

**REPORT TO THE OVERVIEW & SCRUTINY
COMMITTEE**

Report No.8

Date of Meeting	25 th January 2007
Title of Report	Corporate Plan Progress Update October to December 2006
Link to Corporate Priorities	All
Public Report	Yes

Summary of Report

To provide an update and exceptions report on the delivery and performance of the Corporate Plan for the period October to December 2006.

Officer Recommendations

That Overview and Scrutiny notes the exception reporting for delivery and performance of actions under the priority areas in the Corporate Plan for October to December 2006.

Other than those implications agreed with the relevant Officers and referred to below, there are no other implications associated with this report.

Financial Implications	Legal Implications	Community & Environmental Implications	Human Resources Implications	Equality & Diversity Implications
YES	NONE	NONE	YES	YES

Contact Officer

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1. Introduction

- 1.1 This is the third quarterly update report on the Corporate Plan to be presented to Overview & Scrutiny Committee this financial year. The report highlights actions from the agreed Corporate Plan and provides members with an overview of progress.

2. Background Information

- 2.1 The Corporate Plan for 2006/09 focuses on ten priority areas. These priorities were identified in a number of ways, including:

- Government priorities and targets
- Emerging Legislation
- External inspections
- Feedback from the local community and stakeholders including the Local Strategic Partnership (LSP)

- 2.2 As agreed at Council on 21 February 2006, the Corporate Priorities for the Corporate Plan for 2006/09 are as follows. The Lead Member for each priority is as follows:

Rank	Priority	Lead Member
1.*	Customer Focus	Gill Offord
1.*	Equality & Diversity	David Evans
1.*	Partnership Working	Ross Henning
2.	Waste and Recycling	Sylvia Doubell
3.	Housing	Olivia Thomas
4.	Cleaner, Safer, Better Streets	Ross Henning
5.	Spatial Planning	Helen Dixon
6.	Buoyant Economy	Helen Dixon
7.	Healthy Lifestyles	Dianne Moore
8.	Car Parking and Decriminalisation	David Evans

* Customer Focus, Equalities and Diversity and Partnership Working are seen as linking together as the joint top priorities for the Council

- 2.3 The Council's Corporate Plan has a three year focus, looking at what we aim to achieve in priority areas over three years, to take us closer to our longer term vision for 2020. The Plan is rolled forward each year, with key tasks for the current year being set out in detail under each of the priority areas.
- 2.4 Members will be aware that the Corporate Plan for 2007/10 is currently in draft form (as presented to the Executive on 16 November 2006) and is substantially different in layout and form, having a reduced number of priority areas and actions.
- 2.5 The Corporate Plan forms a key part of the Council's performance management framework. To enable the corporate plan to be monitored more effectively and to ensure key tasks are delivered a new database was implemented in November 2005. This will be replaced by a new performance management system in 2007/08 which will pull together the performance indicators, Corporate Plan actions and other performance information into one coherent system.
- 2.6 Exceptions and targets achieved in delivering the actions against each priority and task for the period October to December 2006 are set out in a table as Appendix 1. In addition, progress has been noted against all the other actions to provide members with a comprehensive update. The actions in the table are coded to show:

actions that have been completed on target; actions that have been completed but missed their original target; actions that have missed their target but are due to be completed this financial year; and actions which are likely to now be completed in 2007/08. Any implications for the Council in terms of financial or other risk are also shown in the table.

- 2.7 The Corporate Plan is key to improving the overall performance of the Council and incorporates improvements highlighted by the Comprehensive Performance Assessment (CPA). Its delivery forms part of the Audit Commission's annual review of the Council's "Direction of Travel" as part of the ongoing CPA process.
- 2.8 The performance of the Plan is monitored and reviewed monthly by the Lead Members and Corporate Management Board and reported quarterly to the Executive and Overview and Scrutiny Committee.

3. Financial Implications

- 3.1 The Corporate Plan 2006/09 evolved in conjunction with the budget process and resources are allocated in line with the action plans.

