

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>HUMAN RESOURCES</b>								
<b>HEALTH &amp; SAFETY</b>								
<b>A001</b>	Percentage of accident investigations undertaken which are required under statutory instruments i.e. Reporting of injuries, diseases and dangerous occurrences regulations (RIDDOR)	100.00 %	100%	100%	100%	100%		
<b>A002</b>	Number of planned inspections of Kennet District Council workplace premises	63	43	40	35	35		
<b>A003</b>	Number of training courses delivered to Kennet District Council employees	46	41	17	30	30		
<b>PERSONNEL</b>								
<b>BV11a</b>	Percentage of top-paid 5% of local authority staff who are women	35.00%	36.84%	30.79%	40.00 %	40.00 %	42.58 %	22.22 %
<b>BV11b</b>	The percentage of top 5% of Local Authority staff who are from an ethnic minority.	0.00%	0.00%	5.13%	5.00%	5.00%	4.33%	0.00 %
<b>BV11c</b>	Percentage of top paid 5% of staff who have a disability	10.00%	10.53%	10.53%	10.00 %	5.00%	5.91%	0.00 %
<b>BV12</b>	The number of working days/shifts lost to sickness absence	9.19	9.75	4.06	9	8.75	8.34	10.94
<b>BV14</b>	Early retirements (excluding ill-health retirements) as a percentage of the total work force	0.27%	0.55%	0.00%	0.14%	0.14%	0.17%	0.78 %
<b>BV15</b>	Ill-health retirements as a percentage of the total workforce	0.27%	0.55%	0.00%	0.00%	0.00%	0.10%	0.37 %

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<b>BV16a</b>	Percentage of local authority employees with a disability	2.10%	2.69%	4.34%	2.85%	2.85%	3.86%	1.86%
<b>BV16b</b>	Percentage of economically active people who have a disability	10.29%	10.29%	10.29%	10.29%	10.29%		
<b>BV16a/b</b>	Ratio of KDC employees to local disabled population	20.41%	26.14%	42.18%	27.70%	27.70%		
<b>BV17a</b>	Percentage of minority ethnic community employees	1.5%	1.2%	1.16%	1.40%	1.40%	4.80%	0.90%
<b>BV17b</b>	Percentage of economically active ethnic community people in the authority area	1.4%	1.4%	1.40%	1.40%	1.40%		
<b>BV17Xa/b</b>	Ratio of KDC employees to local ethnic minority population	107.1%	82.86%	82.86%	100.00%	100.00%		
<b>A004</b>	Voluntary leavers as a percentage of staff in post	16.18%	14.77%	7%	12%	12%		
<b>New</b>	Has the authority secured IIP Accreditation	Yes	Yes	Yes	Yes	Yes		
<b>EQUALITIES</b>								
<b>BV2a</b>	The level of the Equality Standards for Local Government to which the authority conforms	Level 3	Level 2	Level 2	Level 3	Level 4		
<b>BV2b</b>	The quality of an authority's Race Equality Scheme (RES) and the improvements resulting from its application.	79%	79%	79%	89%	95%	79.00%	53.00%
<b>BV174</b>	The number of racial incidents recorded by the authority per 100,000 population	0.00	7.75	0	5.38	5.00		
<b>A007</b>	The number of racial incidents recorded by the authority during each quarter	0.00	6	0	4	4		

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<b>BV175</b>	The percentage of racial incidents that resulted in further action	n/a	100.00%	n/a	100%	100%	100.00 %	100.0 0%
<b>CORPORATE SERVICES</b>								
<b>C001</b>	Publication of the annual BVPP by 30th June	Yes	Yes	Yes	Yes	Yes		
<b>C002</b>	% Minutes produced within 7 days	94.25%	84.00%	100%	100%	100%		
<b>C003</b>	% produced accurately	100%	100%	100%	100%	100%		
<b>CORPORATE GOVERNANCE</b>								
<b>C008</b>	Overall CPA score	3	3	3	4	4		
<b>New</b>	The percentage of efficiency savings reported as part of the Gershon agenda		10.20%	Year end	7.50%			
<b>New</b>	No deterioration in CPA 'Use of Resources' score	0	0	0	0	0		
<b>ECONOMIC AND SOCIAL WELL BEING</b>								
<b>C004</b>	Proportion of people of working age unemployed in Kennet	2.02%	2.02%	2.02%	2.02%	2.02%		
<b>C005</b>	Proportion of people of working age unemployed nationally	3.35%	3.35%	3.35%	3.35%	3.35%		
<b>PUBLIC RELATIONS</b>								
<b>BV3</b>	Overall satisfaction with the local authority	n/a	50%	n/a	N/A	N/A	58.00 %	48.00 %
<b>C006</b>	Number of press releases issued	255	236	109	250	250		
<b>C007</b>	No of mentions in local media, as a result of our press releases	167	227	66	160	170		
<b>New</b>	% of mentions as a result of press releases		96%	47.4%	64%	68%		
<b>FINANCIAL SERVICES</b>								

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<b>BENEFITS</b>								
<b>BV76a</b>	The number of claimants visited per 1,000 caseload	275.25	274.62	132.94	300	305		
<b>BV76b</b>	The number of fraud investigators employed per 1,000 caseload	0.30	0.29	0.35	0.35	0.35		
<b>BV76c</b>	The number of fraud investigations per 1,000 caseload	40.55	26.54	21.02	40	41		
<b>BV76d</b>	The number of prosecutions and sanctions per 1,000 caseload	7.87	5.77	4.2	5	5		
<b>BV78</b>	<u>Speed of processing:</u>		-	-	-	-	-	-
<b>BV78a</b>	Average time for processing new claims to HB/CTB	30.4	30.0	30.92	32	32	26.40	39.10
<b>BV78b</b>	Notifications of changes of circumstances to HB/CTB	22.6	13.3	16.35	13	12	9.10	18.80
<b>BV79a</b>	Percentage of cases for which the calculation of the amount of benefit due was correct	98.00%	98.20%	98.0%	98.4%	98.8%	99.00%	96.60%
<b>BV79b</b>	<u>Percentage of recoverable overpayments (excluding council tax benefit) that were recovered last year:</u>		-	-	-	-	-	-
<b>BV79b(i)</b>	i) Amount of HB overpayments recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period	85.88%	64.49%	75%	80%	80%	79.39%	58.98%

