

**Wiltshire PCT  
Delivering Equitable Access in Primary Medical Care  
Briefing for the Overview and Scrutiny Committee**

**1. Introduction**

This briefing provides background information to the Health Overview and Scrutiny Committee on the Equitable Access in Primary Medical Care Programme in Wiltshire. The aim is to increase awareness of the planned improvements in access to primary care and involve the HOSC in developing proposed local services.

**2 Wiltshire PCT's Extended Access in Primary Medical Care Scheme**

Wiltshire PCT already commissions approximately £120 million of primary medical care services on behalf of its 433,000 population. The services are provided from 77 practices that range from single-handed GPs to large multi-partner practices and from traditional General Medical Service contracts through Primary Medical Service contracts to private provision.

**2.1 Timetable**

The procurement process has commenced with the intention of having a new GP-led health centre working in the south of the county from 1 April 2009.

**2.2 Protection of Existing Primary Medical Care Services**

Wiltshire PCT has adopted a policy of local nil detriment which will focus on service delivery from a patient perspective and not how or which people are employed.

The policy means new primary medical care services through the Wiltshire PCT scheme must be delivered so that existing primary medical care services (or such services delivered in the vicinity local to the new primary medical care services) are not penalised, from a patient perspective.

It will be for each Bidder to demonstrate their compliance with this policy and for Wiltshire PCT to evaluate that compliance prior to awarding a Contract to a Bidder. Compliance with this policy will also be monitored throughout the Contract term.

Patients will continue to have the freedom to move from their existing general practice to a new general practice if they wish to do so.

**3. Detail of the Wiltshire Scheme**

Note: this information is summarised from the PCT's Memorandum of Intent. It is not intended to provide full detail of the scheme.

The GP led health centre is to be located in the southern part of the PCT area and will fall within the Salisbury, Amesbury, Wilton, Downton, Tisbury, and Mere wards of South Wiltshire, and the Tidworth ward of Kennet.

**3.1 Summary of Demographic, Key Health Needs and Accessibility to Healthcare Services within this Area**

- The area is largely rural, with only one third of its population living in Salisbury.
- The population has seen a 7.5% increase since the 1991 Census, compared with a rise of 1.8% throughout England and Wales.
- The population of South Wiltshire is an aging one with 14.6% of people aged between 60 – 74 years and 8.7% aged over 75 years.

- Life expectancy is consistently higher than that for England and Wales as a whole, although 30% of households have one or more people with a limiting long-term illness.
- The population is largely rural and affluent and healthy, in comparison to England and Wales as a whole however there are pockets of deprivation that cannot be discretely identified as they tend to be evenly spread across the rural area rather than concentrated in more urban areas.
- 10 South Wiltshire Wards appear in the top 10% of deprived wards in England.
- South Wiltshire has a large number of wards scoring poorly for geographical access to services.
- In Indices of Deprivation 2004: Barriers to Housing and Services, two areas in Salisbury district fall into the 100 most deprived area in the country, and the most deprived in Wiltshire (Donheads and Fovant, Sutton Mandeville and Swallowcliffe)
- In Wiltshire Local Transport Plan 2006-07, the travel times by public transport to a range of local service showed 91.6% of households within 30 minutes of a GP, compared to 94.8% for the rest of Wiltshire.

### 3.2 Specific Local Issue – Military Personnel

- The area around Salisbury Plain is dominated by the army connection, and the garrisons at Tidworth, Netheravon and Bulford have now been designated as a “super garrison”.
- This means that its personnel is due to increase by a further 3,500 people coming into the garrison area over coming years.
- The army domination shows up in statistics – Tidworth community area has the youngest age profile of the 20 community areas in Wiltshire with only 10% of its residents aged 65 and over. 36% of the workforce is employed in public administration or defence and 1/5 of all housing is rented from the mod.
- The area has some shared facilities through investment by the MOD such as leisure centre, library and athletics track.
- There are 2 recently refurbished NHS GP premises as well as a new army primary healthcare facility.

### 3.3 Service Hours

The service will be available from 08.00 – 20.00 / 7 days a week / 356 days a year, including Bank Holidays

### 3.4 Services to be Provided

	Registered Patients	Non-Registered Patients: walk-in	Non-Registered Patients – booked
<b>Core GMS/PMS</b>	Y	Y	Y
Home Visits	Y	N	N
<b>Additional Services</b>			
Cervical screening	Y	N	Y
Child health surveillance	Y	N	N
Minor Surgery	Y	N	Y
Maternity medical services	Y	N	Y
Contraceptive services	Y	Y	Y
Childhood imms	Y	N	Y
Vaccinations and immunisations	Y	Y	Y
Out-of-hours services	Y	N	N

<b>Directed Enhanced Services</b>	<b>Registered Patients</b>	<b>Non-Registered Patients: walk-in</b>	<b>Non-Registered Patients – booked</b>
Childhood immunisations	Y	N	Y
Childhood pneumococcal immunisation	Y	N	Y
Influenza and pneumococcal immunisation	Y	N	Y
Minor Surgery	Y	N	Y

<b>Local Enhanced Services</b>	<b>Registered Patients</b>	<b>Non-Registered Patients: walk-in</b>	<b>Non-Registered Patients – booked</b>
Practice Based Commissioning	Y	N	Y
Choose and book	Y	N	Y

<b>National Enhanced Services</b>	<b>Registered Patients</b>	<b>Non-Registered Patients: walk-in</b>	<b>Non-Registered Patients – booked</b>
Anticoagulation monitoring	Y	N	N
IUCD fitting	Y	Y	Y
Drug misuse	Y	N	Y
Minor injury services	Y	Y	Y

<b>Other Services</b>	<b>Provided by existing Provider</b>	<b>Required from new Provider</b>	<b>Catchment area</b>	<b>Mode of Access (indicate walk-in/practice-based referral/external referral)</b>
Diagnostics	N	Y – depending on site	PCT wide	Walk in or referral via GP

#### 4. **Public Involvement**

The PCT has already held collective and individual meetings with the GP practices in the south of the county and has held briefing meetings as part of the normal business activity in the remainder of the county. A bidder engagement day was held on 6 June 2006 and was well attended by interested parties including a number of local GP practices.

The PCT is now looking to extend its engagement to the wider public through a range of initiatives:

- (i) a briefing of community area partnership chairs and voluntary sector leaders took place on 28 May 2008;
- (ii) individual meetings with the Community Area Partnerships specifically affected by the scheme are being held;
- (iii) a briefing session for district councillors in the south of the county is being organised;
- (iv) a community engagement group has been established in Salisbury to support the existing plan for primary care centre development in the city. The remit of

this group will be extended to cover the new GP-led health centre to help steer all communications and engagement activity around the scheme as it develops;

- (v) the local CVS have offered to facilitate a series of community engagement events on the primary care developments.
- (vi) A survey is being developed to establish the service issues that the general public feel are most important. This survey will inform the selection criteria used in the tender process;
- (vii) The selection process will include patient and public representatives through the Local Involvement Network and the Community Area Partnerships;
- (viii) A communications plan for primary care development in the south of the county is being drafted and will include regular press and community leader briefings along with information for display in GP surgeries and other public places.

## **5. Recommendation**

The OSC is asked to note the on-going work on developing a new GP-led health centre in the south of the county and to consider the planned programme of engagement with public and patients.