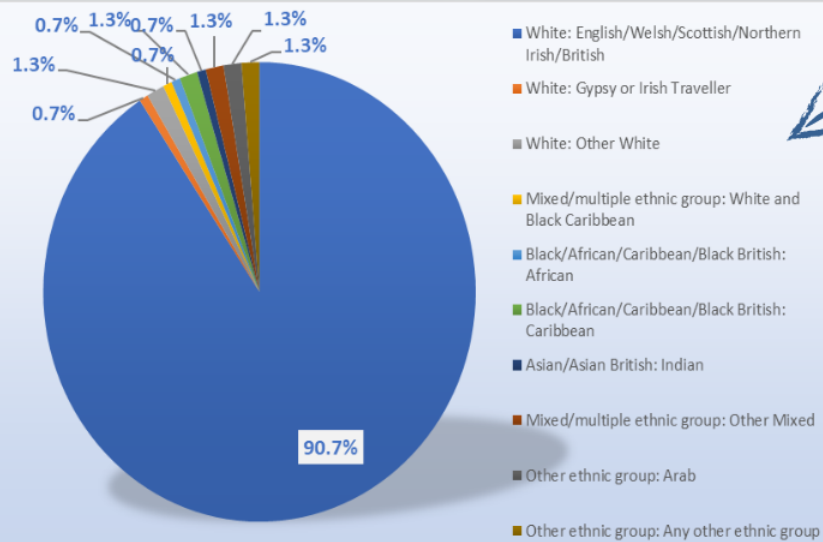
59% of introductions were for women

Gender will be monitored as numbers increase, to see if the current association with coordinators' gender is real or coincidental

Male coordinators

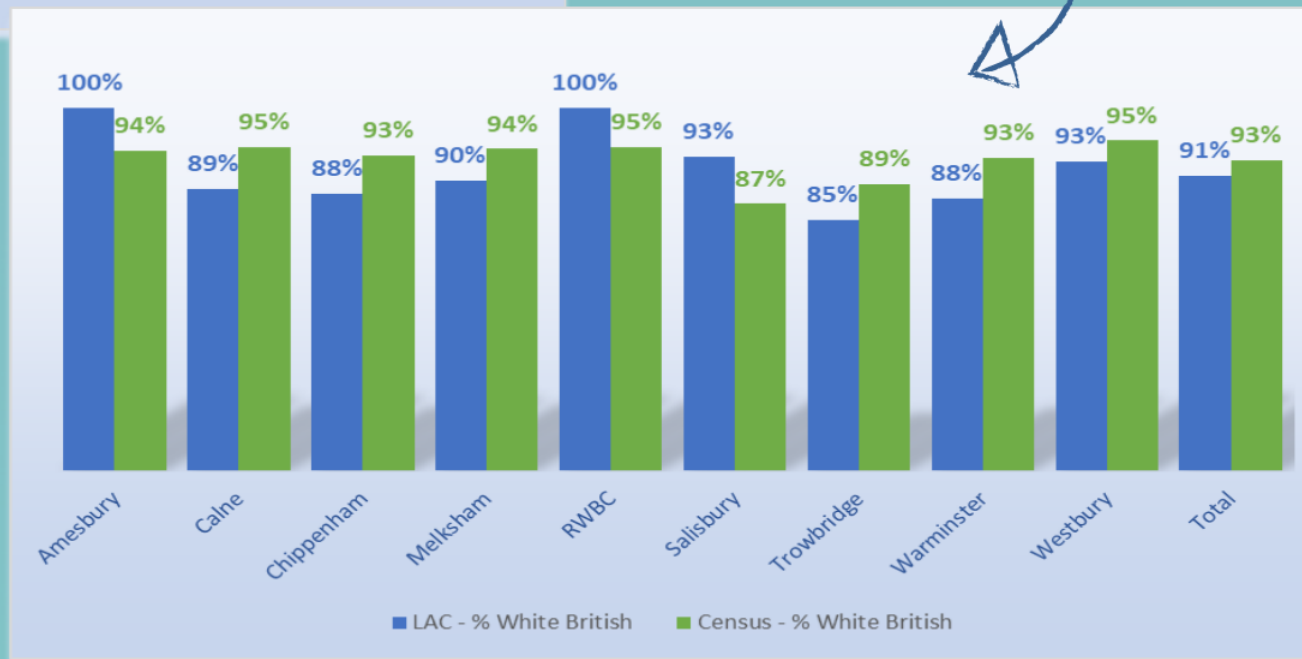
Female coordinators

# Introductions - ethnicity



91% of introductions were for White British people

this ranged from 85% to 100% across the different LAC areas



# Declined introductions



21 introductions  
have been declined  
by LAC



18 people living out  
of LAC areas



3 people in crisis,  
linked to specialist  
services



Since the expansion of the LAC  
areas, there have only been 4  
out of area introductions

these  
were  
for

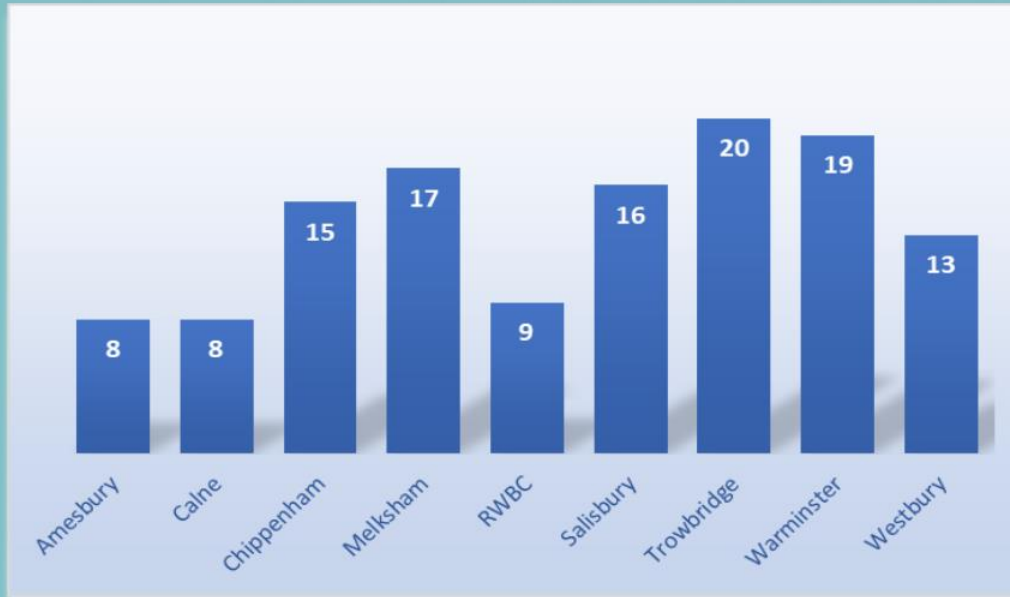
Winterbourne Stoke  
Bromham  
Latton  
Travelling community