4. Equality and Diversity Implications

- 4.1 The Corporate Plan 2006/09 identifies Equalities and Diversity as a key priority area.

5. Human Resource Implications

- 5.1 The Corporate Plan 2006/09 evolved in conjunction with the budget process and informs the business planning process. Resources are allocated in line with the action plans.

Risk Analysis

Any risks arising from changes to actions agreed in the Corporate Plan are highlighted in the Appendix.






Appendices:	1. Appendix 1 – Progress and Exceptions to Corporate Plan – October to December 2006
Background Documents Used in the Preparation of this Report:	<ul style="list-style-type: none"> Approved Corporate Plan 2006/09

Previous Decisions Connected with this Report



Report	Committee & Date	Minute Reference
Progress and Exceptions to Corporate Plan – April to June 2006	Overview & Scrutiny Committee, 20 July 2006.	O32
Corporate Plan Progress Update July to September 2006	Overview & Scrutiny Committee, 30 November 2006.	O79

Appendix 1 – Progress and Exceptions to Corporate Plan – October to December 2006

Key:










 	Completed by target date.
	Completed but not by original target date.
	Not completed – missed target but expected to complete in 2006/07.
	Will not be completed this financial year but will move into 2007/08.
No symbol	Target date not yet reached; on target; or ongoing action with no target date.

Updates are included against all actions with deadline dates between March and September 2006. Updates are also included against some other actions to keep members informed.

Priority	Update on Actions	Update, Exceptions and Implications	
Customer Focus	To implement a revised and approved ICT Strategy by 30 September 2006	Target date revised to 31st March 2007 to allow sufficient time for "developing the vision" and consultation. Due to be presented to Executive on 15th March 2007.	
	To pilot the use of Electronic Document Records Management in two service areas by 31 December 2006	A bid has been submitted for funding in 07/08. Extensive discussions took place with the existing supplier and identified costs which could not be met within existing resources. Subject to funding approval a tender will be issued. It will not be possible to provide the pilot within the current year.	



Priority	Update on Actions	Update, Exceptions and Implications	
Customer Focus	Continue to develop a Customer Relationship Management/Business Processing Management (CRM/BPM) prioritisation list as part of the Improving Customer Experience (ICE) programme by 31 March 2007	<p>BPM/CRM workflow project board in place. Agreed work priorities include Housing Benefit scripting front of house, freedom of information, comments & complaints, e:mails and base lining customer contact.</p> <p>Software Upgrade - Frontline and BPM. An order has been sent to request Lagan upgrade the existing software in February 2007. This will overcome a number of issues and ensure we have a clearer view of how to take forward the product.</p> <p>Council Tax & Housing Benefit Scripting – tested and gone live. Some work has been undertaken looking at how these scripts can be then used for dealing with telephone calls.</p> <p>Switchboard – Existing processes being mapped. Once these are agreed work can be started on scripting into CRM.</p> <p>Data gathering exercise held throughout October to base line customer contact. This information will assist in future planning.</p>	
	Deliver a Customer Focus Action Plan – linked into the Council's CPA Action Plan by 31 March 2007	<p>The updated action plan was addressed at a post-inspection visit by the Audit Commission took place in October.</p> <p>The Inspector has still not provided formal feedback, as the Audit Commission is waiting until they have completed work at the other 4 Councils (Districts and County) before making their findings known.</p>	
	Implement Benefits Action Plan actions for 2006/07 by 31 March 2007	Work is ongoing. Recent visit from Performance Team of Benefit Fraud Inspectorate has assisted in identifying areas where improvements can be made. Visit by Department for Work & Pensions in November confirms good progress being made and close working with performance team.	








