

RINGWAY PERFORMANCE SCORES

	Undertaking Score	Undertaking weighting	Under-taking	KPI Score	KPI weighting	KPI	Contract Scoring	Variance
A. General Management	1.57	0.50	3.92	8.11	0.50	4.05	7.97	2.03
B. Financial Management	1.95	0.50	4.87	7.44	0.50	3.72	8.59	1.41
C. Customer Service and Quality	1.69	0.50	4.22	8.06	0.50	4.03	8.25	1.75
D. Health & Safety	1.71	0.50	4.28	8.00	0.50	4.00	8.28	1.72
E. Staffing Issues	1.76	0.50	4.40	8.99	0.50	4.50	8.89	1.11
F. Service Development and Innovation	1.55	0.50	3.88	7.51	0.50	3.76	7.63	2.37
G. Information Technology	1.55	1.00	7.73	0.00	0.00	0.00	7.73	2.27
H. Environmental Management	1.71	0.50	4.27	7.95	0.50	3.98	8.24	1.76
I. Technical Performance –Quality	1.81	0.50	4.54	7.01	0.50	3.51	8.04	1.96
J. Technical Performance – Cost and Programme	0.00	0.00	0.00	8.91	1.00	8.91	8.91	1.09
							8.25	

**Ringway Performance Monitoring June 2006 to May 2007
Comparison of Undertakings & KPI's**

