

WILTSHIRE COUNTY COUNCIL

CABINET

16th December 2005

A TRANSPARENT AND LOCAL COUNCIL:

COMMUNITY PLANNING AND THE VOICE TO CHOICE PROJECT

Purpose of Report

1. To report common issues identified in Wiltshire's 20 community area plans
2. To agree the process for developing the next phase of the County Council's approach to community planning, through the Voice to Choice project

Main Considerations for the Council

Common Issues

3. In December 2004, an analysis of the issues in 13 out of the 20 community plans was reported to Cabinet. A further 7 community plans have now been published. A summary of the issues in all 20 community plans is provided in Appendix A. This bottom-up intelligence from local communities continues to influence the priorities of the Council in its service planning and to shape the strategic analysis of Wiltshire in the Community Strategy of the Wiltshire Strategic Board. Workshops are planned in January 2006 to address key issues such as improving local engagement processes on roads, traffic and local transport planning and work is progressing within local communities on issues such as extended schools and children's centres. The Council will continue to monitor its contribution towards the achievement of the targets in the community plans.

The Next Phase

4. Through its participation on the consortium for Transforming Neighbourhoods, led by the Young Foundation, the Council is in a position to influence the development of this agenda both locally and nationally from the rural perspective. In December, the Council will be represented at a meeting of the consortium to discuss neighbourhood governance models; community assets and ownership; contracts and triggers (these will be new powers for local people to trigger action when they believe local public services are not up to standard); risks and regulations; and all of these issues will feature in new legislation around the Neighbourhoods agenda which is expected in the Summer 2006 to help develop:

§ More communities taking active control of their own neighbourhoods and managing and owning their local assets

- § More elected members actively leading their communities and speaking inclusively on behalf of everyone within the community
 - § Local authorities, health and police services being more responsive to the priorities of local communities, taking on board major policing initiatives such as the 'Safer and Stronger Communities' project
5. In chiefly rural Wiltshire, the concept of neighbourhood has been reinforced at the community area level with sensitivity to the neighbourhoods and different types of communities within these areas. The Council's Corporate Plan (2005-2009) recognises the need to continue to strengthen local governance arrangements and states the organisation's intention to build on its Beacon status for getting closer to communities with the target of carrying out a pilot project for devolved decision-making. The proposed project is called Voice to Choice and it will reinforce the organisation's visibility and impact as a transparent and local Council through improved 3-tier arrangements.
6. It is important that new arrangements do not dissipate any energy within communities generated by the community partnerships and the community area plans. A balance also needs to be maintained between resourcing the local and the strategic levels to ensure that the Council can still deliver its high level corporate goals over the next four years, as stated in the Corporate Plan. However, overall it is intended that the proposed arrangements should achieve the following benefits:
- § 3 tiers of local government working in partnership with the local community
 - § Cutting down complexity, confusion and the drain on everyone's time
 - § Being transparent about how decisions are made and who is making them
 - § Having a single point for consultation and communications
 - § Bringing together multiple agendas and supporting local projects
 - § Making use of more focused, accessible and flexible resources
 - § Being able to address any triggers which might be raised by local people
 - § Empowering local community leaders at the heart of the process
7. The Portfolio Holder for Community and Staffing and the Assistant Director of Corporate Services have held initial discussions about the project with key representatives from the district councils and the Listening to Communities Project Board. The following suggestions have been made:
- § Clarify the special position of elected members of local authorities within the community planning and partnership processes
 - § Strengthen our integrated approaches to tackle issues of most interest and concern to local people with the appropriate levels of citizen participation
 - § Ensure there is a consistent approach towards local governance arrangements at the community area level
 - § Draw up the detail of options for local decision making, including possible schemes of delegation

8. The framework for the Voice to Choice project is set out in Appendix B. Initial research has been carried out on the types of functions and services which local communities might be interested in making decisions about, in influencing or in monitoring. Questions on these issues will be included in the next People’s Voice questionnaire. At its meeting on 2 December 2005, the Listening to Communities Project Board discussed these proposals and recommended that further consultation and discussions should take place within the Council and with its partners before a scheme for the pilot is presented to Cabinet. Schedule 1 for this process is presented below.

