Appendix A

	1 (bad)	2	3	4	5 (good)		Positive Responses	Positive %
Do you feel effectively capable in using a PC to record case notes in CareFirst and other social care related packages e.g. Mediquip?	7	9	35	27	44		106	87
Do you feel that the ICT delivered training on CareFirst has improved your confidence in the execution of your daily work using the system?	14	32	50	19	6		75	61
Do you feel that the relationship between Social Care 'Care Management' and the use of CareFirst is clear?	19	59	37	4	2		43	35
Do you feel that there is adequate support if you have a problem with CareFirst in terms of ICT e.g. Advice on what to do if the system responds with an error message.	11	28	43	29	11		83	68
Do you feel that there is adequate support available (within your department) when you have a problem with CareFirst, in terms of policy and practice	15	27	40	27	13		80	66
Do you understand the importance of making sure that all information, particularly dates, is recorded accurately and timely.	2	7	16	34	62		112	92
Overall, to what degree do you feel CareFirst contributes to the delivery of high quality social care outcomes?	37	44	31	6	4		41	34