

Report 10

Chippenham Community Issues Summary – September 2009

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
Ch01	Stanton St Quintin inappropriate parking	April 2009	Stanton St Quintin	Kristian Price (Highways)	Considered by Pilot Area Board.	Consultation period for double yellow lines now complete. No objections. Passed to Area Office for works to be completed.
Ch02	Webbington Road	April 2009	Chippenham	Martin Rose (Highways)	Proposal from Martin Rose (Highways) for traffic calming scheme presented at Area Board 29 th June 2009.	Unanimous decision by Area Board to support proposal for traffic calming.
Ch03	BMX/Dirt Jumps	April 2009	Chippenham	Helen Alford (Youth Service)	Chippenham Trails group formed. Site visit taken place. Amenities Committee at Town Council agreed site, design, planning application and maintenance on 9 th September 2009.	
Ch04	Access for children and young people with disabilities to cinema	April 2009	Chippenham	Fiona Safrany (Extended Schools)	Site visit to the Pound in Corsham, April 2009.	Fiona Safrany and Ian Martin arranging suitable dates for film shows.

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
Ch05	Poor street cleanliness	June 2009	Pewsham, Chippenham	Cleansing and Amenities		Town centre litter clearance and bins emptied on a daily basis. Outside of town centre clearance undertaken on a regular basis.
Ch06	Can we consider harnessing hydro electric power from river?	June 2009	Chippenham	Chippenham Vision Group	Consultants have been producing a 'stage 2' feasibility study for a hydropower turbine at Chippenham weir which could potentially provide all or nearly all the power requirements of the Monkton Park building whether directly connected or indirectly provided by agreement through an energy supplier. This followed an 'Initial Site Assessment' produced for NWDC in late 2008. The consultants have completed their report and have concluded	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					that a hydropower turbine is feasible. We are currently working with green energy consultants to look at varying degrees of risk and capital investment required.	
Ch07	Grass cutting doesn't appear to be managed Properly.	June 2009	Not specified	Cleansing and Amenities		Grass cutting – Aim to cut grass every 25 working days. Subject to staff availability and weather conditions.
Ch08	What's happening about Chippenham Vision – regeneration of the town?	June 2009	Chippenham	Adam Nardell (Vision Director)	<p>April 2009 the Joint Implementation Executive of Wiltshire Council agreed to establish a Vision Board for Chippenham.</p> <p>This will be an advisory Special Purpose Delivery Vehicle funded by Wiltshire Council but managed locally as a private/public partnership with an executive board comprised of representatives of the local community, Chamber of</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					<p>Commerce, College, Community Area Board and Town Council, as well as Wiltshire Council. The Vision Board's role is to further develop, facilitate and deliver the Vision for Chippenham in order for the town to grow the quality and choice of retail, commercial, leisure, residential and environmental offer to meet both existing needs and those of the town as it grows over the next 20 years.</p> <p>The Vision Board is supported by a of Vision Director, Adam Nardell, who was appointed in May 2009.</p> <p>To date the main work of the Vision Board has been in planning for the</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					<p>regeneration of Chippenham.</p> <p>The Vision Board has commissioned a Public Realm and Traffic Study for the town centre which will provide ideas and guidance on how streets could be redesigned to allow for improved traffic flow while becoming more attractive public spaces that contribute to the environment of the town.</p> <p>In addition, work is well underway on developing a master plan for the town which will identify development, conservation and regeneration opportunities and sites in order that the town grows in a sustainable and coordinated way.</p> <p>Key sites within the town centre have been</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					<p>identified as well as the need to develop planning briefs for the Station Hill/Langley Park area and the Westmead/Riverside area as a priority to ensure that appropriate and beneficial developments take place. The Vision Board was a sponsor of the Chippenham River Festival (held over the August Bank Holiday) which promoted the use and enjoyment of the river as an essential and important asset for the town.</p> <p>In the near future, the Vision will be commissioning a study of existing leisure provision across the town in order to ascertain what the town currently offers (including restaurants, bars, cafes, sports and recreation and</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					<p>culture) and identify existing gaps against current need and future demand as the town grows.</p> <p>The Vision Board is also supporting the adoption of the Conservation Area Management Plan for Chippenham Town Centre which is considered essential in ensuring that as the town grows its unique character is protected and enhanced. In support of this the Vision Board is committed to work with its partners in building a fund to deliver shop-front and public space improvements in the town centre.</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
Ch09	Old Hardenhuish Lane/Hardenhuish Lane traffic congestion and parking, causing safety concerns and access difficulties for residents	June 2009	Chippenham	PC Rachel Webb (Wiltshire Police)	Meeting at Chippenham Police Station 8 July 2009. Martin Rose (Highways) to look at barrier installation as a matter or priority. Next meeting scheduled for 21 st October	
Ch10	Road safety/speeding concerns	June 2009	Rowden & Lowden Chippenham	Cllr Judy Rooke (Wiltshire Council) & Sgt Allan George (Wiltshire Police)	Consideration to be given to Speedwatch project. Meeting for interested parties held 6 th August. 5 – 8 volunteers required in each area where speeding is a concern.	
Ch11	Speeding concerns	June 2009	Castle Combe	Sgt Allan George (Wiltshire Police)	As above	
Ch12	Speeding concerns	June 2009	Grittleton	Sgt Allan George (Wiltshire Police)	As above	
Ch13	Planning and development on land around Chippenham – What can be done to prevent over development?	June 2009	Chippenham	Alistair Cunningham (Wiltshire Council)	Meeting on 18 th August to update Area Board Councillors.	Consultation to take place in the Community Area starting in November.