Priority	Update on Actions	Update, Exceptions and Implications	
Customer Focus	In partnership with other Wiltshire Councils: to agree: access strategy, customer service standards, develop options for shared services, consider options and develop approach for joint procurement by 31 March 2007	Progress examples: <ul style="list-style-type: none"> • PID (project initiation document) for Access Strategy and Customer Care Standards developed. • Joint Advertising contract now operational. • Building Control joint service project: has completed procurement of consultancy support (from KPMG). • Abandoned Vehicles: completing transition to business departments in Jan-Mar 2007; • Draft procurement programme; to be presented to Officer Group in February • Work on project definition, measures and benefits continuing. 	
	Introduce a Corporate Customer Contact Centre by 31 March 2007	Progress on this action is linked to the senior management restructure proposals. It is unlikely that the contact centre will be established this financial year	
	Pilot the use of mobile technology to maximise benefit uptake by 31 March 2007	An implementation plan has been developed for mobile working with testing aimed to be completed in March 2007. This indicates full implementation will be in April 2007.	
	To implement “customer-facing” recommendations from the Cleansing & Amenities Best Value Improvement Plan by 31 March 2007	The C/A Best Value Improvement Project Manager ceased working for the Council on 22.12.06. The newly appointed Business Support Officer will take over project managing this programme of work. 3 of the 6 projects are now ‘green’ status: ICT; HR; and Training & Development, 3 are at ‘amber’: Business Process Mapping; Budgetary Information Review; and Refuse Rounds Review and 2 at ‘red’: Enforcement and Education ; and Performance & Quality Management.	
	To rationalise payments into the Council by introducing common processes and payment systems by 31 March 2007.	Business Process work is underway on financial systems and processes. This work will not be completed by 31 March 2007.	

Priority	Update on Actions	Update, Exceptions and Implications	
Customer Focus	Implement Benefits Freephone by 31 May 2006.	The Benefits Freephone has been operational with effect from the 29 May 2006. The number is 0800 0270 428. Guidelines have been produced for Customer Services Officers. Internal publicity includes insert with all Benefit correspondence, letter to Stakeholders, number publicised on notification letters, electronic notice board, posters etc. The number has been publicised externally in the Council's news update publication and on the website.	 
	To extend the use of the Call Centre to Planning and Cleansing & Amenities by 31 May 2006.	Braxtel's fluency system was extended to Planning and Cleansing & Amenities with effect from 28 April 2006. Following changes made to the system configuration the system is now working well.	 
	Prepare a Charter Mark Action Plan by 30 June 2006.	Following the award of the Charter Mark to the Customer Contact Team, an action plan for making further improvements has been put in place.	 
	Introduce plasma screen into main reception by 30 September 2006	Completed. Plasma Screen installed	 
	To implement a revised comments and complaints system using Customer Relationship Management and Workflow technology by 30 September 2006	The ICT team produced a paper setting out options in respect of the development of the revised comments & complaints system. This indicated that the current version of Lagan can not meet the requirements of the business specification. The BPR/CRM Project Board decided that the system should be developed within Lagan, but it will require a version upgrade to resolve technical issues. The system will not be implemented until the new financial year.	

Priority	Update on Actions	Update, Exceptions and Implications	
Customer Focus	To introduce Call Centre recording by 31 December 2006	Braxtel and ICT successfully installed the relevant call centre functionality to allow call monitoring to commence on time according to the project plan. Consultation is now underway with stakeholders with a view to the matter being considered by Personnel, Licensing & Administration Committee and Local Joint Consultative Committee in February and March respectively. It is planned for formal implementation to take place in April 2007.	☹
	Review information points with Town Councils by 31 January 2007	A meeting was held with the Town Councils on the 13 th November where it was confirmed that the SLA will be extended for six months from April. The Budget & Strategic Planning Working Group is also considering whether the remaining six months budget should be put forward as a budget saving.	☺ ✓
	Develop an access strategy including targets for dealing with enquiries at first point of contact via face to face, telephone and web site by 31 March 2007	An Access Strategy was approved by Executive on the 9th November. This concentrated on the physical access/barriers to services. The strategy will be developed to incorporate a customer services strategy setting out our plans in respect of specific access channels together with targets for take-up. This will be undertaken in conjunction with the programme of work to develop the Customer Centre.	

