

WILTSHIRE FAMILIES AND CHILDREN'S TRANSFORMATION (FACT) PARTNERSHIP

SIMON THOMAS – FACT PARTNERSHIP LEAD

CURRENT PICTURE

Key areas of demand:

SEND

ASD pathway

Behaviour (home & school)

Emotional well-being

Gaps & social mobility

Also practice/system issues:

Insufficient Lead Professionals

Inconsistent holistic whole family practice

Unclear EH offer

Limited flexibility in how/when/where to access support

Degree of lack of family confidence in some services

Lack of coherence between 'youth offer' & Early Help



What families have told us...

I don't hit any anybody's threshold
– no one can help me

It is overly complicated
when trying
to access help and support

I have to keep repeating
my family story

I didn't know where
to go or who to speak
to

There is no 'whole' family support
available when you are
facing multiple issues

If a family early support service was available in
Calne, I would have used it and I think it could
have prevented my family needing statutory
services

I can't get the help my
autistic child needs, so
I am funding this myself

services are good at focusing on the
child but fail to focus on the family as
a whole, supporting mum will help to
keep the family going

Consistency is key – information
and/or advice given by professionals
doesn't always match

Give ownership back to families, make
them take responsibility by giving them
the tools they need to help themselves

WHAT IS FAMILY HELP?

Wiltshire's multi-agency Family Help arrangements enable children, young people and families to access the right help at the right time through a co-ordinated approach to prevention and early intervention through:

- a co-ordinated approach at a whole population/universal level to prevent needs from arising and to build resilience across all residents
- a robust multi-agency approach to spotting any additional needs at the earliest point and providing effective joined-up support that prevents the needs from escalating further

Across Wiltshire, the project will deliver:

- A clear unifying brand for Family Help
- Online database of services, community resources & activities – via Wiltshire Together platform
- Co-ordinated whole system workforce development offer
- Consistency of core approaches across the Early Help workforce

The Warminster & Westbury pilot will also develop & test the benefits of:

- Wrapping services/groups around local cluster(s) & communities
- Local case consultation
- More flexible/responsive practice model
- Local community of practice
- Working with sibling groups across phases
- Local training & sharing
- Local 'voice' activity