

**KENNET DISTRICT COUNCIL
CHIEF EXECUTIVE'S GROUP**

**Overview & Scrutiny Management Board
5^h December 2006**

**Report 28/06
Performance Monitoring Report – Year Quarter 2**

Report by Karen Scott, Corporate Services Manager

1.0 Purpose of the Report

- 1.1 To provide members with the key performance information for quarter two.

2.0 Legal, financial, risk and staffing Implications

- 2.1 There are no potential legal, staffing, risk or financial implications arising out of this report.

3.0 Introduction

- 3.1 This report is one of the regular performance monitoring reports identified in the annual workplan for 2006/07 and an integral part of the work of the Overview and Scrutiny Management Board. Its purpose is to highlight key issues to members.

4.0 Performance for 2006/07

- 4.1 Most performance indicators are reported on a quarterly basis ie at the end of June, September, December and March each year. With this report Members will have received a quarterly report with all the performance indicators for consideration. This report highlights performance on the indicators Members resolved to monitor in detail during 2006/07.

5.0 Progress on critical indicators

- 5.1 At the July meeting of Overview and Scrutiny Management Board members resolved to monitor a number of indicators that had been highlighted because performance was poor or they were key national indicators or because of other factors.

5.2 Indicators to be monitored

Indicator	Description	2004/2005 Kennet	2005/2006 Kennet	2006/2007 Kennet Quarter 2	2006/2007 Profiled Target	2004/2005 Top Performers	2004/2005 Average Performance
BV91b	Kerbside collection – at	New	96.8%	100%	100%	n/a	n/a

Indicator	Description	2004/2005 Kennet	2005/2006 Kennet	2006/2007 Kennet Quarter 2	2006/2007 Profiled Target	2004/2005 Top Performers	2004/2005 Average Performance
	least two materials						
BV78b	Housing benefits – change in circumstance	15.37 days	22.6 days	13.05 days	15	7.4	12.3
BV82a	Waste recycling	12.61%	14.75%	20.87%	16%	17.89%	15.22%
BV82b	Waste Composting	2.96%	7.05%	14.57%	9%	9.8%	6.44%
BV82	Combined	15.57%	21.8%	35.44%	25%	n/a	n/a
BV84	Kgs of waste collected per head of population	414.53	414.24	203	207.5	397.7	444.9
BV127a	Violent crimes	7.15	9.24	8.99	3.17	n/a	n/a
BV127b	Robberies	0.01	0.17	0.14	0.005	n/a	n/a
BV217	% of pollution control improvements completed on time	New	91%	n/a	90%	n/a	n/a
Q031	% of households who have completed a home energy efficiency form	1.25% (411)	3.1%	1.34%	0.75%	n/a	n/a

BV91b – We are now providing kerbside recycling facilities for two or more materials to the whole district.

BV78b – Guidance over the calculation of this PI changed substantially in 04/05 and HB/CTB circular A3/2006 issued by the department for works and pensions admits to the fact that they are not confident that the data received reflects the true position. They have not however reviewed the indicator. Qtr 1 saw improvement from 22.6 days to 14.28 days and quarter two saw a further improvement to 11.83 days. This averages out to about 13.05 days for the first six Months of the year.

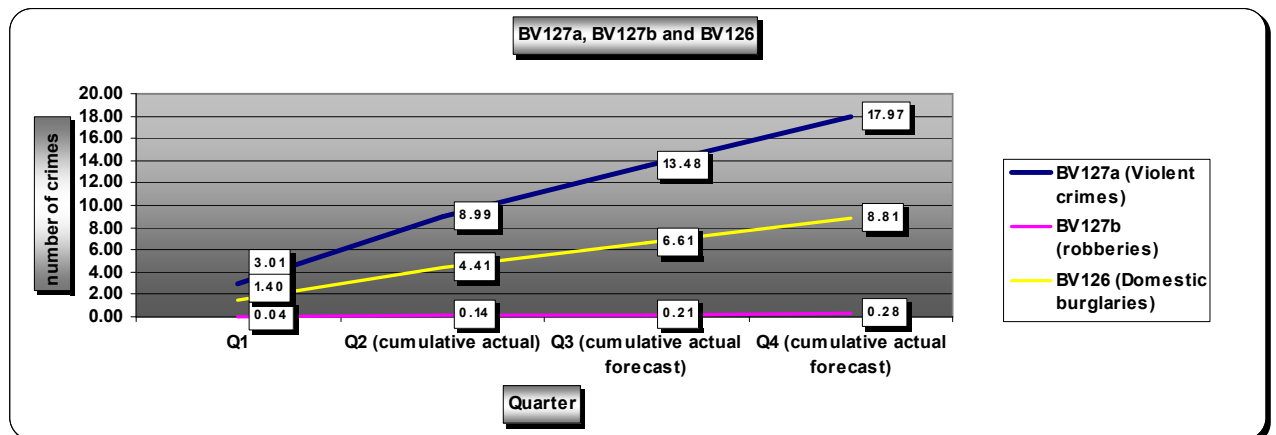
BV82a & 82b –Qtr 2 saw recycling increase from 16.23% (in qtr 1) to 25.52% and composting increase from 13.33% to 15.80% giving a combined percentage of 29.56%. We will exceed our target by the end of 2006/07, and we are on course to exceed our future years target of 36%.

BV84 – The tonnage of household waste collected continues to show a marginal reduction against target. If the trend continues for the rest of the year we will have shown a reduction in the tonnage of waste collected for the 5th consecutive year.

BV127a & BV127b - The Community Safety indicators contribute to our target of reducing crime by 12.5% by 2008. These are shared indicators with the police and county council.

BV127a - During the second quarter there were 459 violent crimes reported which in percentage terms is 5.98% per 1,000 population.

BV127b During the second quarter there were 8 robberies which in percentage terms is 0.1% per 1,000 population within Kennet.



Quarter two has shown further increases in the crimes figures. Both BV127b and BV126 have also reported an increase in recorded crime and based on the figures for the first two quarters the forecast is for a continuation of this pattern.

BV217 – There were no pollution control improvements due during the first or second quarters of 2006.

Q031 - % of households who have completed a home energy survey.

New Local indicators for parking.

The last Overview & Scrutiny Management Board resolved that local indicators be established for monitoring parking arrangements. The following indicators are proposed:-

1. % of tickets paid within 14 days.
2. % of tickets appealed
3. % of successful appeals
4. No of visits to KDC car parks.

Recommendations

IT IS THEREFORE RECOMMENDED THAT ; the Management Board

- 1 Considers the report and makes recommendations for any further action needed.
- 2 Approve the list of local PIs to monitor parking.

KDS
November 2006