Priority	Update on Actions	Update, Exceptions and Implications	
Equality & Diversity	Deliver Youth Strategy and agree action plans for the next 3 years by 31 July 2006	Draft Youth Strategy completed. Strategy undergoing consultation period which ends on 12 March 07. Report and Strategy to Executive Committee on 19 April 2007.	☹
	Produce a Disability Equality Scheme by 31 December 2006	Disability Equality Scheme completed and approved on target.	☺ ✓
	Formalise working relationship on support for young people with Wiltshire County Council through the development of a partnership agreement by 31 December 2006	The first draft of the partnership agreement is currently being consulted on within the County Council and District Council. The agreement should be formalised by April 2007.	☹
	Achieve level 2 of the Equality Standard by 31 March 2007	On target to achieve Level 2 by the end of March 2007.	
	Hold a minimum of 3 Young People's Council meetings over the year.	Young People's Council is meeting nearly every month now.	☺ ✓


Priority	Update on Actions	Update, Exceptions and Implications	
Partnership Working	Undertake partnership reviews using the evaluation tool kit to include Citizens Advice Bureau by 31 December 2006	The outcomes of the review were the subject of a report to the Executive in December.	 
	Assist the five community planning partnerships to deliver actions within their community plans – reporting to the Council on the number of actions delivered by 31 March 2007	The majority of the funding allocated by the Area Committees in Community Area Awards was made to schemes identified within the 5 Community Plans. While the delivery of these actions is rarely the sole responsibility of the Community Area Partnerships, it does illustrate how the Council assists in the delivery of specific actions and themed priorities from the Community Plans. The Community Partnerships Officers are working with the Community Planning Partnerships to support the delivery of local projects that will address community priorities. The Community Partnerships Team will be championing key areas of work that have been identified in all the Community Plans and the Community Strategy through project delivery.	
	Encourage community and voluntary groups to seek community area funding to help deliver projects identified in community plans – reporting to each Area Committee 3 times by 31 March 2007	A good response for funding has been received by the Area Committees so far this year.	
	Support the North Wiltshire Partnership to develop plans for action for each of the eight strategic themes within the Community Strategy by 31 March 2007	Action plans are now in draft form and being consulted upon by the partnership members.	
	Detailed training on the Council's responsibilities under the agreed Compact with the Voluntary and Community Sector, to be undertaken for each Council Team and for elected Members by 31 March 2007	On 19 th June 2006 a Compact Development Session took place for representatives from teams across the Council. The session was delivered with support from Wiltshire County council and CVS North Wiltshire.	

Priority	Update on Actions	Update, Exceptions and Implications	
Waste & Recycling	Implement a waste strategy as part of Wiltshire Waste Partnership by 31 July 2006.	<p>The joint waste strategy was approved by Executive on 15 June 2006.</p> <p>The implementation of the waste strategy is a medium term plan. The next issue for this authority to consider is when it will introduce sorted weekly collection. This will depend on budget pressures as major investment is required for new bins. WCC are introducing new infrastructure to deal with more plastic waste and this Council is following the implementation of alternate week collection in Salisbury where they intend to collect more plastic and cardboard.</p> <p>Green waste collection is being expanded due to increased demand following additional publicity in September.</p>	 
	Establish Energy Policy by October 2006	Climate Change Group established and Terms of Reference agreed. Energy work to be planned by consultant.	
	Continue to roll out an opt-in green waste service across the District by 31 March 2007.	This will be ongoing as an opt-in service. Recent letter to all households in NW on refuse rounds included invitations to register for green waste. 2000 + additional customers on register but many in remote areas. Service continues to be expanded.	
	In partnership implement Local Public Service Agreement 2 targets by 31 March 2007	No exceptions highlighted.	
	Revise the constitution for the Wiltshire Waste Partnership by 31 March 2007	Executive have approved a revised constitution as have all Local Authorities. New Committee structure for Wiltshire Waste Partnership now set up and effective from May 2006.	 
	To complete and implement review of refuse and trade waste rounds by 31 January 2007.	Completed. (see also Customer Focus)	 


