APPENDIX C

COMMUNITY AREA BOARD MENU: AN INDICATIVE EXAMPLE OF THE FREQUENCY & SCOPE FOR LOCAL INFLUENCE

Service or Function	Community Strategy: Key Challenges	Local Influence: Frequency and Scope	Strategic Links
Local Development Framework	Replacing the Structure Plan and Local Plan, the LDF will form the framework for planning and development control decisions in the locality and will take into account the Statement of Community Involvement, Regional Spatial Strategy. The LDF also links with the Community Strategy and Local Area Agreement and integrates development and use of land with other policies and programmes to support infrastructure and service delivery	Operating framework Influencing the development of the LDF and understanding its implications Working within the context of the LDF for local decisions on planning and development and the spatial aspects of implementing the Community Strategy and Local Area Agreement	Links to the LSPs, the Community Strategies, the community area plan, Village Design Statements
2. State of xxxxxx Community Area Debate	The debate to feed into the annual State of the District Area Debate and the annual State of Wiltshire Debate	Standing annual item Holding an annual debate, drawing on community area profile, deprivation and Census statistics and other local intelligence Assessing and reporting the achievements of the Community Area Board	Links to annual State of Wiltshire debate, the annual district debate, Community Strategies Community area plan Liveability Indicators
3. Local Area Agreement (and potential Public Service Guarantee)	The LAA sets out the detailed outcomes, indicators and targets which relate to the Community Strategy and could evolve at the local level into a Public Service Guarantee	Standing annual item Monitoring standards of service delivery, triggers, local variations and performance against the Public Service Guarantee Implementing the strategic targets in the LAA at the local level Assessing and reporting achievements at a local level against the LAA	Links to the LDF, LSPs, the Community Strategies and the community area plan WCC Corporate Plan (2009) target to act as an exemplary employer

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4. Joint Budget Consultation	Annual consultation on the County, District, Parish and Town, Police and Fire Budget to determine local priorities to be taken into account in setting the budget and to inform the political decision about the level of Council Tax to be levied across Wiltshire	Standing annual item Interactive consultation event with clear explanation about how the budget is calculated Opportunity to influence the budget setting process in relation to local priorities	Links to WCC Corporate Plan (2009) and service planning, the local priorities and SMART targets in the community area plan
5. Local Strategic Partnerships and Community Strategies	Maintaining the relationship between the local level and the strategic levels either at the district level or the county level, operating to the principle of subsidiarity. Ensuring that the bottom up feeds into the top down approaches and vice versa.	Standing item twice a year Implementing the LSP and Community Strategy targets and priorities at a local level Advising the LSPs of the priorities coming out from local communities which need to be addressed at the strategic level and feeding into any revisions in the Community Strategy Receiving reports from the LSPs on how they are progressing in tackling the strategic priorities which have a local impact	Links to the LAA, the LDF and the community area plan WiSB and SWSA priority to be exemplary employers including healthy workforce, basic skills, sustainable organisations, social inclusion
6. Community Area Plan	Priorities in the plan concern the community hospital, public transport, road safety issues, affordable housing, security and enforcement, development and infrastructure, the general economy, level of basic skills and lifelong learning opportunities	Standing item at each meeting Monitoring achievement of targets and projects Ensuring that local priorities are fed through and addressed by the appropriate agencies Addressing capacity building, training and development issues eg through Community First, a Development Trust, the Councils etc Developing inclusive approaches towards local engagement and consultation and using the equality and diversity impact assessments	Links to SMART targets in the community plan, LAA, LDF, LSPs, Community Strategies, Parish Plans WCC Corporate Plan (2009) 4-year target for 80 local projects to be delivered in 20 community areas

