



INITIAL IMPLEMENTATION PLAN FOR:		ANTI-SOCIAL BEHAVIOUR REDUCTION	
Year Plan is for:	2010/11		
Date Written:	June 2010	Date last edited/version:	22 June 2010
Written/Owned By:		Edited by:	Hilary Marsh
Theme:	Anti-Social Behaviour	Lead Agency:	Wiltshire Council

Desired Outcomes:	<ul style="list-style-type: none"> • Reduce the level of Anti-Social Behaviour in Wiltshire • Deliver Minimum Service Standards for victims and witnesses • Fulfil statutory responsibilities under Section 17 Crime and Disorder Act
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National Indicators	Cross Ref to other documents and plans	Legislative Powers
NI 17 - Perceptions of ASB (LAW and LAA) NI 21 – Dealing with concerns about ASB & crime by local Council & Police NI 27 - Local concerns about ASB and crime (LAW) NI 41 - Perceptions of drunk or rowdy behaviour (LAW) NI 195 - Improved street an environmental cleanliness (LAW and LAA) British Crime Survey (crime figures)	Local Agreement Wiltshire: British Crime Survey (crime figures) Restorative Wiltshire Children & Young Peoples Plan Wiltshire Community Safety Partnership Plan Wiltshire CSP Alcohol Reduction Strategy Policing Plan Wiltshire Criminal Justice Board Plan Confidence Plan Policing Pledge Minimum Standards Safe and Confident Neighbourhoods Strategy	Crime and Disorder Act 1998 (updated by Police Reform Act 2002) Anti-Social Behaviour Act 2003 Environmental Protection Act 1990 Clean Neighbourhood & Environment Act 2005 Noise Act 1996 Licensing Act 2003 Violent Crime Act Housing Act 2004 Local Government Act 1972 Refuse Disposal (Amenity) Act 1978 Children Acts

Risks to whole plan:
<ul style="list-style-type: none"> • No co-ordinated approach to reduction of Anti-Social Behaviour. • Impact of the current financial crisis. • Undermine trust and confidence of the public and amongst practitioners charged with delivery. • Undermine reputation of the Community Safety Partnership. • Undermine reputation of each individual partner organisation.

1 PREVENTION							
No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
1.1	To improve information sharing between agencies to ensure a co-ordinated approach.	<i>Police Performance Officer/Partnership Manager</i>	14 codes and definitions agreed by all partners.	July 2010	<ul style="list-style-type: none"> Data produced by analyst to identify ASB hotspots has received information from all relevant agencies. Public can be provided with information as to how an incident has been treated. 	Performance Officers	<i>Police - 14 codes</i> <i>RSL's - 15 codes</i>
		<i>Partnership Manager</i>	All agencies using 14 codes to record ASB within existing monitoring arrangements	July 2010			
		<i>Wiltshire Council: Research Manager</i>	Audit of ASB reporting systems within Wiltshire Council .Action plan written to improve./co-ordinate practices by Wilts Council, Police and RSLs.	July 2010		£10,000 Minimum Standards grant. Analyst employed on short-term contract (3 months) to do this work. Will be based at Wiltshire Council with Phil Morgan's team	Minimum Standards action 1 & 3. Alcohol strategy.
		<i>Police and Wiltshire Council ASB Manager</i>	Co-ordinated case management system agreed by partners	September 2010			
		<i>Police and Wiltshire Council ASB Manager</i>	Case management system implemented by partners.	December 2010			
		<i>Police</i>	Partnership information sharing protocol in place.	July 2010		All NPTs and officers from all partner agencies attended training/workshop	
		<i>Wiltshire Council ASB Manager</i>	Annual ASB conference arranged and delivered	Oct 2011			Officer time – Police and Wiltshire council
		<i>Wiltshire Police – Learning and Development Team</i>	Joint training for NPTs and partners provided and delivered. Topics to include understanding of use and application of powers and tools available/desk top exercise/problem solving	December 2010			£5650 Minimum Standards Grant
		<i>Police - Divisional Commander</i>	Community Safety Officers/ASBROs and Community Area Board Managers invited to Sector Tasking	Mar 2011	Protocol developed and agreed	Officer time	Total Place

