

Stronger Communities								
	Headline Outcome		Sub - Outcome	Owner - Lead	Activities	Partner/Resources	LAA Indicator or output	Target
1	Local people, communities and voluntary organisations are empowered to have greater choice and influence over local decision making and a greater role in public service delivery							
		1.1	To identify current and future issues within communities impacted by a military presence, investigate and propose changes to strategies and delivery mechanisms to allow issues to be effectively addressed	Wiltshire County Council Economic Regeneration Group	<p>Phase 1 of the project will aim to identify current issues and take account of these - together with expected developments in both the civilian and military fields - to formulate future "scenarios" in the military communities in the County.</p> <p>This phase will involve primary information gathering, the analysis of data using qualitative and quantitative methods, and the use of demographic and economic models for impact-assessment and to project "future states". The following activities have been identified.</p> <p>(i) Identification of issues (ii) Projection of issues (iii) Grading of issues (iv) Identify solutions</p> <p>Phase 2 will consider developing structures and delivery mechanisms and testing solutions</p>	<p>Partners Bath University - Research WCC Economic Intelligence - Research WCC Corporate Research - Research MOD - Army RAF Lyneham - RAF (Note: TBC) Business Link Berkshire and Wiltshire - Business Sector CAB - Community/Voluntary Sector Healthier Wiltshire - Health Sector Housing? (Note: TBC) Transport? (Note: TBC) Tidworth Development Trust - Community WCC Children and Education - Education WCC Economic Regeneration and Resources – Regeneration/Accessing Funding Sustain the Plain - Accessing Funding KDC - District Councils</p> <p>Resource Phase 1: £38,550 (SWRDA: £19,275. L+ £19,275) Phase 2: £40,000 (TBC) (Potential sources to include SWRDA, WCC and L+ (secured))</p>	<p>Baseline: No. of reports produced. No. of structures/delivery mechanisms developed</p>	<p>Baseline: Research brief produced and funding secured.</p> <p>2007/08 1 Research Report 1 Report identifying solutions, structures and delivery mechanisms (nature of delivery mechanisms at Refresh)</p> <p>2008/09 1 Engagement mechanism for ongoing relationship management</p>

	1.2	<p>Local people involved in influencing design and delivery of public and voluntary services, that address their local priority and support community cohesion</p>	<p>WCC (Nikki Lewis)</p>	<p>Year One 1. Workshops with community leaders & local area partnerships to explore the role of the frontline councillor and identify support needs. Pilot and evaluate new support roles. Continue to scope opportunities for greater influence and decision making with services; develop local community 'offers', between statutory agencies and area partnerships, that will lead to really local 'LAAs'. Establish joint ways of working with the Neighbourhood Policing Teams. Explore how scrutiny/ local calls for action can be dealt with through local area partnerships, including the role of community leaders in this process. Year One 2. Wiltshire wide position statement commissioned, capturing existing research, forum/ agency work and initiatives. Development of Wiltshire wide BME booster panel for on-going engagement, focussing on priority issues. Of minority hard to reach groups. Local Young Peoples Issues Groups (LYPIGS) will be offered decision making power over the choice of local projects to be funded through the Wiltshire Young Peoples Opportunity Fund. Final decisions will be made by a YP Board</p>	<p>VCS Depot Project Social Inclusion Partnership Churches Together Young Foundation South Wilts Diversity Partnership Kennet Diversity Initiatives Group WCC District Councils</p>	<p>Baseline reqd to measure performance, or use proxy indicators</p>	<p>Mandatory indicator for % of residents who feel that their local areas are places where people from different backgrounds get on well together. Mandatory indicator for % of residents that feel they can influence decisions affecting their local areas</p>
<p>2 Enrich individuals' lives, strengthen communities and improve places where people live, through culture, heritage, and sport</p>							

