

Wiltshire County Council

WILTSHIRE COUNTY COUNCIL

AGENDA ITEM NO.7

OVERVIEW AND SCRUTINY COMMITTEE

DATE November 6th 2008

**REVIEW OF DAY SERVICES AND RESPITE CARE PROVIDED BY THE
ORDERS OF ST JOHN CARE TRUST**

Executive Summary

At its June meeting, Members of Scrutiny Committee asked for a further report in respect of day services and respite care provided under a block contract by the Orders of St John (OSJ).

DAY CARE:

The current contract with OSJ is for the provision of care services that include residential, respite and day services. These services are provided in 18 homes throughout the county and have been subject to a number of reports to Members over the years.

Day services are provided five days a week and operate from each of the homes. A total of 840 places are available.

The costs of this service is as follows:

Expenditure:	£605,588
Income from charges:	£205,614
Total net of charges	£399,974

This gives a unit cost of around £9 per day which represents exceedingly good value.

However, since the contract was first established in 1999 and 2000, the needs and aspirations of older people have changed resulting in a significant reduction in demand with 170 vacant places this month. In some homes, there is no separate day care facility so whilst day service attendees use the only communal facilities residents have had to sit in their rooms, or in small seating areas located in hallways. This situation has been reviewed and following consultation with older people, their carers and other stakeholders the following approach has been agreed:

- That homes without separate facilities would not increase the number of people attending day care from the existing level and people attending day care would integrate with the residents. This has meant that the communal facilities have been made available to residents and day care attendees.
- Those homes with separate facilities will be continue to offer services to existing and new members and will develop the range of services they offer particularly for people with dementia. As part of the work of developing the Older Peoples Strategy a range of day services/activities will be developed. These will complement other day services that are being developed with and for older people such as community cafes and resource centres.

Respite Care:

Within the block contract, out of the 490 beds that are commissioned, 22 beds provide respite care. These beds are principally used to provide booked respite care to enable an informal carer to have a break. We have recently developed two short stay units, one in Malmesbury and a second in Salisbury. These provide rehabilitation, physiotherapy and occupational therapy so that an individual can re-learn or acquire independent living skills.

Reason for Proposal

Members are asked to note the contents of this report that forms a supplement to that presented in June as part of the annual contract review.

Nicola Gregson, Head of Commissioning Older People and People with Physical Impairment