Schedule 1

Purpose	Group	Timing
Continued initial consultation, ongoing liaison and feedback on the process	District Councils, partners, area committees, community partnerships, local strategic partnerships, services and departments	Nov 2005 to April 2006
Direction and Input from Senior Management – discuss options	Corporate Management Team	12 Jan 2006
Discuss concept and options	Seminar open to all members feeding into the Overview and Scrutiny Committee	13 Jan 2006
Political direction and input – discuss options	Post Cabinet meeting (in lieu of Cabinet Liaison meeting)	20 Jan 2006
Report preferred option and gain political commitment	Cabinet	24 Feb 2006
Formalise arrangements	District Councils, community partnerships, other partners	March 2006
Begin pilot	3 tier arrangement with wider community partnership	April 2006

Environmental Impact of the Proposal

9. Environmental issues are identified in each of Wiltshire's 20 community areas under the themes of Environment and Land-Based Issues and Housing and the Built Environment. The whole concept of community planning is an inclusive process of partnership working which develops local ownership and sustainable approaches towards how communities engage with service providers. The outcomes of this work should contribute to the enhanced quality of life of local people and communities.

Risk Assessment

10. It is unlikely that the opportunities afforded by the Council's Beacon status to drive forward the local agenda would be realised under current arrangements for local governance.

Financial Implications

11. The financial implications of new local governance arrangements would be identified as part of the Voice to Choice project.

Reason for Proposal

12. To take forward community planning and the Voice to Choice project.

Recommendations

13. It is recommended that Cabinet:
- a) Notes the issues identified in the 20 community area plans and recommends that this analysis feeds into the next stage of the development of the Community Strategy for Wiltshire
 - b) Agrees the way forward for the Voice to Choice project in terms of the framework and schedule and recommends any further issues which Cabinet considers should be included as part of the project at this stage

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The following unpublished documents have been relied on in the preparation of this Report: None

Broad Summary of the Common Issues Identified in Wiltshire's 20 Community Plans as at December 2005

APPENDIX A

The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
<p>Support local food and produce Local ownership of local assets Encourage local employment opportunities Discourage industry from leaving Maintain and enhance retail outlets in villages and towns and high street businesses Protect village services such as shops , post offices and pubs Look after farming communities Impact of out commuting and migrant workers Exploit tourism potential further Broadband</p>	<p>More access to ICT and ICT training Raise the level of basic skills Limited facilities for adult learning opportunities More community use of schools and libraries Need transport to gain access to educational opportunities Expand the mobile library Pressures on schools with new housing and more military Specific requests for pre schools and nurseries Engage young people more</p>	<p>Health and safety of young people Prevalence of vandalism, graffiti and anti social behaviour, also concern about use of ASBOs Fear of crime Impact of drug and alcohol abuse and underage drinking Need for greater police presence and better communication between police and community Neighbourhood Watch schemes Understanding how to access help</p>	<p>Preserve and enhance the local character of towns and villages Responsible use of the countryside Protect wildlife, AONB, and special sites Improve rights of way network and management of open spaces Green tourism Need renewable energy strategy More recycling and composting Flooding and river maintenance issues Concerns over emissions, fly tipping, dog fouling, litter, untidy verges, air pollution</p>	<p>Widespread road safety issues HGVs, traffic volume, congestion and speeding Specific requests for improved car parking, access routes, bypasses and to re-open train stations Dissatisfaction with road maintenance Maintenance of footpaths, cycle paths, bridleways Frequency and extent of rural public transport Concessionary fares scheme Limited access to hospitals and services</p>	<p>Patient and service user involvement in shaping future provision Support for the elderly and vulnerable to maintain their independence Help for long term patients Retaining community hospitals Waiting times Out of hours medical cover More drop in centres Access to GPs and dentists Health care facilities to keep up with new housing</p>	<p>Dormitory trends Need housing for local people which is affordable and integrated into the community Need more sheltered housing, access to housing advice and to help the homeless Ensure services and infrastructure are adequate for new developments Condition of roads, verges, alleyways, pavements and street lighting Release land for development Protect rural buffer Preserve landscape and special historical character of the area</p>	<p>Preserve local heritage and culture, including local carnivals, festivals Maintain and develop village and town facilities, including village halls Lack of leisure and recreational facilities Improve play areas, open spaces, outdoor sports facilities and visitor attractions Publicise events Access to facilities for disabled people Places for young people, including informal meeting places Participation of young people in the community Listen to local communities</p>

