

Share your experiences of health, care and community services

Healthwatch Wiltshire is launching a new survey to find out about your experiences of health, care and community services during the Covid-19 pandemic.

Since March, NHS and social care services have had to change the way they work to meet coronavirus safety guidelines, while voluntary and community groups have stepped up their support to help local people through the pandemic.

We now want to understand how these changes have been working for you, what's been good and what could be better.

We would also like to hear what you think should be Healthwatch Wiltshire's priorities for next year.

Guy Patterson, Projects Lead, said:

“As the pandemic continues, it's really important that people keep on using health, care and community services if they need them.

“We want to know how people feel the changes in these services are working for them



and if they have any ideas for how things could be improved.

“Everything we hear will be shared with the people who plan and run services in Wiltshire, so no matter how big or small the issue, we want to hear about it.”

Three ways to have your say

1. Fill in our online survey at smartsurvey.co.uk/s/HealthwatchWiltshire-Experiencesofhealthandcareservices
2. Request a paper copy of the survey by calling 01225 434218 or emailing info@healthwatchwiltshire.co.uk and we will post the survey out to you.
3. Complete the survey over the phone. Please call us on 01225 434218 to arrange.