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7. Public Record	Record of the meetings, Including appointments to serve on outside bodies and member appointments	Standing item at each meeting Publicising meetings and outcomes Consulting with the wider community using e software - Acknowledge Ensuring that meetings are as inclusive, open and transparent as possible Keeping a record of each meeting and making it accessible on community area website Evaluating the impact of each meeting with an easy to use technique	WCC Corporate Plan (2009) aim to be a transparent and local Council with some powers and decisions devolved to local communities Liveability Indicators: % people who feel they can influence decisions
8. Neighbourhood Policing and Community Safety	The challenge is to empower communities to maintain a holistic community safety focus and to achieve sustainable solutions to address such issues as anti social behaviour, drug and alcohol misuse. The Wiltshire problem solving model could be promoted to address long term issues, to deter youth offending and to develop safer stronger communities through the Local Area Agreement. Confidence in the Criminal Justice System also needs to be improved. Young people have asked to have a voice in developing service delivery. Some of the issues include distraction burglaries targeted at vulnerable people, the need to tackle hate crimes and domestic violence, road accidents. Visible and accessible policing is identified as a high priority, although the fear of crime can be disproportionate in lower crime areas.	 Standing item at each meeting Using local intelligence and to determine areas of high risk and the level of neighbourhood policing needed in the community area eg shift patterns, recruitment, training, raising local awareness, ensuring visibility Advising on watch/warden services, community schemes such as sharps bins, graffiti and flyposting busting, pub watch, Neighbourhood Watch and Neighbourhood Alert Schemes Considering Licensing issues, the use of Licensing fees to fund diversionary activities to address problems with anti social behaviour Determining the use of reparation and community service resources within the community area Monitoring the hot spots and effectiveness of neighbourhood policing in the community area 	LAA Block LPSA target to improve the safety of victims of domestic violence and their children LPSA target to reduce accidental fires, arson LPSA target to reduce the number of young people in B&B accommodation WCC Corporate Plan (2009) target to work with community safety partnerships to reduce the incidence of specific serious crimes SWSA priority on ASB

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9. Street Scene and Minor Maintenance Schemes, including Parish/Ward Lengthsman Scheme	The Street Scene initiative has three main elements which are about having clean, green and safe streets and lanes. First it is about street or lane management which focuses on street cleansing, litter and graffiti removal, ground maintenance etc. Secondly, it is about town centre design and regeneration, which is about improving the physical quality of the town centre environment, particularly the public spaces. Thirdly, it concerns improving the safety aspects of public places, particularly with regard to anti social behaviour and street crime. This service is closely linked to Neighbourhood Policing and Community Safety, Road Safety, the Environment, Funding and the Economy functions.	Regular item Agreeing schemes for local maintenance and street cleaning, improving cleanliness of land within local authority control Ensuring that the Parish Lengthsman Scheme is well used, programmed and understood Working together to help reduce alcohol-related re-offending, perceptions about and incidences of anti social behaviour	LPSA target to provide a clean, safe and healthy street and lane scene for Wiltshire by reducing alcohol-related re-offending and anti social behaviour WiSB target to improve Wiltshire's street and lane scene Liveability Indicators: feeling safe, secured by design housing, cleanliness of roads
10. Road Safety	There are strong links to the Street Scene and Environment issues and informing the Local Transport Plan which sets the programme of schemes for the year. The issue is about working with the emergency services, Highways Agency and other partnerships so that people injured and killed on roads continues to fall, improving facilities for cyclists and pedestrians, reducing speeding and conflicts between pedestrians, cyclists, motor vehicles, the impact of speeding and HGVs using inappropriate roads in local communities	Regular item Being consulted and involved, where appropriate, in the detailed plans for street lighting, walking and cycling proposals, 20 mph zones, traffic calming measures, safety cameras, traffic regulation orders, school crossing patrols, school travel plans, pedestrian crossings, weight restrictions etc	WCC Corporate Plan (2009) target that number of people killed or injured on roads continues to fall Road Safety Partnership Plan target to reduce number of casualties on roads in line with national targets Liveability Indicators: level of road accidents

