



Post Office Ltd

**Network Change
Programme**

**Area Plan Proposal for
West Berkshire and
Wiltshire**

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1. Introduction

The Government has recognised that fewer people are using Post Office[®] branches, partly because traditional services, including benefit payments and other services are now available in other ways, such as online or directly through banks. It has concluded that the overall size and shape of the network of Post Office[®] branches (“the Network”) needs to change.

In May 2007, following a national public consultation, the Government announced a range of proposed measures to modernise and reshape the Network and put it on a more stable footing for the future. A copy of the Government’s response to the national public consultation (“the Response Document”) can be obtained at www.dti.gov.uk/consultations/page36024.html.

Post Office Ltd has now put in place a Network Change Programme (“the Programme”) to implement the measures proposed by the Government. The Programme will involve the compulsory compensated closure of up to 2,500 Post Office[®] branches (out of a current Network of 14,300 branches), with the introduction of about 500 service points known as “Outreaches” to mitigate the impact of the proposed closures. Compensation will be paid to those subpostmasters whose branches are compulsorily closed under the Programme.

To support the necessary changes to the Network and put it on a more stable footing and to support the reshaped Network of the future, the Government has proposed an investment of up to £1.7bn as a funding package.

The majority of Post Office[®] branches - more than 80% - will not change as a result of the Programme. Post Office Ltd is seeking to implement those changes that do take place as efficiently and sensitively as possible.

One of the key ways in which Post Office Ltd will make sure that people continue to have the best possible access to Post Office[®] services is by applying the minimum access criteria prescribed by the Government in the Response Document:

Nationally:

- 99% of the UK population to be within 3 miles and 90% of the population to be within 1 mile of their nearest Post Office[®] branch.
- 99% of the total population in deprived urban¹ areas across the UK to be within 1 mile of their nearest Post Office[®] branch.
- 95% of the total urban² population across the UK to be within 1 mile of their nearest Post Office[®] branch.
- 95% of the total rural³ population across the UK to be within 3 miles of their nearest Post Office[®] branch.

In addition, for each individual postcode district:

¹ Deprived urban – The most disadvantaged urban parts of the UK based on the Indices of Multiple Deprivation (top 15% Super Output Areas in England, 15% of Data Zones in Scotland and 30% of Super Output Areas in Wales and Northern Ireland).

² Urban – A community with 10,000 or more inhabitants in a continuous built up area.

³ Rural – A community not covered by the definition of Urban above.

- 95% of the population of the postcode district to be within 6 miles of their nearest Post Office[®] branch.

Changes to the Network can only take place within the prescribed access criteria.

In order to deliver the changes set out in the Response Document, Post Office Ltd has divided the UK into 47 areas ("Areas"). For each of these Areas Post Office Ltd will develop a local area plan proposal ("Area Plan Proposal") which will set out the changes that it proposes to make within it. The Area Plan Proposal for West Berkshire and Wiltshire has been developed and in this booklet you will find information on the changes proposed for West Berkshire and Wiltshire. Full details of the Area Plan Proposal for West Berkshire and Wiltshire are available on our website www.postoffice.co.uk/networkchange or by contacting us at the address given below.

When developing the Area Plan Proposal for West Berkshire and Wiltshire, Post Office Ltd analysed a number of factors. These included the proximity of the Post Office[®] branches proposed for closure to other nearby branches, the number of customers currently using a particular Post Office[®] branch, the size and ability of nearby branches to absorb extra customers, and the commercial implications of any decision for Post Office Ltd.

Post Office Ltd has also taken into account obstacles such as rivers, mountains and valleys, motorways and sea crossings to islands in order to avoid undue hardship to customers. In addition, the availability of public transport, alternative access to key Post Office[®] services (such as cash withdrawals, bill payments, mail services), local demographics and the impact on local economies have all been considered. Post Office Ltd has sought information from a number of external organisations and people, including subpostmasters, local authorities and regional development agencies to assist with this process.

Postwatch, the independent consumer watchdog for postal services, has worked with us in assessing the options for change during the period leading up to the publication of the Area Plan Proposal. Post Office Ltd has also engaged with other stakeholders, including relevant MPs.

Local Public Consultation

Each Area Plan Proposal is subject to local public consultation to ensure that the views of local people are taken into account before any final decisions are made by Post Office Ltd.

The local public consultation on the Area Plan Proposal for West Berkshire and Wiltshire will commence on 11 December 2007.

Normally, the local public consultation will last for a period of six weeks. Exceptionally in this instance we have extended public consultation by 10 calendar days to allow for the holiday period over Christmas and New Year. Therefore, the closing date for feedback is 31 January 2008. Please send your views and comments in writing regarding access to future Post Office[®] services in this Area to the address detailed below (payment of postage is not required to a Freepost address). Please note that your comments will not be kept confidential unless you expressly ask us to do so by clearly marking them 'In Confidence'.

Tim Nickolls
Network Development Manager
C/o National Consultation Team
FREEPOST CONSULTATION TEAM
Email: consultation@postoffice.co.uk
Customer Helpline: 08457 22 33 44

2. The Area Plan Proposal for West Berkshire and Wiltshire

Post Office Ltd is acutely aware of the concerns that changes, including closures, affecting Post Office[®] branches in West Berkshire and Wiltshire will cause. In fulfilling the Government's requirement to reduce the overall size of the Post Office[®] network ("the Network") – and to do so in a way which creates similar results across the UK as a whole, and ensures that no group of inhabitants at an area level is overall significantly more adversely affected than any other – we are proposing to retain a total of 234 Post Office[®] branches including establishing 11 new innovative Outreach service points, but to close 36 existing branches.

