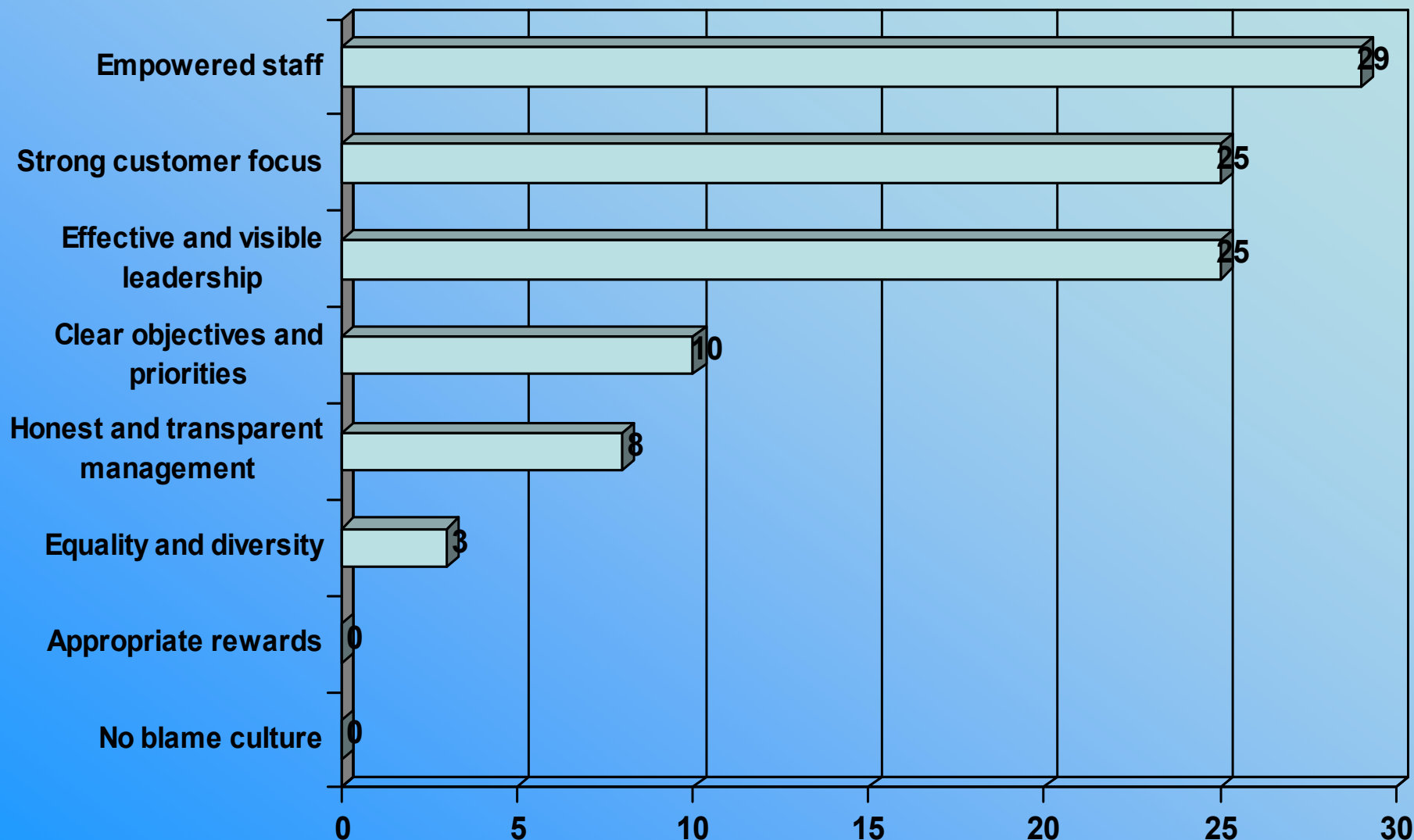


Senior Managers Conference Corn Exchange, Devizes 4 December 2007

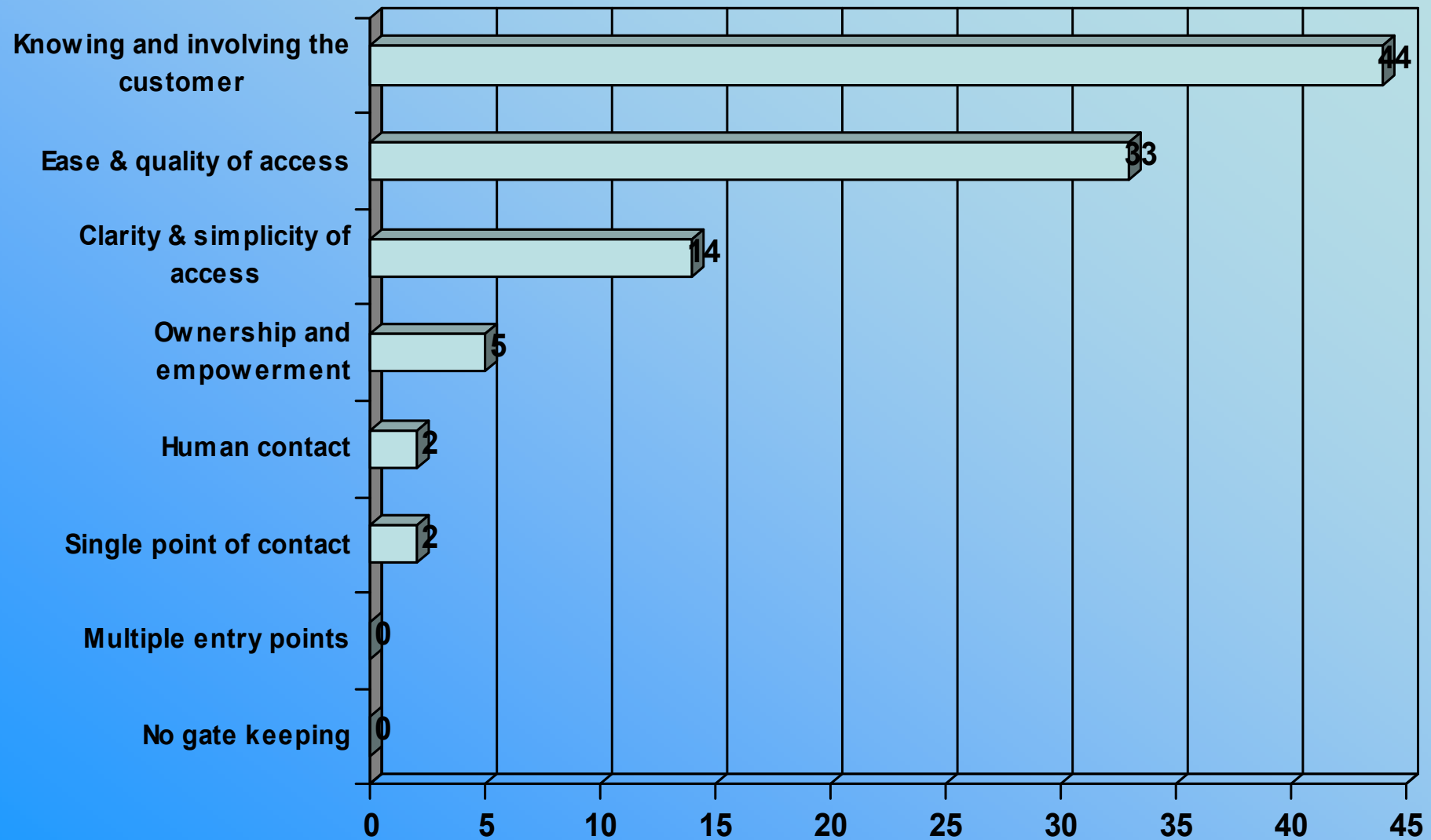