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<b>BV79b(ii)</b>	ii) HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period	49.54%	38.44%		44.00 %	46.00 %	39.69 %	27.35 %
<b>BV79b(iii)</b>	iii) HB overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period	0.43%	0.11%		1.00%	1.00%		
<b>BV80</b>	<u>Overall Satisfied or very satisfied with:</u>		-	-	-	-	-	-
a)	Facilities to contact the office	n/a	78%	N/A	N/A	N/A	83.00 %	73.00 %
b)	The service in the office	n/a	78%	N/A	N/A	N/A	85.00 %	74.00 %
c)	The telephone service	n/a	80%	N/A	N/A	N/A	77.00 %	60.00 %
d)	Staff in the benefits section	n/a	82%	N/A	N/A	N/A	85.00 %	77.00 %
e)	Clarity and understanding of forms, leaflets & letters	n/a	63%	N/A	N/A	N/A	67.00 %	60.00 %
f)	Time taken for a decision	n/a	73%	N/A	N/A	N/A	76.00 %	64.00 %
g)	Overall satisfaction with the local authority	n/a	80%	N/A	N/A	N/A	83.00 %	74.00 %
<b>ADVICE &amp; GUIDANCE</b>								

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<b>BV226a</b>	Total amount spent by the authority on advice and guidance services provided by external organisations.	£132,475	£132,053	year end	£132,475	£132,475		
<b>BV226b</b>	% of monies spent on advice and guidance service provision which was given to organisations holding the CLS Quality mark at 'General Help' level and above.	78.40%	60.16%	year end	78.40%	78.40%		
<b>BV226c</b>	Total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public.	£69,004	£70,764	year end	£69,004	£69,004		
<b>COMMUNITY GRANTS</b>								
<b>N007</b>	Value of partnership funding secured through Kennet's contribution	89.00%		94%	90%	90%		
<b>N008</b>	Proportion of grant levered in from national funders	16.00%		29%	30%	30%		
<b>N010</b>	Value of funding from national grant giving bodies secured through KDC's contribution	£396,801		£379,000	£200,000	£200,000		
<b>LOCAL TAXATION</b>								
<b>BV9</b>	Percentage of Council Tax collected by the authority in the year.	98.91%	98.82%	56.8%	98.9%	98.9%	98.40%	96.39%
<b>BV10</b>	The percentage of non-domestic rates (NNDR) which should have been received during the year that were received	99.89%	99.41%	59.78%	99.14%	99.14%	99.26%	98.10%

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<b>INTERNAL AUDIT</b>								
<b>D016a</b>	% of annual plan completed	54%	72%	Year end	100%	100%		
<b>D016b</b>	% of annual plan completed (as a proportion of total hours)	63%	74%	Year end	100%	100%		
<b>D017</b>	% of audits completed in time allowed	83%	57%	Year end	80%	80%		
<b>ACCOUNTANCY</b>								
<b>New</b>	No new qualifications in the final accounts	0	0	0	0	0		
<b>D009</b>	Statement of Accounts completed by due date	26/07/2005	30/06/2006	29/06/2007	30/06/2007	30/06/2008		
<b>PAYMENTS</b>								
<b>BV8</b>	Percentage of invoices paid within 30 days of receipt or within the agreed payment terms.	93.63%	96.37%	92%	100%	100%	96.71 %	89.24 %
<b>INFORMATION SERVICES</b>								
<b>E003</b>	Percentage of projects completed within agreed timescale	100%	100%	100%	100%	100%		
	<u>Percentage of calls to the support desk:</u>		-	-	-	-		
<b>E004</b>	Responded to within an agreed time	78.5%		100%	82%	82%		
<b>E005</b>	Resolved within an agreed time	80.25%		78%	87%	87%		
	<u>Word-processing turnaround:</u>		-	-	-	-		
<b>E006</b>	Completed within target	95.31%	84.71%	90%	95%	95%		
<b>E007</b>	Not completed out of target	4.69%	15.29%	10%	5%	5%		
<b>E008</b>	Overall cleanliness of the building	4.07	3.83	year end	4	4		

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<b>New</b>	Does the authority have a Corporate Procurement Strategy and has it been updated in the last year?	Yes	Yes	Year end	Yes	Yes		
<b>TOURISM</b>								
	<u>Throughput at Tourist Information Centres:</u>		-	-	-	-		
<b>E009</b>	Devizes	42,710	35,164	24,094	41,000	41,000		
<b>E011</b>	Avebury	30,144	26,087	20,628	26,000	26,000		
	<u>Number of bookings through TICs</u>		-	-	-	-		
<b>E012</b>	Devizes	147	156	152	250	250		
<b>E014</b>	Avebury	125	110	108	250	250		
	<u>Number of bed nights booked through TICs</u>		-	-	-	-		
<b>E015</b>	Devizes	359	395	438	700	700		
<b>E017</b>	Avebury	320	250	297	700	700		
	<u>Value of bookings</u>		-	-	-	-		
<b>E018</b>	Devizes	£9,926	£11,297	£13,036	£15,000	£15,000		
<b>E020</b>	Avebury	£8,794	£7,560	£8,466	£13,000	£13,000		
<b>E021</b>	Annual page impressions on the tourism website.	151,576	621,297	year end	168,650	168,650		
<b>E022</b>	Annual percentage increase in the number of page impressions to the tourism website			Year end	+15%	+15%		