		2.1	A developed sense of place	Wiltshire Culture Group (Richard Rogers)	<ul style="list-style-type: none"> • Re-vitalise Wiltshire Culture Group • Improve access to, and awareness of County Council community history website, and to improve the number of places already covered. • Public art (interpretation & communication) – Consultant to be appointed • Enhance and improve opportunities for everyone to join in and enjoy the benefits of the local culture • To seek ways to encourage young people to plan, participate and become involved in cultural activities • Development of public art provision and practises • Achieving one body that can speak for the Wiltshire Cultural community raising the profile and the contribution of the cultural sector – as stated in the sustainable strategy for Wiltshire 	<p>LA's ACE WASAA WASP</p> <p>LA's ACE</p> <p>LA's WASSP ACE</p>	<p>Increase in the numbers of young people participating in cultural activities over 5? Years</p> <p>Secure funding to develop a sustainable way to champion public art in the built environment. Consultant appointed.</p>	TBC
		2.2	Community Cohesion, built through bringing people together to address environmental issues	Wilts Wildlife Trust (Simon Smith)	<ul style="list-style-type: none"> • Real nappy campaign, compost ambassadors, site-based community groups, climate friendly communities, youth projects, volunteer recording, practical conservation 	Resourcing for an evaluation pilot is needed, or evaluation of impact of environmental activity on community cohesion needs to be built into existing evaluations	The impact on community cohesion of environmental projects is measured	One pilot evaluation based on an existing project
		2.3	A range of community groups established to deliver sport and physical activity projects in each local authority area	WASP (David Bareham)	Projects should cover a wide range of accessible activities from movement skills for toddlers to chair based exercise for the less agile. Diversionary activities for youngsters will also be a priority so as to deter anti-social behaviour and promote community cohesion.	Resources anticipated once commitment shown through LAA process. £250k accessible but needs match funding from partners	TBC	Yr 1 10 Groups Yr 2 25 Groups Yr 3 45 Groups
3	Improved access to services							
		3.1	Access to affordable homes increased	Rural Affordable Homes Partnership (Community First – Philippa Read)	tbc	District Councils	tbc	Increase the supply of affordable housing by 100 homes per year in each Local Authority area, and target 1st time buyers and young people
		3.2	Encourage choice and transparency in the allocation of Social Housing through systems of Choice Based Lettings with the intention to set up a regional system for Wiltshire	Rural Affordable Homes Partnership (Community First – Philippa Read)	tbc	tbc	tbc	tbc

		3.3	Reduce the total amount of homeless clients in temporary accommodation by 50% by 2010	Rural Affordable Homes Partnership (Community First – Philippa Read)	tbc	tbc	tbc	50% reduction by 2010
		3.4	To increase the amount of suitable move on or supported housing for vulnerable single homeless people in particular ex-substance misusers	Rural Affordable Homes Partnership (Community First – Philippa Read)	tbc	tbc	tbc	tbc
		3.5	Enable community asset ownership where appropriate	Community First (Philippa Read)	Baselining research on existing assets. Link to Local Development Frameworks Develop advice/guidance and assessment of risks. Single Point of Contact for advice required	WCC	To ensure assets (inc. cultural) are not lost to the community if/when usual funding or other support is lost. Opportunity to support social enterprise	tbc
		3.6	More Children's Centres linked to extended schools opened	WCC / LEA (Mary O'Malley)	Possible community use of schools and libraries for extended learning provision. Increase the take up of adult learning opportunities through public libraries. Opportunity to develop the use of the Smartplace community e-learning centres. Building CAB outreach outlet into the Centres	<ul style="list-style-type: none"> • LSC • Town and Parish Councils • VCS • CAB • Job CentrePlus • Family Learning • WASP 	To provide added value to current extended schools programme, improving capacity to reach more families earlier than planned. (Currently 20 in 10 years) To improve levels of basic skills developed within the community/workforce	tbc
		3.7	Reduce % of 16-18 year olds not in education, employment & training	Connexions	Deliver LCF NEET action plans Establish strategic planning group Deliver LPSA work Research and target action on groups over represented in NEET or have pre-disposition to be NEET	<ul style="list-style-type: none"> • Connexions • LCF members • LSC • Chamber of commerce 	The percentage of young people in Wiltshire aged 16-18 who are not in Education, Employment or Training (as measured by the DfES adjusted NEET indicator)	4.1% (average of November '08 to January '09) (reduced by 0.4% points)