Values of the new Council



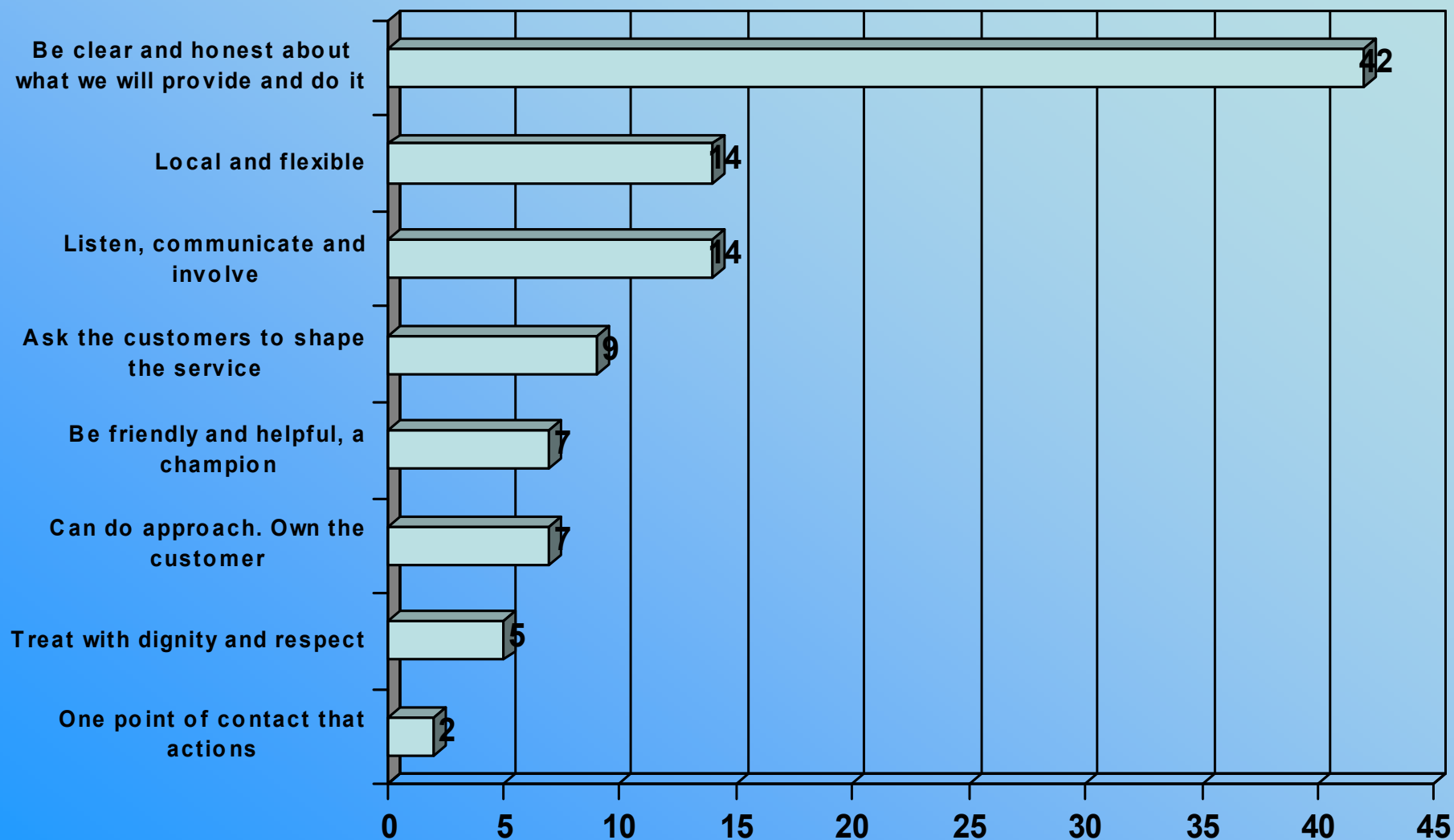
Q1. What do you consider as an employee, should be the core values of the new Council?