**Activity**

# Activity - volume

125 people are currently working with LAC



by LAC area

by month





# Activity - initial measures

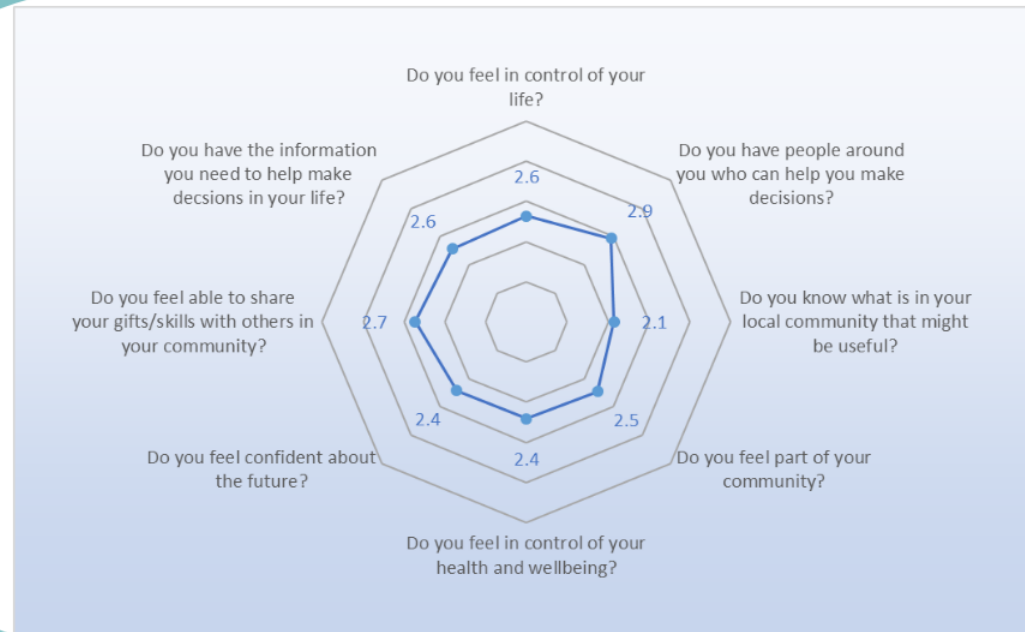
On average, people starting to work with LAC have...

A wellbeing score of 35/100

Initial Wellbeing Line score (n=43)



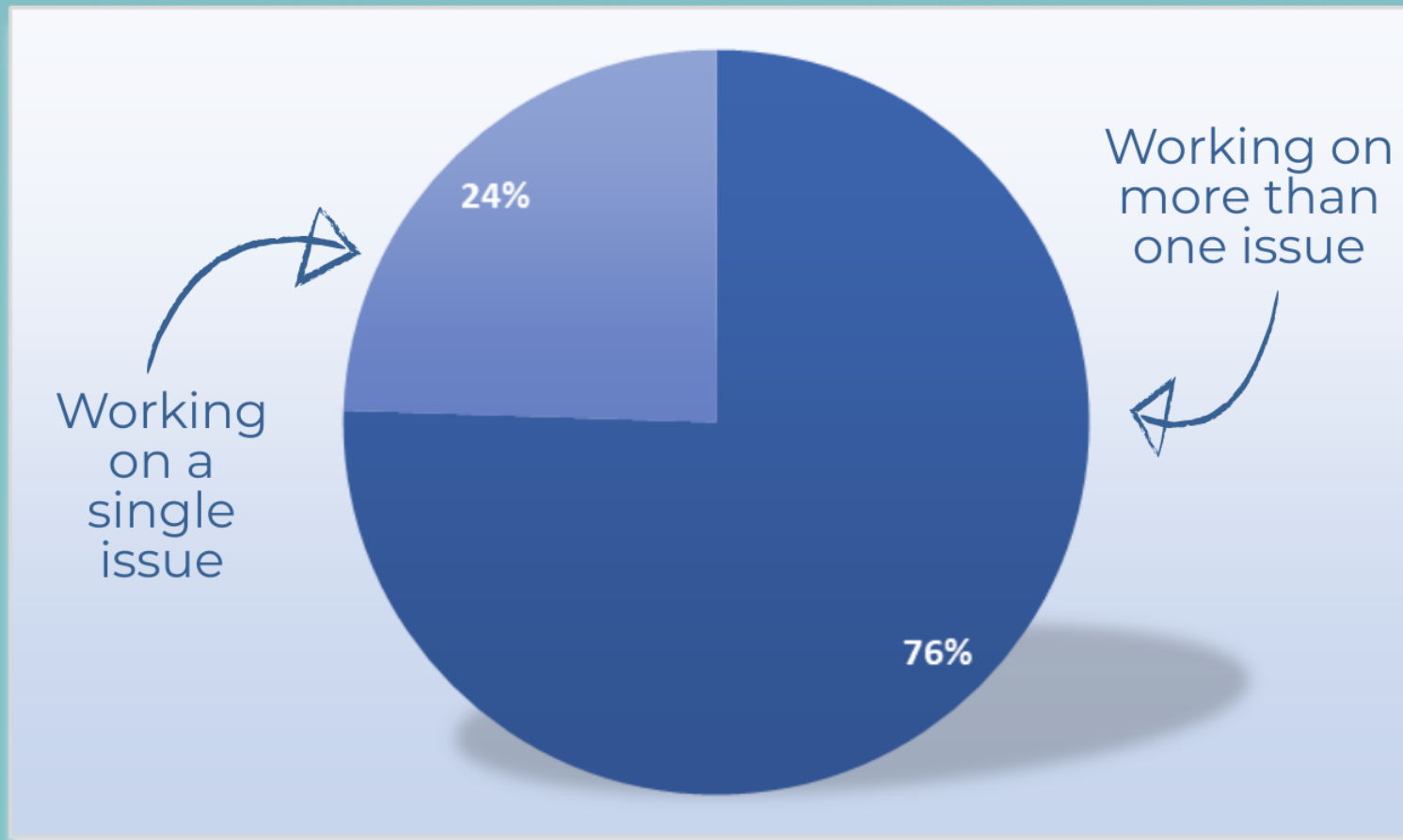
1.6 net positive relationships in their life (n=26)