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<b>E023</b>	Annual percentage increase in the number of unique users visiting the tourism website			Year end	+15%	+15%		
<b>CONTACT CENTRE</b>								
<b>Customer Contact Centre</b>								
<b>BV4</b>	Satisfaction with complaints handling	N/A	31%	N/A	N/A	N/A	37.00 %	30.00 %
<b>E040</b>	Total number of calls received		new	78024	15891 9	15891 9		
<b>E041</b>	Total number of calls answered		new	73117	14700 0	14700 0		
<b>E042</b>	% of calls answered		new	93.75%	92%	92%		
<b>E043</b>	% of calls answered within 20 seconds		new	79.41 %	90%	90%		
<b>E031</b>	Contacts resolved at first point of resolution		92.8%	100%	93.7%	93.7%		
<b>E045</b>	Average waiting time		new	1.44	16 secs	16 secs		
<b>E046</b>	Corporate emails handled		new	2523	1684	1684		
<b>E047</b>	Emails resolved within 10 working days		new	100%	100%	100%		
<b>E048</b>	Corporate complaints managed		new	110	188	188		
<b>E049</b>	Complaints resolved within 10 working days		new	100%	100%	100%		
	Enquiries per customer service contact fte:							
<b>E050</b>	Benefits		new	410.53	717	864		

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<b>E051</b>	Council Tax & NNDR		new	728.23	1353	1524		
<b>E052</b>	Planning		new	388.64	739	840		
<b>E053</b>	Environmental Health		new	168.49	325	360		
<b>E054</b>	Refuse & Recycling		new	705.36	2065	1548		
<b>E055</b>	Housing		new	336.43	690	804		
<b>E056</b>	Parking		new	64.69	180	132		
<b>E057</b>	Switchboard		new	1199.5 6	2299	2532		
<b>E058</b>	Other		new	972.05	1927	2124		
	Enquiries per reception & advice contact fte:							
<b>E059</b>	Benefits		new	2343	930	4320		
<b>E060</b>	Council Tax & NNDR		new	29	96	1560		
<b>E061</b>	Planning		new	654	426	426		
<b>E062</b>	Environmental Health		new	170	31	31		
<b>E063</b>	Refuse & Recycling		new	130	15	15		
<b>E064</b>	Housing		new	718	169	169		
<b>E065</b>	Parking		new	21	10	10		
<b>E066</b>	Reception		new	12914	2152	2152		
<b>E067</b>	Card payments		new	156	12	18		
<b>E068</b>	Total number of visitors		new	27281	26200	26200		
<b>E069</b>	Enquiries per reception & advice contact fte – Back office benefit calls		new	100%	90%	1200		
<b>E070</b>	Documents scanned		new	69922	13341 6	13341 6		

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<b>IT Business Unit</b>								
<b>E026</b>	Annual page impressions on the KDC website	2,084,503	1,590,019	year end	2,070,000	2,380,500		
<b>E027</b>	Number of unique users visiting the KDC website	89,508	287,358	year end	85,000	90,000		
<b>E024</b>	Annual percentage increase in the number of hits to the Kennet website	New		year end	+15%	+15%		
<b>E025</b>	Annual percentage increase in the number of unique users visiting the Kennet website	New		year end	+15%	+15%		
<b>Procurement</b>								
<b>E032</b>	Satisfaction with the corporate procurement function		93.87%	year end	94%	94%		
<b>E033</b>	Supplier satisfaction with the authority		92.69%	year end	93%	93%		
<b>E034</b>	Average invoice value		1,482.29	year end	1,500	1,500		
<b>E035</b>	Accuracy of deliveries		94.04%	year end	95.00%	95.00%		
<b>E036</b>	Average spend per supplier		8,115.28	year end	8,100	8,100		
<b>E037</b>	% of Corporate spend through electronic orders		91.59%	year end	92.00%	93.00%		
<b>E038</b>	% of orders raised electronically		91.93%	year end	92.00%	93.00%		
<b>LEGAL AND DEMOCRATIC SERVICES</b>								
<b>DEMOCRATIC SERVICES</b>								

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<b>F001</b>	Percentage of agendas published by local deadline (5 days)	100%	100.00%	100%	100%	100%		
<b>F002</b>	Percentage of minutes of meetings available within 10 working days and dispatched within the time agreed	100%	100%	100%	100%	100%		
<b>ELECTORAL SERVICES</b>								
<b>F003</b>	The percentage turnout for local elections	No election in 2005/06	No election in 2005/06	n/a	39%	n/a		
<b>F004</b>	Acknowledge applications of rolling registration within 5 working days	100%	100%	100%	100%	100%		
<b>F005</b>	Errors in Electoral Register due to error by KDC	0		0	0	0		
<b>LEGAL SERVICES</b>								
<b>F006</b>	The number of complaints to an Ombudsman classified as Maladministration	0	0	0	0	0		
<b>F010</b>	Number of complaints notified to us by the standards board	7	3	0	6	6		
<b>F012</b>	To prepare for consideration by clients, Draft Planning Obligations/Agreements within 10 working days	100.00 %	100%	100%	100%	100%		
<b>F013</b>	Average number of days to respond to complaints to the ombudsman			6.5	29	28		
<b>PLANNING SERVICES</b>								