If these proposed changes take place, Post Office Ltd will still remain the largest retailer by Network size in the counties, and will still have more branches open than the number of branches of major banks and building societies combined. More than 99.4% of the population will see no change to the branch that they currently use or will remain within one mile of an alternative outlet.

At present the county's 1.12 million residents are served by a total of 270 branches. Usage of Post Office[®] branches is falling, in line with national trends, as more customers access services at other places, make more use of the internet and have their Government benefits, including pensions, paid directly into bank accounts.

This Area Plan Proposal supports achievement of the national accessibility criteria set by the Government, forms part of an overall reduction in the number of branches by up to 2,500 across the UK and does not disproportionately affect the inhabitants of the area relative to other parts of the UK.

In addition to meeting these criteria, when preparing this Area Plan Proposal Post Office Ltd has considered factors relating to geography, the availability of local transport and alternative access to key Post Office[®] services, local demographics and the impact on local economies. All branches where changes are proposed have been visited by members of Post Office Ltd's staff to make sure that local factors that needed to be considered in developing an Area Plan Proposal have been assessed first hand.

West Berkshire and Wiltshire communities are diverse in make up, having a mix of both rural and urban areas. 43% of the population live in rural communities and 57% in urban towns and cities.

The area has in recent years seen some of the largest inward investment from high tech industries of electronics and computer companies anywhere in Britain and, as a result has a significant proportion of the local workforce employed in a professional, managerial, or technical capacity. Microsoft is based nearby on the outskirts of Reading. Newbury itself has a local economy that is now dominated by Vodafone, whose head office is based there.

The Reading area, along with benefiting from this investment and from the local infrastructure, is prosperous, with electronics and computing, most notably in nearby Theale, which also benefits from more traditional local industries such as brewing and engineering. With Reading possessing its own university, some 14.2% of the population are students - the 37th highest in the UK.

Swindon has also attracted inward investment including such household names as Honda, GEC, Rover, and Allied Dunbar - complete with its huge Allied Dunbar Centre. Wokingham is seen as an economically active constituency containing a number of London-bound commuters.

Devizes, Salisbury and Trowbridge are predominantly rural with the local economy being heavily influenced by agriculture and both have a large military presence. Outside Salisbury City Centre there are a number of villages leading up to Stonehenge. Trowbridge along with Chippenham serves as a popular dormitory for commuters who travel into Bath and Bristol.

In order to meet the Government's access criteria and avoid undue hardship, Post Office Ltd is proposing a future Network in the county comprising 94 branches in urban towns and cities and 140 branches in rural areas (including outreach).

The needs of those living in communities defined as deprived have been carefully considered in this Area Plan Proposal, reflecting the specific national criteria set by the Government to give greater safeguards on the accessibility of branches in these communities. Some 2% of the county's total population live in deprived communities, 96% of them in urban areas and 4% in rural areas. This proposal of future Network provision in West Berkshire and Wiltshire provides for 3 branches being located in urban deprived communities.

Post Office Ltd has engaged with various stakeholders when preparing this Area Plan Proposal. We have consulted with the independent consumer watchdog on postal services, Postwatch, and have asked all local authorities within the West Berkshire and Wiltshire area to provide information and views relevant to the factors which we are able to consider. Our aim throughout has been to minimise the impact, as far as possible, on our customers and to produce the most effective overall proposal for the future.

In our conversations with stakeholders we have been made aware of various regeneration, development and transport plans affecting areas within the overall proposal. Feedback was received from Local Authorities including North Wiltshire and Wiltshire County Council and covered areas such as Chippenham, Bath, Swindon, Trowbridge and Salisbury.

We believe that the proposed area plan takes account of the information that has been made available. Provision will be kept under review should demand increase beyond anticipated levels in the future.

Stakeholders have not advised Post Office Ltd of any major road schemes that would materially change the accessibility to branches for particular communities. Similarly, the input that we have received regarding public transport provision does not suggest any proposed reduction in current provision which could leave branches significantly less accessible for particular communities or make it more difficult for customers to access alternative branches than at present.

In finalising the Area Plan Proposal, all branches were carefully considered against the Government's minimum access criteria which Post Office Ltd must meet, and with regard to other factors that we must consider. In total 6.8% of the initial Area Plan Proposal was changed as all the above mentioned factors were reviewed and as information from stakeholders was considered and assessed.

Future service provision:

The Area Plan Proposal envisages a Post Office[®] Network of 234 Post Office[®] branches including 11 outreach solution in the counties of West Berkshire and Wiltshire, which ensures that Post Office Ltd would comply with the minimum access criteria set by the Government. For 91.2% of customers this would mean no change to the Post Office[®] branch that they currently use.

The Network now proposed for West Berkshire and Wiltshire continues to offer better access to services than that of any similar organisation, while accepting the Government's decision to reduce overall branch numbers. Subject to the Government's overriding criteria, we have considered geography, transport provision, demographics and local economic impact where appropriate. We are pleased to have been able to maintain 55 rural branches that support the only essential retailer in the community and 80 rural branches that provided the only access to cash in a particular community.

The Area Plan Proposal includes provision of Post Office[®] services through innovative outreach solutions in 11 locations throughout West Berkshire and Wiltshire. In each instance the outreach solution would be located within the same community as an existing Post Office branch and provide Post Office services for a designated number of hours per week. Possible types of outreach services provided could include a mobile service visiting small communities at set times, a hosted service operated within third party premises for restricted hours each week or a partner service within the premises of a local partner (such as a pub landlord).

Outreach services are proposed in the following constituencies: Devizes, Salisbury, North Wiltshire and Westbury

Post Office Ltd understands the importance of its role in both urban and rural communities and is keen to continue to provide access to services for as many customers in as many of these communities as possible. We have also considered the relative convenience of alternative branches for those customers whose closest branch is proposed for closure. Of the 8.8% of customers who use a branch that will close, 8.2% would have access to Post Office[®] services within one mile as measured by road distance (3.4% being within half a mile of their nearest alternative). In total 99.4% of the population will either see no change, or will be within one mile of an alternative branch.