And an average Derby Star score of 2.5/5 (n=46)

# Activity - issues worked on

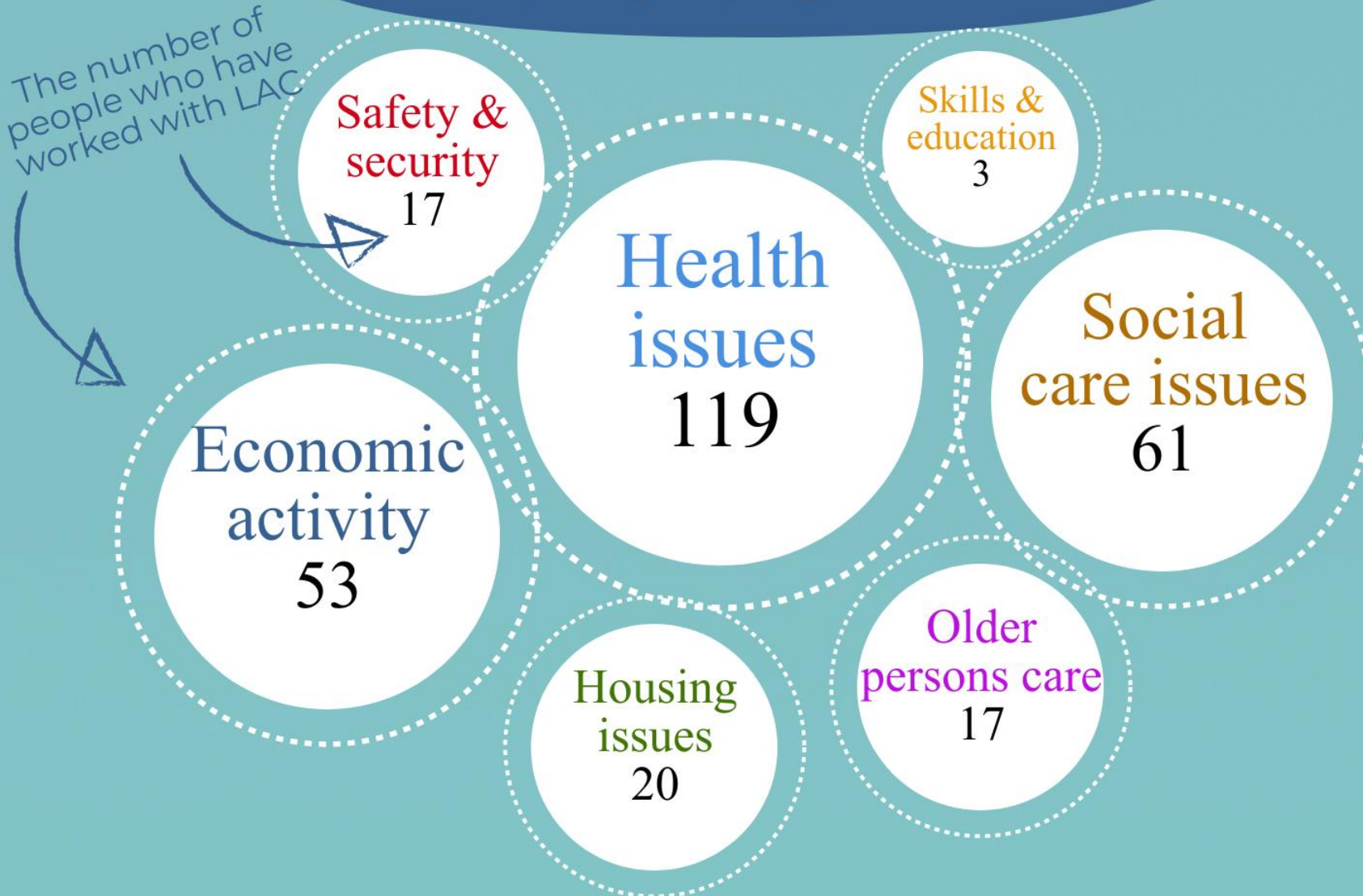
Three quarters of people are working with LAC on multiple issues