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11. Children and Young People including Youth Provision	A Children and Young People's Trust Board is to be established and a comprehensive Child and Young People's Plan developed to improve the way agencies work together to support children, young people and families, ensuring that services to teenagers are joined up and provide more things to do and places to go and ensuring the emotional well being of children and young people. The following needs have been identified: promoting healthy lifestyles and choices, reducing teenage pregnancies, improving access to young people's mental health services, extending youth development work (in the light of 51 Minute Challenge and Youth Matters) reducing the number of young people involved in anti social behaviour and offending, ensuring young people with disabilities have smooth transition to adult's services. The Wiltshire Assembly of Youth have identified the following goals: to be healthy, stay safe, enjoy and achieve, have consistent sex education, ensure community responses to bullying, improve cultural awareness and parentling education, support through peer mentoring, use of school as community resource, making a positive contribution, achieving economic well being, having environmental based activities such as recycling, reducing public transport costs for people up to the age of 18 and having more public transport schemes. Links to Health, Lifelong Learning, Transport, Facilities etc	Regular item Establishing a sub group of young people and adults to make decisions to inform the community area board and develop young people's voice and influence with a positive images campaign and taking up opportunities eg international education Influencing the local delivery of the youth development service in the community area Maintaining contact with the Wiltshire Assembly of Youth and local schools councils Taking forward, at the local level, the target to help young people who are not involved in education, employment or training (NEET)	LAA Block LPSA target to reduce the percentage of young people in Wiltshire aged 16-18 who are not in education, employment or training (NEET) WCC Corporate Plan (2009) target of supporting parents, families and communities to improve outcomes for children and young people and to safeguard children by supporting families to care for their children, to have stable homes, health needs met, able to achieve in education, employment or training Target to improve youth development work so that there are more places to go and things to do Target for smooth transition of young people to adult's services

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12. Extended Schools	Extended schools for the use of primary and secondary aged children, their families and the wider community. Childcare is provided on the school site from 8.00 am to 6.00 pm all year round. A variety of activities offered including homework clubs, study support, sport, music tuition, dance, drama, arts and craft, special interest clubs, visits to museums and galleries, learning a foreign language, volunteering and business and enterprise activities. Parentlng support and family learning sessions. Swift and easy referral to a wide range of therapists is available, including sexual health, intensive behaviour support. Schools to work closely with parents to shape activities around the needs of the community. Wider community access to ICT, sports and arts facilities and adult learning.	Regular item Influencing the location and scope of services and opportunities to be provided for the local community in the extended schools as advised by researchers, schools and service providers	
13. Children's Centres	Children's Centres are for children under 5 years and their families and provide integrated early learning, support for childminders, early identification of children with special needs, links to out of schools activities. Family support and parental outreach available, access to specialist targeted services eg for carers and disabled children, strategies to increase the involvement of fathers. Antenatal advice and support available, child health promotion, guidance on hygiene, nutrition and safety and Jobcentre Plus centres	Regular item Influencing the location and scope of services and opportunities to be provided for the local community in the children's centres and the level of provision of childcare places as advised by researchers, schools and service providers	WCC Corporate Plan (2009) target of 20 more children's centres by 2008

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14. Community Ownership and Use of Local Assets	ODPM has commissioned work into the benefits of community ownership and management of assets, which means land and buildings.	Regular item Identifying open spaces and buildings for effective asset ownership and management by the community Acquiring the necessary finance and meeting the legal requirements for community ownership of capital assets with evidence of local support for the proposal	
15. Culture, including Local Events and Facilities, Libraries and Museums, Sports and Leisure Facilities, Village Halls and Community Centres	Need to realise tourism potential and acknowledge cultural sector as a driver for the Wiltshire economy. Support more challenging and innovative cultural projects, heritage and special events such as fetes and facilities for young and old including sports, skateboard parks, clubs. Develop an achievable and affordable role for public bodies to support cultural life of the community area. Create modern libraries for information, learning and the cultural marketplace. Increase range of accessible creative arts opportunities, ensure provision for growing number of older people, increase opportunities for sports and exercise, access to nature, parks and open spaces, shared use of space for young people eg in schools, churches, community centres, multi purpose buildings. Other issues include the isolation of some military families, lack of public transport for people to access cultural opportunities and other accessibility issues.	Regular item Seeking opportunities to support and improve the quality of local facilities and to enhance the cultural life of the local community	WCC Corporate Plan (2009) target to improve quality of life by investing in and enabling easier access to cultural and sporting activities and the countryside

