North Wiltshire Leisure Centres - Service Improvements - Appendix A to Report 7

Improvement		Short / Long
Area Olympiad	Improvement	term / Short
Wetside		
Changing Rooms	Complete refurbishment – establish village change including new lockers & cubicles New lighting and suspended ceiling. Replacement of vanity units/cubicles in toilets. Deep clean of tiled floor areas. Refurbishment and replacement of showers. Knock additional entrance door through to group change to separate male & female.	
	Reason for Investment	
	Existing changing provision very poor. Basket system outmoded with staffing, child protection & security issues. Overall lighting poor, current ceiling condition represents health & safety risk Advantages of separate male & female group changing rooms for schools/clubs. Decrease staffing costs	
	Estimate Cost (Exc. VAT)	
	£91,152.16	
Olympiad	<u>Improvement</u>	Short
spinning bikes (21)	Replacement of existing spinning bikes	
	Reason for Investment	
	Current bikes in poor condition with many out of action due to lack of parts – were 2 nd hand when purchased five years ago. Health & Safety	
	Estimate Cost (Exc. VAT)	
	£12,600	

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Improvement		Short / Long
Area		term /
Refurbishment	<u>Improvement</u>	
of spinning		
studio.	New flooring and redecoration of spinning studio .Installation of air conditioning units and new lighting system	
	Reason for Investment	
	Hygiene issue with part carpet flooring – redecoration & new flooring will lift the whole room – air conditioning will improve user comfort and independent lighting will set a motivational mood – all of the above will demonstrate a new level of professionalism. Attracting new members	
	Estimate Cost (Exc. VAT)	
	£36,000	
Olympiad Gym	<u>Improvement</u>	Short – medium
development	New flooring/ redecoration of room and replacement of all kit and audiovisual provision.	
	Reason for Investment	
	All equipment in excess of 5 years old, current audiovisual system faulty – new equipment will impact greatly on levels of service & site presentation and increase throughput. Scale of development will establish the biggest "wow" factor for potential new & lapsed users. Assist with the growth of membership	
	Estimate Cost (Exc. VAT)	
	£215,105.70	

Improvement Area		Short / Long term /
Olympiad relaxation area	<u>Improvement</u>	Short (very)
vending)	Replacement flooring and furniture post removal of café provision	
	Reason for Investment	
	Current café provision lacking in professionalism – stand alone vending area (enclosed with themed banking) will provide a range of confectionery & beverage options, including a number of healthy options. New furniture will include a social area, promoting user interaction and will be of a substantially higher quality than current provision.	
	Estimate Cost (Exc. VAT)	
	£37,000	
Olympiad flooring	<u>Improvement</u>	Short (very)
	General replacement of flooring throughout the building on levels A (Ground Floor) & B (Squash Courts). Levels C & D to be completed on completion of works to wetside.	
	Reason for Investment	
	The majority of existing flooring is in poor condition – replacing the flooring (excluding activity areas) will lift the standard of presentation throughout the building, giving an immediate impact to all users.	
	Estimate Cost (Exc. VAT)	
	£32,040	
Springfield redecoration	<u>Improvement</u>	Short
	General redecoration throughout the building	
	Reason for Investment	
	Overall condition of walls, ceilings in very poor condition. Substantial redecoration will lift standards of	

Improvement Area		Short / Long term /
7 00.	presentation and immediately impact on all users.	
	Estimate Cost (Exc. VAT)	
	£19,500	
Springfield	<u>Improvement</u>	Short
flooring	General replacement of flooring throughout the building	
	Reason for Investment	
	The majority of existing flooring is in poor condition – replacing the flooring (excluding activity areas) will lift the standard of presentation throughout the building, giving an immediate impact to all users.	
	Estimate Cost (Exc. VAT)	
	£17,310	
Springfield dryside	<u>Improvement</u>	Short - medium
changing rooms.	Complete refurbishment (excluding flooring which needs deep clean only) this area needs complete redecoration, replacement of cubicles, urinals and vanity units. Ventilation system overhaul	
	Reason for Investment	
	The worst area in the Centre - standard/condition not acceptable.	
	Estimate Cost (Exc. VAT)	
	£46,906.47	

Improvement		Short / Long
Area		term /
Springfield gym	<u>Improvement</u>	Short-medium
	New flooring/ redecoration of room and replacement of all kit and audiovisual provision.	
	Reason for Investment	
	All equipment in excess of 5 years old, current audiovisual system faulty – new equipment will impact greatly on levels of service & site presentation and increase throughput. Scale of development will establish the biggest "wow" factor for potential new & lapsed users. Assist with the growth of membership. Possible structural work required	
	Estimate Cost (Exc. VAT)	
	Awaiting costings, which will hopefully be available to update the Executive Meeting	
IT installation	<u>Improvement</u>	Short
(contract –wide – all four sites)	As per IT Dept quotation - Installation of DC company standard booking and membership administration system.	
	Reason for Investment	
	National support mechanism for the system – improvement in communication levels for staff at all sites through DC intranet system, allowing company standards to be cascaded quickly and efficiently. Ability to provide KPI to assist Council requirements	
	Estimate Cost (Exc. VAT)	
	£137,770	

Improvement Area		Short / Long term /
TAZ Flooring	<u>Improvement</u>	Short
	Replacement of flooring in vending area & studio.	
	Reason for Investment	
	Vending area flooring in poor condition Studio flooring not suitable for workout classes	
	Estimate Cost (Exc. VAT)	
	£9,000	
TAZ furniture	<u>Improvement</u>	Short
	Replacement furniture in vending area	
	Reason for Investment	
	Current provision allows no flexibility in seating arrangements	
	Estimate Cost (Exc. VAT)	
	£1,699	
Lime Kiln redecoration	<u>Improvement</u>	Medium
redecoration	General lick of paint for certain areas	
	Reason for Investment	
	Reception toilets/ upstairs party room & corridor Repair damaged flooring – all improving overall site presentation	

Improvement Area		Short / Long term /
	Estimate Cost (Exc. VAT) Awaiting costings, which will hopefully be available to update the Executive Meeting	
Bins – contract	<u>Improvement</u>	Short
	Theme bins quote throughout the 4 sites in all public areas	
	Reason for Investment	
	General standard of bins is poor – theme bins will make attractive addition to Centre's furniture and raise standards or cleanliness.	
	Estimate Cost (Exc. VAT)	
	£7,288	
Branding – contract wide	<u>Improvement</u>	Short
contract wide	Replacement of existing branding across all the sites	
	Reason for Investment	
	To improve the branding and impact across all four sites to present an improved identify to the centres, improve customer recognition of the centres.	
	Estimate Cost (Exc. VAT)	
	£7,654	

Improvement Area		Short / Long term /
Springfield / TAZ spinning	<u>Improvement</u>	Short
bikes (16 each)	Replacement of existing	
	Reason for Investment	
	Same issues as Olympiad reference condition	
	Estimate Cost (Exc. VAT)	
	£9,600 per site = £19,200	