

7 June 2007

RECOMMENDATIONS

1. That existing day centres do not close before replacements are operational, as agreed by the cabinet member.
2. The change programme taking place in DCS is in its infancy in terms of the impact on service users. The task group recommend that the Management Committee continue to monitor the following areas:
 - i. The impact of people living in residential care having reduced access to day services and the ability of residential providers to support this change. (Timescale 6-12 months)
 - ii. The progress towards identifying and enabling replacement buildings to the existing day centres. (Timescale 3-6 months)
 - iii. The progress towards developing the network of drop in services. (Timescale 12 months)
 - iv. The impact of the new transport eligibility criteria. (Timescale 12 months)
3. To commend staff for their work in continuing to deliver excellent services in sometimes difficult circumstances.
4. That the department ensure service users are given a full opportunity to prepare for change in arrangements when considering transport. Any form of guillotining is to be avoided.
5. The department should improve accessibility to web pages for users with learning disabilities. This could mirror the approach of Somerset County Council who has an icon on the front page which takes users direct to the relevant page.
6. To ensure the social projects witnessed are continued in Middlefield and Ashton Street.
7. To develop a consistent method of delivering the commissioning framework message and to include this on the web site.