	3.8	<p style="text-align: center;">Access to services and facilities improved for those without private transport</p>	WCC (Ian White)	<p>A. Continue to provide subsidy to local public transport in order to maintain as far as possible reasonable levels of public transport access</p> <p>B. Support and develop community and voluntary transport to meet an increasing range of access needs, that cannot be met cost effectively by conventional public transport, through increasing the coverage and capacity of car schemes, community minibuses etc. and by developing community transport hubs</p>	<p>A) Wilts & Swindon Rural Transport Partnership Wilts & Swindon Access and Transport Delivery Partnership District Councils Bus operators Funding: WCC revenue funding (PT budget) Rural Bus Subsidy District funding Parking revenues B) As above, WCC PTU, Community First, Wilts & Swindon Community Transport Assoc, Parish Councils. Funding: RDA,WCC (rev and capital), Districts, other external bids</p>	<p>A) % of rural addresses within 800 metres of a daily or hourly weekday daytime bus service</p> <p>B) % of rural addresses covered by a voluntary car scheme.</p> <p>Development of an effective partnership to tackle access and transport issues</p> <p>Development of community transport 'hubs'</p>	<p>A) 1. To maintain access to at least a daily bus service for at least 80% of rural households up to 2010/11 2. To maintain access to an hourly or better weekday daytime bus service for at least 50% of rural households up to 2010/11.</p> <p>B) 1.To increase coverage of voluntary car schemes in rural areas to 94% of households by 2010/11 2.To have an effective Access and Transport Delivery Partnership in active operation, with 4 project teams and action plans in place, by March 2008 3. To have 3 new community transport 'hubs' at the launch phase by March 2008.</p>
	3.9	<p style="text-align: center;">Improved access to independent advice</p>	Wiltshire CAB (Sheila Venn)	<p>Carry out an audit of advice provision in Wiltshire. Recording the provider, quality standard, specialist subject provision. Map the gaps in advice provision. Record the funding provision.</p> <p>Maintain the current provision of 'core' advice services in CABx outlets. Increase the volunteer base.</p> <p>Expand specialist provision in debt and benefit advice across the county, taking services to community groups and centres.</p> <p>Provide advice and information to Migrant workers. Employ a development worker to provide advice surgeries, carry out awareness training to service providers, schools and employers</p>	<p>WCC District Councils Legal Service Commission CABx Lottery Children Centres/Primary Schools GP practices Housing Associations</p>		<p>Year one 15 new volunteers X,00000 people given quality advice A mapped advice audit for Wiltshire</p>

		3.10	Improved access to non-urgent advice and service from emergency services and community safety practitioners	Customer First 101 Board (Matt Bennion-Pedley)	Call centre to be established and service standards agreed by partners, to rollout national 101 telephone number scheme. Wilts and Swindon to be covered by project, giving access to all to report ASB, graffiti, noise, intimidation, abandoned vehicles, rubbish/litter, street lighting or to request specific services such as safety advice.	Customer First partnership (WCC, SBC, Districts, Police, Fire). Funded by Home Office (£2m) Funding bid presented – to be announced end October 2006	as per project plan	Milestones to lead up to go live in October 2007
		3.11	Improved access to services in rural areas, where transport is not an option	WCC (Clair Wheeler)	Wiltshire Pulse Community Hub project, funded by ISB9 will facilitate a community hub based within a local community which hosts and co-ordinates a range of services to support the community: The community hub will promote social inclusion and will be accessible to all members of the community. The use of IT seeks to engage members of the community who have not been able to access services previously, maybe because of transport or mobility issues. A focus on educational opportunities will seek to promote basic skills and lifelong learning opportunities	ISB9 Funding will support the pilot until March 2010 Customer First Partnership District Councils Third Sector Organisations Wiltshire Compact Board CVS Schools & Extended schools Children's Centres	TBC	TBC
		3.12	Improving access to services for hard to reach and hear groups	S Wilts Diversity Partnership (Amber Skyring)	<ul style="list-style-type: none"> • Clear and accessible information for BME groups/individuals / migrant workers • Build relationships with our diverse communities • Continue to raise awareness and understanding of our diverse communities • Raise awareness of employee rights 	tbc	<ul style="list-style-type: none"> • Information accessible in different languages and jargon free • Produce Diversity checklist to be used by agencies to reduce blocks to access services, inc by those with disabilities or impairment • Establish BME forum/consultation body • To increase the reporting of hate crime / incidents and establish a countywide procedure and document • Establish source for independent information and advice (this could be linked to 3.10) • Improved access to ESOL provision • Establish local translators in the community to support their own communities 	TBC
4	Increased capacity in the community and voluntary sector							