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
Ch14	Potholes & condition of carriageway	June 2009	Grittleton	Kristian Price (Wiltshire Council Highways)	Parish Council asked for specific areas of concern.	
Ch15	Damaged fencing and query over land ownership	June 2009			Land ownership resolved. Anti-social behaviour and damage passed to Anti Social Behaviour Reduction Officer and NPT	
Ch16	Homeless person climbing over gates into private property to sleep	June 2009				Insufficient information - closed
Ch17	Will alternate week collections be introduced to encourage recycling?	June 2009		Councillor Sturgis (Wiltshire Council)		Councillor Sturgis to attend Chippenham Area Board meeting on 14 th September to advise.
Ch18	Please can Wiltshire Council provide bus timetables on their website?	June 2009		Eric Egar (Wiltshire Council)		There is a link on the Wiltshire Council website to Traveline South West. The Traveline site has the facility to display a timetable for any service in the south west, including Chippenham,

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
						under public transport / journey planning.
Ch19	Play area in Monkton Park – Gates missing and roundabout won't go round	June 2009	Chippenham	Colin Brown		Repaired
Ch20	Large rise in Council Tax in Cepin Park North due to boundary change	June 2009	Chippenham	Paul Southway (Revenues Manager, Wiltshire Council)		Explanatory letter sent to petitioner
Ch21	Tennis courts in John Coles Park is not accessible since the introduction of Westinghouse Tennis Club to the site	June 2009	Chippenham	Ray Lane	Issue forwarded to Town Council	
Ch22	Anti-social behaviour and limited parking – de-energising the town centre	June 2009	Chippenham	Jonathon Stiddard (Wiltshire Council Anti-Social Behaviour Reduction Officer) Dick Tonge (Wiltshire Council Cabinet Member for Highways & Transport)		
Ch23	Community centres should be included in new housing developments	June 2009	Not specified			