Next steps....

During the local public consultation, which will commence on the 11th December 2007, we will seek views on the proposed future service provision in the counties as outlined in this Area Plan Proposal. As this consultation period covers the Christmas and New Year periods, the 6 week consultation period has been extended by a further 10 calendar days, meaning consultation ends 31st January 2008.

Subject to the conclusion of the local public consultation period and after consideration of feedback received, no changes would be implemented before March 2008.

Post Office Ltd is at a crucial point. Customer numbers are falling, customer habits are changing and many of our traditional services are available elsewhere. It is essential that the changes, which include a reduction in the number of branches, are made if the Network is to have a sustainable future. We therefore welcome your views and comments regarding access to future Post Office[®] services in this area. In particular we ask for your views on accessibility to the nearest Post Office[®] branch.

3.

postwatch

The consumer watchdog

Postwatch is the independent watchdog for postal services, created by the Postal Services Act 2000. Postwatch is working with Post Office Ltd and local communities throughout the programme to help secure the best possible outcome for customers.

What Postwatch will do

Postwatch operates through nine regional and national committees across the UK. Postwatch's role during the programme – prescribed by government - is to scrutinise Post Office Ltd's proposals and give feedback, ensure local consultations are meaningful, and that Post Office Ltd's decisions are sensible and in line with government criteria.

Each Postwatch regional office investigates Post Office Ltd's closure proposals. Postwatch receives area plans in advance of public consultation, allowing the time to examine proposals, and Post Office Ltd the chance to refine their proposals before going to public consultation.

Once public consultation is underway, Postwatch works to raise awareness of local consultations, and encourage participation. Postwatch will also work to ensure the minimum access criteria set out by the government are maintained.

Where Postwatch thinks proposals are unsatisfactory, they will work with local communities and Post Office Ltd to address these problems. There is an agreed review mechanism between Postwatch and Post Office Ltd for such instances. It is important to note that Postwatch does not have a power of veto on Post Office Ltd's decisions.

Further information

Postwatch and Post Office Ltd have agreed a Memorandum of Understanding, which sets out in detail the role Postwatch will play in the Programme. This is available on the Postwatch website at www.postwatch.co.uk.

4. Proposed Outreach Service Points

Outreach service is an innovative way to continue to provide Post Office[®] services in some areas where we may need to close a Post Office[®] branch. The outreach service will be located within the same community as the current Post Office[®] branch and provide Post Office[®] services for a designated number of hours per week.

There are four possible types of outreach service:

The Mobile Service is a travelling Post Office[®] situated within a van operated by the core subpostmaster or his assistants that will visit small communities at set times and days each week to deliver certain Post Office[®] products and services to customers.

The Hosted Service is a fixed site Post Office[®] branch from which the core subpostmaster or his assistants transact certain Post Office[®] products and services during restricted hours each week. The premises are owned by a third party, for example, a shop or community centre.

The Partner Service is a fixed site Post Office[®] where a local partner (such as a pub landlord), appointed by the core subpostmaster, transacts certain Post Office[®] products and services from the partner's own premises during the opening hours of the partner's business.

The Home Service is a service for very small communities whereby the core subpostmaster delivers a reduced range of Post Office[®] products and services which are ordered over the telephone by customers. The products may either be delivered to the customer's home or at a local drop-in session. There will not be a physical Post Office[®] building in the community.

For each of these services an established subpostmaster (known as the "core" subpostmaster) will travel into a nearby community to provide a local Post Office[®] service; in addition to running their own Post Office[®] branch.

Over the past 18 months, 70 Outreach access points have been trialled. These services have been provided by 28 core branches, and this also draws on our experience of successfully operating over 250 'satellite' branches since 2000.

Post Office Ltd is proposing to introduce a number of Outreach service points as part of this Area Plan and is actively working to develop suitable proposals for the branches proposed for replacement Outreach services detailed within this booklet.

We would therefore like to seek views from our customers and their representatives on the Partner services proposed for Coombe Bissett, Wyllye, Heytesbury and Longbridge Deverill detailed overleaf. In the communities of Avebury, Hullavington, Lacock, Yatton Keynell, Broad Chalke, Newton Toney and Tilshead we are seeking feedback as to which of the current Outreach models they think would be appropriate and would welcome any suggestions regarding suitable locations within the local community.

West Berkshire and Wiltshire area - Post Office branches proposed for Partner service

Post Office[®] Coombe Bissett branch Homington Road, Coombe Bissett, Salisbury, SP5 4LR

Post Office Ltd is proposing to close Coombe Bissett Post Office[®] branch on a permanent basis and to mitigate the impact of the proposed closure we propose to put in place a Partner Service.

The proposed Partner Service would be operated from the existing location, offering a range of the most commonly used Post Office products and services including collecting benefits in cash using our everyday banking services or Post Office[®] card account, bill payment and mail posting (with some restrictions) for the following opening times each week:

Proposed Opening times:

Mon – Fri 09:00 – 13:00 & 14:00 – 17:30
Sat 09:00 – 13:00

Post Office services can be accessed at the following branches outside these times:

Netherhampton branch 69 Netherhampton Road Salisbury SP2 8NA	High Street branch 56 High Street Salisbury SP1 2PF	Salisbury branch 24 Castle Street Salisbury SP1 1AB
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Post Office[®] Wylve branch High Street, Wylve, Warminster, BA12 0QR

Post Office Ltd is proposing to close Wylve Post Office[®] branch on a permanent basis and to mitigate the impact of the proposed closure we propose to put in place a Partner Service.