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<b>DEVELOPMENT CONTROL</b>								
<b>BV109</b>	<u>Percentage of planning applications determined in line with the Government's new development control targets to determine:</u>		-	-	-	-		
<b>BV109a</b>	60% of major applications in 13 weeks	77.36%	76.74%	71%	70%	70%	74.90 %	57.08 %
<b>BV109b</b>	65% of minor applications in 8 weeks	83.00%	82.98%	79%	77%	77%	81.07 %	69.00 %
<b>BV109c</b>	80% of other applications in 8 weeks	85.58%	91.10%	91%	88%	88%	91.39 %	83.37 %
<b>ex BV188</b>	The number of planning decisions delegated to officers as a percentage of all decisions	90.00%	94.53%	92%	90%	90%		
<b>BV204</b>	The number of appeal decisions allowed against the authority's decision to refuse, as a percentage of all appeals on the authority's decisions to refuse on planning applications	25.0%	28.8%	5%	25%	25%		
<b>BV205</b>	Planning checklist score: Score against a quality of service checklist.	100.0%	100.0%	100%	100%	100%	94.50 %	83.30 %
<b>BV111</b>	Percentage of applicants satisfied/very satisfied with the service received	N/A	81%	n/a	N/A	N/A	81.00 %	68.25 %
<b>M001</b>	Decision notices issued within two days	97.34%	98.97%	97%	95%	95%		
<b>M002a</b>	Percentage of appeals against the LA dismissed	75.00%	71.20%	95%	75%	75%		
<b>M009</b>	Initial Response to complaint made within 10 working days of receipt of complaint	95.63%	99.00%	96%	95%	95%		

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<b>M014</b>	Percentage of pre application enquiries replied within 10 working days	59.24%	70.16%	75.33%	75.00 %	75.00 %		
<b>M015</b>	Percentage of applications registered within 5 working days	47.49%	62.86%	45.05%	90.00 %	90.00 %		
<b>BUILDING CONTROL</b>								
<b>M004</b>	Percentage of Building Regulation Submissions responded to in 15 working days	97.25%	88.96%	92.43 %	93%	94%		
<b>M005</b>	Percentage of requests for inspections responded to within 24 hours	100.0%	100.00%	100%	100%	100%		
<b>M010</b>	Building Over checks with 5 working days	100%	100.00%	100%	100%	100%		
<b>M011</b>	Benchmark against BSA Quality & Performance matrix for Building Control	85.00%	86.00%	87%	87%	87%		
<b>PROPERTY MANAGEMENT</b>								
<b>BV156</b>	The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled people	85.71%	85.71%	85.71%	85.71 %	85.71 %	84.70 %	44.66 %
<b>M16</b>	The number of the authority's buildings open to the public	7	7	7	7	7		
<b>M17</b>	The number of such buildings in which all public areas are suitable for and accessible to disabled people	6	6	6	6	6		
<b>M013</b>	Rent collected as a percentage of rent demanded	85.75%	92.13%	94.51%	96%	96%		
<b>LOCAL LAND CHARGES</b>								

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<b>ex BV179</b>	The percentage of searches carried out in 10 working days	100.00 %	100.00%	100%	100%	100%	100.00 %	98.00 %
<b>HERITAGE AND CONSERVATION</b>								
<b>M006</b>	Percentage of tree work applications in conservation areas dealt with in 6 weeks	99%	99.00%	99%	100%	100%		
<b>M007</b>	Percentage of applications for work to trees with preservation orders dealt with within 8 weeks	100%	100%	100%	100%	100%		
<b>BV219a</b>	Total number of conservation areas in the local authority area.	69	70	72	69	69		
<b>BV219b</b>	Percentage of conservation areas in the local authority area with an up-to-date character appraisal	75.36%	88.57%	79%	75%	75%	31.81 %	0.00 %
<b>BV219c</b>	Percentage of conservation areas with published management proposals.	0.00%	14.29%	33%	29%	46%	7.70%	0.00 %
<b>LOCAL PLANS</b>								
<b>BV106</b>	Percentage of new homes built on previously developed land	82.05%	93.75%	99%	60%	60%	96.47 %	62.43 %
<b>BV200a</b>	Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Yes	Yes	Yes	Yes	Yes		
<b>BV200b</b>	Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?	Yes	Yes	Yes	Yes	Yes		

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
BV200c	Did the local planning authority publish an annual monitoring report by December of the last year?	Yes	Yes	Yes	Yes	Yes		
<b>ENVIRONMENTAL HEALTH &amp; PROTECTION SERVICES</b>								
<b>ENVIRONMENTAL HEALTH GENERAL</b>								
BV166a	Score against a checklist of enforcement best practice for Environmental Health	96.7%	96.7%	97%	100%	100%	100.0 0%	85.00 %
Q019	% of Environmental Health complaints / requests for service / enquiries responded to within 1 working day	95%	92%	86%	92%	92%		
Q018	Number of promotional activities supporting Environmental Health objectives	85	78	17	40	40		
Q027	<u>Customer Satisfaction Surveys: % of returns from customers rating the service good or excellent</u>		-	-	-	-		
Q027b	Housing & Pollution	84%	76.00%	80%	75%	75%		
Q027c	Food Safety/Health & Safety	91%	94.00%	85%	90%	90%		
Q027d	Pest Control	81%	89.00%	90%	80%	80%		
Q027e	Animal Welfare	78%	93.00%	57%	65%	70%		
Q027f	Environmental Management	100%	100.00%	100%	90%	90%		
Q027g	g) overall Section	86%	86.00%	81%	85%	85%		
<b>FOOD SAFETY AND HEALTH &amp; SAFETY</b>								
	<u>The percentage of food premises inspections that should have been carried out that were:</u>		-	-	-	-		
Q007	<b>high risk premises</b>	97%	96%	93%	95%	97%		