# Activity - issues worked on

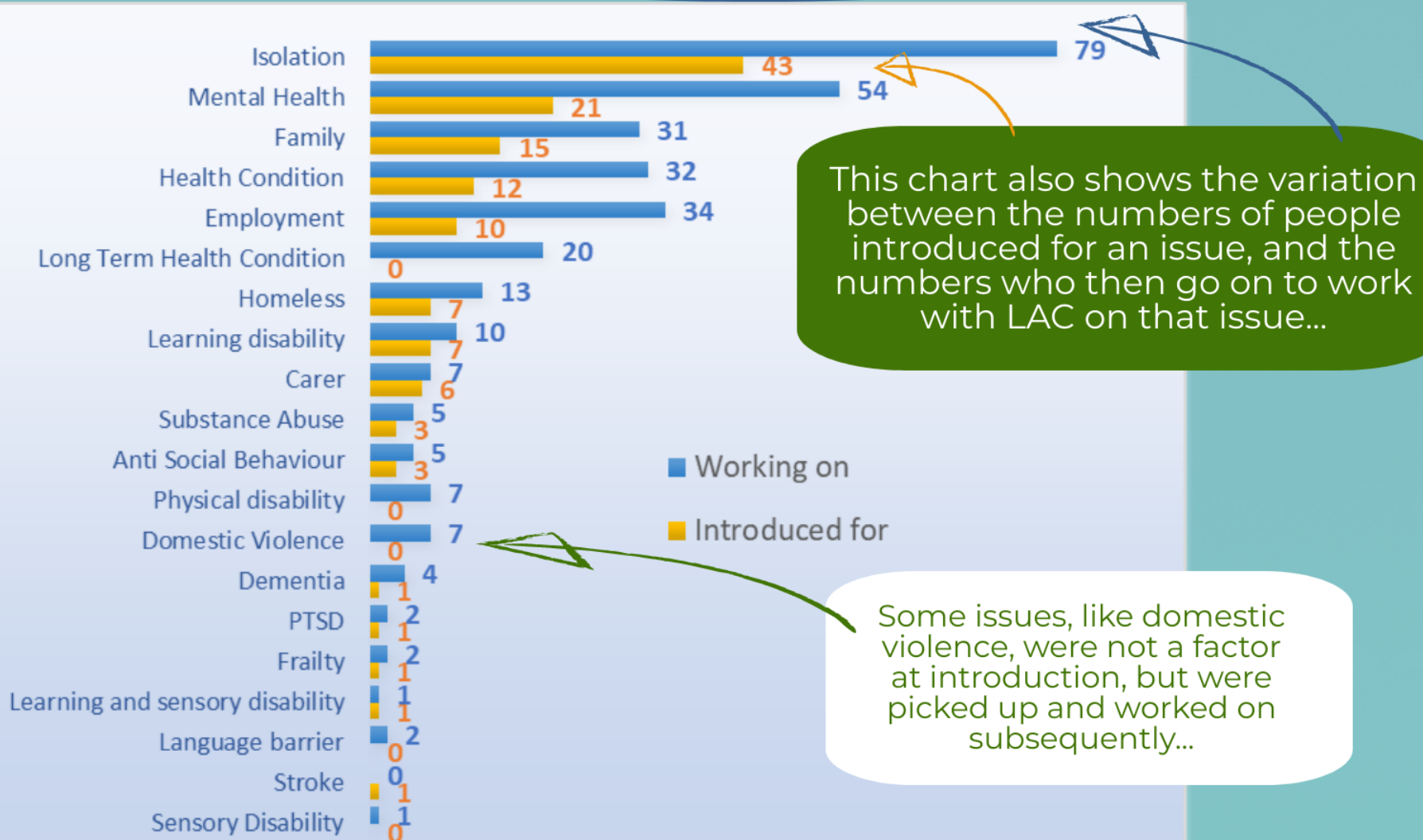
## Impact groupings - volume

The number of people who have worked with LAC



# Activity - issues worked on

## Detail - volume



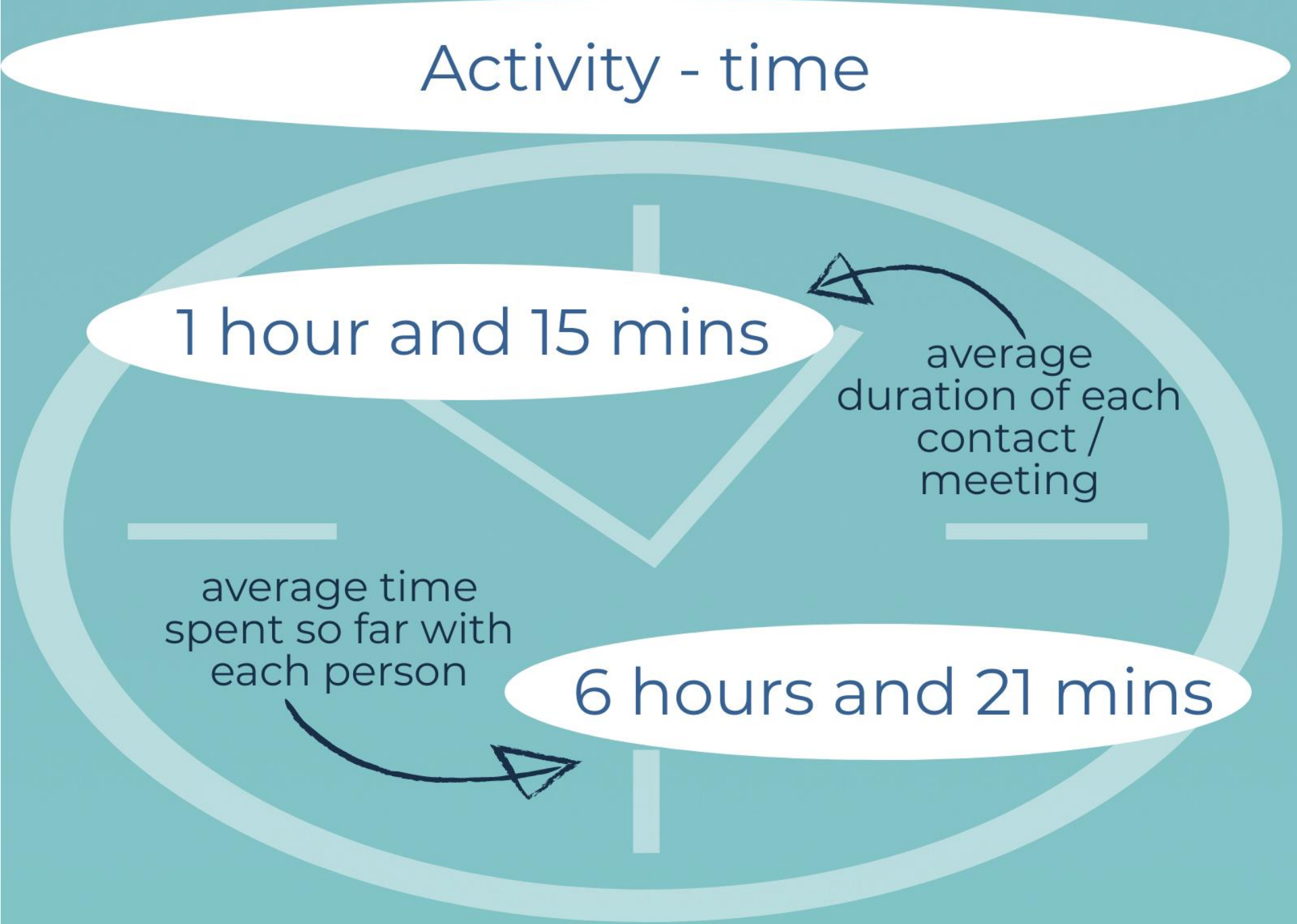
# Activity - time

1 hour and 15 mins

average duration of each contact / meeting

average time spent so far with each person

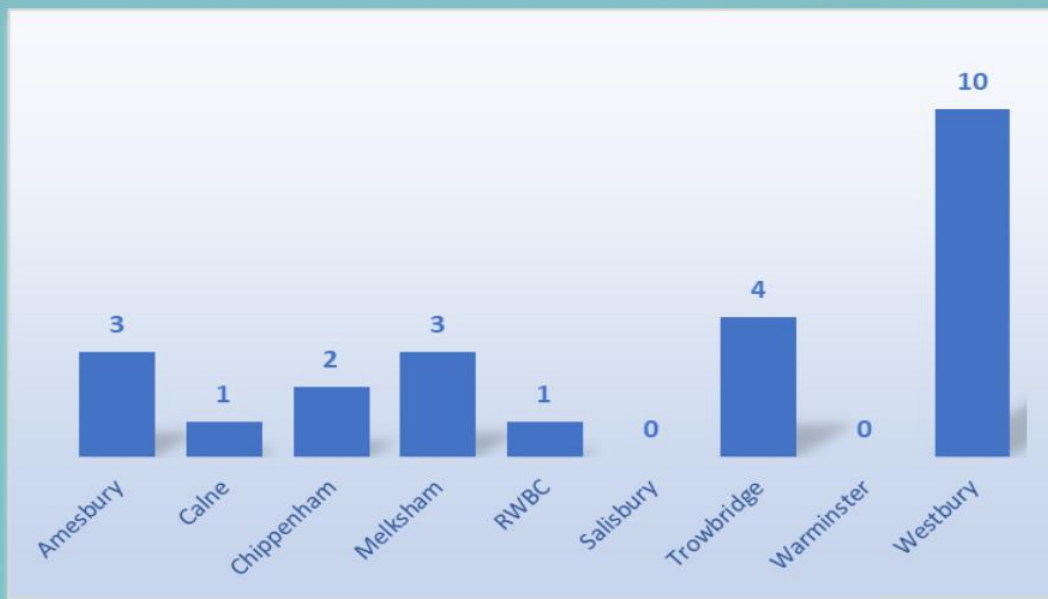
6 hours and 21 mins