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
Malmesbury and the surrounding villages (2005-2105)	Employment opportunities Community shop and outdoor market Looking after farming communities and rural life including businesses and facilities	Raising the level of basic skills and increasing informal lifelong learning opportunities Mobile library Support for schools and pre school	Security and enforcement More Neighbourhood Watch Concern about unreported minor crime and use of anti social behaviour orders	More recycling and better maintenance Flooding issues Conservation Dog fouling Village and river maintenance Public toilets	Car parking in town and villages Rural public transport issues Improving and keeping open footpaths and bridleways Widespread road safety issues around speeding, HGVs	Retaining the community hospital Nursing home Older people's accommodation Facilities for people with special needs Transport services Access to NHS dentistry	Affordable housing Preserving the historical character of the area Concerns about development and infrastructure and sustainability	Maintaining and developing village and town facilities Strong sense of community Importance of village halls Promoting rural arts, citizenship and participation and good communications
Wootton Bassett and the surrounding area (the Northern Community Area) (2005-2015)	Tourism and promotion of historical image Lack of retail and employment opportunities RAF Lyneham and St Ivel closures Retain high street business activity	Support local schools Pre school in Cricklade Development of Bardon Forest School in Purton Lack of adult learning opportunities and drop in ICT centres	Concern about anti social behaviour Intergenerational integration Fear of crime Neighbourhood Watch Information on causes of crime Coordination of criminal records	Preserving identities of towns/villages Protection of special sites Sustain farms Recycling Fly tipping, litter, fouling Landfill Flooding Cemetery	Southern relief road Bypass Congestion, HGVs, speeding Public transport Buses routed through villages Improve taxis Road gritting and maintenance Train station	Support for vulnerable people Lack of residential and nursing care for Cricklade Lack of doctors and dentists Reduced opening times Health concerns	Protection of rural buffer Affordable housing Maintenance of verges and footpaths Lack of street lighting	Lack of youth and recreational facilities, playgrounds, open space, arts and cultural activities Licensing Act Environmental projects Museum and Canal route
Chippenham and the surrounding	Post Offices Narrow range of shops in town	Broadband and community access to IT	Anti social behaviour arising from	Maintain and enhance character of area	Access/egress at Borough Parade Parking	Access to NHS dentists Impact of	Affordable housing Sheltered	Improve outdoor sports facilities and leisure for