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No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
		<i>Selwood Housing on behalf of all Registered Social Landlords</i>	Clear protocol agreed for sharing intelligence between RSL's and other partners to improve neighbourhood management	December 2010			
1.2	To develop an effective system for the production of Problem Profiles to provide a clear picture of ASB incidents and to identify priority areas of activity.	<i>Police – Citizen Focus</i>	Introduction of single non-emergency number.	December 2010	Through Peoples Voice survey public confidence is shown to increase, measured by related NIs. Through Wiltshire Council Residents Magazine details of reporting systems will reach every household in the county Lorraine Jones, hosted by Police, is available for ASB work Links to be made with multi-agency strategic and local Public Safety Events Meetings		Minimum Standard 6
		<i>Wilts Council ASB Manager</i>	Pilot system for on-line anti-social behaviour reporting to be trialled on Wilts Council web-site (3 month pilot starting in Sept 2010)	December 2010		Police and Wiltshire Council web-team	
		<i>Police –Citizen Focus</i>	Risk assessment process in adopted by all partners to assist identification of vulnerability of victims at first point of contact.	July 2010			
		<i>Police</i>	ASB analytical researcher available to partners.	July 2010		Minimum Standards Grant £10,000 to pay for analyst	Minimum Standard 3
		<i>Sarsen, Westlea, Selwood and Wiltshire Council ASB Working Group</i>	Vulnerable families and individuals identified through general contact by housing officers.	Annual report		Housing Officers	
		<i>ASB Working Group</i>	Plans agreed for preventative actions to tackle identified asb hot spots/public safety events using quarterly asb data.	1 st input July 2010			
		<i>Wiltshire Council – ASB Manager</i>	Promote ASB reporting systems (on-line, log sheets, etc) to all Partners and the community	Sept 2010		Officer time	Minimum Standard 6 & 7
1.3	Co-ordinate and tackle community based and individual cases of ASB effectively in partnership.	<i>Wiltshire Council: ASB Manager</i>	Agree Flow chart showing process for accessing multi-agency partnership responses	July 2010	ASB Panels deliver appropriate outcomes. No of individual reported to ASB panels – monitored by WASBeRG.		Minimum Standard 1
		<i>Wiltshire Council – ASB Manager</i>	Key Partners have an understanding of their roles and responsibilities and those of other partners to implement ASB powers and tools. Demonstrated by no of	Quarterly			Minimum Standard 1

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			individuals referred to ASB Panels				
		<i>Wiltshire Council – ASB Manager</i>	Calendar for Multi-agency ASB panel meetings available for all partners	June 2010			
		<i>Wiltshire Council – ASB Manager</i>	Terms of Reference for ASB panel meetings agreed by all partners	June 2010			
		<i>Police and Wiltshire Council</i>	Guidance notes/Process to set up problem solving meetings to address community (rather than individuals) issues when necessary agreed (including T&F)	June 2010			
1.4	Provide robust management information (MI) into Partnership Monitoring and Reporting process.	<i>Partnership Manager</i>	Targets, outcomes and monitoring process agreed with Partners	Q1: Jul 10 Q2: Oct 10 Q3: Jan 11 Q4: Apr 11	ASB RAG in Partnership reporting is reliable by January 2011.		
		<i>Partnership Manager</i>	All agencies and services across the partnership involved in ASB provide monitoring information into LAA and NI reporting.	July 2010			
1.5	Develop ASB Toolkit for community engagement and involvement in ASB prevention.	<i>Wiltshire Council/Police/RSL</i>	ASB Toolkit amended and available for use by Area boards	July 2010	Toolkit used across 18 Area Boards by March 2011.		
		<i>Wiltshire Council</i>	Councillors aware of ASB powers and tools and about new toolkit being developed.	July 2010		Officer time	
		<i>All partners</i>	All agencies updated regarding their responsibilities around section 17 of the Crime and Disorder Act 1998	September 2010	CIr training delivered by end of July 2010.		
1.6	Design out crime	<i>Wiltshire Council</i>	Planning Officers aware of Section 17 of the Crime and Disorder Act, and relevance to planning decisions required to reduce ASB.	December 2010	ASB can be proved to be considered in all relevant new builds by March 2011.	Police Architectural Liaison Officer available for advice on all planning issues.	

2 INTERVENTION							
No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
2.1	To deliver early proportionate interventions to tackle ASB	<i>Partnership analyst</i>	Data used to plan targeted coordinated interventions, campaigns and activities in identified hotspots in areas with highest reports/perception of ASB identified.	September 2010	Effective and immediate action taken by relevant agencies on reported ASB, causing public confidence to grow. Links created with Public Events Safety Group	Partnership analyst	
		<i>Lead depends on campaign</i>	Targeted activities delivered in identified areas and events. in 5 areas	December 2010		£5000 to support activities and events	Minimum Standard 6
		<i>Partnership Manager</i>	A calendar of Community Safety campaigns in place :	July 2010		Public Events Safety Group meetings	
		<i>Police:</i>	Training of Restorative approaches planned and delivered to key partners	March 2011			Minimum Standard 6
		<i>Wiltshire Council</i>	Area Boards and Community Partnership provided with twice yearly opportunities to feed back on community issues.	Twice yearly			
2.2	To provide early proportionate preventative interventions to tackle ASB, by provide support for young people and families.	<i>Wiltshire Council: Substance Misuse and Crime Prevention Manager</i>	Develop and implement Targeted support/prevention projects Menu of interventions delivered by partners for use with parents, youths and schools. Increase in 'joined-up work between ASB Panels and Schools. All ASB panels consider use of relevant interventions for individual cases.	July 2010	ASB decreases in areas proportionately with families being supported by FIP team Nos removed from ASB Panel as a result of effective intervention. Nos of individual not progressing towards ASBO application ASB decreases in areas proportionately with number of young people attending positive youth activities.	Services currently provided through Wiltshire Council. Funding ends in March 2011.: Youth Intervention Project: for 13 – 17yrs at risk of being involved in crime in West Wilts . Families in Focus 14- 17yrs across county for young people using alcohol and/or cannabis Motivate - under 18yrs across county for YP requiring treatment for substance misuse	Ask SLA