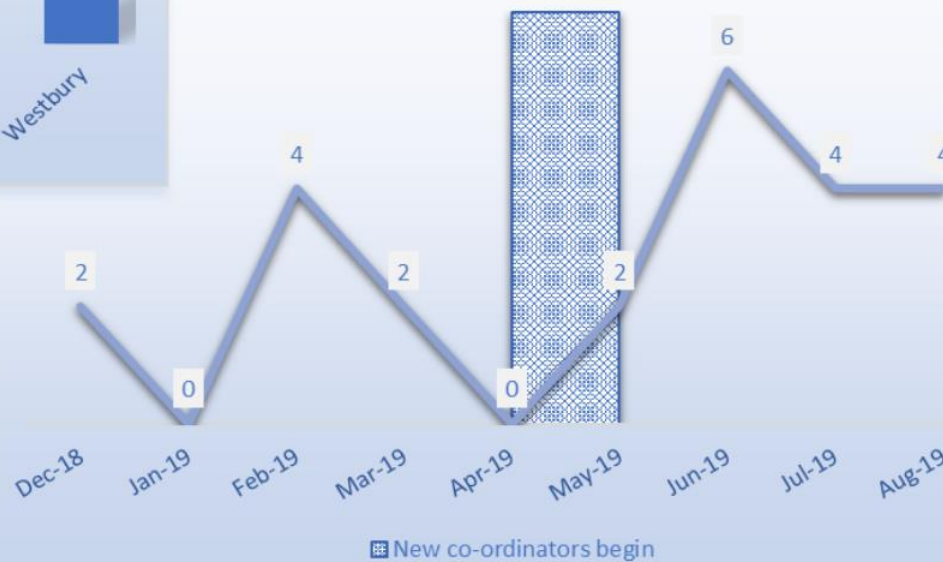
# Closures - volume

24 people have closed their work with LAC since October 2018



by LAC area

by month





Caution: very small numbers - presented for interest only

# Activity - change in measures

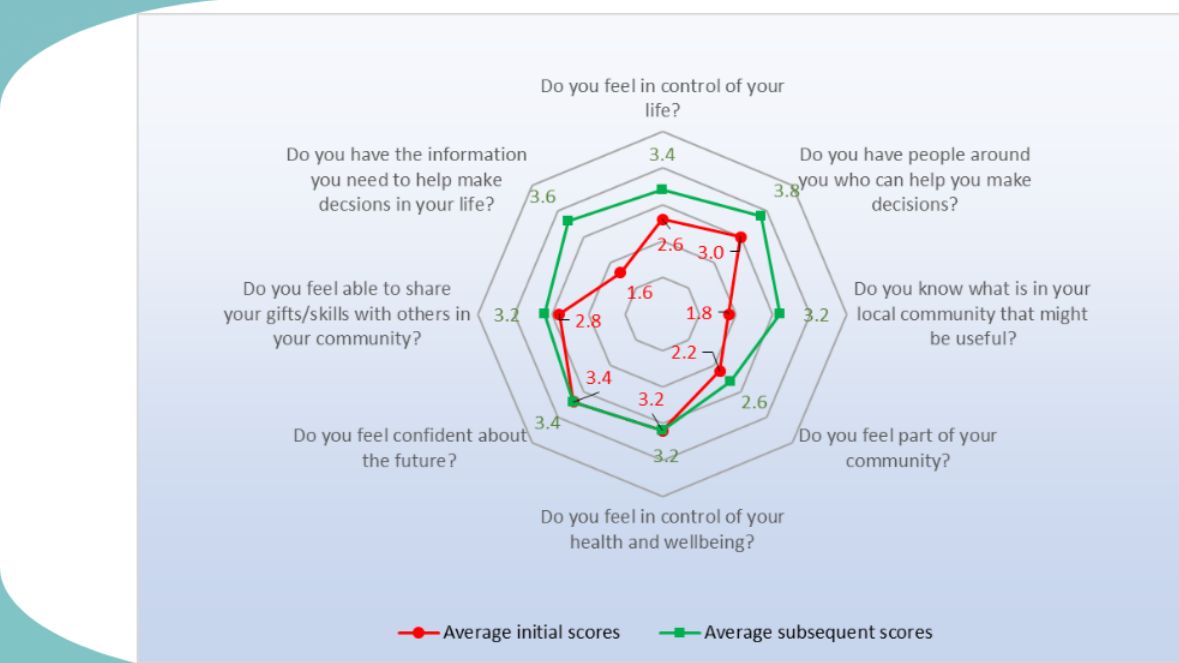
On average, people working with LAC so far have...

An increased wellbeing score of 55/100 (n=6)

Initial Wellbeing Line score 38%

Subsequent Wellbeing Line score 55%

