

Community and Environment

CPA Indicator
Key Performance Indicator (KPI)
CPA and KPI

On target
Within 5% of target
Off target

PI No.	Description	Units	Team Leader	2003/4 Actual	2004/5 Actual	2005/6 Actual	2005/06 Quartile position	2006/7 Actual					2006/7 Target	Target (2004/05 DC Quartile) 1=Top 4=bottom	Direction in performance from 2005/06 ↑ = improved ↓ = worse - = no info for comparison	Comments
								Q1	Q2	Q3	Q4	Year to date				
<b>Corporate Health</b>																
156	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people.	%	David Stirling	40.00	40.00	25.00	-	50.00	50.00			50.00	75.00	-	↑	Only 2 buildings included in this calculation. Monkton Park accessible. Works to commence on Corsham TIC in October 2006. PI will be 100% when complete.
<b>Housing BVPIs</b>																
64	Number of non-local authority-owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority.	number	Janet O'Brien	14	8	5	3						8	2		The Rent Deposit Scheme has now been used for 23 properties. Based on the 23 properties we are confident that we will meet the target of 8 for 2006/07.
183a	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need.	whole weeks	Janet O'Brien	9	5	2.27	2	3.14	0.00			3.14	2.50	2	↓	Only 2 families included in this PI for the first 6 months
183b	The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need.	whole weeks	Janet O'Brien	16	22	17.13	3	32.36	9.00			20.68	16.00	3	↓	Only 4 families included in this PI for the first 6 months
202	The number of people sleeping rough on a single night within the area of the authority.	number	Janet O'Brien	-	6	7	-						5	-		Annual figure
203	The percentage change in the average number of families placed in temporary accommodation.	%	Janet O'Brien	-	28.21	-24.50	1	-28.94	-7.89			-18.42	-10.00	1	↑	Continued improvement on previous years
213	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	number	Janet O'Brien	-	-	0	-						10	-		Annual figure
214	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	%	Janet O'Brien	-	-	4.52	-						4.00	-		Annual figure

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<b>Environmental Health and Trading Standards BVPIs</b>																
166a	Score against a checklist of best practice for Environmental Health.	%	Mike Doran	90	90	95.0	1						95.0	1		Annual figure
216a	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination.	number	Mike Doran	-	-	100	-						79	-		Annual figure
216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	%	Mike Doran	-	-	61	-						35	-		Annual figure
217	Percentage of pollution control improvements to existing installations completed on time.	%	Mike Doran	-	-	100	-						100	-		Annual figure
<b>Culture &amp; Related Services BVPIs</b>																
219a	Total number of conservation areas in the local authority	number	David Stirling	-	-	65	-						66	-		Annual figure
219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal.	%	David Stirling	-	-	2.00	-						2.00	-		Annual figure
219c	Percentage of conservation areas with published management proposals.	%	David Stirling	-	-	2.00	-						2.00	-		Annual figure
<b>Community Safety &amp; Well-being BVPIs</b>																
126	Domestic burglaries per year, per 1,000 households in the Local Authority area.	number	Jo Cogswell	6.63	6.9	5.95	1	1.65	1.00			2.65	6.02	1	↑	
127a	Violent crime per year, 1,000 population in the Local Authority area.	number	Jo Cogswell	-	-	10.10	-	2.67	3.10			5.77	6.58	-	↓	
127b	Robberies per year, per 1,000 population in the Local Authority area.	number	Jo Cogswell	-	-	0.24	-	0.05	0.06			0.11	0.09	-	↑	
128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area.	number	Jo Cogswell	5.73	4.76	5.16	1	1.24	1.29			2.53	4.26	1	↑	
174	The number of racial incidents reported to the Local Authority, and subsequently recorded, per 100,000 population.	number	Alun Davies	0	0	1.56	-						1.56	-		Annual figure
175	The percentage of racial incidents reported to the Local Authority that resulted in further action.	%	Alun Davies	N/A	N/A	100.00	-						100.00	-		Annual figure

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225	Actions Against Domestic Violence		Janet O'Brien	-	-	54.5	-						64.0	-		Annual figure
226a	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations.	£	Janet O'Brien	-	-	218,344	-						139,600	-		Annual figure
226b	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above.	%	Janet O'Brien	-	-	100.00	-						100.00	-		Annual figure
226c	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public.	£	Janet O'Brien	-	-	0	-						70,000	-		Annual figure
<b>Local PIs</b>																
LPI 90	% of high risk A, B & C food premises inspected	%	Mike Doran	100	100	100	-	18	31				31	100		
LPI 97	% of High Risk Health & Safety inspections of A1, B1, B2 & B3 premises inspected.	%	Mike Doran	56	100	100	-	-	-	-	-	-				This PI should be suspended for the time being. Local Authorities are working closely with the Health and Safety Executive. The HSW agenda has changed. Rather than carry out inspections relating to risk rating of premises they are now being done having regard to national themes. There are 5 main areas for 2006/7 and we are recording officer hours against these themes. In time I am sure some sort of performance indicator will emerge. Therefore, this PI will be suspended for 2006/07
LPI 102	% of response to emergency complaints within 24 hours	%	Mike Doran	100	100	100	-	100	100				100	100		
LPI 129	% of homelessness applications on which NWDC makes a decision and issues written notification to the applicant within 33 working days	%	Janet O'Brien	88.64	97.33	95.15	-	95.16	100				97.5		↑	
LPI 130	Number of affordable homes completed	number	Janet O'Brien	-	-	157	-	43	26				69	150		92 affordable homes on site
LPI 256	Number of businesses benefiting from Business Start Up Scheme	No.	Gwyn De-Arth	6	8	17	-	2	10				12		↑	