The proposed Partner Service would be operated from the existing location, offering a range of the most commonly used Post Office products and services including collecting benefits in cash using our everyday banking services or Post Office[®] card account, bill payment and mail posting (with some restrictions) for the following opening times each week:

Proposed Opening times:

Mon – Fri 09:00 – 13:30
Sat 09:00 – 12:30

Post Office services can be accessed at the following branches outside these times:

Dinton branch The Green Dinton Salisbury SP3 5DZ	Codford branch New Road Service Station New Road Codford BA12 0NS	Stapleford branch Butts Hill Stapleford Salisbury SP3 4LQ
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Post Office branches proposed for Partner service continued:

**Post Office[®] Heytesbury branch
44-45 High Street, Heytesbury, Warminster, BA12 0EA**

Post Office Ltd is proposing to close Heytesbury Post Office[®] branch on a permanent basis and to mitigate the impact of the proposed closure we propose to put in place a Partner Service.

The proposed Partner Service would be operated from the existing location, offering a range of the most commonly used Post Office products and services including collecting benefits in cash using our everyday banking services or Post Office[®] card account, bill payment and mail posting (with some restrictions) for the following extended opening times each week:

Proposed Opening times:

Mon, Tue, Thu & Fri 08:00 – 13:00 & 14:00 – 17:30
Wed 08:00 – 13:00
Sat 09:00 – 12:30

Post Office services can be accessed at the following branches outside these times:

Codford branch New Road Service Station New Road Codford BA12 0NS	Warminster branch Martins 6/10 The Mall Warminster BA12 9BT	Corsley branch The Post Office Corsley Heath Warminster BA12 7PR
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**Post Office[®] Longbridge Deverill branch
BP Service Station / Smile Local, Church Street, Longbridge Deverill, Warminster,
Wiltshire, BA12 7DS**

Post Office Ltd is proposing to close Longbridge Deverill Post Office[®] branch on a permanent basis and to mitigate the impact of the proposed closure we propose to put in place a Partner Service.

The proposed Partner Service would be operated from the location detailed below, 110 yards from the existing site offering a range of the most commonly used Post Office products and services including collecting benefits in cash using our everyday banking services or Post Office[®] card account, bill payment and mail posting (with some restrictions) for the following extended opening times each week:

Proposed location:

Purely Organic, Deverill Trout Farm, Longbridge Deverill, Warminster, BA12 7DZ

Proposed Opening times:

Mon – Sun 09:00 – 18:00

Post Office services can be accessed at the following branches outside these times:

Warminster branch Martins 6/10 The Mall Warminster BA12 9BT	Horningsham branch Post Office Stores Horningsham Warminster BA12 7LU	Maiden Bradley branch Church Street Maiden Bradley Warminster BA12 7HW
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**West Berkshire and Wiltshire area -
Post Office branches proposed for Outreach**

Branch Name	Address	Town/City	Postcode	Constituency	Local Authority	Proposed Outreach Hours
Avebury	Hope Cottage, Avebury	Marlborough	SN8 1RF	Devizes	Wiltshire County Council / Kennet District Council	12
Hullavington	29a The Street, Hullavington	Chippenham	SN14 6DP	North Wiltshire	North Wiltshire District Council / Wiltshire County Council	13
Lacock	12 High Street, Lacock	Chippenham	SN15 2LQ	North Wiltshire	North Wiltshire District Council / Wiltshire County Council	16
Yatton Keynell	The Street, Yatton Keynell	Chippenham	SN14 7BA	North Wiltshire	North Wiltshire District Council / Wiltshire County Council	6
Broad Chalke	South Street, Broad Chalke	Salisbury	SP5 5DH	Salisbury	Salisbury District Council / Wiltshire County Council	11
Coombe Bissett	Homington Road, Coombe Bissett	Salisbury	SP5 4LR	Salisbury	Salisbury District Council / Wiltshire County Council	41.5
Newton Toney	Newton Toney Memorial Hall, Newton Toney	Salisbury	SP4 0HA	Salisbury	Salisbury District Council / Wiltshire County Council	4
Tilshead	High Street, Tilshead	Salisbury	SP3 4RX	Salisbury	Salisbury District Council / Wiltshire County Council	4
Wylye	High Street, Wylye	Warminster	BA12 0QR	Salisbury	West Wiltshire District Council / Wiltshire County Council	26
Heytesbury	44-45 High Street, Heytesbury	Warminster	BA12 0EA	Westbury	West Wiltshire District Council / Wiltshire County Council	43.5
Longbridge Deverill	BP Service Station, Church Street, Longbridge, Deverill	Warminster	BA12 7DS	Westbury	West Wiltshire District Council / Wiltshire County Council	63

**West Berkshire and Wiltshire Area -
Post Office branches proposed for closure**

Branch Name	Address	Town/City	Postcode	Constituency	Local Authority
Priestwood	83 Binfield Road	Bracknell	RG42 2AW	Bracknell	Salisbury District Council / Wiltshire County Council
Sandhurst	74-76 High Street, Sandhurst	Sandhurst	GU47 8ED	Bracknell	Salisbury District Council / Wiltshire County Council
Erlestoke	14 High Street, Erlestoke	Devizes	SN10 5TX	Devizes	Wiltshire County Council / Kennet District Council
London Road	14 London Road	Marlborough	SN8 1PH	Devizes	Wiltshire County Council / Kennet District Council
Manningford Bruce	Manningford Bruce	Pewsey	SN9 6JL	Devizes	Wiltshire County Council / Kennet District Council
Chapel Row	Chapel Row	Reading	RG7 6PB	Newbury	West Berkshire District Council / West Berkshire County Council
Englefield	The Street, Englefield	Reading	RG7 5ES	Newbury	West Berkshire District Council / West Berkshire County Council
Hampstead Norreys	Church Street	Thatcham	RG18 0TB	Newbury	West Berkshire District Council / West Berkshire County Council
Shaw	1 Kiln Road, Shaw	Newbury	RG14 2HE	Newbury	West Berkshire District Council / West Berkshire County Council
Station Road	Thatcham	Newbury	RG19 4YA	Newbury	West Berkshire District Council / West Berkshire County Council
Cheney Manor Road	84 Cheney Manor Road	Swindon	SN2 2NR	North Swindon	Swindon Borough Council / Wiltshire County Council
Bradenstoke	63 Bradenstoke, Bradenstoke	Chippenham	SN15 4EL	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Charlton	Park Street, Charlton	Malmesbury	SN16 9DF	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Kington St Michael	The Village Hall, Kington St Michael	Chippenham	SN14 6HX	North Wiltshire	North Wiltshire District Council / Wiltshire County Council