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>Q011</b>	Percentage of programmed Health & Safety Inspections carried out.	81%	96%	60%	90%	95%		
<b>Q027h</b>	Percentage of businesses rating the quality of Food Safety/Health & Safety information and advice as good or excellent		100%	year end	90%	90%		
<b>Q014</b>	Percentage / number of people passing the Foundation Food Hygiene Course	100%	98%	97%	100%	100%		
<b>Q015</b>	Candidates attending EH courses rating the overall training as 'good' or 'excellent'	100%	98.00%	100%	95%	95%		
<b>Q032</b>	Number of programmed food sampling initiatives carried out	11	9	5	10	10		
<b>HOUSING &amp; POLLUTION</b>								
<b>Q024</b>	Housing grants: % processed and approved within 4 weeks of receipt of completed application	100%	100%	100%	95%	95%		
<b>Q025</b>	Percentage of Housing renewal grant allocation spent	93%	80%	10%	80%	80%		
<b>Q035</b>	Percentage of Housing renewal grant allocation spent & committed.		96%	50%	110%	110%		
<b>Q029</b>	Percentage of Houses in Multiple Occupation inspections due that were carried out	100%	100%	0%	95%	95%		

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>Q030</b>	Percentage of private water supplies failing initial test that either: a) passed subsequent test or b) entered into a statutory undertaking to improve water quality as a result of KDC action	100%	100%	100%	100%	100%		
<b>Q034</b>	Percentage of vulnerable households meeting the Decent Homes Standard		78%	78%	75%	75%		
<b>ENVIRONMENTAL MANAGEMENT</b>								
<b>BV216a</b>	Number of 'sites of potential concern' with respect to land contamination	149	152	152	150	150	1428	325
<b>BV216b</b>	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	83%	87%	1%	87%	87%	9%	1%
<b>BV217</b>	% of pollution control improvements completed on time	91%	n/a	0%	90%	90%	100	83
	<u>Local Authority Pollution &amp; Prevention Control Act</u>		-	-	-	-		
<b>Q020</b>	Percentage of new applications determined and issued within 4 months from the date of receipt of completed application	100%	None received	0%	100%	100%		
<b>Q021</b>	Percentage of LAPPC inspections due that were carried out	100%	100%	100%	100%	100%		
<b>Q027i</b>	Percentage of businesses rating the quality of LAPPC information and advice given as good or excellent		New	year end	90%	90%		

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>Q031</b>	Energy Efficiency: % of households in Kennet who have completed a HEQ form as a direct result of Kennet initiatives	3.10%	2.02%	1.67%	1.5% (496)	1.5% (496)		
<b>ANIMAL WELFARE &amp; PEST CONTROL</b>								
<b>Q001</b>	% of animal welfare complaints / enquiries responded to within 1 working day	94.5%	91.00%	90%	92%	92%		
<b>Q002</b>	Licensed animal holdings : percentage of programmed inspections that were carried out	100%	83.00%	0%	100%	100%		
<b>Q003</b>	Percentage of control complaints / enquiries responded to within 1 working day	93%	90.00%	76%	92%	92%		
<b>COMMUNITY SAFETY</b>								
<b>BV126</b>	Domestic burglaries per 1000 households	6.11	5.25%	4%	6.11 (206)	5.85 (197)	6.40	13.70
<b>BV127a</b>	Violent crimes per 1,000 population	9.24	11.56%	7%	5.93 (459)	5.68 (440)	12.40	22.80
<b>BV127b</b>	Robberies per 1,000 population	0.17	0.10%	0%	0.08 (6)	0.07 (6)	0.30	1.30
<b>BV128</b>	Vehicle crimes per 1000 population	4.69	4.38%	3.73	5.37 (416)	5.15 (399)	7.30	14.60
<b>BV225</b>	Actions against domestic violence checklist (%age to which the answer is 'yes')	63.6%	81.8%	82%	73%	82%		
<b>HOUSING SERVICES</b>								
<b>HOMELESSNESS</b>								

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>BV183a</b>	The average length of stay in bed & breakfast accommodation, in weeks, of households that are unintentionally homeless and in priority need	3	0	0	1	1	1.00	4.27
<b>BV183b</b>	The average length of stay in hostel accommodation, in weeks, of households that are unintentionally homeless and in priority need	13.59	17	26.5	20	20	0.00	17.00
<b>BV202</b>	The number of people sleeping rough on a single night within the area of your authority	4	0	year end	3	2	0	5
<b>BV203</b>	The percentage change in the average number of families placed in temporary accommodation	12.57 %	-12.76%	year end	-15%	-10%	-15.84	19.27
<b>H013</b>	Number of homelessness cases prevented as a result of housing advice	142	52	54	70	75		
<b>BV213</b>	Number of homelessness cases prevented as a result of housing advice per 1,000 households	4	2	1.6	2	2	5	1
<b>BV214</b>	Homeless households who were previously homeless within the last two years.	1.21	3.67	4	2	1.75	0.32	4.26

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>H001</b>	Proportion of homelessness applications on which the authority makes a decision and issues written notification to the applicant within 33 working days	95.00 %	83%	88%	90%	95%		
	<u>The average number of homeless households in temporary accommodation during the year in:</u>			-	-	-		
<b>H003</b>	bed and breakfast accommodation	2.06	0.5	0	1	1		
<b>H004</b>	hostel accommodation	20	15	10.5	16	16		
<b>H005</b>	other temporary housing/ private sector leasing	52	53	40	50	50		
<b>H006</b>	Average time to investigate priority cases in working days	24.25	24	19.5	25	25		
<b>H007</b>	Average time to investigate non-priority cases	21.75	20	7.5	20	20		
<b>H008</b>	Number of household weeks bed & breakfast used	119.14	7	0	20	15		
<b>H009</b>	Net cost of bed & breakfast accommodation	£10,75 4.22	£1,293	£0	£4,00 0	£3,000		
<b>H012</b>	Number of appeals	12	2	2	7	7		
<b>HOUSING ENABLING</b>								
<b>BV64</b>	The number of private sector vacant dwellings that are returned into occupation or demolished during the year as a direct result of action by the local authority	47	31	14	40	40	77	7
<b>H017</b>	New affordable housing starts	107	296	70	200	120		