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16. Funding	Major bids for regeneration and development. Allocation of grants for local community projects, potentially raising funds through the use of community bonds and other fundraising activities, effective use of planning gains from developers.	Regular item Conducting impact assessments and bidding for regeneration funds Developing fundraising schemes and activities Allocating grants for community projects	
17. Access to Services	Access to rural services, improving e access to services, Smartplace initiatives, maintaining local services eg post offices, shops, petrol stations, banks, GP surgeries, overcoming the isolation of military families and people living in isolated rural areas	Regular item Ensuring good access to services in the community area and being consulted on this Participating in projects such as Smartplace and e government to maximise the effectiveness at the local level	WCC Corporate Plan (2009) - one tel no for all public services and more over internet SWSA priority on access to services
18. Trading Standards	Enforcement of sales of age-restricted goods, promotion of proof of age schemes, initiatives to assist older people (eg testing electric blankets), responsible authority under the Licensing Act, control of illegal doorstep sales, raising awareness about distraction burglaries etc, consumer support, e alerts, assisting in tackling anti social behaviour, environmental protection, animal health, welfare and disease control.	Annual Influencing the level and awareness of local service provision and availability of services to support people	
19. Car Parking	Lack of enforcement of illegal parking, problems with commuters parking in residential areas and local people parking outside schools	Annual Reviewing car parking schemes and problems and the use of income generated from on street parking	Liveability Indicators: Park Mark awards

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20, Local Transport Plan	LTP steers the development of national transport policies at the local level and joins up with wider economic, social and environmental objectives. Provisional LTP2 for 2006/07 – 2010/11 was developed within the longer term context provided by national, regional, local corporate and community policy documents. LTP primary objectives are, briefly, to improve access, to improve choice for local trips, to improve safety, to reduce traffic speed in towns and villages, to reduce A roads needing maintenance, to provide access to demand responsive bus services, to maintain public transport network, to improve facilities for pedestrians and cyclists, to encourage school travel plans and work place travel plans	Annual Influencing local service delivery through an annual presentation and discussion about the programme of road maintenance schemes, other major maintenance schemes, priorities and allocation of monies	WiSB target to become the healthiest county in which to live by 2014 and to improve Wiltshire's street scene WCC Corporate Plan (2009) target to improve roads and maintain current journey time on key routes and to promote essential road improvements
21. Public Transport	Predicted growth in elderly population leading to more demand, significant out commuting, loss of local services, need to challenge national rail policies, improve access for all sections of the community, encourage sustainable travel modes, cost, frequency, information, integration, lack of rural services particularly in the evenings, reducing car usage, promoting carwise and car sharing	Annual Influencing local service provision through an annual presentation and discussion about the level of service provision for the community area with consultation on local bus networks and proposed changes in provision, location of bus shelters. Identification and support for local community transport needs	WCC Corporate Plan (2009) target to maintain availability of passenger transport to facilitate access to employment, education and services Liveability Indicators: school and work travel plans, % residents using different modes of travel, reasons for and distance of travel

Service or Function	Community Strategy: Key Challenges	Local Influence: Frequency and Scope	Strategic Links
22. Environment	Potential impact of climate change, development of bio fuels and other renewable energy resources, levels of CO² emissions, monitoring wildlife, quality of the environment, air quality, noise pollution. Rebuilding biodiversity, targeting Higher Level Environmental Stewardship and English Woodland Grant Scheme funding, AONB management plans, focus on SW Strategic Nature Areas, sustainable management of river catchment areas and water management, maintain parks, schools grounds and gardens in a wildlife friendly way, restoration plans for mineral extraction sites to create semi natural habitats, provide information for the Wiltshire and Swindon Biological Records Centre. Increase local food sources, protection of sensitive environmental areas and landscape heritage, managing the impact of new developments with high standards of environmental construction and associated services. Develop environmental education opportunities and volunteering – involving young people in local environmental projects eg grass cutting, drain clearance, graffiti busting, litter clearing, improving street scene, abandoned cars	Annual Influencing behaviour and raising awareness at a local level, including the development of environmental education opportunities, working with other agencies such as the Wiltshire Wildlife Trust	WCC Corporate Plan (2009) target to maximise use of brownfield sites to accommodate housing, employment and other services and to minimise the impact on countryside and open spaces Liveability Indicators: air pollution levels, quality of canals and rivers, household energy use, average traffic flows
23. Countryside Management	Rights of way, meeting renewable energy targets, retaining unique landscape characteristics, improved planning procedures for farmers and landowners to take up diversification opportunities	Annual Influencing behaviour and raising awareness at a local level, including the development of environmental education opportunities	