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
villages (2005-2015)	Discourage manufacturing industry from leaving the area Out commuting Loss of employment sites to residential use Quality of environment limiting economic development	facilities Maintain viability of village schools Utilise school facilities out of hours Lack of library and learning facilities in Pewsham, Cepen, Monkton Parks and in villages Need directory No Lifelong Learning Partnership Need access to basic skills and adult learning courses	drug and alcohol problems and large groups of young people gathering in the streets in the evenings Lack of police presence Fear of crime Graffiti Improve communication between police and community	Make Chippenham attractive town in which to live, work, learn and enjoy leisure Over development Use of full potential of river Recycling Litter, fly tipping, dog fouling Unauthorised travellers' sites Lack of green tourism Improve environment	Poor road conditions and noise pollution Congestion outside schools Lack of rural public transport, access and bus stop facilities, co-ordinated timetables, interchangeable tickets, extended school bus passes, outdated concessionary scheme Poor links between bus and rail services Speeding Cycleways	growing population on GP practices Maintain range of services at community hospital Independence of older people and people with learning disability Concerns over health of young people and access to services for vulnerable groups General access to health services including waiting times Support for carers	housing Funding for community and village halls Insufficient play areas for children Viaduct improvements Condition of public footpaths Lack of roadside footpaths in some villages Damage to grass verges Overgrown hedges Proliferation of second homes and holiday lets	young people including youth shelters, teenage collection points Lack of mobile youth services for villages Lack of skateboard park Increase support for community facilities and events eg theatre, performance venue, concert hall Insufficient community halls
Corsham and the surrounding area (2005-2015)	Maintain shops and post offices in rural areas Increase range of local shops and local jobs	Maintain high quality of local schools Provide sufficient child and after school	Insufficient police presence on streets Lack of CCTV in problem areas	Improve recycling and composting Improve pavements and alleyways	Open rail station Speeding, traffic management, Parking in Box and Corsham and near schools	Effect of housing developments on health services Improve provision of	Increase provision of affordable housing for local people Sheltered	Lack of places for young people to meet and facilities for young people, particularly in

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
	Promote the market in Corsham	care for working parents Expand access to IT and IT training		Increase litter collection	Cheaper bus fares, increase number of bus services and frequency School bus for North Colerne	doctors, dentists Modern, effective health and social care available as locally as possible	housing in centre of Lacock Improve condition of alleyways and pavements	villages
Warminster and the surrounding villages (2005-2015)	Employment dependent on military Limited migrant based labour Crossing town centre streets difficult Empty shops, loss of services, village shops, coach services Tourism	Workforce skills issues Poor take up of vocational training programmes Inadequate transport to education and leisure facilities between town and villages in evenings	Vandalism and other forms of anti social behaviour Dog fouling Speed of traffic Insufficient police	Importance of farming industry Traffic speed on country roads Responsible use of countryside Management of open spaces Awareness of countryside issues Improve rights of way network	Through traffic using town centre problem Congestion and speeding Access to town No consensus on improvements to shopping and traffic calming Public transport Improve A36 Cycle paths	Support community engagement with PCT Community hospital services Beckford Centre Preventative health care Dentists Improve health related transport including LINK	Dilapidated buildings Increasing vacant retail properties in town centre Develop greater pride of place More low cost housing Protect special character of villages	Poor co-ordination of activities Exploit Athenaeum as centre for community Increase cultural activities Improve sports facilities and those for young people
Westbury and the surrounding area (2005-2010)	Range and number of shops in Westbury and support village shops Support rural shops, post offices and services Develop local	Choice in range of learning opportunities Use Maltravers and primary schools more Low percentage obtain higher qualifications Basic skills	Anti social behaviour Access to police Bullying in schools, on streets Late night and underage drinking and alcohol abuse,	Protect countryside and wildlife Concern over emissions from Lafarge cement works Waste disposal as an increasing problem	Bypass for A350 Speeding, HGVs Transport links and frequency Bus timetables Access to transport and town centre for disabled people Rail station	GP services Community hospital Information on health issues NHS dentists Support for older and young people and those with learning	New houses and facilities to match Affordable housing Re-develop Westbury Sheltered housing Lighting around	Leisure and sports facilities, open spaces and play areas Library service to keep up with growing population Access for disabled people