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>H018</b>	New affordable housing completions	55	73	147	180	150		
<b>H019</b>	Cumulative subsidised housing enabled since April 2004	118	191	338	400	550		
<b>HOUSING PARTNERSHIP INITIATIVES</b>								
<b>H020</b>	Private sector lets to those in need	33	35	14	30	30		
<b>H022</b>	Handihelp - No of jobs completed	212	229	203	250	250		
<b>H025</b>	Value of Care and Repair work supported	£210,616	£234,850	£112,428	£350,000	£350,000		
<b>H026</b>	Number of home owners completing adaptation/improvement of their home	52	10	24	60	60		
<b>OTHER HOUSING</b>								
<b>H031</b>	Number of lettings through the Housing Register	452	432	294	500	500		
<b>H032</b>	Number of outstanding housing register applications	326	83	58	150	150		
<b>H033a</b>	Earliest application form pending in working days	22.5	16	3	20	20		
<b>New</b>	Housing CPA Score	2	2	2	2	2		
<b>LEISURE</b>								
<b>LEISURE MANAGEMENT</b>								
<b>BV 119a</b>	Percentage of residents satisfied with the local authority's sports and leisure facilities	N/A	69%	n/a	N/A	N/A	63.00%	54.00%
<b>BV119b</b>	Percentage of residents satisfied with the local authority's libraries.	New	75%	n/a	N/A	N/A	77.00%	70.00%
<b>BV119c</b>	Percentage of residents satisfied with the local authority's museums/galleries.	New	41%	n/a	N/A	N/A	51.00%	29.00%

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
<b>BV119d</b>	Percentage of residents satisfied with the local authority's theatres/concert halls.	New	29%	n/a	N/A	N/A	53.00 %	29.00 %
<b>BV119e</b>	Percentage of residents satisfied with the local authority's parks and open spaces	N/A	66%	n/a	N/A	N/A	78.00 %	68.00 %
<b>ART DEVELOPMENT</b>								
<b>N039</b>	Number of Rural Arts Wiltshire performances in Kennet	19	17		19	19		
<b>New</b>	Number of WYAP or PAWS opportunities in Kennet				200	210		
<b>New</b>	Number of PAWS opportunities in Kennet				19	9		
<b>LEISURE CENTRES</b>								
	<b><u>Number of general swims</u></b>							
<b>New</b>	Devizes Leisure Centre			15783	52,00 0	52,500		
<b>New</b>	Marlborough Leisure Centre			19271	36,00 0	36,500		
<b>New</b>	Tidworth Leisure Centre			23627	47,00 0	48,000		
	<b><u>Number of visits to fitness suite</u></b>							
<b>New</b>	Devizes Leisure Centre			16210	40,00 0	40,500		
<b>New</b>	Marlborough Leisure Centre			13323	37,00 0	37,000		
<b>New</b>	Tidworth Leisure Centre			12532	32,00 0	32,500		
	<b><u>Number of users using ATP</u></b>							
<b>New</b>	Devizes Leisure Centre			13062	28,50 0	29,000		

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
	<b><u>Number of attendees for lifestyle classes</u></b>							
<b>New</b>	Devizes Leisure Centre			6281	19,000	19,500		
<b>New</b>	Marlborough Leisure Centre			7666	15,500	16,000		
<b>New</b>	Tidworth Leisure Centre			6399	8,000	8,500		
	<b><u>Number of attendees for dryside courses</u></b>							
<b>New</b>	Devizes Leisure Centre			73	2,000	2,250		
<b>New</b>	Marlborough Leisure Centre			5246	14,000	14,500		
<b>New</b>	Tidworth Leisure Centre			1206	5,000	6,000		
	<b><u>Percentage uptake of dry side lessons against available places, two weeks into each term</u></b>							
<b>New</b>	Devizes Leisure Centre			82.42	76.00%	80.00%		
<b>New</b>	Marlborough Leisure Centre			74.5	85.00%	85.00%		
<b>New</b>	Tidworth Leisure Centre			63.5	85.00%	85.00%		
	<b><u>Number of attendees for swimming lessons</u></b>							
<b>New</b>	Devizes Leisure Centre			12800	15,000	16,000		
<b>New</b>	Marlborough Leisure Centre			8651	18,500	18,500		

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
New	Tidworth Leisure Centre			6885	17,000	17,500		
	<b><u>Percentage uptake of swimming lessons against available places, two weeks into each term</u></b>							
New	Devizes Leisure Centre			85.71	85.00%	85.00%		
New	Marlborough Leisure Centre			74.5	85.00%	85.00%		
New	Tidworth Leisure Centre			78	85.00%	85.00%		
	<b><u>Percentage of squash bookings against total available</u></b>							
New	Devizes Leisure Centre			28.43	35.00%	35.00%		
New	Marlborough Leisure Centre			20	20.00%	20.00%		
New	Tidworth Leisure Centre			17.83	15.00%	15.00%		
	<b><u>Percentage of squash courts booked against total available</u></b>							
New	Devizes Leisure Centre			32.5	40.00%	45.00%		
New	Marlborough Leisure Centre			21	55.00%	55.00%		
New	Tidworth Leisure Centre			30.19	60.00%	60.00%		
	<b><u>Percentage of outdoor court bookings against total available</u></b>							