**West Berkshire and Wiltshire Area -
Post Office branches proposed for closure**

Lea	26 Pembroke Green, Lea	Malmesbury	SN16 9PB	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Lowden	One Stop Community Stores, 6 Sheldon Road, Lowden	Chippenham	SN14 0BN	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Lydiard Millicent	Toomers Garden Centre, Stone Lane, Lydiard Millicent	Swindon	SN5 3LD	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Prospect	17 Lypiatt Road, Prospect, Corsham	Wilts	SN13 9JD	North Wiltshire	North Wiltshire District Council / Wiltshire County Council
Basingstoke Road	71 Basingstoke Road	Reading	RG2 0ER	Reading East	Reading Borough Council
Erleigh Road	Erleigh Road	Reading	RG1 5NB	Reading East	Reading Borough Council
Hemdean Road	326 Hemdean Road	Reading	RG4 7QS	Reading East	Reading Borough Council
Lower Tilehurst	229 Kentwood Hill, Tilehurst	Reading	RG31 6JD	Reading West	Reading Borough Council / West Berkshire County Council
Wantage Road	180 Wantage Road	Reading	RG30 2SJ	Reading West	Reading Borough Council / West Berkshire County Council
Bulford	Bulford & Dist Working Mens Club, 31 High Street, Bulford	Salisbury	SP4 9DR	Salisbury	Salisbury District Council / Wiltshire County Council
Laverstock	Dillons Newsagents, Church Road, Laverstock	Salisbury	SP1 1QX	Salisbury	Salisbury District Council / Wiltshire County Council
Lover	Brown Bonnets, Besomer Drove, Lover	Salisbury	SP5 2PN	Salisbury	Salisbury District Council / Wiltshire County Council
Victoria Park	74 Castle Road	Salisbury	SP1 3RR	Salisbury	Salisbury District Council / Wiltshire County Council
Lawn	44 Guildford Avenue	Swindon	SN3 1JE	South Swindon	Swindon Borough Council / Wiltshire County Council
Westcott Place	175 Farringdon Road, Westcott Place	Swindon	SN1 5DL	South Swindon	Swindon Borough Council / Wiltshire County Council
Broughton Gifford	The Bell On The Common, Broughton Gifford	Melksham	SN12 8LX	Westbury	West Wiltshire District Council / Wiltshire County Council
North Bradley	Peace Memorial Road, Southwick Road, North Bradley	Trowbridge	BA14 0SH	Westbury	West Wiltshire District Council / Wiltshire County Council

**West Berkshire and Wiltshire Area -
Post Office branches proposed for closure**

Queens Square	2 Queens Square, Oldfield Park	Westbury	BA13 3LR	Westbury	West Wiltshire District Council / Wiltshire County Council
Seymour Road	Seymour Road	Trowbridge	BA14 8LS	Westbury	West Wiltshire District Council / Wiltshire County Council
The Obelisk	35-37 Silver Street	Warminster	BA12 8PT	Westbury	West Wiltshire District Council / Wiltshire County Council
Barkham Road	22 Barkham Road	Wokingham	RG41 2XP	Wokingham	Wokingham District Council
London Road	107 London Road	Wokingham	RG40 1YD	Wokingham	Wokingham District Council