Service or Function	Community Strategy: Key Challenges	Local Influence: Frequency and Scope	Strategic Links
24. Minimising Waste	Recycling, meeting collection and disposal targets, refuse collection, diverting increasing proportion of waste away from landfill and incineration towards composting and recycling	Annual Monitoring the achievement of waste minimisation and recycling targets at the local level Raising awareness about waste minimisation and recycling	LPSA target to reduce the amount of household and commercial waste generated WiSB target to become the most waste efficient county in England in 2014 WCC Corporate Plan (2009) target to encourage minimisation, re-use and recycling of household waste
25. Independence and Choice of Older People	Access to services, intermediate care, early access to one-stop signposting services and support, social contact, local befriending services, overcoming transport, mobility and language barriers, maintaining independence, provision of home care services	Annual Influencing the local level of service provision Developing local solutions and projects to help older people maintain their independence and choice	LAA Block WCC Corporate Plan (2009) target to give older and disabled service users greater opportunities for inclusion, choice and control via direct payments or individual budgets Target to enable older, disabled people to live at home, lead full lives

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26. Supporting Vulnerable People and Valuing People with Learning Disabilities	Local planning groups in each district area comprise multi agency membership and plan the strategic direction for Supporting People with reference to local needs and information. There are close links to housing services in developing supported housing services. Low level preventative services are funded to provide reassurance, safety and security for vulnerable people, helping them to be independent. Community involvement is promoted to help develop independent living skills for socially excluded groups, including offenders, drug and alcohol users. Secure housing is provided for women fleeing domestic violence. The service is keen to re-use existing buildings and sites where possible and develop innovative ways to provide new housing opportunities. Improved access to work and in work support for disabled people is needed. Engagement of people with learning disabilities in mainstream community activities and consultation.	Annual Influencing the delivery of services to vulnerable people at the local level with the involvement of people who are vulnerable, or who are older, younger and have disabilities or mental health difficulties Engaging vulnerable people, people with physical impairment and people with learning disabilities in community activities Reviewing and providing feedback on any problems or challenges at the local level	LPSA target to reduce homelessness among vulnerable young people WCC Corporate Plan (2009) target to involve older people and people with disabilities or mental health difficulties in planning social care and other services Target to champion social care and invest in the social care workforce Target to improve access to work and in work support for disabled people
27. Housing	Balancing the housing market and local housing need. Protecting the countryside from over development, balancing development with infrastructure. More affordable housing (particularly rent and home buy), self build schemes, social housing issues, energy efficient housing schemes, prevention of homelessness	Annual Developing more choice and sustainable communities Informing local authority supplementary planning guidance Encouraging landowners to bring forward rural exception sites	WCC Corporate Plan (2009) target to increase extra care housing WWLSP and SWSA priorities for affordable housing

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28. Schools	Use of school building asset, monitoring performance, closure of schools and federating or amalgamating and opening new schools, school sports partnerships – using facilities to keep people healthy and fit, raising levels of attainment, implementing the Special Educational Needs Strategy, school attendance, ensuring every school provides good quality education, extend number of early education and childcare places	Annual Monitoring school performance, attendance and attainment and the implementation of the Special Educational Needs Strategy Advising on school federation or amalgamation Providing feedback about the level of local demand for early education and childcare places Proving feedback on the level of local young people who are not in education, employment or training Influencing the use of the school building asset Maintaining contact and engagement with the local school councils	LPSA target to improve secondary school attendance LPSA target to improve the educational attainment of looked after children and reducing the percentage of young people in Wiltshire aged 16-18 who are not in education, employment or training (NEET) WCC Corporate Plan (2009) target to improve level of attainment of young people to top 25% nationally and no school in Special Measures Target of 20 schools federated/amalgamated by 2009 Target to implement the strategy for pupils with SEN Target for 90% of secondary schools to have active youth council following Hear by Rights principles