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
New	Devizes Leisure Centre			6.26	5.00%	5.00%		
New	Tidworth Leisure Centre			7.27	25.00 %	25.00 %		
	<b><u>Percentage Active take up against maximum space available</u></b>							
New	Devizes Leisure Centre			31.59	50.00 %	55.00 %		
New	Marlborough Leisure Centre			36	50.00 %	55.00 %		
New	Tidworth Leisure Centre			29.25	50.00 %	55.00 %		
	<b><u>Percentage income against target for centre gross</u></b>							
New	Devizes Leisure Centre			61.5	100.0 0%	100.00 %		
New	Marlborough Leisure Centre			40.5	100.0 0%	100.00 %		
New	Tidworth Leisure Centre			93	100.0 0%	100.00 %		
	<b><u>Percentage income against target for centre net</u></b>							
New	Devizes Leisure Centre			118	100.0 0%	100.00 %		
New	Marlborough Leisure Centre			115	100.0 0%	100.00 %		
New	Tidworth Leisure Centre			126	100.0 0%	100.00 %		
	<b><u>Number of live memberships</u></b>							

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
New	Devizes Leisure Centre			12623	4,000	4,500		
New	Marlborough Leisure Centre			11453	5,000	5,500		
New	Tidworth Leisure Centre			12140	5,500	6,000		
	<b><u>Total number of corporate members</u></b>							
New	Devizes Leisure Centre			66	100	120		
New	Marlborough Leisure Centre			11	50	60		
New	Tidworth Leisure Centre			65	100	120		
	<b><u>Total number of DD members</u></b>							
New	Devizes Leisure Centre			935	400	450		
New	Marlborough Leisure Centre			752	300	350		
New	Tidworth Leisure Centre			620	220	270		
	<b><u>Leisure card transactions as a percentage of all transactions</u></b>							
New	Devizes Leisure Centre			79.5	85.00 %	85.00 %		
New	Marlborough Leisure Centre			81.5	85.00 %	85.00 %		
New	Tidworth Leisure Centre			69.5	85.00 %	85.00 %		
	<b><u>Weekdays - Total occupancy of studio measured against time available</u></b>							
New	Devizes Leisure Centre			33%	45.00 %	50.00 %		

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
	<b><u>Weekends - Total occupancy of studio measured against time available</u></b>							
<b>New</b>	Devizes Leisure Centre			24%	45.00 %	50.00 %		
	<b><u>Weekdays - Total occupancy of small hall measured against time available</u></b>							
<b>New</b>	Marlborough Leisure Centre			60%	40.00 %	40.00 %		
	<b><u>Weekends - Total occupancy of small hall measured against time available</u></b>							
<b>New</b>	Marlborough Leisure Centre			38%	40.00 %	40.00 %		
	<b><u>Staff turnover - Line managers</u></b>							
<b>New</b>	Devizes Leisure Centre			40%	25.00 %	25.00 %		
<b>New</b>	Marlborough Leisure Centre			20%	25.00 %	25.00 %		
<b>New</b>	Tidworth Leisure Centre			0%	25.00 %	25.00 %		
	<b><u>Staff turnover - Operational</u></b>							
<b>New</b>	Devizes Leisure Centre			51%	25.00 %	25.00 %		
<b>New</b>	Marlborough Leisure Centre			12%	25.00 %	25.00 %		
<b>New</b>	Tidworth Leisure Centre			30%	25.00 %	25.00 %		
	<b><u>Staff turnover - Support</u></b>							

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
<b>New</b>	Devizes Leisure Centre			9%	60.00 %	60.00 %		
<b>New</b>	Marlborough Leisure Centre			11%	60.00 %	60.00 %		
<b>New</b>	Tidworth Leisure Centre			28%	60.00 %	60.00 %		
	<u>Swimming Pools and sports centres:</u>							
<b>N012</b>	b. The net cost per swim/visit	£1.74	£1.47	year end	£1.35	£1.35		
	<u>The number of swims and other visits to:</u>							
<b>N015a</b>	Devizes Leisure Centre	98,538	170,407		238,0 00	238,00 0		
<b>N014a</b>	Marlborough Leisure Centre	200,17 4	196,226		166,0 00	166,00 0		
<b>N013a</b>	Tidworth Leisure Centre	134,20 8	140,725		126,0 00	126,00 0		
	<u>The number of non leisure visits to</u>							
	<u>Percentage occupancy of sports hall at the centres - weekdays</u>							
<b>N028</b>	Devizes	91%	87%	86%	85%	85%		
<b>N027</b>	Marlborough	64%	60%	60%	65.00 %	65.00 %		
<b>N026</b>	Tidworth	47%	49%		65.00 %	65.00 %		
	<u>Percentage occupancy of sports hall at the centres - weekends</u>							
<b>N031</b>	Devizes	60%	59%	28%	60.00 %	60.00 %		
<b>N030</b>	Marlborough	52%	46%	34%	50.00 %	50.00 %		

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>N029</b>	Tidworth	50%	60%	43%	60.00 %	60.00 %		
<b>N034</b>	Number of Active 4 Heath participants	204	259	124	250	250		
<b>New</b>	Retention of Active 4 Health participants				35.00 %	35.00 %		
<b>New</b>	Ratio of leisure card holders who are disabled compared to active				14.10 %	14.10 %		
<b>New</b>	Ratio of leisure card holders of ethnic origin compared to economically active				1.40%	1.40%		
<b>New</b>	Percentage of adult Leisure card holders with concessionary membership			7%	680	680		
<b>LEISURE DEVELOPMENT</b>								
<b>New</b>	Percentage of residents who participated in at least 30 minutes of moderate exercise on 3 or more days per week.				59.00%	60.00%		
<b>New</b>	Percentage of residents who over the last 4 weeks have carried out voluntary work in sport and active recreation for an average of an hour.				9	10		
<b>New</b>	The percentage of affiliated sports clubs that have achieved and maintained club accreditation with their governing body.				2	2		
<b>New</b>	The number of sports clubs working to either gain or maintain their governing body club accreditation.				2	2		
<b>New</b>	Secured section 106 contributions relating to leisure and community facilities.				Yes	Yes		

