



Planning Department
Wiltshire Council
Monkton Park
Chippenham
Wiltshire
SN15 1ER

12th October 2023

TIME SENSITIVE DOCUMENT – REPLY REQUIRED

Our reference: - PB/23/192/ST

REMOVAL OF PUBLIC PAYPHONE SERVICE:

A Parish Council in your area wants to adopt a phone box. You can make representations for 90 days, which ends on **12th January 2024**

Dear Mary

Chilmark Parish Council are interested in taking ownership of the Ridge, Chilmark, Salisbury SP3 5BS (01747 870418) phone box under our **Adopt a Kiosk** scheme.

Before the Parish Council can adopt the kiosk, Ofcom obliges us to assess whether we may remove the payphone. We've followed the criteria in Ofcom's [Review of the telephony universal service obligation](#), which has shown that we can permanently remove the payphone and that the adoption of the kiosk can go ahead.

We've put up a notice in the kiosk telling people about this plan, please see associated notice. You can find out more about **Adopt a Kiosk** at bt.com/adopt

You can make representations in the next 90 days until the 12th January 2024

We'll take account of representations you make about our plans when we're making our final decision. We'll also – on request - write to with you the reasons for our decision (we'll also publish the reasons on www.bt.com/payphones/service).

If you've got any questions or want to make representations, please email us at btpcfo@bt.com

Kind regards

The BT Payphones Team

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