**West Berkshire and Wiltshire area -
Post Office branches to remain in the Network**

Branch Name	Address	Town/City	Postcode
Abbey Meads	Village Centre, Elstree Way, Abbey Meads	Swindon	SN25 4YX
Aldbourne	13 The Square, Aldbourne,	Marlborough	SN8 2DU
Aldbury	Whaddon	Salisbury	SP5 3EB
Aldermaston	Aldermaston Village Hall, Paices Hill, Aldermaston	Reading	RG7 4LW
Amesbury	16 Salisbury Street, Amesbury	Salisbury	SP4 7HD
Arborfield Camp	Naafi Shop, Venning Road, Arborfield	Reading	RG2 9NN
Arborfield Cross	Eversley Road, Arborfield Cross	Reading	RG2 9PQ
Ashton Keynes	14a Fore Street, Ashton Keynes	Swindon	SN6 6NP
Atworth	Bear Garage, Bath Road, Atworth,	Swindon	SN12 8HN
Barkham	50 Bearwood Road	Wokingham	RG41 4SY
Bath Road	Spar 8 Till Late	Devizes	SN10 1QG
Baydon	Post Office Stores	Marlborough	SN8 2JP
Bemerton Heath	Pembroke Road	Salisbury	SP2 9DJ
Binfield	Oakmead Stores, Terrace Road South	Binfield	RG42 4JF
Birch Hill	94-95 Liscombe, Birchill	Bracknell	RG12 7DE
Bishopdown	35 Barrington Road, Bishopdown	Salisbury	SP1 3JD
Bodenham	The Post Office, Bodenham	Salisbury	SP5 4EN
Bowerhill	34 Dowding Way, Bowerhill	Melksham	SN12 6SG
Box	London Road, Box	Corsham	SN13 8NA
Bracknell	High Street	Bracknell	RG12 1AA
Bradfield Southend	The Village Stores, Southend Road, Bradfield Southend	Reading	RG7 6EY
Bradford On Avon	9 The Shambles	Bradford-On-Avon	BA15 1JR
Bratton	Hillworth Stores, Bratton	Westbury	BA13 4RW
Brimpton	Brimpton	Reading	RG7 4TG
Broad Hinton	Broad Hinton	Swindon	SN4 9PA
Bromham	4 New Road, Bromham	Chippenham	SN15 2JE
Bulford Barracks	12 Horne Road, Bulford Camp	Salisbury	SP4 9AE
Burbage	157 High Street, Burbage	Marlborough	SN8 3AA
Burghfield Common	1 Recreation Road, Burghfield Common	Reading	RG7 3EN
California	420 Finchampstead Road	Wokingham	RG40 3RD
Calne	21 Phelps Parade	Calne	SN11 0HA
Castle Eaton (serve and store)	The Village Hall, The Street, Castle Eaton	Swindon	SN6 6JZ
Caversham	Day Lewis Pharmacy, 30 Church Street, Caversham	Reading	RG4 8AU
Chaddleworth	Ibex Inn, Main Street, Chaddleworth	Newbury	RG20 7ER
Chieveley	High Street	Newbury	RG20 8UR
Chippenham	41-43 Market Place	Chippenham	SN15 3HR
Chiseldon	Meadow Stores, 34 New Road, Chiseldon	Swindon	SN4 0LU
Christian Malford	Station Road, Christian Malford	Chippenham	SN15 4BG
Churchill Way West	Waitrose Ltd, Churchill Way West	Salisbury	SP2 7TS
Civic Centre	Reading Borough Council, Civic Centre	Reading	RG1 7UE
Clive Parade	12 Clive Parade, Cricklade Road	Swindon	SN2 1AJ

**West Berkshire and Wiltshire area -
Post Office branches to remain in the Network**

Codford	New Road Service Station, New Road	Codford	BA12 0NS
Cold Ash	Cold Ash Hill, Cold Ash	Thatcham	RG18 9PH
Colerne	20 The High Street, Colerne	Chippenham	SN14 8DD
Coley Park	56 Wensley Road, Coley Park	Reading	RG1 6DJ
College Road	Spar Store - Grove Supermarket, 57 Sycamore Grove	Trowbridge	BA14 0JH
College Town	364 Yorktown Road, College Town	Sandhurst	GU47 0PU
Collingbourne Ducis	London House, Collingbourne Ducis	Marlborough	SN8 3DZ
Commercial Road	58 Commercial Road	Swindon	SN1 5NX
Compton	High Street, Compton	Newbury	RG20 6NL
Coronation Square	The Post Office, Coronation Square	Reading	RG30 3QP
Corsham	84 High Street	Corsham	SN13 0HG
Corsley	The Post Office, Corsley Heath	Warminster	BA12 7PR
Covingham Square	2 Covingham Square	Swindon	SN3 5AA
Cricklade	39 High Street, Cricklade	Swindon	SN6 6BX
Crown Wood	Crown Wood	Bracknell	RG12 0TH
Crowthorne	16-18 Dukes Ride	Crowthorne	RG45 6LY
Crowthorne Station	167 Dukes Ride	Crowthorne	RG45 6DR
Crudwell	The Wheatsheaf, Kingsgate House, Crudwell	Malmesbury	SN16 9ET
Derry Hill	48 Church Road, Derry Hill	Calne	SN11 9NR
Devizes	Sainsburys, Monday Market Street	Devizes	SN10 1LD
Dilton	83 High Street, Dilton Marsh	Westbury	BA13 4DP
Dinton	The Green, Dinton	Salisbury	SP3 5DZ
Downton	30 High Street, Downton	Salisbury	SP5 3PJ
Downton Cross Roads	The Headlands, Downton	Salisbury	SP5 3HH
Dursley Road	96 Dursley Road	Trowbridge	BA14 0NS
East Garston	East Garston	Hungerford	RG17 7EX
East Knoyle	Wren's Shop, Church Road, East Knoyle	Salisbury	SP3 6AE
Easthampstead	5 Rectory Row, Easthampstead	Bracknell	RG12 7BN
Edington	54 Westbury Road, Edington	Westbury	BA13 4PG
Edward Street	42 Edward Street	Westbury	BA13 3BG
Eldene	Eldene Centre, Eldene	Swindon	SN3 3RZ
Embrook	139 Reading Road	Wokingham	RG41 1HD
Emmer Green	14 Milestone Way Precinct, Caversham	Reading	RG4 8XW
Figheldean	High Street, Figheldean	Salisbury	SP4 8JT
Finchampstead	The Village, Finchampstead	Wokingham	RG40 4JR
Fonthill Bishop	Fonthill Bishop	Salisbury	SP3 5SF
Fovant	High Street, Fovant	Salisbury	SP3 5JL
Foxham	The Reading Room, Foxham Village Hall, Foxham	Chippenham	SN15 4NH
Freshbrook	Village Centre, Freshbrook	Swindon	SN5 8LY
Gorse Hill	90 Cricklade Road, Gorse Hill	Swindon	SN2 8AF
Great Bedwyn	90 Church Street, Great Bedwyn	Marlborough	SN8 3PF
Great Cheverell	High Street, Great Cheverell	Devizes	SN10 5XR

