



ITEM 11

**Kennet and North Wiltshire Primary Care Trust
West Wiltshire Primary Care Trust**

**Report to Wiltshire County Council Health
Overview and Scrutiny Committee**

20th June 2005

Pathways for Change

This is the strategic review of health services across Kennet and North Wiltshire PCT & West Wiltshire PCTs. It is led by the clinicians of both PCTs and supported by both PCT Boards and the new joint team of directors.

This review has its own distinct name Pathways for Change and a logo that aims to illustrate the Trusts' intentions to continuously 'engage' with stakeholders.¹ These views will inform any formal consultation that is conducted after the engagement process.

Background

Kennet and North Wiltshire PCT and West Wiltshire PCT (the PCTs) under a Joint Chief Executive have appointed a new executive management team which will manage both PCTs and aims to set a new direction to modernise health systems. Each PCT has already undertaken some work in recent years on reviewing services and Pathways for Change will build on this earlier work in the context of the emerging national policy direction in the NHS.

The objectives are:

1. Develop a vision for a primary care led health care system for the communities covered by the PCTs.
2. Develop models of care to deliver national policy and evidence-based best practice and produce a proposal for improving the delivery of high quality health care within the cash limited funding available to the PCTs.
3. Undertake an engagement process with local stakeholders to gain a shared understanding of what a "21st Century health care system" would look like.
4. Produce a consultation document and undertake a formal consultation on the proposed service model and options for change.

¹ Engagement' is the process that gathers together a wide range of information and views from stakeholders – the public and patients, our staff and our partners.

The project will be delivered through an engagement process with local stakeholders. It will operate within the legal and good practice framework laid down in Section 11 and Section 7 of the Health and Social Care Act 2001.

Stakeholders will include:

- Representatives of the 14 community areas
- NHS partners in relevant health economies
- Social Services Staff in Wiltshire
- Representative health interest groups
- NHS Staff
- Clinicians
- Public and Patients
- PPI Fora
- Relevant Voluntary & Community Sector organisations
- Local Authorities and other public sector partners
- MPs
- Health Overview and Scrutiny Committees
- League of Friends

The central element of the engagement process will be delivered through a series of Assemblies held usually every two months and independently facilitated to exchange views and ideas on the emerging models of care. In between each Assembly, there will be a co-ordinated communication and feedback process. The Executive Management Team, including the Professional Executive Committee, and each PCT Board via the Project Board will consider feedback from stakeholders.

The project will focus on general health and care systems delivered in the community, in local facilities and in the three General Hospitals serving this population. It will concentrate on those areas that will change under a new, more local model of care and consider the changes required to maximise the benefits of the preferred model.

Key assumptions include:

1. Financial recovery for the PCTs must continue as a parallel activity
2. Development of national policy must continue during the life of the project
3. Safe delivery of local facilities will continue to be paramount
4. NHS guidance will be followed
5. Partnership frameworks will be used where possible

The Boards of Kennet and North Wiltshire PCT and West Wiltshire PCT have jointly established the Pathways for Change Project Board to oversee the delivery of the engagement and consultation process see Appendix 1²

² Pathways for Change Project Board Terms of Reference March 2005

The Project Board's members include the Chief Executive, Non Executive Directors of both PCTs, PPI Forum Chairs, a Non Executive Director and the Associate Director of Patient and Public Involvement AGW Strategic Health Authority and the Health Scrutiny Officer, Wiltshire County Council, Health Overview and Scrutiny Committee. The Project Board is supported by the project team.

The first Assembly

The first Assembly of the Pathways for Change engagement was held on Thursday 19th May 2005. 300 stakeholders were invited. Over one hundred and thirty attendees representing, amongst others, PCT staff; the voluntary sector; special interest groups; service users, other NHS trusts and elected representatives including County Councillors, District Councillors, took part in the day. Members of the Health Overview and Scrutiny Committee and the PPI forums for Kennet and North Wiltshire, West Wiltshire and those for neighbouring NHS Trusts attended

The aim for the day was to create visions of the future service based on principles; to outline peoples' responsibilities; to identify challenges and opportunities and to start the dialogue which will help formulate the way forward in providing services that will meet peoples' needs.

In the afternoon the whole group worked together to capture the challenges and opportunities that face the Health Service today and that need to be taken into consideration to make the service better.³

Attendees agreed to take out to their respective constituencies some key questions identified during the afternoon. The large number of wide ranging questions identified by delegates demonstrate the complexity of Pathways for Change and the diverse perspectives of stakeholders. Feedback from this wider engagement activity will be available for viewing on the Pathways for Change website and will feed into the second Assembly. Issues that are emerging include transport, use of community hospitals, better communication between acute and community services and local service provision.

The Pathways for Change engagement process will seek to develop and strengthen partnership working between the PCTs and our local strategic partners and we are grateful to our colleagues for their continued support in this process.

The second Assembly

Nearly 300 invitations have been sent out to the second Assembly. This will take place on Wednesday 13th July in the Corn Exchange, Devizes.

³ A full record of the Assembly can be found on the Pathways for Change website <http://www.wiltshire.nhs.uk/pathwaysforchange/>