Gained 3.3 positive new relationships in their life (n=4)



and have an average Derby Star score improvement of 0.7, to 3.3/5 (n=5)

# Activity - building community links

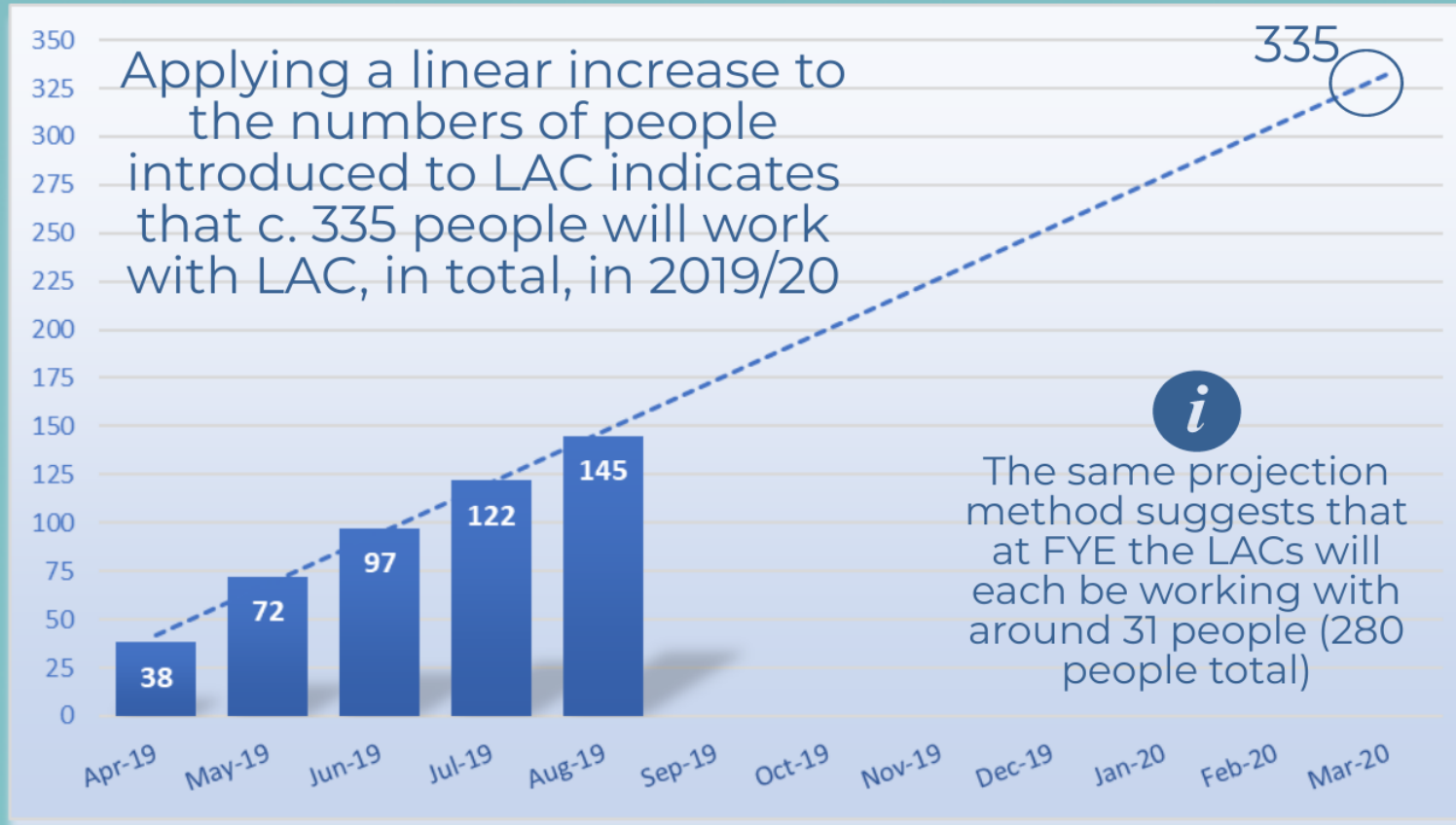
1639 connections have also been made between people within communities



Calne (24.77%) Chippenham (3.90%) Melksham (4.88%) RWBC (12.87%) Salisbury (10.49%) Trowbridge (23.12%)  
Warminster (4.51%) Westbury (15.44%)