		4.1	The infrastructure of the Voluntary & Community Sector is enhanced	W&S Infrastructure Consortium (Margaret West)	<p>A. Facilitate partnership working and sharing of information and best practice within the Wiltshire & Swindon Infrastructure Consortium.</p> <p>B. Move the work of the consortium forward through consultations with partner organisations and wider sector as well as regular reviews of structures, methods of working and partner organisations.</p> <p>C. Carry out audit of VCS awareness of consortium and partner infrastructure organisations and identify areas for attention.</p> <p>D. Raise awareness of the role of the consortium and the services and support provided by VCS infrastructure organisations. Build relationships with stakeholders and the wider VCS.</p> <p>E. Develop a Voluntary Sector Forum for Wiltshire and Swindon in consultation with local/district fora. Enable consultation and information sharing</p>	tbc	<ul style="list-style-type: none"> • Consortium meetings planned 6 months in advance. • Information sharing procedures established. • Strategic planning workshops planned and delivered. • Audit of awareness. • Action plan created. • PR materials (?) created. • Presentations held and meetings attended. • Voluntary Sector Forum created. 	tbc
		4.2	The public and voluntary & community sectors work in an integrated and complimentary way to better support the needs of the community	Compact Board (WCC/DACS)	<ul style="list-style-type: none"> • Baseline survey of impact of the Wiltshire Compact and each of the Codes of Practice • Targeted work program to follow survey to strengthen and embed the Compact further. • Adopt principles of Compact Plus which will work to strengthen the Wiltshire Compact 	<p>Kennet District Council</p> <p>Salisbury District Council</p> <p>West Wiltshire District Council</p> <p>North Wiltshire District Council</p> <p>Wiltshire County Council</p> <p>Wiltshire PCT</p> <p>Avon and Wiltshire Mental Health Partnership NHS Trust</p> <p>Great Western Ambulance Service NHS Trust</p> <p>Voluntary Action West Wilts</p> <p>Charities Information Bureau</p> <p>Wiltshire REC</p> <p>Community First</p> <p>CVS North Wiltshire</p> <p>Salisbury Community Action</p> <p>Voluntary Action Kennet</p> <p>Wiltshire and Swindon Fire Authority</p> <p>Wiltshire Association of Local Councils</p>	Action Plan for improvement	TBC

		4.3	A robust volunteering sector which promotes a wide range of opportunities is in place	<p>Consortium (Margaret West)</p> <ul style="list-style-type: none"> • Baseline of current numbers of people volunteering required. • Further development of volunteering opportunities required. Continuing brokerage and marketing of opportunities required. • Exemplar employer scheme • Develop volunteering capacity within sport and active recreation sector 	<ul style="list-style-type: none"> • WCC • District councils • Youth Action Wiltshire (possibility of partnership bid with other youth organizations to V for funding for youth volunteering) • Other VCS members • Consortium in receipt of funding to develop volunteering infrastructure funding across Wilts and Swindon (but not specifically for employee volunteering) • WASP 	<p>Mandatory indicator to show increase in the number of people recorded as, or reported that they have been, engaged in formal volunteering on an average of at least 2 hours per week over the past year.</p> <p>% of adults volunteering in sport and active recreation for an average one hour per week (Baseline 11.7% - Peoples Voice July '06)</p>	1% increase per year
--	--	-----	--	---	--	---	----------------------