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
	employment opportunities Tourist potential	Improve health education Daytime classes	Dog fouling, litter, vandalism and graffiti	Untidy grass verges and other common areas	More crossings Air quality Parking	difficulties, mental health issues	Oldfield Park, the Ham Pavements	Protect area's culture and heritage
Bradford on Avon and the surrounding area (2005 and beyond)	Kingston Mill Tourism Retain employment sites Employment opportunities Retail development Leisure provision Local ownership of local assets	Out of school behaviour Lack of part time study for adults, help to improve adult basic skills Collaboration between schools Disparate record keeping Pre school access	Anti social behaviour Availability of police Underage drinking Availability and use of drugs Fear of crime Poorly lit public areas Domestic violence	Range of local produce Mini open air market Energy strategy Woodfuel, biodiesel, recyclable waste, LETS, Fair trade Conservation of local character Canal tow path	Volume, density and congestion, hold ups, noise and air pollution Parking difficult Need relief road A46/A36 link Danger for pedestrians Traffic impact of developments Inadequate public transport	Maintain good primary care and modern facilities Air quality Indoor exercise facilities Promote as healthy place Offer range of solutions and out of hours Dental services Transport links	Dormitory trend Preserve historic character Appearance of public areas, treescape and green areas Footbridge Rentable and integrated, sustainable affordable housing	Communication Sustain groups Tithe Barn unavailable Need multi purpose flexible resource Under use of Youth Centre Small museum Sports facilities Improve village facilities

Broad Summary of Issues Identified in the Community Plans – Originally Reported to Cabinet on 17 December 2004

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
Calne and the surrounding area (2004-2014)	Broadband Portemmarsh industrial estate Retail provision Farmers' market Publicity	Basic skills Venues for learning Transport to gain access to educational opportunities	Fear of crime Anti social behaviour Drugs culture Damage Vulnerable people Bullying Visible policing	Erosion of countryside Waste Fly-tipping Abandoned vehicles Litter Pollution Agricultural diversification Farmers' market	Frequency and extent of public transport Wigglybus Roads Cycle networks Congestion Disabled access to transport Badly parked cars	24 hour nursing care in own homes Access to health and social care services Service user and patient involvement	Affordable housing Accommodation for vulnerable Energy efficiency Appearance of town centre buildings Protecting landscape	Adult education courses Recreation facilities Community events Engaging young people Skate park Cinema and entertainment complex
Devizes and the surrounding area (2003-2015)	Master plan for town centre Local food producers Tourism strategy Retail provision Town centre manager Develop brownfield sites Shops and post offices	Extended use of schools Work with schools on attainment More engagement of young people ICT skills College for Devizes	Vehicle crime Anti social behaviour Hate crime Domestic violence Misuse of drugs and alcohol Community capacity building	Waste and recycling Protect AONB character Community nature reserves Access to parks and open spaces	Devizes area transport plan Car parking Walking and cycling Speeding Travel/mobility shop Bypass Railway station	Housing for the vulnerable Services for independent older people Community hospital Childcare Services for vulnerable and families Complementary therapy	Energy efficiency Mixed styles and mixed communities of affordable housing Releasing land Improved appearance of housing Multi use meeting places	Vibrant groups Sports and arts facilities Community engagement Theatre and cinema Support cultural events
Marlborough and the surrounding	Agriculture in decline Business start	New extended school on the Stedman site	Household burglary, drugs and criminal	Conservation of the AONB Protection of	Frequency and extent of public transport	Lack of beds and waiting list for Great	More affordable housing Preservation and	Range of cultural activities