**West Berkshire and Wiltshire area -
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Great Hollands	17 The Square, Great Hollands	Bracknell	RG12 8UX
Great Shefford	The Village Shop, The Mead, Great Shefford	Hungerford	RG17 7DB
Great Somerford	Fourway Stores, Great Somerford	Chippenham	SN15 5EL
Harmanswater	6 The Square, Harmanswater	Bracknell	RG12 9LP
Hawthorn	Westwells Road, Hawthorn	Corsham	SN13 9RA
Henley Road	124 Henley Road, Caversham	Reading	RG4 6DH
Hermitage	High Street, Hermitage	Thatcham	RG18 9SR
High Street	56 High Street	Salisbury	SP1 2PF
Highworth	5 Sheep Street, Highworth	Swindon	SN6 7AA
Hildens Drive	Tilehurst	Reading	RG31 5HY
Hilmarton (serve and store)	27 Poynder Place, Hilmarton	Calne	SN11 8SQ
Hilperton Marsh	Post Offices Stores, Hilperton Marsh	Trowbridge	BA14 7NU
Hindon	High Street, Hindon	Salisbury	SP3 6DJ
Holt	180 The Common, Holt	Trowbridge	BA14 6QL
Horningsham	Post Office Stores, Horningsham	Warminster	BA12 7LU
Hungerdown	64-66 Redlands, Hungerdown	Chippenham	SN14 0LB
Hungerford	6-7 High Street	Hungerford	RG17 0DN
Keevil	The Village Hall, Martins Road, Keevil	Trowbridge	BA14 6NA
Kintbury	1 High Street, Kintbury	Hungerford	RG17 9TJ
Lambourn	4 High Street, Lambourn	Hungerford	RG17 8XN
Landford	Lyndhurst Road, Landford	Salisbury	SP5 2AJ
Larkhill	The Packway, Larkhill	Salisbury	SP4 8PY
Liden	Barrington Close, Liden	Swindon	SN3 6HP
Littleton Panell	15 High Street, Littleton Panell	Devizes	SN10 4HQ
London Road	Crown Colonnade, London Road	Reading	RG1 5BA
Lower Earley	5 Chalfont Way, Earley	Reading	RG6 5HQ
Lower Westwood	Tyningsway, Lower Westwood	Bradford-On-Avon	BA15 2BY
Luckington	The Street, Luckington	Chippenham	SN14 6NT
Ludgershall	14 High Street, Ludgershall	Andover	SP11 9PZ
Ludwell	Ludwell	Shaftesbury	SP7 9ND
Lyneham	85 Chippenham Road, Lyneham	Chippenham	SN15 4PA
Lyneham South	RAF Station, Lyneham	Chippenham	SN15 4TS
Maiden Bradley	Church Street, Maiden Bradley	Warminster	BA12 7HW
Maiden Erleigh	2-3 The Parade, Silverdale Road, Erleigh	Reading	RG6 7NZ
Maidens Place	Unit 11 Maidens Place, Lower Earley	Reading	RG6 3HA
Malmesbury	8 High Street	Malmesbury	SN16 9AA
Market Lavington	1 High Street, Market Lavington	Devizes	SN10 4AF
Marlborough	33 High Street	Marlborough	SN8 1LW
Melksham	31 Church Street	Melksham	SN12 6LU
Mere	1 Boar Street, Mere	Warminster	BA12 6DD
Monkton Farleigh	67 Monkton Farleigh, Monkton Farleigh	Bradford-On-Avon	BA15 2QJ
Moredon	5a Purton Road, Moredon	Swindon	SN2 2LN
Mortimer Common	3 Westend Road, Mortimer	Reading	RG7 3TB

**West Berkshire and Wiltshire area -
Post Office branches to remain in the Network**

Netheravon	London House Stores, High Street, Netheravon	Salisbury	SP4 9PJ
Netherhampton Road	69 Netherhampton Road	Salisbury	SP2 8NA
Nettleton	Plot 2, Nettleton Green, Nettleton	Chippenham	SN14 7NT
New Road	24 New Road	Chippenham	SN15 1HS
Newbury	39 Cheap Street	Newbury	RG14 5BS
Norcot	Oxford Road	Reading	RG30 1EL
North Tidworth	Pennings Road, North Tidworth	Tidworth	SP9 7LD
Northfield Road	73B Northfield Road, Thatcham	Newbury	RG18 3EU
Northumberland Avenue	234 Northumberland Avenue	Reading	RG2 7QA
Oaksey	Oaksey Village Stores, The Street, Oaksey	Malmesbury	SN16 9TJ
Overdown Road	7 The Collanade, Tilehurst	Reading	RG31 6PR
Owlsmoor	33-35 Yeovil Road, Owlsmoor	Sandhurst	GU47 0TF
Pangbourne	16 Reading Road, Pangbourne	Reading	RG8 7LY
Park	Unit 3 , Cavendish Square, Park	Swindon	SN3 2LR
Penhill	8 Braydon Court, Penhill	Swindon	SN2 5DZ
Pewsey	North Street	Pewsey	SN9 5ET
Pitton	High Street, Pitton	Salisbury	SP5 1DQ
Poets Field	38d Gainsborough Avenue, Wootton Bassett	Swindon	SN4 8LA
Porton	34 Winterslow Road, Porton	Salisbury	SP4 0LF
Potterne	26 High Street, Potterne	Devizes	SN10 5NA
Purley	Purley Rise Stores, Oxford Road, Purley	Reading	RG8 8AE
Purton	5 High Street, Purton	Swindon	SN5 4AA
Queens Drive	2 Queens Drive	Swindon	SN3 1AW
Quemerford	169-171 Quemerford	Calne	SN11 8JX
Ramsbury	6 High Street, Ramsbury	Marlborough	SN8 2PA
Reading	21-22 Market Place	Reading	RG1 2DQ
Rodbourne Cheney	275 Whitworth Road	Swindon	SN25 3BU
Rodbourne Road	169-170 Rodbourne Road	Swindon	SN2 2AY
Salisbury	24 Castle Street	Salisbury	SP1 1AB
Salisbury Road	198 Oxford Road	Reading	RG30 1AA
Sandhurst Street	74B Yorktown Road	Sandhurst	GU47 9BT
School Road	8a School Road, Tilehurst	Reading	RG31 5AL
Seend	High Street, Seend	Melksham	SN12 6NR
Semington	Semington Village Hall, High Street, Semington	Trowbridge	BA14 6JR
Shalbourne	Kingston Road, Shalbourne	Marlborough	SN8 3QF
Shaw	116 Whitley, Shaw	Melksham	SN12 8QU
Shaw Village Centre	Ramleaze Drive, Shaw	Swindon	SN5 5PY
Sherston	1 High Street, Sherston	Malmesbury	SN16 0LH
Shinfield	7 School Green, Shinfield	Reading	RG2 9EE
Shinfield Road	252 Shinfield Road	Reading	RG2 8EY
Shrewton	R G Clifford and Sons, Central Stores, High Street	Shrewton	SP3 4BU