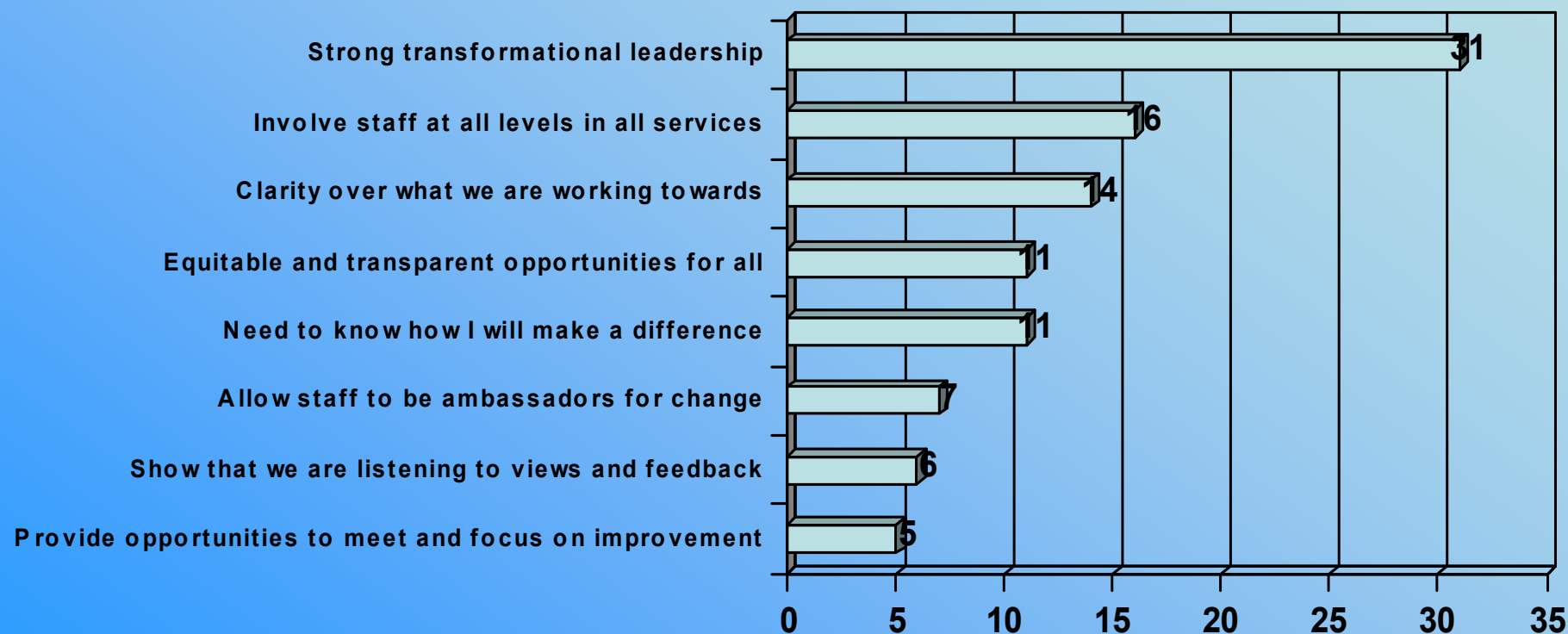
Q2. What do you think will be important to our customers? (Consider this from an operational perspective)



Q3. What do you think will be the core values that matter to our customers?



Q4. What would motivate you to be involved in the process of change towards the new Council?



Q5. What services might we bring together ahead of Vesting Day (April 2009) and how could this be done?