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
area (2004-2014)	ups Employment opportunities to match need Tourism Women's employment Broadband Employment land Business networks Tourist accommodation Rural facilities	Transport to gain access to educational opportunities Access to ICT Retain schools Engaging young people Services for disabled Skills gaps Adult education courses	damage Drug use Fear of crime Anti social behaviour Domestic violence Damage to business premises Under age drinking Theft from vehicles Fire risk in town	countryside Waste and recycling Abandoned vehicles Kennet and Avon canal facilities Flow of River Kennet Air pollution	Waiting and interchange facilities Parking Strategy Routes for cyclists and pedestrians Reduce congestion, speeding and HGVs Community transport Access to services Roads	Western Hospital Improved services at Savernake Hospital Respite care for people with learning disability and carers Reduced health visitors and district nurses Social firms Foot care, dentistry	enhancement of Marlborough High Street Accommodation for the vulnerable Short term homelessness Energy efficiency Residential flats over shops	Engaging young people Promotion of Avebury Cinema and theatre Raising profile of arts and crafts Community events Engaging people with disabilities in activities
Melksham and the surrounding area (2004-2014)	Employment opportunities Expand Hampton Business Park Training	Learning and training support (inc voluntary groups) Neighbourhood nurseries	Anti social behaviour CCTV Outlets for young people's energy	Recycling Improve older residential areas Access to open areas and green spaces	HGVs Improve access to the town Rail services Cycle network	Struggle to recruit in the area to provide domiciliary care	Traffic calming Pavements Town centre improvements Homelessness of young people	More facilities Opportunities for young people (non alcohol based) Access
Pewsey and the surrounding area (2002-2012)	Availability of jobs Encouraging social enterprise Lack of rural facilities Pewsey as a	Extra facilities for learning Diversions activities for young people Special status for Pewsey	Fear of crime Domestic violence Anti social behaviour Encouraging young people to	Waste Air pollution Landscape preservation Assistance to the farming community	Lack of accessible transport for disabled Increase Wigglybus use Roads	Care for the vulnerable Care for older people Need Nursing Home Support for	Affordable housing Quality of the built environment Future of Broomcroft	Activities for young people Pewsey Library Maintain the Carnival Links between villages, rural

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
	service centre	secondary school More influence for young people Helping school leavers Access to information	take an active role in the community Level of policing Rural isolation Litter	Energy conservation Water pollution Monitoring wildlife in the Vale	Parking Character of the Vale Bus services Pedestrian access to the station Safe cycling routes	children and families Access to countryside for disabled Vulnerable people in Winter	Road site	areas and Pewsey Promote white horses and Pewsey as a Heritage village Future of Wilcot Road recreation area
Tidworth and the surrounding area (2003-2013)	Broadband Need Economic Development Strategy Retail shops Release of land for development Local food Communications Castledown	Skills gaps Access to learning ICT skills and access in libraries to ITC Provision of schools adequate for additional troops	Vehicle crime Burglary Anti social behaviour Domestic violence Drug and alcohol misuse Dangerous driving	Enhance River Bourne Valley North Wessex Downs AONB Management Plan Waste and recycling Nature reserves Country Park	Community Area Transport Plan needed Extend Wigglybus Traffic volume and speeding Roads Civilian use of Ludgershall rail	Housing for the vulnerable Supporting families Childcare Disabled facilities Healthy lifestyle Complementary Healthcare	Affordable housing Release of land for development Mix of business premises, starter units Self build Energy efficiency	Fixed/mobile skateboard park and BMX Support youth organisations Participation of young people in the community Garrison auditorium
Trowbridge and the surrounding area (2004-2014)	Town centre regeneration Lack of investment Rural facilities Agriculture in decline Lack of employment opportunities	Young people feeling excluded in communities Access to lifelong learning Closure of small schools Lack of adult educational attainment Access to ICT	Anti social behaviour Drug and alcohol misuse Unsafe areas Health and safety of young people Lack of support for community safety issues	Wildlife habitats Poor visual environment (abandoned vehicles, fly tipping) Waste Use of resources State of River Bliss Environmental	Mobility for disabled Traffic volume Road safety Roads and pavements Bad parking and erosion of yellow lines Lack of rural transport	Integration of people with mental health and disability problems Health and safety of young people Loss of facilities at local hospital Discrepancies in	Neighbourhoods need upgrading Affordable housing Anti social behaviour in residential areas Access to housing advice Sensitive development in	Preserve area's culture Activities for young people Need improved leisure facilities Playing fields Access to facilities for disabled Play areas