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No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
						<p>Wiltshire Accommodation Support for YP – 16-17 yrs olds at risk of homelessness or who are homeless.</p> <p>Family Intervention Project in Bemerton to support families that reach FIP threshold and have young people at risk of crime.</p> <p>Hidden Harm –to support young people whose parents are problematic substance misusers</p> <p>Parenting – support for YP in YOS and Prevention projects</p> <p>Junior ARPOV dedicated support for young people arrested with alcohol related offence (starting July 2010)</p>	
		<i>Head of Targetted Support</i>	<p>Review/establish guidance for use of ASB Powers and Tools to prevent young people from entering criminal justice system.</p> <p>Review/establish protocols with Police, CPS/ASBROs and NPTs to promote and increase diversionary activities including restorative justice approaches.</p>	Quarterly		Youth Offending Services	

2 INTERVENTION

No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
		<i>Head of Targeted Services (education, children and families, mental health, ewo, extended schools</i>	Identify links with the proposed new Targeted Services structure when implemented. Each hub will have all services relating to children and yp (4 main partners PCSO/YDS/Schools/Prevention)	Mar 2011	Reduction in number of young people entering the criminal justice system	Extended Schools Co-ordinators	
		<i>Wiltshire Council: Youth Development Service and Leisure Services</i>	Coordinated diversionary youth activities targeted at ASB as recommended in Audit commission's 'Tired of Hanging Around' report delivered in priority areas	To run July – August 2010		LPSA funding; Tired of Hanging Around Working Group; Wiltshire Alternative Youth Sports team. Splash Project Inspire	
2.3	To deliver early proportionate interventions to tackle ASB, to reduce Alcohol/Drug related ASB	<i>Wiltshire Council: Joint Commissioning Manager Adult Substance misuse</i>	Work with Adult Social Care to implement actions in the Alcohol Strategy linked specifically to the ASB implementation plan. ASBROs to be included on care plan and kept informed if individuals cause public disturbance due to alcohol	December 2010	Alcohol Strategy, in conjunction with ASB implementation plan, records reduction in alcohol related ASB incidents.		Alcohol Strategy VCR
		<i>Wiltshire Council: ASBR Team</i>	T&F groups set up to tackle local issues relating to alcohol related ASB in Community Areas	Minimum of 5 T&F groups set up by end			

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No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
				of March 2011			
		<i>BADAS Manager</i>	Monitor offenders in ARPOV involved in ASB related incidents.	Quarterly		£35,000 Partnership funding	Alcohol Strategy VCR
		<i>Wiltshire Council: Licensing Officer</i>	Monitor Alcohol Strategy/Implementation Plan to ensure actions to tackle alcohol related ASB are delivered	Quarterly			Alcohol Strategy VCR
		<i>Wiltshire Council: Housing Options</i>	Research completed into needs for Alcohol Related homelessness.	October 2010			Homelessness Strategy
		<i>Wiltshire Council: Housing Options</i>	Care and support Provisions in place based on identified needs of adult alcoholics who cause ASB in the community.	March 2011			Homelessness Strategy
2.4	Co-ordinate strategic and operational responses to support vulnerable victims of ASB (hate/race/disability crime.	<i>Wiltshire Police – Community Affairs</i>	Increase in the numbers of hardest to reach/vulnerable people in the community reporting ASB incidents	Need to set a baseline at March 2011	Monitoring demonstrates ASB interventions support more accessible reporting methods. Raise awareness of problems faced by this client group	WC leading new Hate Crime Group together with Wiltshire People First..	
		<i>Wiltshire Council: Commissioning Manager People with Learning Difficulties I</i>	Work with multi-agency hate Crime Group to improve reporting methods for people with learning difficulties.		Acceptance and use of easy read log sheets, letters etc.		
		<i>Wiltshire Council: Head of Social Care Policy</i>	Training provided for social care staff and care workers to identify and report ASB/harassment	March 2011	Training of case workers to report asb		

