

IMPLEMENTATION EXECUTIVE

17 June 2008

TOWARDS ONE COUNCIL – ACCESS TO SERVICES STRATEGY

Executive Summary

The enclosed PiD is the culmination of 8 months intensive consultation with a wide range of key stakeholders. It outlines the way forward for the customer access strategy for the new authority

Proposal

The IE is asked to endorse the content of the PiD and authorise its implementation within the timescales identified

Reasons For Proposals

To implement the strategy.

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