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Housing	Produce an Empty Homes Strategy by 30 June 2006.	Delays due to sickness. Work reassigned to other officers to try to progress the strategy and report will go to Executive in February 2007	☹
	Produce a new Homelessness Strategy by 31 July 2007	Draft Homelessness Strategy 2006/2011 now completed. Executive approved this on 5 th October 2006.	☺
	Complete research to assess the needs of gypsies and travellers in the district by 31 July 2007	Third and final draft report received on 16 th January 2007. Steering group of all partners involved (including County Council and other Wiltshire Districts) is meeting on 23 rd January 2007 to iron out any outstanding issues.	☹
	Review the Housing Needs Register contract and Allocations Policy by 26 March 2007	Executive approved setting up Member Working Group to oversee this project. However, long term sickness has affected progress. Workplans in the housing team being assessed and reviewed to determine whether resources can be realigned within the team to meet corporate plan targets. Sub-regional workshops held to reach cross-boundary agreement on a shared allocations policy in November.	
	Reduce the use of bed and breakfast for young people by 50% and reduce the number of young people in unsuitable accommodation by 25% by 31 March 2007	There was 1 young person in bed and breakfast accommodation at the end of December 2006. There were 0 young people in unsuitable accommodation at the end of December 2006.	
	Improve the energy efficiency of residential accommodation in the district by 2.5% by 31 March 2007	The Private Sector team have contributed to the Councils Climate Change working group by carrying out a comparison study of the various energy providers home insulation schemes. For example British gas are offering a discount scheme for home owners having loft insulation or cavity insulation installed by British Gas with a discount given to the home owner through the Council Tax system. The team are continuing to work with the Wiltshire Energy Advice Centre and meet regularly with representatives from all the Wiltshire Authorities.	



Priority	Update on Actions	Update, Exceptions and Implications	
Housing	Reduce the number of households in temporary accommodation by at least 10% by 31 March 2007	The figure for the end of the third quarter for 2006, October to December 2006, was 62. This is a slight decrease from the previous quarter but is still slightly higher than the overall average for last year. The way the Housing Options Team operates has been changed to allow individual officers to specialise in different aspects of the work in order to improve performance. The number of households accepted as homeless has decreased but those accepted are often those with more difficult problems (such as debt issues) which makes it harder to secure permanent accommodation. The Team are working hard to secure a reduction by the end of the year but the target will be tight.	
	Complete 150 new affordable homes including at least 10 rural homes by 31 March 2007.	69 new affordable homes were complete by 31 December, with a further 116 on site	
	Complete five local housing needs surveys by 31 March 2007	Two surveys completed. 3 surveys planned for January, February and March 2007.	
	Complete Affordable Housing Supplementary Planning Document. (linked target to Spatial Planning priority) by 31 March 2007.	The draft Affordable Housing SPD has been circulated internally for consultation prior to formal consultation.	
	Enable 55 vulnerable households in the private sector to live in decent homes, through provision of advice and assistance by 31 March 2007	North Wiltshire District Council continue to receive applications and enquires for Decent Homes Grant referred to them from Ridgeway Care & Repair. A total of 44 grants have been referred to us and 5 grants have been approved. It is hoped to speak to all Council Officers by the end of Feb 07 who visit people in their homes to educate them on the grant available and how to identify people and properties that may benefit from the grant.	
	Enable at least 90 adaptations for disabled residents in the district by 31 March 2007.	64 Disabled Facility Adaptations have been completed and 85 new applications have been approved since the 1st April 2006. These adaptations are for a variety of works which include Level Access Showers, Stairlifts and extensions to provide bedrooms.	