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
<b>New</b>	Number of projects Leisure Development is required to provide action in terms of consultation or diversionary activity.				3	3		
<b>ENVIRONMENT AND AMENITY SERVICES</b>								
<b>NEW</b>	Satisfaction with Public Conveniences		New	year end	90.0%	90.0%		
<b>REFUSE COLLECTION</b>								
<b>BV86</b>	Cost of household waste collection per household	£42.43	£50.74	year end	£40.00	£40.00	£39.48	£52.42
<b>BV90a</b>	Percentage of people expressing satisfaction with the waste service overall	N/A	61.00%	n/a	N/A	N/A	85.00%	74.00%
<b>G010</b>	Number of missed collections per 100,000 collections of household waste	9.57	10.84	0.83	7	7		
<b>G011</b>	Missed Special Collections per 1000	0.5	4.44	1.64	2	2		
<b>G012</b>	Percentage of missed Special Collections rectified within one working day	100%	100%	100%	100%	100%		
<b>REFUSE &amp; RECYCLING</b>								
<b>BV82a</b>	<u>Housing waste recycling</u>		-	-	-	-		
<b>BV82a(i)</b>	i) Percentage of household waste arisings which have been recycled	14.75%	22.83%	25.2%	30.0%	30.0%	20.87%	14.22%
<b>BV82a(ii)</b>	ii) Total tonnage of household waste arisings which have been recycled	4,686.85	6,856.92	3,833.20	7,300.00	7,300.00	15126.10%	6086.27%
<b>BV82b</b>	<u>Housing waste composting</u>		-	-	-	-		
<b>BV82b(i)</b>	i) Percentage of household waste arisings which have been sent for composting	7.05%	13.50%	16%	15%	15%	13.05%	3.54%

KENNET DISTRICT COUNCIL		Actual 2005/06	Actual 2006/07	To Sept 2007	Target 2007/ 08	Target 2008/0 9	Quartile Information Top Bottom	
<b>BV82b(ii)</b>	ii) Total tonnage of household waste arisings which have been sent for composting	2,238.38	4,054.24	2,440.75	4,000.00	4,000.00	8770.30%	1802.60%
<b>BV82ai+BV82bi</b>	Combined recycling		36.33%	41%	45.0%	45.0%		
<b>BV84a</b>	Kg of household waste collected per head of population	414.24	391.6	197.00	400.00	395.00	393.60	478.50
<b>BV84b</b>	Percentage change from previous financial year in the no. of kg of household waste collected per head of population	-0.07%	-5.45%	year end	-2.00%	-1.25%	-3.74	1.31
<b>BV90b</b>	Percentage of people satisfied or very satisfied with recycling facilities	N/A	61.0%	n/a	N/A	N/A	75.0%	66.0%
<b>BV91a</b>	Percentage of the households resident in the authority's area served by a kerbside collection of recyclables	96.8%	100.0%	100%	100%	100%	100.00%	93.50%
<b>BV91b</b>	Percentage of households resident in the authority's area served by a kerbside collection of <b>at least two</b> recyclables	96.8%	100.0%	100.00%	100.00%	100.00%	100.00%	90.10%
<b>G024</b>	Kgs of recycled waste collected per head o population		142.25%	80.65	140.00	140.00		
<b>STREET CLEANING</b>								

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>BV89</b>	Percentage stating they are fairly or very satisfied with the authority's fulfilment of its duty to keep relevant land clear of litter and refuse.	n/a	64%	n/a	n/a	n/a	73.00 %	62.00 %
<b>BV199a</b>	Percentage of relevant land that has combined deposits of litter and detritus that fall below an acceptable level	9.8%	7.4%	4%	11%	9%	8.80%	21.00 %
<b>BV199b</b>	Percentage of relevant land and highways from which unacceptable levels of graffiti are visible	0%	0%	0.00%	1.00%	1.00%	1.00%	6.00%
<b>BV199c</b>	Percentage of relevant land and highways from which unacceptable levels of fly-posting are visible	0%	0%	0.00%	1.00%	1.00%	0.00%	2.00%
<b>BV199d</b>	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'	New		year end	1	1		
<b>G019</b>	The % of highways that are either high or acceptable standard of cleanliness	100.00 %	100%	100%	100%	100%		
<b>G020</b>	High standard	75.71 %	70%	80%	70%	70%		
<b>G021</b>	Acceptable standard	24.28 %	30%	20%	30%	30%		
<b>G025</b>	% of fly tips collected within 1 working day		100%	100%	100%	100%		
<b>ABANDONED VEHICLES</b>								

<b>KENNET DISTRICT COUNCIL</b>		<b>Actual 2005/06</b>	<b>Actual 2006/07</b>	<b>To Sept 2007</b>	<b>Target 2007/ 08</b>	<b>Target 2008/0 9</b>	<b>Quartile Information Top Bottom</b>	
<b>BV218a</b>	% of new reports of abandoned vehicles investigated within 24hrs of notification	77.33 %	100.00%	100%	100%	100%	96.64	73.00
<b>BV218b</b>	% of abandoned vehicles removed within 24 hours	35.59 %	100.00%	100%	100%	100%	95.00	61.11
<b>PARKING</b>								
<b>New</b>	Percentage of tickets paid within 14 days			68%	70.00 %	70.00 %		
<b>New</b>	Percentage of tickets appealed			29%	2.00%	2.00%		
<b>New</b>	Percentage of successful appeals			27%	50.00 %	50.00 %		
<b>New</b>	Number of visits to KDC car parks			534,349	1,200, 000	1,200, 000		
<b>New</b>	Details on where offence tickets have been issued to identify hot spots							