
CLEANSING & AMENITIES VALUES

Caring for our:-

Employees - We will provide an environment which will attract, recruit, develop, motivate and retain the right people with the right skills.

Customers - We will strive to understand and meet our customers' requirements, delivering what we promise, when we promise.

Environment - We will work to improve the quality of life for our community, earn the respect of the people we serve and care for our local environment.

EXPECTATIONS

As Managers we will.....

- ❖ value the experience and abilities of our employees, providing them with the skills required for the job through training, development, guidance, coaching and appraisals.
- ❖ embrace change and be open with our employees, keeping them informed and listening to their views and concerns.
- ❖ set standards for staff and the work we carry out and expect these to be met.
- ❖ not accept a blame culture. We will promote a culture of sharing problems and successes with our employees.
- ❖ recognise and look at innovative ways to reward our employees.
- ❖ provide a safe environment and will report all risks for remedial action.
- ❖ regularly inspect the quality of our work.

As Employees we will.....

- ❖ treat others with respect and take pride in our work, through performing to the best of our abilities at all times.
- ❖ meet the standards expected of us as employees and the work we carry out
- ❖ participate in and contribute towards improving services.
- ❖ co-operate with honesty and openness.
- ❖ report all risks for remedial action
- ❖ abide by Health & Safety procedures to provide a safe environment at all times.