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
		Nursery provision Secondary school places for growing population	Lack of police presence and response times Understanding how to access help	gains Climate change Eco friendly transport	Access to hospitals and services Influencing future transport provision	healthcare Access for disabled Waiting times	rural areas Preserve conservation area	Opportunities for arts and entertainment Empowerment Ethnic minority concerns
Wilton and the surrounding area (Four Rivers – Ebble, Nadder, Wylde, Till) (2004-2009)	Town centre Broadband Village shops, POs and pubs Link town to shopping village Level of second home owners	Keep existing facilities in the Middle School Evening classes Maintain primary schools in villages Larger library	Anti social behaviour, criminal damage and domestic violence More policing of local villages Fear of crime	Dog fouling More parish lengthsmen Recycling facilities Litter control Abandoned cars Village clean up Preservation	Potholes, road maintenance HGVs on narrow lanes Speeding Public transport Congestion Disabled parking spaces	Improved home care Improved transitional arrangements Out of hours medical care Equality of provision for all	Affordable housing Helping the homeless Poor street lighting in villages	Lack of facilities Play facilities More information Cinema Skateboard park Place for young people run by young people
Mere and the surrounding area (Mere and District) (2004-2009)	Support and aid sustainability of trade and business in town Assist young people to access skills training Improve public transport from and to the area to encourage local employment	Improve further educational facilities for school leavers, job seekers and people wanting to learn in the area Provide lifelong learning facilities including IT training and craft skills	Fear of crime Vandalism Anti social behaviour Greater police presence Support for community safety partnership	Alternative use - farm buildings Diversification for farmers Identify important wildlife in area Increase kerbside recycling Carrying rubbish to collection points – difficult for older people	More user friendly timetables for public transport Dislike parking restrictions Divert traffic and HGVs from town and Maiden Bradley Make A303 trunk road safer Resurface Burton to Mere footpath	Healthcare facilities to keep up with new housing Acute social and healthcare issues in rural areas with large population of older people Fuel poverty	Preserve the character of villages and use of local materials Services and resources being stretched by new housing Reduce dog fouling More affordable housing for young people	Improve facilities and use of village hall Knole is 4 th worst ward for access to services Not enough facilities for young people Sports facilities inadequate Closure of swimming pool

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
Tisbury and surrounding area (Nadder Valley) (2004-2009)	Maintain services such as POs, pub, shops Promote use of local produce Schemes to provide learning and employment Support agricultural economy	Utilise existing facilities to provide and publicise learning opportunities Links with hard to reach groups Need pre school in Tisbury	Encourage involvement in safety and watch schemes Regular communication with police Develop youth activities	AONB Management Plan and CROW Diversification of redundant buildings Waste recycling Abandoned vehicles Renewable energy schemes	Community transport 90% dissatisfied with road maintenance Poor access to east and south Traffic calming Cycling/walking facilities Street lighting	Access for all to maintain independence Healthy living Communications Improve GP and access to dentist services Family Centre Ambulance services	Maintain character of landscape Affordable housing Impact of future developments RAF Chilmark and Parmiter Energy efficiency	Use mobile library, village halls and schools better Listen to local community ideas, research innovative projects Publicise events Youth club
Salisbury City and its wards (2004-2009)	Future developments to include local shops, surgeries etc	Concern about lack of funds for local schools Pressure on local school places as new housing built	Vandalism and anti social behaviour Reduce noise and disturbance Provide community centres Reducing crime and fear of crime Additional CCTV Street drinking and begging Street lighting Litter	Doorstep recycling Education programmes for young people at school Clean up local rivers and streams	Traffic congestion More residents' parking schemes Traffic calming Cycle lanes Pedestrian improvements Less school run congestion Better maintenance of roads and pavements	More drop in centres for provision of health information and advice and treatment of minor illness Improved services for elderly Patient waiting lists Promote healthy living	Cleanliness of roads and pavements and open spaces Abandoned shopping trolleys Low cost affordable housing	Access to services Skateboard park Playground facilities Summer Challenge Scheme Outdoor facilities Increase opportunities for young people to get involved Meeting places