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
Ch24	Young people required to pay adult prices - may lead to use of cheap alcohol rather than more expensive entertainment.	June 2009		Richard Williams (Wiltshire Council Youth Service)		Richard Williams to attend 14 th September 2009 Area Board meeting to give an overview of the Youth Strategy that is being worked upon at present
Ch25	Villages suffer reduced facilities with ongoing post office and pub closures	June 2009	Not specified			
Ch26	Cohesive Youth Strategy that encompasses rural and urban facilities is required	June 2009		Richard Williams (Wiltshire Council)		Richard Williams to attend 14 th September 2009 Area Board meeting to give an overview of the Youth Strategy that is being worked upon at present
Ch27	Monitoring Rights of Way	July 2009		Steven Leonard (Wiltshire Council Rights of Way Officer)	Chippenham is due to be visited on the rights of way parish maintenance programme this financial year. The parish maintenance programme visits each parish on a rotation system, the aim is	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					for each parish to be visited every 5 years but this is not always possible. When a parish is visited there is a full survey of the rights of way network and all or most maintenance works discovered during the inspection are completed at this time. There is also a mowing programme that clears the priority routes of the network annually. Due to funding the only works that take priority over the parish programme are health and safety issues and scheduled projects.	
Ch28	Damage to vehicle	July 2009	Chippenham	Graham Jones (Wiltshire Council)	Maintenance Supervisor	Closed
Ch29	Snapdragons Nursery – Notice to quit	July 2009	Chippenham	Gill Hanlan (Wiltshire Council – Acting Head of Early Years)	Petition to be received from Snapdragons at	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					Chippenham Area Board 14 th September 2009. Wiltshire college Student Services Team is providing support for students who will be disadvantaged due to the closure, including funding towards childcare costs and information about alternative childcare providers.	
Ch30	Parked vehicles in Market Place and High Street	July 2009	Chippenham	Chippenham Town Council & Wiltshire Highways		
Ch31	Anti-social behaviour	July 2009	Pewsham, Chippenham	Jonathan Stiddard (Wiltshire Council)		
Ch32	Bath Road site	July 2009	Chippenham	Adam Nardell (Chippenham Vision)		Adam Nardell to attending Chippenham Area Board meeting on 14 th September 2009
Ch33	Balls from John Coles Park MUGA flying over the fencing	July 2009	Chippenham	Ray Lane (Chippenham Town Council)		
Ch34	Inconsiderate parking	July 2009	Cepen Park North, Chippenham	Jonathan Stiddard ((Wiltshire Council) & PC Matt Jacobs		

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
				(Wiltshire Police)		
Ch35	Road safety concerns	August 2009	Rowden Road, Chippenham	Cllr Judy Rooke		Speedwatch – see Ch10
Ch36	Pedestrian safety – tunnel in Lowden	August 2009	Chippenham	Cllr Judy Rooke	<p>Shuttle working signals are the most realistic option at this location. It is likely that these would be in the region of £50k minimum.</p> <p>I mentioned earlier it is unlikely that priority for this sort of spending at this location will be given considering there are other sites with known accident records still to be addressed.</p> <p>In order to progress down this route a formal request to Wiltshire Council is required asking for the site to be added to the list of sites subject to a pedestrian assessment which are undertaken annually. This should be made in writing to Spencer</p>	

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes
					Drinkwater in the Transport Environment and Leisure section at County Hall.	
Ch37	Bath Road car park – Noise issues	August 2009	Chippenham	Jonathan Stiddard (Wiltshire Council)		
Ch38	Anti-social behaviour	August 2009	Kingham Close/Audley Road, Chippenham	Jonathan Stiddard (Wiltshire Council)		
Ch39	Racial harassment	August 2009		Jonathan Stiddard (Wiltshire Council)		
Ch40	Requirement for more land to be made available for allotments	August 2009	Chippenham	Ray Lane Town Council		
Ch41	Noise & litter outside pubs and fast food outlets	August 2009	Chippenham	Jonathon Stiddard (Wiltshire Council) Cleansing & Amenities (Wiltshire Council)		
Ch42	Minor Injuries Unit at Chippenham Hospital is not open 24 hours a day	August 2009	Chippenham	NHS Wiltshire		
Ch43	Infrequent bus service between Devizes & Chippenham	September 2009	Rowde			Passed to Devizes Community Area

	What is the issue?	Date Received	Where is the issue?	Lead Additional Information Indicators Consultation Suggested solutions from applicant	Action/ Date	Outcomes