

Overview and Scrutiny Committee
Work Programme Record Card

Main Work Area :	Fin & Perf Monitoring		Priority allocated by Committee :	High	
	Strategic/Service Review	}			
	Shadowing the Executive			Med	}
	Member/Public Request			Low	
	Other				
Subject :	Housing Advice				
Requested by :	Overview and Scrutiny Committee	Date of request:	24 th May 2007		
Details :	Terms of reference: 1) To examine the reasons for bringing the Housing Advice Service in-house, away from the Citizens Advice Bureau. 2) To determine the costs and benefits of making the change. 3) To assess the impact on users of the service. 4) To take views from inside and outside the Council staff, including users and the CAB 5) To make recommendations for providing this service in the future				
Task Group members:	R.L. Cinnamond, S. Parker and M.L. Singlehurst.				
Timescale :	First considered by Task Group:				
	Plan of action – Latest Position:	To approve the Terms of Reference, contained in this Record Card at the next Overview & Scrutiny Committee on 21 st June 2007. To report back to the Committee within 3 months.			
Scrutiny Support Arrangements	Officer Dealing : James Whittleton 01249 706610 jwhittleton@northwiltshire.gov.uk Specialist Support: Janet O'Brien 01249 706307				