Community Area	The Economy	Education & Lifelong Learning	Crime & Community Protection	Environment & Land-Based Issues	Transport	Health & Social Care	Housing & the Built Environment	Culture
Amesbury and the surrounding area (Stonehenge community area) (2004-2009)	Supermarket Preservation of commercial and retail outlets Protect village shops, POs Local produce Broadband	Community use of schools buildings and libraries Extend library opening hours Local learning opportunities	Fear of crime Anti social behaviour and vandalism increased in town and villages Drugs, alcohol	Waste reduction Dog fouling Litter and recycling Importance of wildlife sites AONB	New footpaths and cycleways Roads Speeding Parking Public transport Concessionary fares	Access to NHS dental care Help long term patients Elderly and disabled groups need active support	Growth of housing developments Community facilities, centres Affordable housing Open spaces	Play facilities Shortage of with youth workers Support for community orgs Improve visitor facilities Local museum
Downton and surrounding area (Southern community area) (2004-2009)	Maintain and enhance retail units and services in villages Link between local businesses and education Employment sites and environmental concerns Access to Broadband	Limited community facilities in villages for learning Limited number of courses to offer Increase in rolls, with pressures on accommodation and traffic Greater access to Downton library Extent of mobile library	Vandalism and anti social behaviour including noisy neighbours Greater police presence Making people feel safer Domestic safety	Protecting wildlife and the natural environment Maintaining countryside industries Disposal of MOD Dean Depot Health and traffic implications of extraction and landfill sites Flooding – continued maintenance and support	Provision and maintenance of footpaths and cycle paths Access to Salisbury by Alderbury and Laverstock residents Deterioration of bridleways and ancient tracks Speeding, black spots, congestion HGVs Improve signage and street lighting, parking Improve public transport	Access to NHS dentists No GP surgery in Laverstock Out of hours medical facilities patchy throughout area Services for elderly including housing and care Help for long term patients Length of hospital waiting times Equality of opportunity for all Shaping health care provision	Ensuring service provision adequate to support communities where new developments planned Affordable housing for local people including young, old and vulnerable Waste including community and kerbside recycling	Preservation and enhancement of local heritage Uncertainty of use of playing fields and sports grounds in long term Improve play areas Affordable and available leisure facilities Arts provision Delivery of Youth Service programme Maintain local facilities Improve child care provision

VOICE TO CHOICE PROJECT: THE FRAMEWORK

APPENDIX B

It is proposed that the Voice to Choice project will set out the Council's commitment to 3-tier working under the following headings:

§ **Frameworks: how the component parts fit together and how local decision making will function**

This will outline the key organisations and agencies working in partnership and the form of local decision making which the Council wants to establish and how it will link with central decision making, the service planning, Scrutiny and Overview processes in the Council. To determine the source decisions which the new body will have responsibility for and the level of financial resource which it will have. To establish how the local decision making body will function as a community forum and the implications this will have for its membership, mode of function and any impact on the Council's Constitution.

§ **Principles for joint working**

To be agreed with partners and to establish how the new 3-tier public assembly will be supported, how detailed professional advice will be supplied and how these resources will be made available. Planning applications are not seen as part of this process.

§ **Funding arrangements**

Funding sources and arrangements

• **How Councillors will be supported**

A re-shaped team of community planners to support community leadership

§ **Support from community planners**

A new job description and re-defined role for community planners

§ **Defining what's better for being local?**

This area of the project will begin to detail which services, new initiatives or projects can offer communities more influence in how they are shaped, and identify when decisions can be made at a more local level. Service Heads are being closely involved with this process through the Listening to Communities Project Board. This will also involve making arrangements for delegated decision making to appropriate members and officers

§ **Key service contacts for community areas**

To adhere to the principle of a single point of contact for all queries as part of the customer care programme

§ **Learning and networking opportunities**

A programme of events and training for councillors, staff and participants of community planning partnerships which strengthens local area working and helps build local capacity

§ **Annual feedback and progress**

A consistent approach towards providing information to the community areas which is explicit about what has been achieved

§ **Performance monitoring and evaluation arrangements**

Consistent arrangements within the Council which are designed to capture progress and identify areas for improvement