

RESPONSE TO REQUESTS FROM O&S COMMITTEE 12TH JUNE 2008

Corporate Priorities			Response
Community Safety (Cllr P Doyle) OFFICER: Jo Cogswell	NI 17	<ul style="list-style-type: none"> • Please explain how we measure anti-social behaviour; • The work 'perception' is too vague to be included in this report; • Is the 'perception' figure considered against the 'actual' figure; and • Can we link Community Safety (anti-social behaviour) with Cleaner Streets? 	<p>This National Indicator will be collected through the new Place Survey, to be undertaken Autumn 2008.</p> <p>Linkages will be determined within the new Wiltshire Authority structure.</p>
Waste & Recycling (Cllr A Hill) OFFICER: Chris Couzins-Short	NI 192	<ul style="list-style-type: none"> • The annual percentage increase is too slow. We should be staying well ahead of the targets in order to cut costs. Given that the introduction of weekly collections will take 2/3 years costs will not be cut for that same period; • Are the figures for 2007/08 and 2008/09 Success Measures or Performance Targets; and • The recommendation is that the 2008/09 targets be reviewed. 	<p><i>Response requested</i></p> <p>The figures for 2007/08 and 2008/09 are Performance Targets. Revised Target for 2008/09 = 25%.</p>
Cleaner Streets (Cllr N Phillips) OFFICER: Chris Couzins-Short	NI 195	<ul style="list-style-type: none"> • Are we addressing the litter issue as planned? 	<i>Response requested</i>
Performance & Satisfaction in Priority Services (Cllr C Caswill)	LPI 16	<ul style="list-style-type: none"> • Committee would like a report on the Govmetric figures via email. 	E-mail sent to members 13.8.08.
Consultation & Communication OFFICER: Jo Cogswell		<ul style="list-style-type: none"> • Detail on number of young people consulted would be a useful addition. 	Meeting bi-monthly. Service now delivered by Wiltshire County Council's Youth Development Service
Equality of Access (Cllr C Caswill) (Cllr P Coleman) OFFICER: Elaine Orchard	LPI g i & ii	<ul style="list-style-type: none"> • Needs to be an additional comment to refer general comment to some figures. 	As at July 2008, 84% of employees and 35% of Members have undertaken and completed the respect for people training.
Climate Change (Cllr P Doyle) OFFICER: David Stirling		<ul style="list-style-type: none"> • Unease was expressed regarding the wording 'endorsement'. 	E-mail sent to members 24.7.08.

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Controlled Development (Cllr C Caswill) OFFICER: Lachlan Robertson		<ul style="list-style-type: none"> The 'Panel Report' should be re-titled the 'Inspectors' Panel Report' Noted.

Performance Information		Response	
Corporate Health	BV 2a	<ul style="list-style-type: none"> Why was the decision made to stop working towards Level 3 of the Equality Standard. The Council should reconsider this decision. 	*An explanation of this decision is set out at the end of this document.
	BV 8	<ul style="list-style-type: none"> Clarification on the slowness of raising this figure required. 	2007/08 figure has showed an increase for this PI.
	BV12	<ul style="list-style-type: none"> Upward trend in sickness figures should be examined further. 	Annual Monitoring Report going to PL&A in September.
	BV 17a/17b	<ul style="list-style-type: none"> Clarity required – should we be positively discriminating? 	This PI does not positively discriminate.
Waste & Cleanliness	BV 82	<ul style="list-style-type: none"> Why is target lower than value? The Committee is aware that the Government target is 40% so should our targets not be higher? NWDC is also the lowest of the four districts in attainment which should be addressed. 	<i>Response requested</i>
Planning	BV109b	<ul style="list-style-type: none"> The Committee had concerns about lowered performance – access to the actual figures may enlighten. 	Minor Applications: Total determined = 568 Total determined within 8 weeks = 416
Community Safety & Well-being	BV 174	<ul style="list-style-type: none"> Further explanation is required to understand figures (ambiguous as should the number be increasing or not?) Where was this data collected? 	BV 174 is meant to set the context for BV 175 rather than measure performance in itself: therefore there is no preferred Good Performance for this indicator. The Equalities and Diversity Group did not report any incidents for 2007/08. There was 1 complaint received and recorded on the Comments and Complaints database.

Performance Information			Response
Customer Contact	LPI 14	<ul style="list-style-type: none"> • Commentary required for this statistic. 	Commentary added to final Annual Report 2007/08.
Car Parking	LPI 31/32	<ul style="list-style-type: none"> • Please explain why the number of tickets cancelled is high compared with the number issued. 	Commentary added to final Annual Report 2007/08.

* BV 2a - Why was the decision made to stop working towards Level 3 of the Equality Standard?

"Following the work that NWDC were involved in as part of the Wiltshire Improvement Partnership equality and diversity capacity building project team, the five Wiltshire authorities agreed to concentrate on building best practice in equality and diversity into the new Unitary Council rather than each authority aiming to work towards level 3 of the Equality Standard.

The project team felt that there was a danger that potentially you could have one authority who reached level 3 but the others having not. In order to reach a particular level of the Equality Standard the whole authority has to meet the level.

All authorities have been working together to share best practice on E&D in readiness for the new Council. WCC have in fact invited district representatives to attend their next Corporate E&D Steering Group meeting."