

Voice to Choice Project: Evaluation Criteria

1. Attendance levels at the meetings of the Community Area Board
2. Analysis of the level of social inclusion of the Community Area Board
3. Successful local improvements achieved through the Community Area Board
4. Local public satisfaction ratings with the performance of the local authorities and service provision for the area
5. Perceived influence of the Community Area Board on the Local Strategic Partnerships and the Community Strategies
6. Number and type of challenges to the standard of service delivery
7. Level of achievement against the priorities and projects identified in the community area plan
8. % of residents who feel involved in the local community
9. Local level of performance against the Local Public Service Agreement
10. % of residents who feel that they can influence what is going on in the local area
11. % of residents who are aware of at least one decision made by the Community Area Board that has improved life in the community area over the past year
12. Level of local engagement with the Community Area Board through question time, written questions and petitions etc
13. % of residents who know how to hold the services provided by the local authorities to account
14. % residents who feel that local decision making is transparent
15. Feedback at the end of each Community Area Board meeting on the quality of discussion and style of the meeting
16. Assessment of the scope and quality of Community Area Board decision making
17. Assessment of the quality, scope and local relevance of the reports, presentations and papers presented to the Community Area Board
18. Facilitated workshop style review and feedback from the participants of the Community Area Board on an annual basis – identifying what works well, problem areas, successes etc
19. Assessment and feedback from those who have presented reports, made presentations and invited decisions from the Community Area Board
20. Level of take up of information about the work of the Community Area Board eg through a community area website