3 ENFORCEMENT

No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
3.1	Ensure relevant powers and tools are used appropriately by all Partners	<i>Police, Wiltshire Council, Housing Providers</i>	Front line officers have received training and information about tools and powers available to all partners. (See Item 1.1 – training)	Quarterly	Process and mechanisms for ASB sanctions can be demonstrated to be used by all Partners e.g. No of ABCs, Injunctions, Parenting Contracts, ASBOs. Training provided by CPS No of ASBOs applied for by Wiltshire Council and Wiltshire Police		
		<i>Police, Wiltshire Council and Crown Prosecution Service.</i>	Develop closer working links CPS and magistrates	July 2010			
		<i>Police : Persistent and Prolific Offenders Manager</i>	Links identified between Integrated Offender Managements (IOM) scheme and ASB practices.	December 2010			
		<i>Police and Wiltshire Council</i>	Good practice identified and shared between Wiltshire and other similar CSPs in relationship to ASB reduction/intervention & enforcement	Twice a year.			
		<i>Wilts Council/Police Lega Services</i>	Source of legal advice identified and agreed for Partners	July 2010		No budget allocated	
		<i>Police: Criminal Justice Unit</i>	Post-conviction ASBO Protocol reviewed and agreed by all Partners and CPS	March 2011			
		<i>Police: Citizen Focus</i>	Alignment of strategic objectives relating to ASB with Swindon.	July 2010			

4 REASSURANCE (Confidence)							
No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
4.1	Reduce signal crimes i.e. vandalism/criminal damage/'broken window syndrome' and vehicle related Anti-Social behaviour	<i>Police and, Wiltshire Council: Neighbourhood Services</i>	Reporting mechanisms in place to enable inter-agency complaint/report sharing relating to graffiti, criminal damage, littering.	September 2010			NI 105
4.2	To improve the local perception of Anti-Social Behaviour	<i>Wiltshire Council and Police: Communications Group.</i>	Partnership Communication plan to pilot a campaign about Antisocial Behaviour.	March 2011	Anti-Social Behaviour Information delivered to public. People's Voice survey and other surveys	People's Voice Surveys	NI 17 Minimum Standards 6, 8 & 9
		<i>Wiltshire Council: Research Manager</i>	Low perception hotspots identified in action 2.1 lead to local actions	February 2011		Mosaic analysis	

4 REASSURANCE (Confidence)

No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans
			delivered to improve perceptions in hotspots.		indicate improved perception.		
		<i>Police: Citizen Focus</i>	Community is kept advised on actions taken via co-ordinated briefings of ASB delivery through various publications and reports to Area Boards	Contributions in 5 publications a quarter. Area board Reports	Generic template used by all Inspectors for reports to Area Board provides or information about local partnership actions to be provided to community.	Area Board Meetings	
4.3	Provide support to victims and witnesses	<i>Police/Wilts Council/RSLs</i>	Victim support resource provided and available	September 2010	No of cases referred to victim Support worker through ASB Panels	One year pilot to provide p/time Victim Support Officer funded by £15,000 Minimum Standards grant	Minimum Standard 6
		<i>Police/Wilts Council</i>	Processes developed, including risk assessment and Case Management, by all partners, to identify and take prompt action to respond to vulnerable and repeat victims within 3 working	Sept 2010	Annual audit of ASB Minimum Standards shows good processes in place for co-ordinated response..		Minimum Standard 4
		<i>Wilts Council/Police Citizen Focus</i>	ASB Minimum Standards/Victims Charter Developed and agreed by Partners	June 2010			Minimum Standard 4
		<i>Police/Wilts Council/</i>	ASB Minimum Standards/Victims Charter Leaflets published , on web-site and distributed to all victims	July 2010			Minimum Standard 2, 3 & 11
		<i>Wiltshire Council and Police Communications Dept.</i>	2 page article re. ASB/Min Standards in Wiltshire Resident's Magazine	September 2010			
		<i>All partners</i>	Complaints and outcomes of ASB incidents fed back to victims on a regular basis. Feedback monitored at ASB panel meetings	Quarterly	Positive response from victims recorded on Customer satisfaction reports		Minimum Standard 11

4 REASSURANCE (Confidence)							
No.	Actions to be taken	Lead Officer(s)	Milestones*	Milestone delivery dates	Measurable Outcomes*	Resources	Links to other plans

* Milestones & Measurable Outcomes = dates actions to be achieved by, numbers to be achieved, items/events to be produced, etc.

Date approved by Champion	17 June 2010	Champion Signature	
Date Approved by Executive Board	17 June 2010	Executive Board Chair Signature:	