# **Costs & Benefits**

# 2019/20 projected caseload

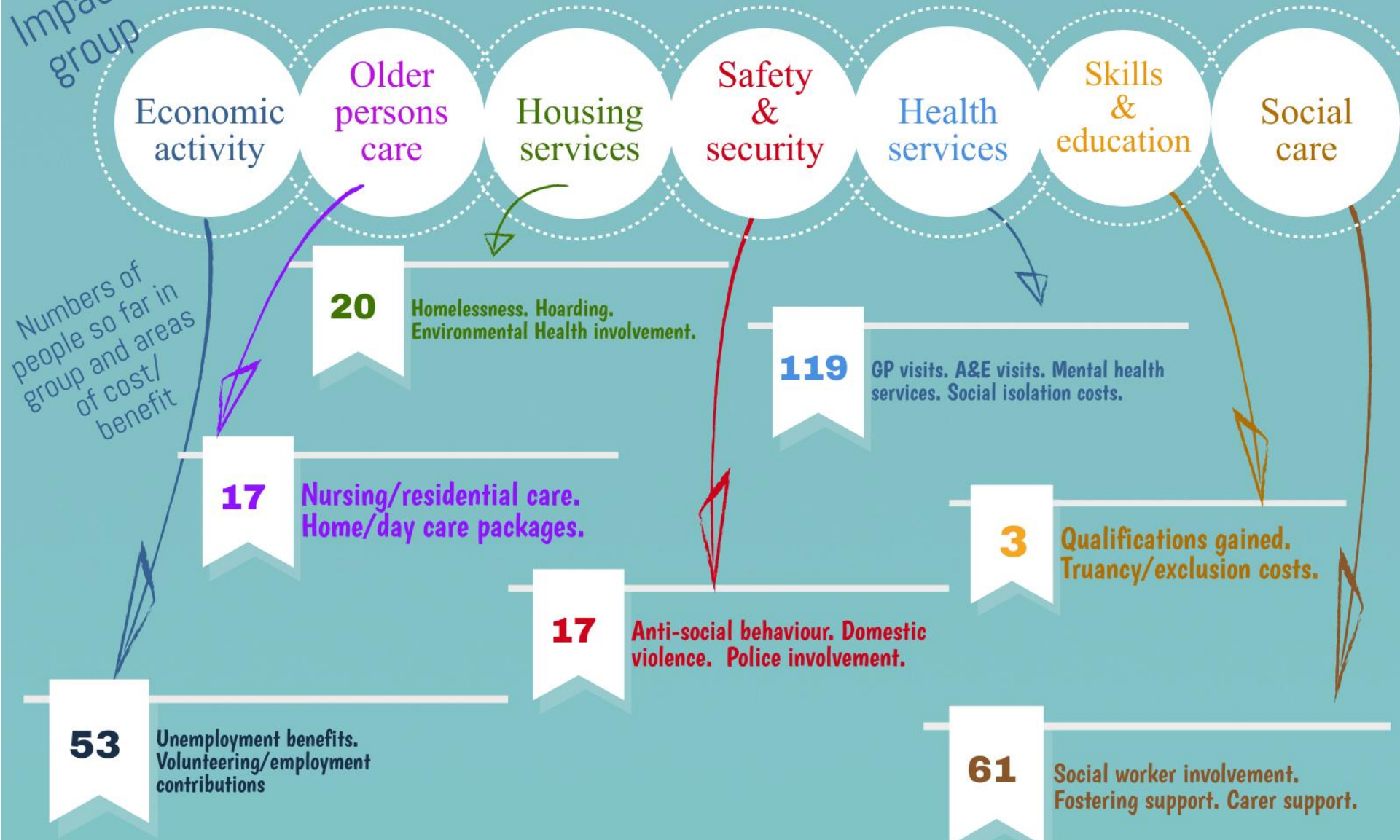


Given the annual projected spend, this equates to an estimated average cost per person in 2019/20 of:

**£1,188.91**

# Impact groupings - areas of cost / benefit

Impact group

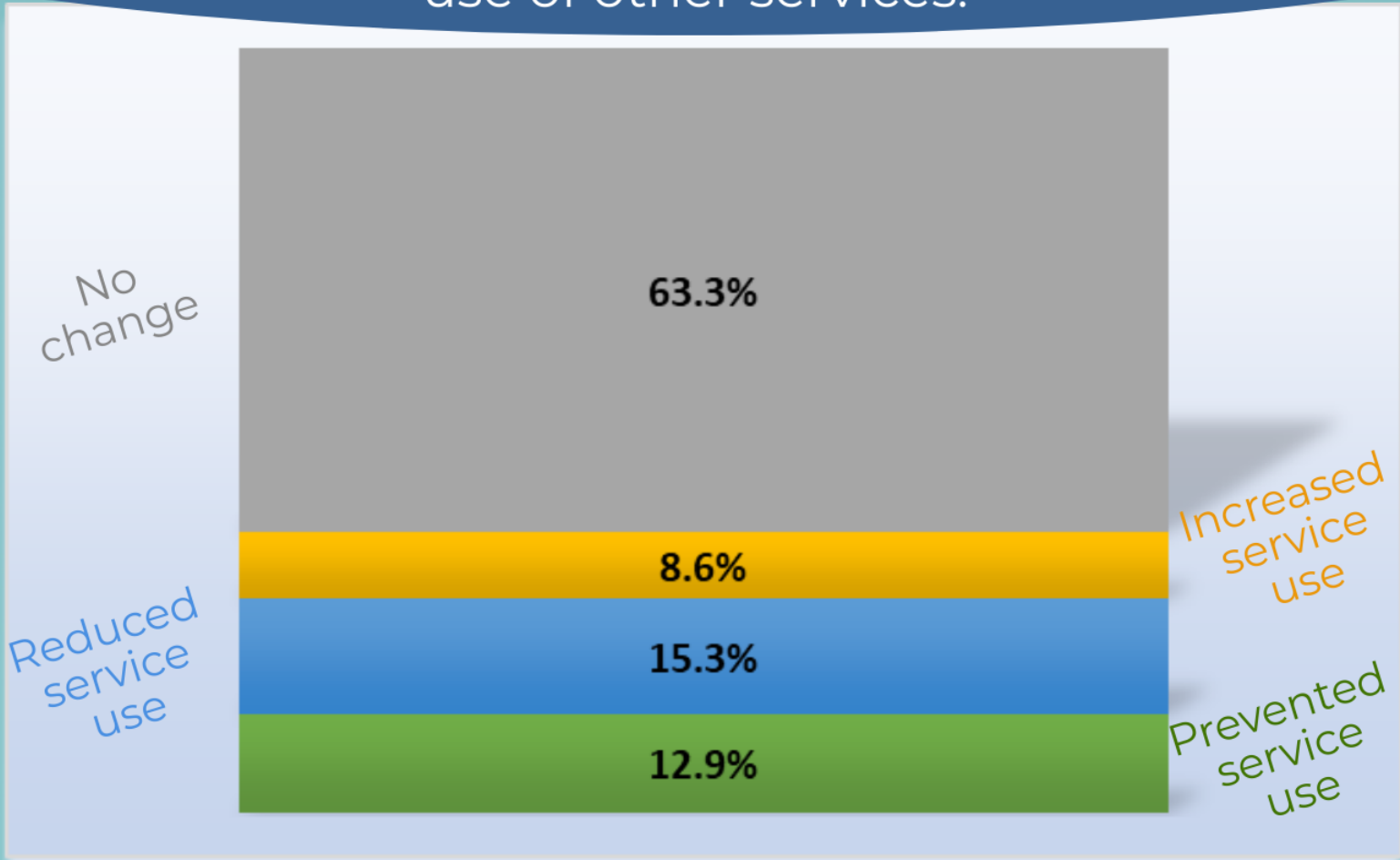




Caution: experimental data - presented for interest only

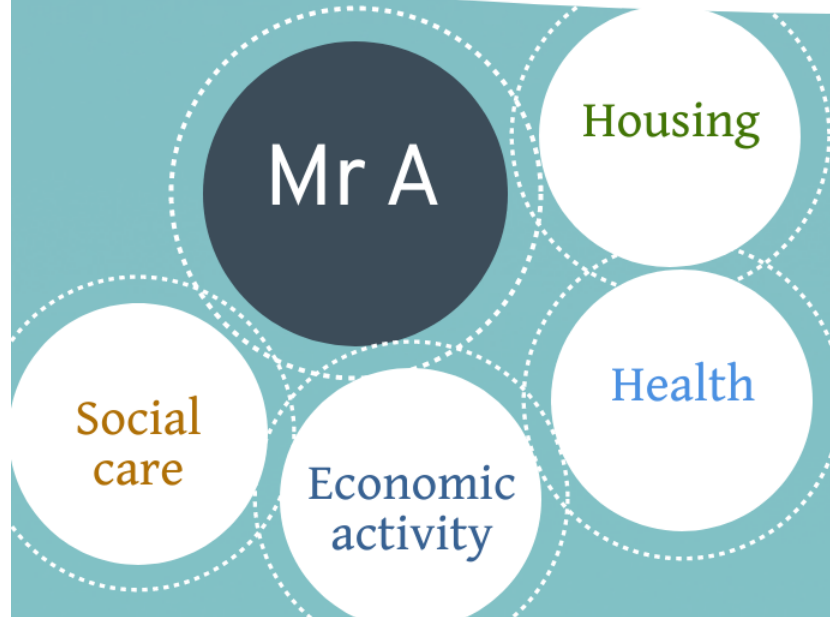
# Changes to service use

A preliminary estimate of the proportion of LAC contacts that have resulted in changes to the person's use of other services:





# Example savings #1



Mr A was introduced to LAC for homelessness and mental health issues. He was:

- Supported to visit GP
- Supported with MH assessment
- Supported to build bridges with his family
- Supported to live at family's property
- Supported to start volunteering at local shop

## Costs/benefits

GP visit  
 MH initial assessment  
 Volunteering  
 Care package (MH)  
 Rough sleeping (low estimate)  
 Rough sleeping (high estimate)

## Immediate fiscal value

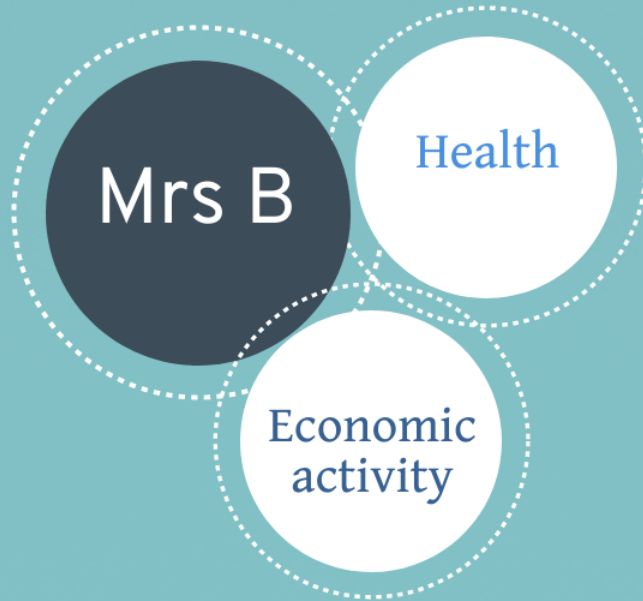
£37  
 £284  
 £854pa  
 £859  
 £4,668pa  
 £20,128pa

## Value to:

NHS  
 NHS  
 Community  
 ASC  
 ASC, Police, Housing, NHS  
 ASC, Police, Housing, NHS

Implied additional costs (base estimate) = £1,180  
 Implied pa savings (low estimate) = £5,522  
 Implied pa savings (high estimate) = £20,982

# Example savings #2



Mrs B was introduced to LAC for isolation and sensory disability. She was:

- Supported to exercise
- Supported to build friendships and connections with local groups
- Supported to start fitting home adaptations
- Supported to start volunteering with national charity

## Costs/benefits

Physical inactivity  
Social isolation  
Trip hazard removal  
Volunteering

## Immediate fiscal value

£8.17pa  
£793.35pa  
£196.22pa  
£1,280.76pa

## Value to:

NHS  
Individual  
NHS  
Community

Implied additional costs = £0  
Implied pa savings (low estimate) = £2,278.50