Service or Function	Community Strategy: Key Challenges	Local Influence: Frequency and Scope	Strategic Links
29. Lifelong Learning Opportunities	Level of basic skills and 'Step into Learning', level of need, library services including homework clubs, book clubs, use of the mobile library, mobile learning units, sliver surfer clubs, reengaging young people not in education, employment or training, increasing number of adult learners, engaging employers in workforce development, bringing together adult learning provision and schools provision to combat transgenerational transmission of educational under achievement within disadvantaged communities, Implementing the Wiltshire 14-19 strategy so that they have better information and access to a broad range of academic and vocational learning opportunities. Implementing the national Skills for Life Strategy, developing integrated programme for Family Learning, Literacy, Numeracy, First Steps and Personal and Community Development Learning in Children's Centres and Extended Schools, increased participation in higher education, employers taking up the free2learn Employer Training Project	Annual Monitoring the access to and promotion of lifelong learning at the local level Influencing the level of service delivery at the local level Raising awareness and monitoring the implementation of the strategies for Wiltshire 14-19, Skills for Life, Family Learning, the free2learn project	LPSA target to improve the basic skills of adult learners LPSA target to promote accessibility to lifelong learning and ensuring improvements in the skills base of the workforce WiSB target to improve adult skills for life (formerly known as adult basic skills) WWLSP priority for skills audits and learning plans to assess the scale of the issues in each community area and to tailor training to develop skills within the workforce and the community
30. Local Capacity and Volunteering	Contribution and value of the voluntary sector in building local capacity and delivery	Annual Assessing and reviewing the local capacity of the volunteering and voluntary sector and its benefits to the community Building and maintaining community relations and local capacity	Liveability Indicators: extent and influence of voluntary sector in the community, extent of informal volunteering

Service or Function	Community Strategy: Key Challenges	Local Influence: Frequency and Scope	Strategic Links
31. Economic Development	More market town regeneration and investment, tourism, promotion of farmers' markets and local produce. Impact of CAP reform on the farming and land-based industry, impact of large military presence and changing nature of the communities with longer postings. Low high value added industry base, high levels of out-commuting and migrant workers. Conflicts between housing and employment land. Increasing equality of opportunity in the workforce for disadvantaged people, shortages of unskilled labour and technical specialists, basic skills deficit. Need to speed up the planning application process relating to employment land, impact of lack of affordable housing on the labour supply	Annual Strengthening the relationship between the education and business sectors in the local community Supporting and strengthening existing business activity in the local area Encouraging sufficient local employment land to come forward for development Developing shared commercial properties Attracting new businesses to the local area Facilitating community development of local multi purpose facilities (pub/post office, school/library) Encouraging and supporting supply of local produce to local consumers Commenting on regional policy in the light of needing to protect and support the market towns and rural areas of Wiltshire	LAA Block WWLSP priority for town centre regeneration, including streetscene, transport and traffic, economy, facilities and the built environment WCC Corporate Plan (2009) target to help small and medium sized businesses to supply public bodies with goods and services and support initiatives to re- connect local farmers with producers and local consumers Target to engage with the regional Planning Body and other bodies so that regional policy protects and supports Wiltshire's rural areas and market towns Liveability Indicators: % people of working age in employment, increase or decrease in jobs and VAT registered businesses in the area

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32. Health	Using improvements in technology for local health care eg monitoring diabetes. Inequality of health provision in rural areas, tackling health inequalities for people with learning disabilities, shifting balance of spending to promote independence, addressing transport issues particularly with closure of community hospitals, improving joint working, reducing patient journeys, improving access to NHS dentists	Annual Identifying hard to reach people with health issues in the community area Influencing joint commissioning strategies eg including housing, health and social care - planning groups for older and disabled people (to be established for planning social care and other services) Raising awareness and educating the public in terms of health rather than health services and encouraging improved health and well being through lifestyle changes Monitoring the health and well being of people within the local community area and influencing, feeding back into key strategies for the area	LPSA target to improve the health and well being of people in Wiltshire by giving more opportunities for school children and public sector employees to give up smoking, increase the amount of exercise taken and to encourage a healthier diet LPSA target to improve health, quality of life and independence of people aged 75 and over by offering support at home to prevent hospital admission as a result of a fall WiSB target to become the healthiest county in England in which to live by 2014 Linkages to joint commissioning strategies (housing, social care and health) and transport issues WWLSP priority for healthy lifestyles

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33. Major Public Health Issues and Alerts	Major epidemics and environmental health issues	Ad hoc • Being aware of the contingency plans to address major public health issues and the implications for the community area	
34. Emergency Planning	Natural disasters, terrorism and other major disasters	Ad hoc Being aware of the contingency plans to address major disasters or terrorism and the implications for the community area	