

**KENNET DISTRICT COUNCIL
CHIEF EXECUTIVE'S GROUP**

**Overview & Scrutiny Management Board
8th July 2008**

**Report C/8/08
Performance Monitoring Report – Year End outcomes**

Report by Karen Scott, Corporate Services Manager

1.0 Purpose of the Report

- 1.1 To provide members with the outturn performance for 2007/08.
- 1.2 Attached with this report are the actual outcome indicators for 2007/08.

2.0 Legal, Financial, Risk and Staffing Implications

- 2.1 There are no potential legal, staffing, risk or financial implications arising out of this report.

3.0 Introduction

- 3.1 This report is one of the regular performance monitoring reports and an integral part of the work of the Overview and Scrutiny Management Board. Its purpose is to highlight key issues to members who in addition receive the full quarterly monitoring reports for consideration.
- 3.2 2007/08 is the last year that national Best Value Performance Indicators are to be collected. From 2008/09 a new set of National Indicators (NI's) have been prescribed. Some of these replace current Best Value (BV) indicators and others are new indicators. Kennet will collect the new indicators during 2008/09 and will be audited on them during its final audit.

Recommendations

IT IS THEREFORE RECOMMENDED THAT ; the Management Board

- 1 Notes the report and makes recommendations for any further action needed.

**KDS
June 2008**

Best Value Performance Indicators 2007/08 Outturns

Code	Description	2007/08 Value
Corporate Health		
BV 2a	The equality standard for local government in England	2
BV 2b	Duty to promote race equality	84%
BV 8	Percentage of invoices paid on time	98.07%
BV 9	Percentage of Council Tax collected	99%
BV 10	Percentage of non domestic rates collected	99.43%
BV 11a	Percentage of top 5% earners that are women	27.78%
BV 11b	Percentage of top 5% earners from black and minority ethnic communities	5.56%
BV 11c	Top 5% of earners that have a disability	5.56%
BV 12	Number of working days lost due to sickness absence	8.98
BV 14	Percentage of early retirements	0.30%
BV 15	Percentage of ill health retirements	0%
BV 16a	Percentage of disabled employees	3.66%
BV 16b	Percentage of economically active disabled community population	10.29%
BV 17a	Percentage of black and ethnic minority employees	0.9%
BV 156	Percentage of buildings accessible for disabled people	85.71%
BV 156x	Year of document M used to measure BV156	2004
Housing		
BV 64	Number of private sector dwellings returned into occupation	34
Homelessness		
BV 183b	Average length of stay in hostel accommodation	22.6
BV 202	Number of people sleeping rough on a single night	0
BV 213	Number of homelessness cases prevented	3
Housing & Council Tax Benefit		
BV 76b	Housing Benefit Security - Number of investigators per 1000 caseload	0.35
BV 76c	Housing Benefit Security - Number of investigations per 1000 caseload	36.92
BV 76d	Housing Benefit Security - Number of prosecutions and sanctions per 1000 caseload	8.18
BV 78a	Speed of processing new claim to HB/CTB	26.6
BV 78b	Speed of processing changes of circumstances to HB/CTB	13.3
BV 79a	Accuracy of processing Housing Benefit and Council Tax benefit claims	97.80%
BV 79b(i)	Percentage of recoverable overpayments recovered (HB)	79.00%
BV 79b(ii)	Percentage of recoverable overpayments recovered (HB)	40.58%
BV 79b(iii)	Percentage of recoverable overpayments recovered (HB)	0.74%
Environment: Waste & Cleanliness		
	<u>Housing waste recycling</u>	
BV 82a(i)	i) Percentage of household waste arisings which have been recycled	26.90%
BV 82a(ii)	ii) Total tonnage of household waste arisings which have been recycled	7843.30
	<u>Housing waste composting</u>	
BV 82b(i)	i) Percentage of household waste arisings which have been sent for composting	13.39%
BV 82b(ii)	ii) Total tonnage of household waste arisings which have been sent for composting	3931.35
	<u>Combined recycling</u>	
BV 84a	Kg of household waste collected per head of population	374kg
BV 84b	Percentage change from previous financial year in the no.	-4.85%

	of kg of household waste collected per head of population	
BV86	Cost of Household waste collection per household	Awaiting
BV 91a	Percentage of the households resident in the authority's area served by a kerbside collection of recyclables	100.0%
BV 91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	100.0%
BV 199a	Local Street and Environmental Cleanliness – Litter and Detritus	5.8%
BV 199b	Local Street and Environmental Cleanliness - Graffiti	0%
BV 199c	Local Street and Environmental Cleanliness - Fly-posting	0%
Environment & Environmental Health		
BV 166a	Environmental health checklist of best practice	96.7%
BV 216a	Identifying contaminated land	152
BV 216b	Information on contaminated land	87%
BV 217	Pollution control improvements	100%
BV 218a	Abandoned vehicles (investigation)	100.00%
BV 218b	Abandoned vehicles (removal)	100.00%
Planning		
BV 106	Percentage of new homes on previously developed land	86.00%
BV 109a	Percentage of major planning applications determined in 13 weeks	70.00%
BV 109b	Percentage of minor planning applications determined in 8 weeks	76.85%
BV 109c	Percentage of other planning applications determined in 8 weeks	89.75%
BV 200a	Plan-making: Development Plan	Yes
BV 200b	Plan-making: Milestones	No
BV 204	The % of appeals allowed against the authorities decision to refuse planning applications	30.8%
BV 205	Quality of service checklist	100.0%
Culture & Related Services		
BV 219b	Conservation areas - character appraisals	68.00%
Community Safety & Well-Being		
BV 126	Domestic burglaries per 1,000 households	5.6
BV 127a	Violent crime per 1,000 population	9.6
BV 127b	Robberies per 1,000 population	0.1
BV 128	Vehicle crimes per 1000 population	5.1
BV 174	Racial incidents per 100000 population	1.28
BV 175	Racial incidents with further action	100.00%
BV 225	Actions Against Domestic Violence	90.9%
BV 226a	Advice and Guidance Services - total	£75,000
BV 226b	Advice and Guidance Services – CLS Quality Mark	100.00%
BV 226c	Advice and Guidance Services: direct provision	£68,704