**West Berkshire and Wiltshire area -
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Southwick	Village Hall, Frome Street, Southwick	Trowbridge	BA14 9QG
Spencers Wood	Basingstoke Road, Spencers Wood	Reading	RG7 1AD
St Johns	1 Andover Road	Newbury	RG14 6LR
Stapleford	Butts Hill, Stapleford	Salisbury	SP3 4LQ
Steeple Ashton (serve and store)	Steeple Ashton Village Shop Association Ltd., The Old School, High Street, Steeple Ashton	Trowbridge	BA14 6EU
Stockcross	57 Stockcross	Newbury	RG20 8LJ
Stratton St Margaret	14-18 Rainer Place, Stratton St Margaret	Swindon	SN3 4YA
Sutton Bengier	26 High Street, Sutton Bengier	Chippenham	SN15 4RF
Swallowfield	The Street, Swallowfield	Reading	RG7 1QY
Swindon	Unit B, Plaza 21, Sanford Street	Swindon	SN1 1HE
Thatcham	54-55 The Broadway	Thatcham	RG19 3HP
The Ham	50 The Ham	Westbury	BA13 4HD
Theale	8 High Street, Theale	Reading	RG7 5AN
Three Mile Cross	Basingstoke Road, Three Mile Cross	Reading	RG7 1AT
Tisbury	High Street, Tisbury	Salisbury	SP3 6LD
Toothill	Dunwich Drive, Toothill	Swindon	SN5 8DA
Trenchard Lines	Army Garrison	Pewsey	SN9 6BE
Trowbridge	1a Roundstone Street	Trowbridge	BA14 8DA
Trowbridge Road	66 Trowbridge Road	Bradford-On-Avon	BA15 1EN
Turnpike Estate	35 Avon Way	Newbury	RG14 2PF
Underwood Road	Unit 5, Underwood Road	Reading	RG30 3LZ
Upavon	11 High Street, Upavon	Pewsey	SN9 6EA
Upper Basildon	The Elms, The Village, Upper Basildon	Reading	RG8 8LU
Upper Bucklebury	Long Grove, Upper Bucklebury	Reading	RG7 6QS
Upper Minety	Upper Minety	Malmesbury	SN16 9PT
Upper Stratton	198 Beechcroft Road, Upper Stratton	Swindon	SN2 7QQ
Urchfont	The Lamb, The Green, Urchfont	Devizes	SN10 4QU
Victoria Road	119 Victoria Road	Swindon	SN1 3BL
Walcot	2-3 Sussex Square, Walcot	Swindon	SN3 3BJ
Wanborough	The High Street, Lower Wanborough	Swindon	SN4 0AD
Warminster	Martins, 6-10 The Mall	Warminster	BA12 9BT
West End	143-145 Wilton Road	Salisbury	SP2 7JH
West Swindon Centre	Post Office, West Swindon Centre	Swindon	SN5 7DL
Wheeler's Green	6 The Parade, Coppice Road, Woodley	Reading	RG5 3RB
Whiteparish	The Street, Whiteparish	Salisbury	SP5 2SG
Whitley Street	17 Whitley Street	Reading	RG2 0EG
Whitley Wood	168 Whitley Wood Road	Reading	RG2 8LQ
Wildridings	9 Wildridings Square	Bracknell	RG12 7SJ
Wilton	21 North Street, Wilton	Salisbury	SP2 0HE
Windlesham Road	6 Priestwood Square	Bracknell	RG42 1UD
Winnersh	427 Reading Road, Winnersh	Wokingham	RG41 5HU
Winsley	Tynning Road Stores, 69 Tynning Road, Winsley	Bradford On Avon	BA15 2JN
Winsley Road	224 Winsley Road	Bradford-On-Avon	BA15 1QT
Winterbourne Gunner	Main Road, Winterbourne Dauntsey	Salisbury	SP4 6EW

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Winterslow	Central Stores, Middleton, Winterslow	Salisbury	SP5 1QS
Wishford	South Street, Wishford	Salisbury	SP2 0NN
Wokingham	16 Broad Street	Wokingham	RG40 1AA
Wokingham Road	75 Wokingham Road	Reading	RG6 1LJ
Woodcote Way	Caversham	Reading	RG4 7HJ
Woodfalls	The Ridge, Woodfalls	Salisbury	SP5 2LN
Woodley	141 Crockhamwell Road, Woodley	Reading	RG5 3JP
Woolhampton	Bath Road, Woolhampton	Reading	RG7 5RT
Wootton Bassett	33 High Street, Wootton Bassett	Swindon	SN4 7AF
Wroughton	High Street, Wroughton	Swindon	SN4 9JX
Yattendon	The Square, Yattendon	Thatcham	RG18 0UE
Zeals	The Hollies, Zeals	Warminster	BA12 6NL