Priority	Update on Actions	Update, Exceptions and Implications	
Housing	Produce a Private Sector Renewal Strategy and Policy by 31 May 2006.	New Private Sector Renewal Strategy and Policy completed and approved by Executive on 15 June 2006.	☺
	Complete review of the Housing Advice Service by 30 June 2006.	Completed. Implementation plan approved by Executive on 13 th July 2006. Advice service to be brought in house and combined with existing homelessness service to provide a new prevention service with effect from 1 st October 2006	☺







Priority	Update on Actions	Update, Exceptions and Implications	
Cleaner, Safer, Better Streets	Undertake a street design audit of all towns in accordance with an agreed framework to assess the quality of the environment during 2006.	No further action planned until Streetwork Framework agreed with WCC/NWDC	
	Review service delivery of street cleansing and grounds maintenance following best value review and joint project with the local authorities in Wiltshire by March 2007	Joint procurement project by all Wiltshire Authorities in conjunction with the Regional Centre of Excellence has compared standards and costs. Good practice and good processes have been identified and opportunities for possible joint procurement of equipment and IT systems. Work is ongoing.	
	Establish quality standards for Council's public open spaces by March 2007	Report presented to Executive 31 st August. Approved to Progress-working on programme and to identify resources to deliver.	
	Review Public Convenience provision and quality standards by March 2007	Reported and resolved at 9th Nov Executive. Transfer of Colerne, Purton and Lyneham agreed in Principle. Closure of Box and Biddestone in 2007 resolved.	
	Improve street cleaning and grounds maintenance services locally following a Best Value Review of services by March 2007	Recruitment is underway to fill vacant posts	
	In partnership, introduce a system for reporting and dealing with abandoned vehicles by March 2007	System is a Wiltshire wide one. Teething problems now overcome. Abandoned vehicles are now part of parking services as of 4 September 2006.	

Priority	Update on Actions	Update, Exceptions and Implications	
Spatial Planning	Publish the Submission Document of the Statement of Community Involvement by 30 April 2006.	Statement of Community Involvement submitted to Government. Confirmation received from the Inspectorate that there will be no need for a formal Examination. An Inspector now has the authority to issue a binding report on behalf of the Secretary of State using only the written material. This means that whilst we programmed an adoption of the SCI in March 2007, we may in fact be able to adopt it earlier	☹
	Develop and finally Publish the Housing and Employment Issues and Options by May 2006.	Document on hold due to external factors. Likely to be combined with the Core Strategy Development Plan Document subject to approval by the Secretary of State.	☹
	Publish the North Wiltshire Local Plan 2011 including GIS/Website preparation by 31 July 2006	Completed before the deadline on 27 June 2006.	☺ ✓
	Hold Examination (if required) into the Statement of Community Involvement by September 2006 and then adopt by March 2007	See above – no Examination required.	
	Develop and Publish the West of Swindon Issues and Options Document by 28 February 2007	In partnership with Swindon Borough Council. Original deadline was January 2007 which will not be achieved. New deadline will be incorporated into the submission for the revised Local Development Scheme.	
	Prepare and complete the Affordable Housing Supplementary Planning Document (SPD) (linked target with Housing Priority) by 31 March 2007	Work commenced on drafting a new Supplementary Planning Document in partnership between the Spatial Planning and Housing Teams. On schedule to complete a draft for consultation by December 2006.	
	Replace the current reporting structure to Council for Spatial Planning policy by 31 March 2007	New reporting structure in place.	

Priority	Update on Actions	Update, Exceptions and Implications	
Spatial Planning	Develop and publish the Preferred Option of the Core Strategy Development Plan Document by September 2006.	Document on hold due to external factors. Likely to be combined with the Housing and Employment Development Plan Document subject to approval by the Secretary of State.	

