

**STANDARDS COMMITTEE**

**4<sup>th</sup> October 2006**

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**Corporate Complaint – Review Panel Findings**

**Purpose of Report**

1. To advise members of the committee about a complaint considered by the Review Panel under the corporate complaints procedure.

**Background and progress**

2. In 26<sup>th</sup> July 2006 the Review Panel considered a complaint brought under the council's procedure for dealing with corporate complaints.
3. The Panel's report and recommendations are attached as a confidential appendix.
4. The report and recommendations were considered by the Acting Chief Executive/Director of the Environmental Services Department and by the Monitoring Officer. They accepted the recommendations.
5. All of the recommendations contained in the report have been implemented.

**Recommendations, risk assessment, financial implications, legal implications and environmental impact**

Not applicable. This report is for information only.

**STEPHEN GERRARD**

Monitoring Officer

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**The following unpublished documents have been relied on in the preparation of this report:**       None