Priority	Update on Actions	Update, Exceptions and Implications	
Buoyant Economy	Deliver North Wiltshire Festival in July 2006.	Festival delivered.	 
	Provide a Visitors' Guide for North Wiltshire by 31 March 2007	No exceptions highlighted	
	Work in partnership to produce a Tourism Strategy for Wiltshire and Swindon by 31 March 2007	No exceptions highlighted	
	Carry out a needs survey for rural businesses by 31 March 2007	No exceptions highlighted	
	Deliver the Countryside and Open Space Strategy, including updating the Open Space Study to become a Supplementary Planning Document by 31 March 2007	No exceptions highlighted	
	Undertake Investment Review of Council's assets by March 2007	No exceptions highlighted	
	Progress redevelopment and reuse of strategic sites in consultation with the local community including Calne Phase 3 (including Phelps Parade), Bath Road Chippenham and Hygrade site in Chippenham by 31 March 2007	Approved to progress at Executive 9th Nov 06	
	Review and deliver action plans as set out in Economic Regeneration Strategy by 31 March 2007	Draft Review being adjusted to include strategic issues arising from Regional Spatial Strategy. 6 Monthly review completed and agreed with Lead Member	

Priority	Update on Actions	Update, Exceptions and Implications	
Buoyant Economy	Continue to promote North Wiltshire as a business relocation destination	Continue to work with the Wiltshire Investment Group to promote Wiltshire as a relocation destination. In particular to Government departments in the South East as recommended in the Lyons Review. An event was held in September.	
	Promote North Wiltshire Towns at North Wiltshire Festival in July 2006.	North Wiltshire Towns and partnerships had stands at the Festival.	 
	Launch a "Made in North Wiltshire" website to promote local suppliers by 31 March 2007	This has been completed and populated with the necessary data. This can be found on our web site under local businesses.	 

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Healthy Lifestyles	Start construction work on the North Wiltshire Arts Centre by 31 May 2006.	Construction works commenced on site before end of May 2006.	 
	Work with Wiltshire Alternative Youth Sports Partnership (WAYS) to deliver alternative sports, including transfer of mobile skate park by 30 June 2006.	Mobile skate park transferred to WAYS partnership on target. Budgetary support for WAYS continues for the remainder of the year.	 
	Deliver Annual Youth Games in July 2006	Annual Youth Games held with strong North Wiltshire representation.	 
	Need to review what leisure activities (including leisure centres) will be provided based on the feedback from the "Live Life to the Full" survey by 31 March 2007	The Leisure Provision Working Group continues to meet to monitor the ongoing issues relating to North Wiltshire Leisure Limited.	
	Work with partners to deliver actions in support of priorities in the County-wide sports strategy by 31 March 2007	No exceptions highlighted.	
	Improve the Council's playgrounds and agree future partnership management arrangements by 31 March 2007	Reviewing facilities and proposals. Report taken to Executive on 31st August 2006	

Priority	Update on Actions	Update, Exceptions and Implications	
Car Parks & Decriminalisation	Further consultation on the introduction of residents parking schemes by 31 July 2006	Town and Parish Councils consulted on issues in their local areas and information fed back to WCC. Various petitions submitted for residents parking. Work will form part of a wider strategy.	☹
	Consider an approach to develop the strategy for Parking, Transport and Access (PAT) by 31 March 2007	Consultants appointed and work underway to produce the strategy. Strategy to be presented before Executive spring 2007. Executive has agreed terms of reference for a new parking working group. Forum for business interests and parish/town councils to be formed (likely early 2007) when work on strategy has progressed further.	
	Establish transportation and travel strategy with County Council and stakeholders by 31 March 2007	WCC and other stakeholders will be involved in further developments as the strategy progresses. Business and Town/Parish forum to be set up and parking working group terms of reference agreed by Executive Nov 2006. Regular operational and strategy meetings with WCC arranged.	
	Implement decriminalisation of parking enforcement (Phase 1) by 30 September 2006	Completed on target.	☺ ✓